

# MAINE TOWNSHIP

## 2017 AGENCY DIRECTORY

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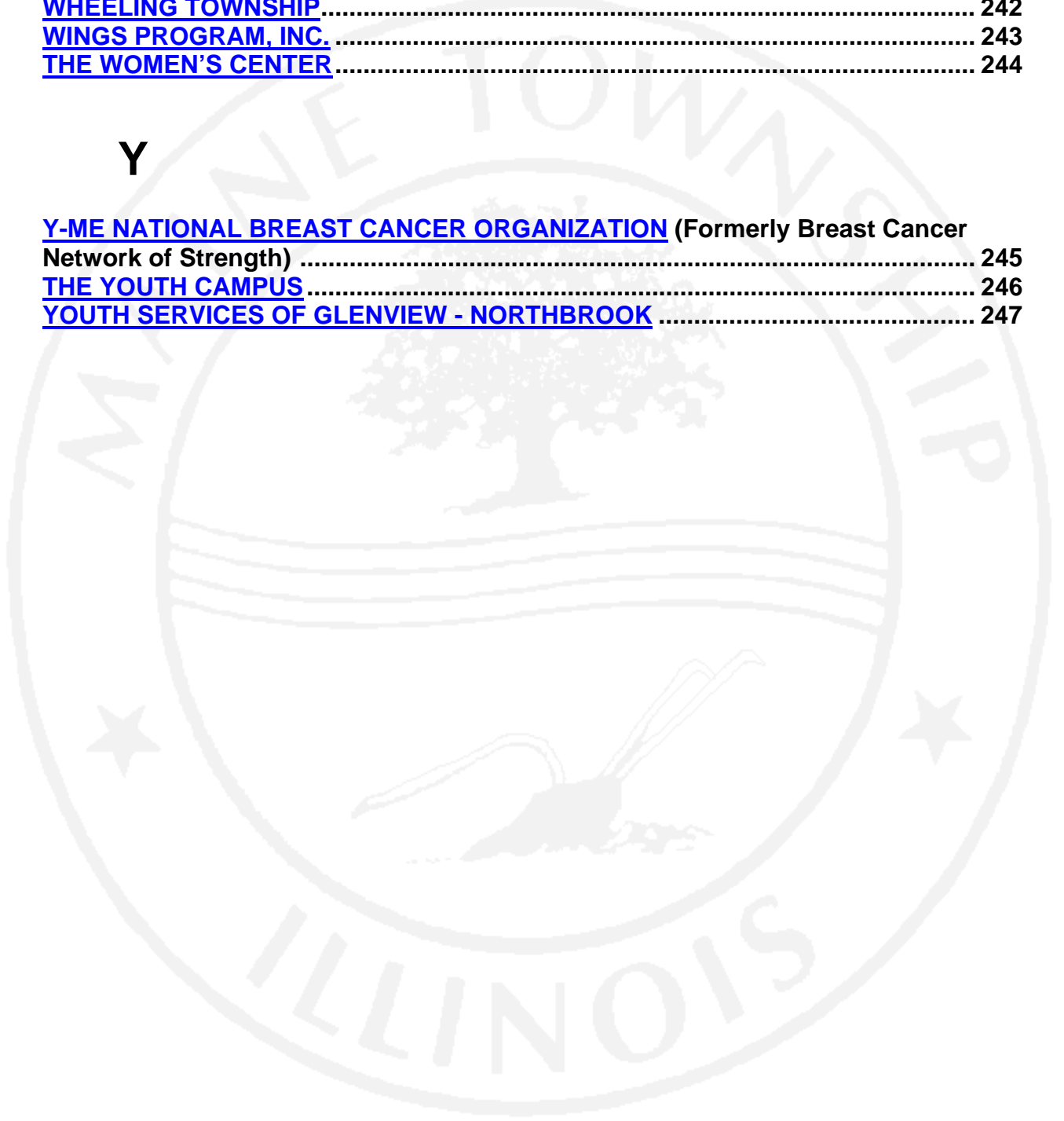


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CATEGORY OF SERVICES

[HEALTH CARE](#)  
[HOME HEALTH CARE](#)  
[NURSING](#)

[RESPITE CARE](#)  
[SENIOR NURSING CARE](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**A-ABIDING CARE, INC.**

ADDRESS AND TELEPHONE:

233 N. Northwest Hwy.  
Park Ridge, IL 60068  
**(847) 698-CARE OR (847) 698-1400**  
FAX: (847) 698-1408  
Website: [www.abidingcare.com](http://www.abidingcare.com)  
Email: [marketing@abidingcare.com](mailto:marketing@abidingcare.com)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.  
24/7 Phone Support after hours/weekends

CONTACT PERSON:

Michael Kernan, Administrator

STAFF:

Certified Nurse Assistants/Nurse Assistants, Companions/Paraprofessionals.  
A FREE assessment by a Registered Nurse conducted prior to the start of care.

AREA SERVED:

Park Ridge, Chicagoland, Northwest Suburbs & the North Shore

FEES AND/OR DUES:

Call 847-698-1400 for services and competitive rate information. Payment accepted includes self-pay, private insurance, long term care insurance, Workers Compensation insurance.

AFFILIATIONS:

Park Ridge Chamber of Commerce, Illinois Chamber of Commerce  
Licensed by Illinois Department of Public Health (IDPH) in Home Services and Home Nursing.  
Home Care Association of America (HCAOA), National and Illinois  
Alzheimer's Foundation of America  
Best of Home Care, Provider & Employer of Choice 2013, 2014, 2015 & 2016

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

**Personalized Private Duty Home Care**

Hourly care from 4-24 hours  
Live-in care, 3 day minimum  
Respite relief for the family caregiver  
Hospital to Home Transitional Care  
Wellness/Safety Checks/Special Bath Visits  
Medication Management  
Special Needs/Events/Weddings

**Services Provided by**

Certified Nursing Assistants (CNA's)  
Nursing Assistants (NA's)  
Companions/Para-professionals  
RN Assessment Visit prior to start of care  
RN Supervision  
Ongoing Training including Alzheimer's Care and Parkinson's Disease

BILINGUAL SERVICES PROVIDED: All caregivers are required to read, write and speak English.

REMARKS OR ADDITIONAL INFORMATION:

A-Abiding Care, Inc. was founded over 30 years ago by Joyce Kernan, RN. A case management approach is incorporated into all our home care services.

Full-service agency • All caregivers are A-Abiding Care employees • Payroll taxes withheld • Unemployment Insurance • Worker's Comp coverage • Bonded/insured • Criminal background checks • Drug Testing • Extensive Application Process • RN Supervised • USA work authorization verification

CATEGORY OF SERVICES

HEALTH CARE

NAME OF AGENCY:

**ACCESS TO CARE  
SUBURBAN PRIMARY HEALTH CARE COUNCIL**

ADDRESS AND TELEPHONE:

2225 Enterprise Drive, #2507  
Westchester, IL 60154  
**(708) 531-0680**  
FAX: (708) 531-0686  
Website: [www.accessrocare.org](http://www.accessrocare.org)  
Email: [Contact@sphcc.org](mailto:Contact@sphcc.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Claire Ducote, Senior Program Coordinator

STAFF:

Kathryn Franklin, COO  
Kate Barnickel, Public Relations Manager  
Claire Ducote, Program Coordinator, North Region, South Region  
Kimberly Mertz, Program Coordinator, West & SW Region

AREA SERVED:

Suburban Cook County and Northwest Chicago (Pulaski Road West and North Avenue North to the City Borders)

FEES AND/OR DUES:

Clients must pay physicians \$5 for each visit, \$5 for each lab specimen or x-ray and \$15-40 for each prescription. Enrollment fees of \$20, or \$50 for a family of 3 or more.

AFFILIATIONS:

The Suburban Primary Health Care Council was created by the confederation of Community and Economic Development Association of Cook County, Cook County Department of Public Health, Northwest Suburban Cook County Health Care Task Force and Park Forest Health Department.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Services available through the Access to Care program include office visits to local participating physicians, routine laboratory, x-ray and pharmacy services. Eligibility requirements for the program are: residence in the service area; family income less than three times the federal poverty level; uninsured for primary health care or have insurance with a high deductible and ineligible for public programs such as Medicaid, Medicare, All Kids, and Family Care, Proof of legal residency or citizenship required.

BILINGUAL SERVICES PROVIDED: Spanish & Polish materials, Spanish telephone assistance

REMARKS OR ADDITIONAL INFORMATION:

Registration for Access to Care is by appointment at the following intake sites:

Elk Grove Township-Arlington Hts .....	(847)437-0300
Hanover Township-Bartlett.....	(847)837-0301
Maine Township-Park Ridge .....	(847)297-2510
Palatine Township-Palatine.....	(847)358-6700
Schaumburg Township Hoffman Estates.....	(847)884-0030
CEDA Northwest-Mt. Prospect.....	(847)392-2332
Cook County Dept. of Public Health – Rolling Meadows.....	(847)818-2860
City of Des Plaines .....	(847)391-5481
Village of Mt. Prospect .....	(847)392-6000
Village of Schaumburg .....	(847)894-4500x292
CEDA Neighbors at Work - Evanston .....	(847)328-5166
New Trier Township-Winnetka .....	(847)446-8201
Niles Township-Skokie .....	(847)673-9300
Northfield Township-Glenview .....	(847)724-8300

Additional sites throughout Suburban Cook County please call (708) 531-0680 for listing

CATEGORY OF SERVICES

[ALCOHOLISM](#)  
[COUNSELING](#)  
[DRUG TREATMENT](#)  
[EDUCATIONAL SERVICES](#)  
[HOSPITALS](#)  
[MENTAL HEALTH SERVICES](#)

NAME OF AGENCY:

**ADVOCATE MEDICAL GROUP BEHAVIORAL HEALTH / ADVOCATE ADDICTION TREATMENT PROGRAM**

ADDRESS AND TELEPHONE:

701 Lee Street, Suite 800 (located ½ block from Metra station)  
Des Plaines, IL 60016  
**Admission Phone**  
**(847) 795-3100**  
FAX: (847) 795-3901  
Website: [www.advocatehealth.com/addiction](http://www.advocatehealth.com/addiction)

OFFICE HOURS:

Assessment and Outpatient Services for Addiction and Behavioral Health-  
scheduled by appointment only

- Monday – Thursday 8:00 am – 9:00 pm, Friday 8:00 am – 4:30 pm
- Advocate Medical Group Behavioral Health-Des Plaines Office: 847-795-3921

CONTACT PERSON:

Intake Coordinator (847) 795-3921

STAFF:

Psychiatrist / Psychiatric Advanced Practice Nurse-Behavioral Health,  
Registered Nurse, Addiction Counselors, Licensed Therapists.

AREA SERVED:

State wide Chicago Metro, North and Northwest Sides, out of state.

FEES AND/OR DUES:

Major / Medical Insurance-No Medicare or Medicaid for Addiction Services

AFFILIATIONS:

Advocate Medical Group  
Advocate Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Comprehensive care for individual with alcohol and/or chemical dependency for adults who also have Dual Diagnosis Issues and Ambulatory Medical issues. Behavioral Health Services for adults.

- Evaluation Assessment
- Outpatient and Inpatient Withdrawal Management (detoxification)
- Partial Hospital Program (PHP)
- Day Intensive Outpatient Program (IOP)
- Evening Intensive Outpatient Program (IOP)
- Low Intensive Outpatient Program (LIOP)
- Continuing Care Program
- Family Recovery Program
- Licensed Therapists / Counseling
- Psychiatric Services
- Special Programs for Young Adults 18-31 / Addiction Treatment Services, Counseling

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

HOME HEALTH CARE

NAME OF AGENCY:

**ADVOCATE HOME HEALTH SERVICES, INC.**

ADDRESS AND TELEPHONE:

2311 W. 22nd Street Ste. 300  
Oak Brook, IL 60523  
**1-800-564-2025**  
FAX: (630) 572-5930

OFFICE HOURS:

Monday - Thursday: 8:00 a.m. - 7:00 p.m.  
Friday: 8:00 a.m. - 8:00 p.m.  
Saturday & Sunday: 8:30 a.m. – 5:00 p.m.

CONTACT PERSON:

Peg Francis, Director Customer Relations

STAFF:

General skilled nursing services, skilled nurses with specialty in pediatrics, high tech nurses for infusion therapy, older adult, hospice, and rehabilitation; occupational, physical, and speech therapy; homemaker services, nutritional services; medical social work; home medical equipment and respiratory therapy.

AREA SERVED:

Cook, DuPage, Lake, Kane, McHenry, and Will Counties

FEES AND/OR DUES:

Medicare, private insurance, Medicaid, private pay

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Medicare certified home health agency  
Home medical equipment/supplies  
Child home health care  
Respiratory therapy equipment & services  
Nutrition & I. V. therapy  
Physical and occupational therapy

BILINGUAL SERVICES PROVIDED: Polish, Spanish, Russian - interpreter for other foreign languages.

REMARKS OR ADDITIONAL INFORMATION:

24-hour phone coverage; consistent quality professional care.  
Direct billing of Medicare, Medicaid, insurance, private pay.

CATEGORY OF SERVICES

[ABUSE AND NEGLECT](#)  
[ALCOHOLISM](#)  
[ART/ART THERAPY](#)  
[AUTISM](#)  
[CASE MANAGEMENT](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[CRISIS INTERVENTION](#)

[DIAGNOSTIC SERVICES](#)  
[DISABLED SERVICES](#)  
[DRUG TREATMENT](#)  
[EDUCATIONAL SERVICES](#)  
[EMERGENCY SERVICES](#)  
[FAMILY SERVICES](#)  
[HEALTH CARE](#)  
[HOME HEALTH CARE](#)

[HOMEMAKER SERVICES](#)  
[HOSPICE](#)  
[HOSPITAL](#)  
[MENTAL HEALTH SERVICES](#)  
[OUTREACH SERVICES](#)  
[SUPPORT GROUP/ SERVICES](#)

NAME OF AGENCY:

**ADVOCATE LUTHERAN GENERAL HOSPITAL  
SOCIAL WORK SERVICES**

ADDRESS AND TELEPHONE:

1775 W. Dempster  
5 South  
Park Ridge, IL 60068  
**(847) 723-5475**  
FAX: (847) 723-2267

OFFICE HOURS:

Monday – Sunday: 8:00 a.m. – 5:00 p.m.  
Staff on site to serve inpatients needs daily.

CONTACT PERSON:

Shannon Smith, Social Work Supervisor

STAFF:

Social Worker's

AREA SERVED:

Northwest Chicago and suburban area

FEES AND/OR DUES:

NONE

AFFILIATIONS:

DNV  
National Association of Social Work  
American Case Management Association  
American Hospital Association  
Illinois Hospital Association  
Metropolitan Chicago Healthcare Council

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Community Connection  
Coordination of Inpatient/Outpatient Services  
Customer Service  
Discharge Planning  
Patient Advocacy

BILINGUAL SERVICES PROVIDED:

Translators available to hospital patients  
Korean and Polish Cultural concierge

REMARKS OR ADDITIONAL INFORMATION:

Provide comprehensive care to hospital patients  
Outpatients are seen via other providers – Advocate Health Care System

**CATEGORY OF SERVICES**

[INFORMATION, ASSISTANCE AND REFERRAL](#)

**NAME OF AGENCY:**

**ADVOCATE CHILDRENS HOSPITAL  
CHILDREN'S HEALTH RESOURCE CENTER**

**ADDRESS AND TELEPHONE:**

1675 Dempster Street  
Park Ridge, IL 60068  
**(847) 723-9484**  
Website: [www.AdvocateChildrensHospital.com/chrc](http://www.AdvocateChildrensHospital.com/chrc)  
Email: [lgh-chrc@advocatehealth.com](mailto:lgh-chrc@advocatehealth.com)

**OFFICE HOURS:**

Monday through Friday 9:00 am – 5:00 pm

**CONTACT PERSON:**

Kathryn Smart or Rita Knapp

**STAFF:**

**AREA SERVED:**

All

**FEES AND/OR DUES:**

None

**AFFILIATIONS:**

Advocate Children's Hospital

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The Children's Health Resource Center is a lending library and learning center for parents, adolescents and children. We offer easy to understand health care information so families can make informed choices about their health. We have a teen health area in our library where teens can come and access health information in a confidential setting. Check out our new eBook library on our website! We also sell bike helmets at low cost and provide free helmet fittings. Please call 847-723-9484 for helmet fittings and sales appointments. Free car seat checks are available on Thursdays from 9:00 – 2:00 pm by appointment only. Please call 708-684-7019 for car seat check appointments.

**BILINGUAL SERVICES PROVIDED:**

Some materials are available in Spanish.

**REMARKS OR ADDITIONAL INFORMATION:**

We offer a support group called "Sibsensations," a recreational and educational group for typically developing siblings of children with developmental and physical disabilities. Call for dates and times.

CATEGORY OF SERVICES      [DAY CARE SERVICES](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[RESPITE CARE](#)                      [SENIOR SERVICES](#)  
[VOLUNTEER PROGRAMS](#)              [SUPPORT GROUPS](#)

NAME OF AGENCY:                                      **ADVOCATE LUTHERAN GENERAL HOSPITAL  
OLDER ADULT SERVICES-ADULT DAY CENTER**

ADDRESS AND TELEPHONE:                                      9375 Church Street  
Des Plaines, IL 60016  
**(847) 296-0737**  
FAX: (847) 824-8038

OFFICE HOURS:                                      Monday - Friday: 7:00 a.m. - 5:30 p.m.

CONTACT PERSON:                                      Jaime Albergo, LCSW  
Email: [jaime.albergo@advocatehealth.com](mailto:jaime.albergo@advocatehealth.com)  
Information and Assistance Office  
Gwynne Chovanec, Director  
Email: [gwynne.chovanec@advocatehealth.com](mailto:gwynne.chovanec@advocatehealth.com)

STAFF:                                      Nurse  
Driver(s)/Aide(s)  
Licensed social worker  
Art therapist/counselor  
Nursing Assistant  
Activity Therapist  
Accountant

AREA SERVED:                                      All areas are served-The only boundary is for our bus transportation service.

FEES AND/OR DUES:                                      \$72 - \$78 per day depending on level of service  
\$10.00 each way transportation service  
\$100 initial assessment fee

AFFILIATIONS:                                      Advocate Health Care                      North Shore Senior Center  
Illinois Department of Aging              Department of Human Services  
Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Our medical model adult day center program provides a variety of health, social and support services in a protective environment during the day. Client care plans are designed to meet the individual needs of adults and older adults with health care issues such as: Alzheimer's and other Dementias, Parkinson's disease, Stroke, Cardiac Care, Depression, Isolation and Loneliness, Diabetes, and others. Our program offers these older adults a way to maintain independence in a supportive, supervised setting during the day, returning home in the evening. We also provide bathroom assistance as needed. There are three handicapped accessible vehicles for those in need of transportation. We have many funding resources. Occupational, Physical and Speech therapists are located onsite. (There is an additional fee for therapy services)

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:  
We also offer Philips Lifeline emergency response systems, home delivered meals, Expressions, counseling and consultation support, information and assistance, and help with Medicare/secondary insurance billing questions.



CATEGORY OF SERVICES:

[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUP SERVICES](#)

NAME OF AGENCY:

**ADVOCATE LUTHERAN GENERAL HOSPITAL  
OLDER ADULT SERVICES-EXPRESSIONS...a program  
for people with early  
stage memory loss**

ADDRESS AND TELEPHONE:

9375 Church St.  
Des Plaines, IL 60016  
**(847) 824-5143**  
FAX: (847) 824-8038

OFFICE HOURS:

Monday through Friday 8:00 am – 4:30 pm  
Program hours: 10:00 am – 3:00 pm

CONTACT PERSON:

Gwynne Chovanec, Director  
Email: [gwynne.chovanec@advocatehealth.com](mailto:gwynne.chovanec@advocatehealth.com)

STAFF:

Art Therapist/Counselor

AREA SERVED:

Any

FEES AND OR DUES:

\$60 per session  
\$50 initial assessment fee

AFFILIATIONS:

Advocate Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

EXPRESSIONS is a program for people diagnosed with the earliest stages of Alzheimer's disease and related dementias. The sessions provide a safe, positive, strength-based environment that allows participants to learn, share, and engage together. Components of the program include camaraderie, support, physical activity, mental exercises, creative expression and education regarding memory loss.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

We also offer Philips Lifeline emergency response system, adult day center, home delivered meals, counseling and consultation support, senior information and assistance, and help with Medicare/secondary insurance billing questions.

CATEGORY OF SERVICES [MEALS ON WHEELS](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[SENIOR SERVICES](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY: **ADVOCATE LUTHERAN GENERAL HOSPITAL  
OLDER ADULT SERVICES-HOME DELIVERED MEALS**

ADDRESS AND TELEPHONE: 9375 Church Street  
Des Plaines, IL 60016  
**(847) 296-0737**  
FAX: (847) 824-8038

OFFICE HOURS: Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON: Jaime Albergo, LCSW  
Email: [jaime.albergo@advocatehealth.com](mailto:jaime.albergo@advocatehealth.com)  
Information and Assistance Office  
Gwynne Chovanec, Director  
Email: [gwynne.chovanec@advocatehealth.com](mailto:gwynne.chovanec@advocatehealth.com)

STAFF: Meals delivered by volunteers and staff

AREA SERVED: Park Ridge (Maine Township), Unincorporated Des Plaines and Glenview  
(Maine Township)

FEES AND/OR DUES: \$6.00 per meal

AFFILIATIONS: Advocate Lutheran General Hospital  
Park Ridge Kiwanis

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We provide a hot meal (and an optional cold meal) delivered Monday thru Friday to homebound individuals who cannot prepare their own meals. All meals are prepared at Lutheran General Hospital and cooked with no added salt and consist of 700-1000 calories. We can cater to any dietary restrictions. Assessment completed by Older Adult Services Social Worker.

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:

We also offer Philips Lifeline emergency response systems, adult day center, Expressions, counseling and consultation support, information and assistance, and help with Medicare/secondary insurance billing questions.



CATEGORY OF SERVICES

[INSURANCE/FINANCIAL COUNSELING](#)

NAME OF AGENCY:

**ADVOCATE LUTHERAN GENERAL HOSPITAL  
OLDER ADULT SERVICES-SENIOR ADVOCATE**

ADDRESS AND TELEPHONE:

8820 W. Dempster Street  
Niles, IL 60714  
**(847) 723-7277**  
FAX: (847) 723-2247

OFFICE HOURS:

Monday through Friday 8:00 am – 4:30 pm

CONTACT PERSON:

Array of staff

STAFF:

Three trained Medicare/secondary insurance counselors

AREA SERVED:

Northwest Suburbs and Chicago within Lutheran General service area

FEES AND/OR DUES:

Free service, must be a member of Senior Advocate

AFFILIATIONS:

Advocate Lutheran General Hospital/Advocate Medical Group

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: Assistance with any medical billing questions, reconcile medical bills, meets one on one with individuals in the community about questions related to insurance, works closely with physician/hospital offices to solve billing problems

BILINGUAL SERVICES PROVIDED: Polish and Italian

REMARKS OR ADDITIONAL INFORMATION: Invitation to educational lectures, seminars, and health fairs. We also can make referrals for home delivered meals, emergency response system, adult day center, and senior information and referral.

CATEGORY OF SERVICES      [DAY CARE SERVICES](#)  
[EMERGENCY RESPONSE SYSTEM](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[MEALS ON WHEELS](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUPS](#)

NAME OF AGENCY:                      **ADVOCATE LUTHERAN GENERAL HOSPITAL  
OLDER ADULT SERVICES-SENIOR INFORMATION & ASSISTANCE**

ADDRESS AND TELEPHONE:                      9375 Church St.  
Des Plaines, IL 60016  
**(847) 296-0737**  
FAX: (847) 824-8038

OFFICE HOURS:                                      Monday thru Friday: 7:30 a.m. – 4:00 p.m.

CONTACT PERSON:                                  Jaime Albergo, LCSW  
Email: [jaime.albergo@advocatehealth.com](mailto:jaime.albergo@advocatehealth.com)  
Gwynne Chovanec, Director  
Email: [gwynne.chovanec@advocatehealth.com](mailto:gwynne.chovanec@advocatehealth.com)

STAFF:    Information and Assistance Staff

AREA SERVED:    We can provide senior information and referrals for any city or state

FEES AND/OR DUES:                                  Free service.

AFFILIATIONS:    Advocate Lutheran General Hospital

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Information and Assistance (I&A) is a free service that connects you with trained staff that can provide you with information on a wide variety of services and programs. This office is a starting point for all senior services and provides referrals to local programs, helps answer questions regarding aging concerns or assistance accessing community based services.

**BILINGUAL SERVICES PROVIDED:** Spanish and Polish

**REMARKS OR ADDITIONAL INFORMATION:**

We also offer Philips Lifeline emergency response system, adult day center, home delivered meals, Expressions, counseling and consultation support, and help with Medicare/secondary insurance billing questions.

CATEGORY OF SERVICES

[HOSPITALS](#)  
[MENTAL HEALTH SERVICES](#)

NAME OF AGENCY:

**ADVOCATE LUTHERAN GENERAL HOSPITAL  
PSYCHIATRIC DAY PROGRAM**

ADDRESS AND TELEPHONE:

1700 Luther Lane  
Center for Advanced Care, Ste. B North  
Park Ridge, IL 60068  
**(847) 723-5896**  
FAX: (847) 723-6577

OFFICE HOURS:

Monday – Friday: 8:00 a.m. – 4:30 p.m.

CONTACT PERSON:

Jeri Srur-Kwaak, LCSW, ACHT, NBCCH, Supervisor

STAFF:

Masters Level Social Workers, Psychiatrists, Nurses,  
Occupational Therapist and a Pastor

AREA SERVED:

Maine Township, Northwest Chicago and Suburbs

FEES AND/OR DUES:

We accept health insurance, Medicare and Medicaid

AFFILIATIONS:

Ambulatory Association of Behavioral Health  
Det Norske Veritas (DNV) Standard of Care

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Intensive Mental Health service. Acute levels of Psychiatric care between outpatient and inpatient.

BILINGUAL SERVICES PROVIDED: Translators Available

REMARKS OR ADDITIONAL INFORMATION:

Admission requires a level of care assessment to determine need and pre-certification before health insurance can be used. This is not an emergency level of care or appropriate as a long-term service.



CATEGORY OF SERVICES

OUTREACH SERVICES

NAME OF AGENCY:

**ADVOCATES FOR MENTAL ILLNESS EDUCATION**

ADDRESS AND TELEPHONE:

1220 Depot Street, #403  
Glenview, Il 60025-2971  
**(847) 729-1457**

OFFICE HOURS:

Volunteer hours vary with projects

CONTACT PERSON:

Vi Orr, Local Contact  
Email: [Viorr@comcast.net](mailto:Viorr@comcast.net)

STAFF:

All Volunteers

AREA SERVED:

No geographical boundaries within North, Northwest suburbs and Chicago Area.

FEES AND/OR DUES:

Monetary and in-kind donations welcome

AFFILIATIONS:

Metro Suburban Network of Comprehensive Community  
Services of the Division of Mental Health  
Suburban NAMI Affiliates  
Elgin Mental Health Center  
Chicago Read Mental Health Center

BRIEF DESCRIPTION OF PROGRAMS AND SERVICES:

Publishers of Word Explosion: I & II books of Poetry, Verse, Prose, and Art by the Mentally Challenged.  
Clothing and gifts given to area nursing homes monthly  
Provide clothing to agencies working with the homeless  
Kits for the Homeless Project (filled kits distributed to homeless shelters and community agencies)  
NARSAD Artwork Sales (notes, holiday cards and misc. gifts)  
Referrals and information

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL  
SENIOR SERVICES](#)

NAME OF AGENCY:

**AGEOPTIONS**

ADDRESS AND TELEPHONE:

1048 W. Lake St., Suite 300  
Oak Park, IL 60301-1055  
**(708) 383-0258 Voice**  
FAX: (708) 524-0870  
**STATEWIDE: (800) 699-9043**  
Website: [www.ageoptions.org](http://www.ageoptions.org)  
Email: [information@ageoptions.org](mailto:information@ageoptions.org)

OFFICES HOURS:

Monday - Friday: 8:45 a.m. - 4:30 p.m.

CONTACT PERSON:

Jonathan Lavin, Chief Executive Officer  
Meghan Jenkins-Morales, Manager of Benefits, Information and Education

STAFF:

Stephanie Balog, Information and Assistance Specialist

AREA SERVED:

All of Cook County outside of the City of Chicago

FEES AND/OR DUES:

None

AFFILIATIONS:

One of thirteen Area Agencies designated by the Illinois Department on Aging and one of 670 Area Agencies nationwide.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Planning to help meet social and nutritional needs of older persons. We cooperate with a wide range of organizations in local areas to establish and support needed services for people age 60 and over. We administer the Federal Older Americans Act funds and some Illinois General Revenue funds to assist local organizations to provide needed priority services to older adults and people with disabilities. Responsible for the regional administration of the Elder Abuse and Neglect Program Service.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

AgeOptions is a private not-for-profit organization with a twenty-one member Board of Directors and thirty member Advisory Council. Additionally, we have various committees composed of a specified number of older persons. Speakers are available to customize presentations to meet organizations needs.

CATEGORY OF SERVICES:

[LEGAL SERVICES](#)

NAME OF AGENCY:

**ALLIANCE FOR IMMIGRANT NEIGHBORS**

ADDRESS AND TELPHONE:

382 S. Mount Prospect Rd.  
Des Plaines, IL 60016  
**(224)443-0113**  
Website: [www.allianceforimmigrants.org](http://www.allianceforimmigrants.org)

OFFICE HOURS:

Tuesdays 3:00-7:00pm  
Wednesdays 3:00-7:00pm  
Saturdays 9:00am-1:00pm

CONTACT PERSON:

Amy Jackson, Executive Director  
[ajackson@allianceforimmigrants.org](mailto:ajackson@allianceforimmigrants.org)

STAFF:

Partially-Accredited Representatives (U.S. Dept. of Justice), Law Student,  
Community Liaison

AREA SERVED:

Des Plaines, Mount Prospect, and surround Northwest Suburbs

FEES AND OR DUES:

Low-cost legal fees, depends on service(s) sought

AFFILIATIONS:

Faith Alliance Bible Church, DePaul University College of Law, World Relief

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Alliance for Immigrant Neighbors (AIN) provides direct, immigrant legal services. AIN is recognized by the Department of Justice, Executive for Immigration for Immigration Review, and Office of Legal Access Programs to counsel immigration clients, complete immigration forms, and represent clients before U.S. Citizenship and Immigration Services (USCIS). Services include:

- General Consultations
- Legal Permanent Residency (Green Card)
- Citizenship
- Family Petitions
- Deferred Action for Early Childhood Arrivals (DACA)

BILINGUAL SERVICES PROVIDED:

English, Spanish, Tagalog & Mandarin Chinese

REMARKS OR ADDITIONAL INFORMATION:

You must have an appointment in order to have a consultation with AIN. First time consultation fee: \$30.  
New Clients: Please schedule an appointment to speak with an AIN legal worker by calling (224) 443-0113 or emailing [info@allianceforimmigrants.org](mailto:info@allianceforimmigrants.org). AIN accepts payment by cash, check, or credit card.

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL  
SUPPORT GROUP/SERVICES](#)

NAME OF AGENCY:

**ALS FOUNDATION (LES TURNER)**

ADDRESS AND TELEPHONE:

5550 W. Touhy, Suite 36  
Skokie, IL 60077-3254  
**(847) 679-3311**  
**Toll Free: (888) ALS-1107**  
FAX: (847) 679-9109  
Website: [www.lesturnerals.org](http://www.lesturnerals.org)  
Email: [info@lesturnerals.org](mailto:info@lesturnerals.org)

OFFICES HOURS:

Monday - Friday/24 hour voice mail

CONTACT PERSON:

Claire Owen, Director of Patient Services

STAFF:

Neurologists, nurses, speech pathologist, social worker, support group,  
occupational therapist, genetic counselor

AREA SERVED:

No geographical restrictions

FEES AND/OR DUES:

AFFILIATIONS:

Northwestern University Medical School

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Comprehensive patient care programs and complete team of medical professionals. Services provided to people with Amyotrophic Lateral Sclerosis, better known as Lou Gehrig's disease. Research program at Northwestern University Feinberg School of Medicine and clinic at Northwestern Memorial Hospital. Support groups for patients and family members. ALS information packets are available.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Largest independent ALS group in the country.

We have a newsletter, which is published four times a year, telephone support, educational presentations, social activities and information materials.

CATEGORY OF SERVICES

[DISASTER RELIEF](#)  
[EDUCATIONAL SERVICES](#)

NAME OF AGENCY:

**AMERICAN RED CROSS  
OF GREATER CHICAGO**

ADDRESS AND TELEPHONE:

**Arlington Heights Community Center**  
544 W. Northwest Hwy.  
Arlington Heights, IL 60004  
**(847) 255-0703**  
FAX: (847) 255-2897  
Website: [www.redcross.org](http://www.redcross.org)

OFFICE HOURS:

Monday – Friday 8:00 a.m. – 5:00 p.m.  
Emergency calls taken 24 hours a day, 365 days a year  
at (877)597-0747

CONTACT PERSON:

Gail Noronha, Facility Coordinator  
[gail.noronha@redcross.org](mailto:gail.noronha@redcross.org)

STAFF:

Office Staff and Volunteers

AREA SERVED:

The American Red Cross, Greater Chicago Region covers ten counties in IL  
and 3 counties in Northwest IN.

FEES AND/OR DUES:

Disaster assistance is free. Charges for classes and materials.

AFFILIATIONS:

Partner with United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The American Red Cross is a symbol of hope throughout the world, and provides relief to victims of local, national and international disasters. We help people prevent, prepare for and respond to emergencies, and educate people to lead safer lives.

DISASTER SERVICES: 1-877-597-0747 24 hours/7 days  
Military Members & Families: 888-737-4306 24 hours/7 days  
Blood Services: 800-RED-CROSS or 1-800-733-2767  
Health & Safety Classes: 1-800- RED-CROSS or 1-800-733-2767  
Financial Donations: 1-800- RED-CROSS or 1-800-733-2767  
Volunteer: 312-729-6222

BILINGUAL SERVICES PROVIDED: Spanish courses/materials available on a limited basis.

REMARKS OR ADDITIONAL INFORMATION: *Together, we can save a life.*

CATEGORY OF SERVICES

[ABUSE AND NEGLECT](#)  
[ADOLESCENT SERVICES](#)  
[AUTISM](#)  
[CAREER COUNSELING](#)  
[CASE MANAGEMENT](#)  
[CHILDREN'S SERVICES](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[CRISIS INTERVENTION](#)  
[DISABLED SERVICES](#)  
[EDUCATIONAL SERVICES](#)  
[FAMILY SERVICES](#)  
[HEALTH CARE](#)  
[HOUSING ASSISTANCE](#)  
[JOB PLACEMENT SERVICES/JOB TRAINING](#)

[MENTAL HEALTH SERVICES](#)  
[OUTREACH SERVICES](#)  
[PUBLIC AID](#)  
[PSYCHIATRIC SERVICES](#)  
[REHABILITATION SERVICES](#)  
[RESIDENTIAL PROGRAMS](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUP / SERVICES](#)  
[TRANSITIONAL HOUSING & SERVICES](#)  
[VOCATIONAL/ REHABILITATIONAL PROGRAMS](#)  
[VOLUNTEER SUPPORT SERVICES](#)  
[WOMEN/CHILDREN SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY: **AMITA HEALTH**  
**ALEXIAN BROTHERS CENTER FOR MENTAL HEALTH**

ADDRESS AND TELEPHONE: 3436 N. Kennicott Ave.  
Arlington Heights, IL 60005  
**(847) 952-7460**  
FAX: (847) 222-1754  
Website: [www.alexiancenter.org](http://www.alexiancenter.org)

OFFICE HOURS: Office Hours: Monday – Thursday: 8:30 a.m. – 9:00 p.m.  
Friday: 8:30 a.m. – 5:00 p.m.  
Saturday: 9:00 a.m. – 1:00 p.m.

CONTACT PERSON: Rick Germann, Associate Vice President  
Maxine Goldstein, Business Development Liaison  
[Maxine.goldstein@amitahealth.org](mailto:Maxine.goldstein@amitahealth.org)

STAFF: 100 employees

AREA SERVED: Northwest Suburbs

FEES AND/OR DUES: We accept private insurance, Medicaid, Medicare, All Kids and self-pay.  
Palatine and Wheeling Township residents are eligible for a sliding fee scale based on income.

AFFILIATIONS: Alexian Brothers Health System  
Ascension Health System  
Amita Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
Community mental health center providing medication management, therapy, and groups for children, adolescents, adults, residential, vocational program, day programming, case management, Partial Hospitalization Program (PHP) and Intensive Outpatient Programs are available.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:  
Trusted healthcare providers with 50 years of experience caring for the community.

Accreditations and Certifications:  
Joint Commission  
Illinois Department of Mental Health  
Federal Centers for Medicare and Medicaid  
Illinois Department of Rehabilitation Services

**CATEGORY OF SERVICES**

[COUNSELING](#)  
[CLINICAL SERVICES](#)  
[YOUTH SERVICES](#)

**NAME OF AGENCY:**

**ANGELS FOR SEXUAL HEALTH, IDENTITY,  
AND EDUCATION  
(Formerly Links)**

**ADDRESS AND TELEPHONE:**

1779 Maple Street  
Northfield, IL 60093  
**(847) 441-6191**  
Website: [www.angels.org](http://www.angels.org)

**OFFICE HOURS:**

Monday – Friday 9:00 a.m. – 5:00 p.m.  
Female Clinic: Monday and Thursday evenings, some Saturday mornings  
Male Clinic: Twice a month: 1<sup>st</sup> and 3<sup>rd</sup> Tuesday evenings  
Pride Youth Program: Monday, Tuesday, Wednesday, and  
Thursday evenings  
Community Education: as required

**CONTACT PERSON:**

Lynne Heller, Office Manager  
[lynne@angels.org](mailto:lynne@angels.org)

**STAFF:**

3 full-time, 5 part-time, 80 volunteers

**AREA SERVED:**

Suburbs of Chicago

**FEES AND/OR DUES:**

Fees for clinic services, but nobody is denied service for lack of money  
Pride Youth Program has no charge  
Community Education Programs – an honorarium is requested

**AFFILIATIONS:**

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Angels provides health education in the schools for grades 5-12; confidential support groups and services for gay, lesbian, bisexual, and transgender youth in grades 9-12; and confidential reproductive healthcare for teens and young adults through age 25.

**BILINGUAL SERVICES PROVIDED:**

None on site but is available

**REMARKS OR ADDITIONAL INFORMATION:**

Angel's mission is to inform and empower young people by providing health care, education, and support to their sexuality.

CATEGORY OF SERVICES

[CASE MANAGEMENT](#)  
[CAREER COUNSELING](#)  
[COUNSELING](#)  
[FOOD PANTRY](#)  
[FAMILY SERVICES](#)  
[HEALTH CARE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

[LEGAL SERVICES](#)  
[MENTAL HEALTH SERVICES](#)  
[SHELTER AND HOMELESS PREVENTION](#)  
[TRANSITIONAL HOUSING & SERVICES](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**THE ARK**

ADDRESS AND TELEPHONE:

MAIN OFFICE THE ARK NORTHWEST  
6450 N. California Ave. 3100 Dundee Rd., Suite 802  
Chicago, IL 60645 Northbrook, IL 60062  
**(773) 973-1000 (773) 973-0011**  
FAX: (773) 973-4362 FAX: (847) 272-5330

Website: [www.arkchicago.org](http://www.arkchicago.org)  
Email: [ark@arkchicago.org](mailto:ark@arkchicago.org)

OFFICE HOURS:

Main office: Monday - Thursday: 9:00 a.m. - 5:00 p.m.  
Friday: 9:00 a.m. - 2:00 p.m.  
Medical and Social Services Departments:  
Monday and Wednesday: 9:00 a.m. – 7:30 p.m.  
Tuesday and Thursday: 9:00 a.m. - 5:00 p.m.  
Friday: 9:00 a.m. - 2:00 p.m.  
  
Northwest office: Monday: 9:00 a.m. - 7:30 p.m.  
Tuesday and Thursday: 9:00 a.m. - 5:00 p.m.  
Wednesday: 1:00 p.m. – 6:00 p.m.  
Friday: 9:00 a.m. - 2:00 p.m.

CONTACT PERSON:

Marc Swatez, Executive Director

STAFF:

Marc Swatez, Executive Director  
Caroline Musin Berkowitz, Director of Volunteers

AREA SERVED:

Services available for qualified residents of the Chicago metropolitan area

FEES AND/OR DUES:

None; clients must demonstrate financial need

AFFILIATIONS:

Networks with other local community agencies

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Case management, benefits advocacy  
Medical, dental, and optometry clinics and pharmacy  
Homeless shelter/transitional housing  
Food pantry  
Rent and utility assistance  
Legal aid  
Psychological counseling  
Day program for adults with chronic mental health needs  
Job counseling

BILINGUAL SERVICES PROVIDED: Russian, Hebrew, and Yiddish

REMARKS OR ADDITIONAL INFORMATION:

Kosher food pantry; Jewish programming; primarily serves the Chicagoland Jewish community

CATEGORY OF SERVICES:

[ART / ART THERAPY](#)  
[DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES](#)  
[DISABLED SERVICES](#)  
[VOCATIONAL/ REHABILITATIONAL PROGRAMS](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**THE ARTS OF LIFE NORTH SHORE**

ADDRESS AND TELPHONE:

1963 Johns Drive  
Glenview, IL 60025  
(847) 486-0808  
Website: [www.artsoflife.org](http://www.artsoflife.org)

OFFICE HOURS:

Monday - Friday, 9AM-3PM

CONTACT PERSON:

Hilary Marshall, Studio Manager  
[hmarshall@artsoflife.org](mailto:hmarshall@artsoflife.org)

STAFF:

Rick Sindt, Studio Coordinator, [rsindt@artsoflife.org](mailto:rsindt@artsoflife.org)  
Grace Guillebeau, Volunteer Coordinator, [gguillebeau@artsoflife.org](mailto:gguillebeau@artsoflife.org)  
Megan Harrigan, Arts Coordinator, [mcox@artsoflife.org](mailto:mcox@artsoflife.org)

AREA SERVED:

North Shore, City of Chicago, Southern Lake Co.

FEES AND OR DUES:

Fee for service, hourly rate varies.  
Accepts some forms of state funding, including Medicaid Waiver (DD) and CILA DAY (30U) Program Funding.

AFFILIATIONS:

Glenview Chamber of Commerce  
Council on Quality and Leadership (Accreditation)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Arts of Life advances the creative arts community by providing artists with intellectual disabilities a collective space to expand their practice and strengthen their leadership.

The Arts of Life supports over 60 adult artists with disabilities at two collective art studios in the Chicagoland area. Studio programming is dictated by the specific interests and talents of our artists, who work collaboratively with volunteers and staff to manage and develop the studio. We are guided by the principles that all artists, regardless of disability, should have the opportunity to be members of an artistic community that: 1) develops organically based on their individual and collective needs; 2) is constantly shaped by their opinions, choices and interests; and 3) contributes to the larger arts community and society in general.

BILINGUAL SERVICES PROVIDED:

n/a

REMARKS OR ADDITIONAL INFORMATION:

n/a



CATEGORY OF SERVICES

[ABUSE AND NEGLECT  
CRISIS INTERVENTION](#)

NAME OF AGENCY:

**A SAFE PLACE/LAKE COUNTY CRISIS CENTER**

ADDRESS AND TELEPHONE:

2710 17<sup>th</sup> Street  
Zion, IL 60099  
**(847) 731-7165 Office**  
**(847) 249-4450 Hot Line**  
FAX: (847) 731-7528  
TTY: (847) 249-6557  
Website: [www.asafeplaceforhelp.org](http://www.asafeplaceforhelp.org)  
Email: [info@asafeplaceforhelp.org](mailto:info@asafeplaceforhelp.org)

OFFICE HOURS:

We are in operation 24 hours every day of the year.

CONTACT PERSON:

Pat Davenport, Executive Director

STAFF:

30 full-time staff and 60+ volunteers provide service and support for victims of domestic violence.

AREA SERVED:

Lake, McHenry, and Northern Cook Counties

FEES AND/OR DUES:

No fees are charged to victims of domestic violence.

AFFILIATIONS:

Illinois Coalition Against Domestic Violence (ICADV)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

A Safe Place/Lake County Crisis Center is a non-profit agency providing comprehensive services for victims of domestic abuse and their children. A 24-hour HELP LINE number is available; also a TTY line for hearing impaired. In addition to emergency shelter, A Safe Place offers comprehensive counseling and referrals, including individual and group counseling, children's counseling, legal and non-legal advocacy, information and referrals for both residential and nonresidential clients. Permanent Section 8 housing is also available. Support groups meet weekly in two Lake County locations. Counseling and groups for batterers meet weekly.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

Please visit our website for more information: [www.asafeplaceforhelp.org](http://www.asafeplaceforhelp.org)

CATEGORY OF SERVICES

[CASE MANAGEMENT](#)  
[CLINICAL SERVICES](#)  
[EDUCATIONAL SERVICES](#)  
[EMERGENCY RESPONSE SYSTEM](#)  
[HEALTH CARE](#)

[HOME HEALTH CARE](#)  
[RESPITE CARE](#)  
[SENIOR SERVICES](#)  
[VOLUNTEER PROGRAMS](#)  
[VOLUNTEER SUPPORT SERVICES](#)

NAME OF AGENCY:

**@HOMEMATTERS  
LUTHERAN LIFE COMMUNITIES**

ADDRESS AND TELEPHONE:

800 W. Oakton  
Arlington Heights, IL 60004  
**(224) 735-4033**  
FAX: (847) 754-3652  
Website: [www.lutheranlifecommunities.org](http://www.lutheranlifecommunities.org)  
Email: [msullivan@lutheranlifecommunities.org](mailto:msullivan@lutheranlifecommunities.org)

OFFICE HOURS:

8:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Mary Sullivan, Program Services Manager

STAFF:

Registered Nurses	Caregivers
Care Managers	Personal Advocate
Certified Nursing Assistants	Volunteer Coordinator

AREA SERVED:

Chicagoland and Northern Illinois

FEES AND/OR DUES:

Fee for Service

AFFILIATIONS:

Health Resource Alliance  
Life Services Network  
Illinois Alliance on Aging  
American Association of Homes and Services for the Aging  
National Private Duty Association  
Illinois Home Care Council  
National Council on Aging

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

@HomeMatters, a licensed home health care agency, provides customized care solutions coordinated by an integrated @HomeMatters team. Services are designed to meet the unique needs of each individual with unmatched quality and excellence.

REMARKS OR ADDITIONAL INFORMATION:

@HomeMatters is licensed to provide services to adults in six counties in the Chicagoland area. @HomeMatters offices are located in Arlington Heights and West Dundee. @HomeMatters in Arlington Heights is located at 800 West Oakton Street, Arlington Heights, IL 60004. @HomeMatters in West Dundee is located at 417 West Main Street, West Dundee, IL 60118. For more information please call 847-368-7399

CATEGORY OF SERVICES

[ART/ART THERAPY](#)  
[AUTISM](#)  
[CASE MANAGEMENT](#)  
[DEVELOPMENTALLY DISABLED SERVICES](#)  
[RESALE SHOPS](#)

[RECREATIONAL SERVICES](#)  
[RESIDENTIAL PROGRAMS](#)  
[VOCATIONAL/ REHABILITATIONAL PROGRAMS](#)

NAME OF AGENCY:

**AVENUES TO INDEPENDENCE**

ADDRESS AND TELEPHONE:

515 Busse Hwy.  
Park Ridge, IL 60068  
**(847) 292-0870**  
FAX: (847) 292-0873  
Website: [www.avenuestoindependence.org](http://www.avenuestoindependence.org)  
Email: [ehrllich@avenuestoindependence.org](mailto:ehrllich@avenuestoindependence.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 4:00 p.m.

CONTACT PERSON:

Ann Marie Ehrlich – Vice President of Development  
[ehrllich@avenuestoindependence.org](mailto:ehrllich@avenuestoindependence.org)

STAFF:

Robert Okazaki - President  
Cathy Kerr – Vice President of Programs

AREA SERVED:

Northwest suburbs and Northwest Chicago

FEES AND/OR DUES:

State Department of Human Services and  
Department of Rehabilitation Services funded  
Private pay on a sliding scale

AFFILIATIONS:

Illinois ARC; Des Plaines,  
and Park Ridge Chamber of Commerce;  
Des Plaines Rotary, Park Ridge Lions Club

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Day programs, vocational and residential services for persons with Autism, Cerebral Palsy, Down Syndrome, other physical, intellectual, developmental disabilities.

BILINGUAL SERVICES PROVIDED:

Spanish, American Sign Language

REMARKS OR ADDITIONAL INFORMATION:

Residential group homes in Park Ridge, Des Plaines and Niles; Job placement, training, arts and crafts in Park Ridge, Wheeling and Chicago; Retail Thrift Store and Training Center in Chicago

CATEGORY OF SERVICES

[HEALTH CARE](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**BALLARD HEALTHCARE**

ADDRESS AND TELEPHONE:

9300 Ballard Road  
Des Plaines, IL 60016  
**(847) 294-2300**  
Website: [www.ballardhealthcare.com](http://www.ballardhealthcare.com)  
Email: [admissionsdir@ballardhealthcare.com](mailto:admissionsdir@ballardhealthcare.com)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. – 6:00 p.m.  
Saturday 9:00 a.m. – 3:30 p.m.      **Tours – 7 days a week**

CONTACT PERSON:

Maribeth Einikis, Director of Admissions

STAFF:

Nursing	Physical, Occupational and Speech Therapy
Respiratory Therapy	Wound Care Nurse      Registered Dietician
Social Services	Activities      Beautician

AREA SERVED:

Cook and Lake Counties

FEES AND/OR DUES:

\$199 - \$280 basic per day room and board based on level of care

AFFILIATIONS:

Privately owned  
Joint Programs with: most Managed Care Organizations, Seasons Hospice, Rainbow Hospice, Parkside Adult Day Care, Vitas Hospice, others

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Specifically focused on rehabilitation and transitional care – *recovering mobility, function and independence* - after joint replacement, heart or other surgery, stroke or a decompensating episode of illness, Ballard also cares for the most **medically complex of cases** - ventilator / tracheostomy, wound care and dialysis; all market segments previously underserved with **rehabilitation-focused** care. State designated **subacute care** services include: therapy 7 days a week, 24 hour respiratory care, onsite Hemo and Peritoneal dialysis, a broad range of medical specialties, complex IV therapies, wound care, care giver education and internal case management. Ballard has an aggressive program and strong record of success for weaning patients off the ventilator and returning to the community. 24 hour admissions.

BILINGUAL SERVICES PROVIDED: Spanish, Polish, Russian, Tagalog, Yiddish, Hindi, Gujarati, and Korean

REMARKS OR ADDITIONAL INFORMATION:

Ballard Healthcare located on Ballard Rd, just to the northwest of the Advocate Lutheran General Hospital campus, is a nationally recognized provider of rehabilitation and transitional care services. The distinct rehabilitation-focused approach to caring for our guests, along with the broad scope of care represents a particularly unique service offering, locally and across the region. Ballard is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) for long term and subacute care.

CATEGORY OF SERVICES

[SENIOR RESIDENTIAL  
HEALTH CARE](#)

NAME OF AGENCY:

**BELMONT VILLAGE ASSISTED LIVING**

ADDRESS AND TELEPHONE:

2200 Golf Rd.  
Glenview, IL 60025  
**(847) 657-7100**  
FAX: (847) 657-7171  
Website: [www.belmontvillage.com](http://www.belmontvillage.com)

OFFICE HOURS:

Office is open from 9:00 a.m. – 6: 00 p.m. all week

CONTACT PERSON:

Michele Helffrich, Executive Director

STAFF:

Full time registered nurse, licensed nurses on site 24 hours a day, personal assistant, liaisons/high staff to resident ratio, full time activities coordinator; physical therapists, memory program coordinator

AREA SERVED:

All counties in northern Illinois

FEES AND/OR DUES:

Private pay or long term care insurance is accepted. Studios beginning at \$3,200.00 per month, which includes daily personal care.

AFFILIATIONS:

IDPH, Licensed Shelter Care

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Built to purpose community for older adults with 156 individual apartments. Licensed shelter care with 24-hour nurses. 24 apartments are designated in a separate, secured area for residents diagnosed with dementia. Memory programs for mild cognitive impairment.

BILINGUAL SERVICES PROVIDED: Some staff are bilingual.

REMARKS OF ADDITIONAL INFORMATION:

Restaurant style dining with menus and chef prepared meals. Full service salon and day spa. Driver available seven days a week. Scheduled activities and outings.

CATEGORY OF SERVICES      [CLINICAL SERVICES](#)      [RESPITE CARE](#)  
[HEALTH CARE](#)      [SENIOR HOUSING SERVICES](#)  
[HOSPICE](#)      [SENIOR NURSING CARE](#)  
[REHABILITATION SERVICES](#)      [SENIOR SERVICES](#)

NAME OF AGENCY:      **BELLA TERRA MORTON GROVE**

ADDRESS AND TELEPHONE:      8425 N. Waukegan Road  
Morton Grove, IL 60053  
**(847) 965-8100**  
FAX: (847) 965-0114  
Email: [sosullivan@bellaterra-mg.com](mailto:sosullivan@bellaterra-mg.com)

OFFICE HOURS:      24 hour Nursing care  
Monday - Friday: 8:00 a.m. - 5:00 p.m.  
Saturdays: 7:30 a.m. – 3:00 p.m.  
Weekends - Evenings by appointment

CONTACT PERSON:      Kinyarda James  
[kjames@bellaterra-mg.com](mailto:kjames@bellaterra-mg.com)

STAFF:      Administration      Housekeeping/Laundry  
Chaplaincy      Registered Dietician  
Maintenance      Social Services  
Rehabilitation staff      Activities & Volunteers  
Nursing      Wound Care Nurse

AREA SERVED:      Greater Chicago Metropolitan area, Morton Grove, Niles, Skokie, Glenview, Park Ridge

FEES AND/OR DUES:      Daily room and board; supplies and services, insurance accepted

AFFILIATIONS:      Medicare and Medicaid certified  
Licensed by the State of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

172 bed Skilled Nursing Home with sub-acute section  
Short-term rehabilitation  
Skilled and intermediate nursing care  
Specialized Alzheimer's care - (including early stage dementia unit)  
Rehabilitation services: physical, speech, pulmonary, and occupational therapies  
Daily activity program and weekly outings via wheel chair accessible bus  
Respite care  
Exceptional care  
Hospice care  
Private suites available

BILINGUAL SERVICES PROVIDED: Polish, Tagalog, Spanish, German, Chinese, Korean, Vietnamese, Gujarati, Hindi, Marathi, Urdu and Russian

REMARKS OR ADDITIONAL INFORMATION:

Intergenerational Programs	View of the Forest Preserve
Pet Therapy	Beautiful Chapel
Family Support Groups	Outdoor Gardens with Gazebos & Walking Trails
Snack Shop	Gift Shop/ Beauty Shop

CATEGORY OF SERVICES

[ART / ART CLASSES / ART GALLERY / ART THERAPY](#)

NAME OF AGENCY:

**BRICKTON ART CENTER**

ADDRESS AND TELEPHONE:

306 Busse Highway  
Park Ridge, IL 60068  
**(847) 823-6611**  
FAX: (847) 823-6622  
Website: [www.bricktonartcenter.org](http://www.bricktonartcenter.org)  
Email: [bricktondirector@gmail.com](mailto:bricktondirector@gmail.com)

OFFICE HOURS:

Monday – Thursday: 10:00 am – 5:00 pm  
Friday: 10:00 am – 4:00 pm  
Saturday: 10:00 am – 2:00 pm

CONTACT PERSON:

Alyssa Kulak, Executive Director

STAFF:

Kristin Haas, Art Center Director

AREA SERVED:

Northwest Suburbs  
Northwest Chicago

FEES AND/OR DUES:

See website for class lists: [www.bricktonartcenter.org](http://www.bricktonartcenter.org)

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Full range of fine art classes for children and adults
- Community art outreach services
- Professional gallery exhibitions (free and open to the public)
- Non profit

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES: [CHURCHES / SYNAGOGUES](#)

NAME OF AGENCY: **THE BRIDGE COMMUNITY CHURCH**

ADDRESS AND TELEPHONE: 946 Thacker  
Des Plaines, IL 60016  
**(847) 297-2525**  
Website: [www.thebridge.church](http://www.thebridge.church)  
Email: [office@thebridge.church](mailto:office@thebridge.church)

OFFICE HOURS: Monday – Thursday: 9:00 a.m. to 4:30 p.m.

CONTACT PERSON: Becky Hardt

STAFF: Scott Ziegler, Lead Pastor  
Brian Nelson, Worship & Executive Pastor  
Junior Ziegler, Community Outreach Pastor  
Juan Martinez, Pastor of Hispanic Ministries

AREA SERVED: Everyone Welcome

FEES AND/ OR DUES: None

AFFILIATIONS: Willow Creek Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Saturday Service at 5 pm  
Sunday Services at 8:30 am, 10:00 am and 11:00 am  
Sunday Services in Spanish at 1:00 pm  
Awana Club for children 3 years old through 5<sup>th</sup> grade Mondays 6:30 pm, September through April  
Celebrate Recovery: Tuesday nights 7:00 pm  
Teen Groups: Middle School Wednesday 6:30 pm, High School Wednesday 8:00 pm

BILINGUAL SERVICES PROVIDED: Spanish service meets at 1:00 pm on Sunday afternoons

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

[ABUSE AND NEGLECT](#)  
[ADOLESCENT SERVICES](#)  
[CHILDREN'S SERVICES](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[CRISIS INTERVENTION](#)

[FAMILY SERVICES](#)  
[INFORMATION AND REFERRAL](#)  
[MENTAL HEALTH SERVICES](#)  
[PARENTING](#)  
[VOLUNTEER PROGRAMS](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**THE BRIDGE YOUTH & FAMILY SERVICES**

ADDRESS AND TELEPHONE:

721 S. Quentin Road, Suite 103  
Palatine, IL 60067-6760  
**(847) 359-7490**  
FAX: (847) 359-7525  
Website: [www.bridgeyouth.org](http://www.bridgeyouth.org)

OFFICE HOURS:

Monday - Thursday: 9:00 a.m. - 9:00 p.m.  
Friday: 9:00 a.m. - 4:00 p.m

CONTACT PERSON:

Gregg Stockey, Executive Director

STAFF:

3 Crisis Intervention Counselors  
5 Family Therapists  
1 Prevention Specialists  
1 Volunteer Coordinator  
2 Spanish Speaking Family Therapists

AREA SERVED:

Grove,

Family, individual, and group counseling: Palatine Township  
Crisis Intervention Services (CCBYS): Palatine, Barrington, Maine, Elk  
Schaumburg, and Hanover Townships  
Prevention Services - Palatine Township

FEES AND/OR DUES:

\$130 an hour. Scholarships are offered based on ability to pay.  
No fee for Crisis Intervention (CCBYS) Services. Services are never refused  
due to inability to pay.

AFFILIATIONS:

NSJOA; ICOY; AITCOY

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Bridge provides counseling and prevention programs for young people ages 0-17 and families. Services include family therapy, individual therapy, group counseling, advocacy, community education and crisis intervention.

BILINGUAL SERVICES PROVIDED: Crisis intervention counseling and family counseling is available in Spanish.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[REHABILITATION SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)

NAME OF AGENCY:

**BRIDGEWAY CHRISTIAN VILLAGE**

ADDRESS AND TELEPHONE:

111 E. Washington Street  
Bensenville, IL 60106  
**(630) 766-5800**  
FAX: (630) 766-5473  
Website: [www.christianhomes.org](http://www.christianhomes.org)  
Email: [info@christianhomes.org](mailto:info@christianhomes.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Faye Sunga, Admissions, Ext. 8076  
Robin Decker, Marketing/Admissions, Ext. 8052

STAFF:

Administrator, nurses, social services caseworkers, pastoral care, activity representatives, clinical dietitians, physical therapists, speech therapists, occupational therapists, rehabilitation supervisor and aides.

AREA SERVED:

Chicagoland area

FEES AND/OR DUES:

Fees vary according to type of nursing care needed.

AFFILIATIONS:

Operated by Lifelink Corporation, a licensed not-for-profit health and human service organization related to the United Church of Christ.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We offer intermediate, skilled and subacute nursing care in a Christian atmosphere. Pastoral and Social Services are available to offer support to families and residents. There is a spousal support group, an Alzheimer's support group, an ethics committee and a very active family and resident council and Outpatient Therapy Services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Bridgeway Christian Village is a non-profit health care facility owned by Lifelink Corporation with affiliation to the United Church of Christ and has been offering residential nursing services for 25 years. Our one story building is divided into 5 units or courts where residents are encouraged to move freely from one court to another. Many social areas are provided such as the ice cream/sandwich shop and the gift shop. Our wheelchair accessible bus helps in transporting our residents to the zoo, mall, Navy Pier, and other outings. Bridgeway Christian Village is licensed by the Illinois Department of Public Health and is Medicare and Medicaid approved. We are accredited by the Joint Commission on Accreditation of Health Care Organizations and the Commission on Accreditation of Rehabilitation Facilities.

CATEGORY OF SERVICES

[HEALTH CARE](#)  
[HOME HEALTH CARE](#)  
[SENIOR RESIDENTIAL](#)  
[SUPPORT GROUP/SERVICES](#)  
[TRANSPORTATION](#)

NAME OF AGENCY:

**BROOKDALE NILES**

ADDRESS AND TELEPHONE:

8975 Golf Road  
Niles, IL 60714  
**(847) 296-0333**  
FAX: (847) 296-3891  
Website: [www.brookdale.com](http://www.brookdale.com)  
Email: [mgurnik@brookdale.com](mailto:mgurnik@brookdale.com)

OFFICE HOURS:

5 days a week/ 8:30 a.m. - 5:00 p.m.  
Sat. and Sun. 10:00 a.m. - 4:00 p.m.

CONTACT PERSON:

Marie Gurnik, Executive Director

STAFF:

Joe Skinner, Chief Engineer

AREA SERVED:

Metropolitan Chicago area; Northwest suburbs; North Shore

FEES AND/OR DUES:

\$1,950 monthly rentals

AFFILIATIONS:

Brookdale

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Independent Retirement Community

Activities program  
Arts and crafts studio  
Emergency response system  
Fitness/Wellness programs  
Housekeeping

Maintenance/Engineering Services  
Swimming pool  
Transportation  
Two meals per day included  
Independent Retirement Community

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Call Marketing Department (847) 296-0333

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[PARENTING](#)  
[SUPPORT GROUP SERVICES](#)  
[WOMEN/CHILDREN SERVICES](#)

NAME OF AGENCY:

**CARIS PREGNANCY COUNSELING AND RESOURCES**

ADDRESS AND TELEPHONE:

67 E. Algonquin Rd.  
South Barrington, IL 60010  
**(224) 512-1725**  
Website: [www.caris.org](http://www.caris.org)  
Email: [info@caris.org](mailto:info@caris.org)

OFFICE HOURS:

Monday, Tuesday, Thursday 9:00 am – 5:00 pm  
Wednesday 9:00 am – 1:00 pm  
Friday– Sunday: Closed

CONTACT PERSON:

Katie Leibman

STAFF:

Katie Leibman, Director of Client Services

AREA SERVED:

Northwest Suburbs/ Cook County

FEES AND/OR DUES:

NONE

AFFILIATIONS:

Caris Pregnancy Counseling and Resources  
Loop location  
Satellite location at Lawndale Christian Health Center

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Caris is a faith based, non-profit pregnancy counseling agency. Our Masters level counselors specialize in meeting the unique, emotional and practical needs of women facing unplanned pregnancies. Free services include counseling, pregnancy tests, referrals and connection groups.

BILINGUAL SERVICES PROVIDED: None.

REMARKS OR ADDITIONAL INFORMATION:

Walk-ins accepted. Visit [www.caris.org](http://www.caris.org) for more information or to locate a Caris site closest to you.

CATEGORY OF SERVICES

- [ABUSE AND NEGLECT](#)
- [ALCOHOLISM](#)
- [CASE MANAGEMENT](#)
- [CLOTHS CLOSET](#)
- [COUNSELING](#)
- [CREDIT COUNSELING](#)
- [DRUG TREATMENT](#)
- [EMERGENCY SERVICES](#)
- [EMERGENCY SHELTER FOR DOMESTIC VIOLENCE](#)
- [FOOD PANTRY](#)
- [INFORMATION, ASSISTANCE AND REFERRAL](#)
- [LEGAL SERVICES](#)
- [OUTREACH SERVICES](#)
- [SENIOR SERVICES](#)
- [SHELTER & HOMELESS PREVENTION](#)
- [SHELTER & HOUSING SERVICES](#)

NAME OF AGENCY:

**CATHOLIC CHARITIES**

ADDRESS AND TELEPHONE:

**REGIONAL SERVICES**

1717 Rand Rd.  
Des Plaines, IL 60016  
**(847) 376-2100**  
(847) 390-8214 FAX

**SENIOR SERVICES** for Townships of  
Barrington, Hanover, Palatine and Wheeling  
1801 W. Central  
Arlington Heights, IL 60005  
**(847) 253-5500**  
(847) 253-9597 FAX

**HOLBROOK CENTER**  
Intake for counseling  
**(312) 655-7725**

For all offices the website is: [www.catholiccharities.net](http://www.catholiccharities.net)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 4:30 p.m.  
Lunch served 11:30 a.m. – 12:30 p.m.

CONTACT PERSON:

Karen Daniels or Mike Waters  
Abigail Darr, Senior Nutrition Coordinator

STAFF:

AREA SERVED: Communities in the North and Northwest suburbs. Townships of: Maine, Elk Grove, Schaumburg, Hanover, Wheeling, Palatine, Barrington, Northfield, New Trier, Niles, and Evanston

FEES AND/OR DUES:

Sliding scale fee for therapeutic counseling; other services are free.  
Suggested Donation for home delivered meals \$4.00 and up.

AFFILIATIONS:

Catholic Charities of the Archdiocese of Chicago, Catholic Charities USA

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Information and Referral
- Family and individual therapeutic counseling
- New Hope Transitional Housing
- Maternity Service
- Emergency Food and Assistance
- In-Home case management
- Senior residence/nursing homes
- Senior Subsidized Housing  
Keenager News (for seniors)
- Maternity services for young women & couples  
with unplanned pregnancies
- Workshops
- Comprehensive social work
- LOSS (Loving Outreach to Survivors of Suicide)
- Tutoring Program
- Adoption Services (Domestic and International)
- Consultation re: current laws on immigration and refugees
- HIV-AIDS social services and educational resources
- North Suburban Housekeeping- Northwest Suburban Senior
- Home Delivered Meals- North Suburban Services
- Veteran's Affairs and (SSVF) Supportive Services for Veteran Families
- MAC Nutrition Program (Mothers & children)
- Supplemental Food Program (Seniors)

**Intake:** For clients seeking information, advocacy or referral to Catholic Charities programs or community resources: Tuesday, Thursday and Friday, 9 am to 3 pm. Appointment recommended but not required. At other times by appointment.

**Food Pantry:** Distribution of four-day supply of food based on household size. Clients allowed one visit per month. No appointment needed. Monday 10 am to noon & 1 pm - 3 pm; Wednesday 10 am to noon & 1 - 6 pm; Thursday 10 am to noon & 1 - 3 pm; Closed on Tuesday and Friday

**Clothing Room:** Clean, gently used clothing & outerwear. Clients allowed one visit per month. No appointment needed. Tuesday 5 to 6:30 pm; Wednesday 1 to 3:00 pm; Thursday 5 to 6:30 pm; Closed on Monday, Wednesday and Friday.

**Tuesday/Thursday Night Suppers:** Free meals provided at 6 pm every Tuesday & Thursday night (except on holidays)

BILINGUAL SERVICES PROVIDED: Immigration/Refugee consultations are available in Spanish and several other languages. Spanish is also available in other services.

REMARKS OR ADDITIONAL INFORMATION: All Senior Services are at 1801 W. Central, Arlington Heights. Meals on Wheels program only. Our office: 721 North LaSalle Street, Chicago, IL 60610, (312) 655-7700.

**CATEGORY OF SERVICES**

[CASE MANAGEMENT](#)

**NAME OF AGENCY:**

**C.E.D.A.**

**ADDRESS AND TELEPHONE:**

Family Support and Community Engagement  
2010 Dewey Avenue  
Evanston IL 60201  
(847) 328-5166 Ext. 5416

Website: [www.cedaorg.net](http://www.cedaorg.net)  
Email: [smdiaz@cedaorg.net](mailto:smdiaz@cedaorg.net)

**OFFICE HOURS:**

Monday - Friday: 8:30 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Sonia Diaz North Regional Manager

**STAFF:**

North Regional Manager, Four Program Specialist and one Program Assistant

**AREA SERVED:**

Suburban Cook County

**FEES AND/OR DUES:**

Good Faith Effort

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

**Services Provided**

Dental Care Program  
Auto Repair Program  
Vision Care Program  
Family Nutrition Program  
Scholarship Program

Trade Skills Program  
Employment Program  
Family Support and Case Management  
Housing Financial Counseling and Rental Assistance

**BILINGUAL SERVICES PROVIDED:** There are bilingual staff that are able to speak, write and read Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

• CEDA's Department of Family Support and Community Engagement (FSACE) offers a range of services to Suburban Cook County residents, which assist low-income people in attaining skills, knowledge and the resources necessary to achieve self-sufficiency. The program may also provide direct client assistance to help remove barriers to self-sufficiency. Clients must sign and comply with a service agreement to be eligible for direct client assistance.

**Eligibility Requirements:**

- Must be a resident of suburban Cook County
- Must meet income guidelines
- Must be able to provide documentation of need: bills, estimates for service, loss of income, etc.

**CATEGORY OF SERVICES**

[AUTISM](#)  
[ADOLESCENT SERVICES](#)  
[DEVELOPMENTALLY AND PHYSICALLY  
DISABLED SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)  
[YOUTH SERVICES](#)

**NAME OF AGENCY:**

**THE CENTER FOR ENRICHED LIVING**

**ADDRESS AND TELEPHONE:**

280 Saunders Road  
Riverwoods, IL 60015  
**(847) 948-7001**  
FAX: (847) 948-7621  
Website: [www.CenterForEnrichedLiving.org](http://www.CenterForEnrichedLiving.org)  
Email: [info@CenterForEnrichedLiving.org](mailto:info@CenterForEnrichedLiving.org)

**OFFICE HOURS:**

Monday – Friday: 9:00 am – 5:00 pm  
Saturday- Sunday: The office is closed on weekends, but programs are open.

**CONTACT PERSON:**

Sierra Shum-847-315-9920  
Mary Ellen Holt-847-315-9917

**STAFF:**

For Program Information contact:  
Melissa Juarez-Ehlers, Director of Program Services

**AREA SERVED:**

Lake, Cook, Kane & DuPage Counties

**FEES AND/OR DUES:**

Program fees range dependent on program

**AFFILIATIONS:**

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The Center for Enriched Living (CEL) provides social enrichment, recreational and skill development programs for teens and adults with developmental disabilities. CEL now also offers an Employment Opportunities Program for adults with developmental disabilities to find meaningful, paid employment in the community.

Open 7 days a week, CEL programs encompass the arts, fitness, cooking, technology, independent living skills, and community excursions along with day programs for adults and summer camp for teens and young adults.

**BILINGUAL SERVICES PROVIDED:** None

**REMARKS OR ADDITIONAL INFORMATION:**

**OUR MISSION:** The Center of Enriched Living exists so that people with developmental disabilities can be fully included in the community, achieve personal success, and enjoy a good quality of life.

CATEGORY OF SERVICES

CASE MANAGEMENT  
COUNSELING  
FINANCIAL ASSISTANCE  
HOUSING ASSISTANCE  
INFORMATION, ASSISTANCE AND REFERRAL  
SENIOR SERVICES  
SUPPORT GROUP / SERVICES

NAME OF AGENCY:

**CENTER OF CONCERN**

ADDRESS AND TELEPHONE:

1580 N. Northwest Highway, Suite 310  
Park Ridge, IL 60068  
**(847) 823-0453**  
FAX: (847) 824-8437  
Website: [www.centerofconcern.org](http://www.centerofconcern.org)

OFFICE HOURS:

Monday – Thursday: 9:00 a.m. to 4:30 p.m., Friday 9:00 a.m. to 12:00 p.m.  
Other times by appointment

CONTACT PERSON:

John McNabola, Executive Director  
Eric Homer, Director of Programs

STAFF:

For program information contact: The Center of Concern Help Line at 847-823-0453

AREA SERVED:

Maine Township and the immediate surrounding area

FEES AND/OR DUES:

No charge for most services for Maine Township residents  
Sliding scale, based from some services. Affordable fee based services for residents outside of Maine Township.

AFFILIATIONS:

Alliance to End Homelessness in Suburban Cook County	City of Des Plaines
Des Plaines Care Coalition	Park Ridge Community Fund
Age Options	Park Ridge Human Needs Task Force
(IAN) Inter Agency Network	Maine Township
National Shared Housing Resource Center	North Shore Senior Center
Des Plaines Ministerial Association	Park Ridge Ministerial Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: We offer support services for senior citizens including: case management, telephone reassurance, friendly visitors, escort transportation, and general supportive services. Available to all are counseling (personal, legal, financial money management, Medicare, tax), shared housing program and employment service. We also have a Rapid Re-Housing program, homeless prevention, support groups (grief and loss, and Alzheimer caretakers), information and referral service, low-cost wills program, an intergenerational program, blood pressure testing, blood sugar screening and volunteer opportunities.

BILINGUAL SERVICES PROVIDED: Can be arranged.

REMARKS OR ADDITIONAL INFORMATION: The Mission of **The Center of Concern**, a nonprofit social service agency, is to provide Housing Solutions, Support Services and Counseling for Seniors, Disabled and Others in Need, enabling them to live with Dignity and Independence. Nearly 300 trained community volunteers assist our professional staff to help deliver services to those in need. Professional, confidential assistance is available to all regardless of age, race, sex, national origin, disability or financial status.



CATEGORY OF SERVICES

[COUNSELING](#)  
[DEAF EDUCATION](#)  
[DISABLED SERVICES](#)  
[RESIDENTIAL SERVICES](#)  
[VOCATIONAL/REHABILITATION PROGRAMS](#)

NAME OF AGENCY:

**CENTER ON DEAFNESS**

ADDRESS AND TELEPHONE:

3444 Dundee Road  
Northbrook, IL 60062  
**(847) 559-0110**  
FAX: (847) 559-8199  
TTY: (847) 559-9493  
Website: [www.centerondeafness.org](http://www.centerondeafness.org)  
Email: [jzimmerman@centerondeafness.org](mailto:jzimmerman@centerondeafness.org)

OFFICE HOURS:

8:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Bonita Simon, Ph.D., Executive Director

STAFF:

Donna Gomez Director of Residential Services  
Joyce Zimmerman Program Coordinator- Centerview School  
John Wittle Director of Finance  
Cheri Sinnott Director of IL Service Resource Center

AREA SERVED:

No boundaries

FEES AND/OR DUES:

Varies with services - please call for information

AFFILIATIONS:

Conference of Executives of American School for Deaf of IL  
Affiliation of Private Schools for Exceptional Children  
Coordinating Council for Handicapped Children  
Conference of American Instructors of the Deaf  
Joint Commission on Accreditation of Healthcare Organizations  
DCFS  
ISBE

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Outreach Program  
Adult Sign Classes

Center on Deafness Programs  
Centerview Therapeutic School for BD and ED children with Hearing Impairments  
Centerpoint Day Training and Workshop Programs for DD and ED adults with hearing impairments  
Vocational Workshop - Vocational Training  
Job Coaching and Counseling

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

There are very few programs in the United States, which meet the needs of the exceptional deaf child. As these children move from adolescence to adulthood, it is the Center's goal to provide them with the services needed to establish good mental health, activate their academic potential and establish a creative outlet.

CATEGORY OF SERVICES

[DISABLED SERVICES](#)  
[FINANCIAL ASSISTANCE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

AGENCY NAME:

**THE CENTER  
STAR NET REGION II**

ADDRESS AND TELEPHONE:

2626 S. Clearbrook Drive  
Arlington Heights, IL 60005  
Phone: (224) 366-8579  
Fax: (847) 278-5434  
Website: [www.thecenterweb.org](http://www.thecenterweb.org)

OFFICE HOURS:

Monday – Friday; 8:30 a.m. – 4:30 p.m.

CONTACT PERSON:

Kathy Slattery

STAFF:

Gina Musielski  
Patricia Kluzik Stauch  
Cindy Berrey

AREA SERVED:

North and West Suburban Cook County  
Dupage, Kane, Lake and McHenry Counties

FEES AND/OR DUES:

None

AFFILIATIONS:

The Center and Illinois State Board of Education

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

STAR NET Region II provides resources, information and training to professionals and family members that support the education of children, birth through age six. These services include a lending library, financial assistance, workshops and technical assistance to early childhood classrooms, educating children with disabilities.

BILINGUAL SERVICES PROVIDED: Can be arranged

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

DAY CARE SERVICES

NAME OF AGENCY:

**CHERISHED PLACE  
LUTHERAN LIFE COMMUNITIES**

ADDRESS AND TELEPHONE:

800 West Oakton St.  
Arlington Heights, IL 60004  
**(847) 368-7397**  
FAX: (847) 368-7412  
Website: [www.lutheranlifecommunities.org](http://www.lutheranlifecommunities.org)  
Email: [lsmith@lulife.org](mailto:lsmith@lulife.org)

417 West Main Street  
West Dundee, IL 60118  
**(847) 586-5780**  
FAX: (847) 586-5784

OFFICE HOURS:

7:00 a.m. - 6:00 p.m.

CONTACT PERSON:

Linda Smith, Director

STAFF:

Recreation Associates  
Certified Activity Professionals  
Certified Nursing Assistants  
Licensed Nurses

AREA SERVED:

Chicagoland and Northern Illinois

FEES AND/OR DUES:

Fee for Service

AFFILIATIONS:

Health Resource Alliance  
Life Services Network  
Veterans Administration  
Illinois Alliance on Aging  
American Association of Homes and Services for the Aging  
National Council on Aging  
National Adult Day Services Association  
Illinois Adult Day Services Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Cherished Place is a unique adult day services club which focuses on the individuality and dignity of each member. In a social atmosphere, club members are encouraged to participate in programs specially tailored to their abilities. Membership plans are based on each individual's needs.

BILINGUAL SERVICES PROVIDED:

Spanish speaking staff (in both programs)

REMARKS OR ADDITIONAL INFORMATION:

Cherished Place provides wonderful opportunities for members to engage in a wide variety of social, recreational, intellectual and spiritual, success-based activities. Each month, members and their families receive an activities calendar to refer to when planning their days. These activities include intergenerational programs, musical concerts and special outings.

**CATEGORY OF SERVICES**

[ART / ART THERAPY](#)  
[CHILDREN'S SERVICES](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[DEVELOPMENTALLY AND PHYSICALLY  
DISABLED SERVICES](#)  
[DISABLED SERVICES](#)  
[EDUCATIONAL SERVICES](#)  
[JOB PLACEMENT SERVICES/JOB TRAINING](#)  
[LEGAL SERVICES](#)

[PRESCHOOL PROGRAM](#)  
[PUBLIC AID](#)  
[RECREATIONAL SERVICES](#)  
[REHABILITATION SERVICES](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUP SERVICES](#)  
[VOCATIONAL/REHABILITATION PROGRAMS](#)  
[VOLUNTEER PROGRAMS](#)  
[WOMEN/CHILDREN SERVICES](#)

**NAME OF AGENCY:** **THE CHICAGO LIGHTHOUSE SERVING THE BLIND,  
VISUALLY IMPAIRED, DISABLED & VETERAN COMMUNITIES**

**ADDRESS AND TELEPHONE:** **Main Office**  
**The Chicago Lighthouse** **The Chicago Lighthouse Vision  
Rehabilitation Center**  
1850 W. Roosevelt Road 222 Waukegan Road  
Chicago, IL 60608 Glenview, IL 60025  
**(312) 666-1331** **(847) 510-6200**  
Video Phone: (312) 957-4865  
FAX: (312) 243-8539 FAX: (847) 729-2207  
Website: [www.chicagolighthouse.org](http://www.chicagolighthouse.org) [www.chicagolighthouse.org/north](http://www.chicagolighthouse.org/north)

**OFFICE HOURS:** Chicago location: 8:00 a.m. to 5:00 p.m. Monday - Friday  
Glenview location: Monday through Friday 9:00 a.m. to 5:00 p.m.

**CONTACT PERSON:**

[Chicago Lighthouse Job Hotline:](#) (312) 666-1331  
[Adaptive Technology Center:](#) (312) 997-3677  
[Chicago Lighthouse Industries:](#) (312) 997-3645  
[Chicago Lighthouse Retail and Online Store:](#) 1 (800) 919-3375  
[CRIS Radio:](#) (312) 666-1331 ext. 3678  
[Development Center for Blind, Multi-Disabled Children:](#) (312)  
666-1331 ext. 3695  
[Employment Services:](#) (312) 666-1331 ext. 3647  
[Illinois Instructional Materials Center:](#) (312) 997-3699

[Kane Legal Clinic:](#) (312) 666-1331 ext. 3112  
[Independent Living Services:](#) (312) 997-3673  
[Low Vision Clinic:](#) (847) 510-6200  
[Veterans Supply Administration Program:](#) (800) 472-8282  
[Make a contribution:](#) (312) 997-3668  
[Inquire about volunteer opportunities:](#) (312) 666-1331 ext. 3136  
[Senior's Program:](#) (847) 510-2060  
[Media opportunities and to schedule a tour or presentation:](#) (312)  
997-3662

**STAFF:** Melissa Wittenberg, Sr. Director, Chicago Lighthouse in Glenview  
[Melissa.Wittenberg@ChicagoLightHouse.org](mailto:Melissa.Wittenberg@ChicagoLightHouse.org)

**AREA SERVED:** Entire Chicago metropolitan area

**FEES AND/OR DUES:**

**AFFILIATIONS:** National Industries for the Blind (NIB) General Council of Industries for the Blind (GCIB)  
Association for Education and Rehabilitation (AER) National Accreditation Council (NAC)

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The Chicago Lighthouse, whose credo is "Because there is *still* hope," was founded in 1906, and is one of the nation's most comprehensive social service agencies. Housed under its roof are the oldest and most prominent vision care and rehabilitation program in the U.S.; a nationally acclaimed school for children with multi-disabilities; a world class employment services program; one of the few remaining clock manufacturing facilities in America; a VA program serving veterans in all 50 states; and a radio station.

The Chicago Lighthouse works to create opportunities for children, youth and adults who are blind, visually impaired or multi-disabled. Services include vocational and educational evaluation and training; adaptive technology; computer applications; job readiness and placement; independent living training; clinical services; counseling; advocacy; information and referral. Programs are designed to optimize the potential for independent living, economic self-support, and public education through promotion of the abilities of people with disabilities.

In 2012, The Lighthouse expanded to Glenview when it opened a comprehensive site at 222 Waukegan Road to better serve residents of the north and northwest suburbs.

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[DRUG TREATMENT](#)  
[MENTAL HEALTH SERVICES](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**CHICAGO BEHAVIORAL HOSPITAL**

ADDRESS AND TELEPHONE:

555 Wilson Lane  
Des Plaines, IL 60016  
**(847) 768-5430**  
Maine Intake (847) 768-5330  
FAX: (847) 768-5341

OFFICE HOURS:

24/7 365 days a year

CONTACT PERSON:

Intake Department (847) 768-5330  
Kara Moonan– Director of Business Development  
(847)-768-5491 – [goldbergc@maryvilleacademy.org](mailto:goldbergc@maryvilleacademy.org)

STAFF:

Full clinical staff	LCSW's
Psychiatrist	LCPC's
Psychologists	CADC's
Psychiatric Nurses	Dieticians
CNA's	Mental Health Technicians
Educators	

AREA SERVED:

Illinois

FEES AND/OR DUES:  
MCO's and Medicare

Accepting private insurance, Medicaid 20 and under, 65 and over, Medicaid

AFFILIATIONS:

The Joint Commission

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Behavioral Health Hospital for children, adolescents, adults and senior adults.  
Specialized services for geriatric patients and adults with dual diagnosis.

BILINGUAL SERVICES PROVIDED: Spanish, Polish, and will use the language line as needed.

REMARKS OR ADDITIONAL INFORMATION:

Chicago Behavioral Hospital offers free mental health assessments and referral services for children, adolescents, adults and seniors. If treatment is advised, we can assist with admission to a CBH inpatient or outpatient program or recommend other treatment options in the community. Evidence based and compassionate care for people of all ages. Making a difference in the lives of people is what we are all about.

CATEGORY OF SERVICES

[CHILDREN'S SERVICES](#)  
[DISABLED SERVICES](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**CHILD AND FAMILY CONNECTIONS, Region # 6  
CLEARBROOK**

ADDRESS AND TELEPHONE:

1835 W. Central Road  
Arlington Heights, IL 60005  
**(847) 385-5070**  
FAX: (847) 385-7260  
Email: [bdevito@clearbrook.org](mailto:bdevito@clearbrook.org)

OFFICE HOURS:

Monday - Friday 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Brenda Devito, Program Manager

STAFF:

Program Manager, Service Coordinators,  
Parent Liaison, LIC Coordinator, and  
Social & Emotional Specialist

AREA SERVED:

North and Northwest Suburban Cook County

FEES AND/OR DUES:

Assessments- Free  
Sliding Scale Participation  
Fee for Direct Services

AFFILIATIONS:

Lead Agency for CFC is Illinois Department of Human  
Services, Bureau of Early Intervention

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Child & Family Connections is the starting point for referral of all children under 36 months to the Part C Early Intervention system in Illinois. Developmental screenings and evaluations are arranged for children under 36 months at no cost to families. Families will be connected with services after child is determined eligible. These services include: Assistive Technology and Services; Audiology; Family Training; Health services; Medical diagnostic services; Nutrition services; Occupational therapy; Physical therapy; Psychological services; Service coordination; Social work services; Special instruction; Speech/Language pathology; Transportation; Vision services. Direct parent-to-parent support is provided by Parent Liaisons, who also connect families to local resources.

BILINGUAL SERVICES PROVIDED:

All services will be provided or translated in the native language of the family.

REMARKS OR ADDITIONAL INFORMATION:

We are part of the statewide system for early intervention. We welcome questions from community members and those interested in early intervention.

**CATEGORY OF SERVICES**

[ABUSE AND NEGLECT](#)  
[CASE MANAGEMENT](#)  
[CHILDREN'S SERVICES](#)  
[COUNSELING](#)  
[CRISIS INTERVENTION](#)

**NAME OF AGENCY:**

**CHILDREN'S ADVOCACY CENTER OF NORTH AND NORTHWEST COOK COUNTY**

**ADDRESS AND TELEPHONE:**

640 Illinois Boulevard  
Hoffman Estates, IL 60169  
**(847) 885-0100**  
**FAX: (847) 885-0187**  
Website: [www.cachelps.org](http://www.cachelps.org)  
Email: [info@cachelps.org](mailto:info@cachelps.org)

**OFFICE HOURS:**

8:00 a.m. – 6:00 p.m., Monday through Thursday  
8:00 a.m. – 5:00 p.m., Friday  
24 hour/7 days a week emergency response, as needed

**CONTACT PERSON:**

Mark Parr, Executive Director

**STAFF:**

Executive Director, Assistant Director, Development Director, 1 Program Supervisor/2 Child Interviewers, 4 Advocates, Intake Coordinator, 3 Counselors

**AREA SERVED:**

38 communities in the north and northwest suburbs of Cook County, including all of Maine Township

**FEE AND/OR DUES:**

No fees are charged

**AFFILIATIONS:**

National Children's Alliance  
Children's Advocacy Centers of Illinois

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The Children's Advocacy Center of North and Northwest Cook County is a not-for-profit agency providing direct services for child victims of sexual and severe physical abuse, and their families, including: Coordination of the multidisciplinary investigation, expert child interviews and medical evaluations, court preparation and advocacy, support groups for child victims and parents, linkage to community services, short-term counseling when referral is not possible, extensive follow-up and case tracking.

**BILINGUAL SERVICES PROVIDES:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

The Center is the lead agency for the Safe from the Start Program, a multi-year pilot project providing services for young children, birth to age 5, who have been exposed to violence.



CATEGORY OF SERVICES

[CHILD CARE SERVICES](#)  
[SCHOOLS](#)

NAME OF AGENCY:

**CHILDREN'S HOME + AID  
COMMUNITY CHILD CARE  
CENTER OF PALATINE TOWNSHIP**

ADDRESS AND TELEPHONE:

721 S. Quentin Road, Suite 104  
Palatine, IL 60067  
**(847) 991-1030**  
FAX: (847) 358-9278

OFFICE HOURS:

Monday thru Friday 7:00 a.m. to 6:00 p.m.

CONTACT PERSON:

Linda Wywialowski, Director  
Email: [lwywialo@childrenshomeandaid.org](mailto:lwywialo@childrenshomeandaid.org)

STAFF:

The center is staffed with college degreed teachers and assistants.  
With a cook on staff.

AREA SERVED:

Palatine Township and other Northwest Suburban communities

FEES AND/OR DUES:

DHS Funding accepted

AFFILIATIONS:

Licensed by DCFS  
Accredited by Council of Accreditation of Services for Families & Children  
Accredited by National Association for the Education of Young Children  
The American Association of Psychiatric Services for Children

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

As an Early Head Start and Head Start program serving children six weeks to five years old. Additionally a home base program is available for children three to five years old. Eligibility is determined based upon family income, family situation, and the need of the family. Part day, full day, and extended services are available.

BILINGUAL SERVICES PROVIDED: Some Spanish speaking staff are employed

REMARKS OR ADDITIONAL INFORMATION:

On site DHS funding available. Developmental assessments are completed quarterly for each child. Results are shared with parents. A nutrition program offers children breakfast, hot lunch and snack prepared on premises daily. Menus are planned to provide a low-salt, low sugar diet. The Center provides infant formula, diapers and wipes. We also have centers in Schaumburg (630) 671-2400 and Carpentersville (847) 844-5100.

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**CHRIST CHURCH  
UNITED CHURCH OF CHRIST**

ADDRESS AND TELEPHONE:

1492 Henry Avenue  
Des Plaines, IL 60016  
**(847) 297-4230**  
FAX: (847) 299-1417  
Website: [www.christchurchucc.org](http://www.christchurchucc.org)  
Email: [christ-church.ucc@sbcglobal.net](mailto:christ-church.ucc@sbcglobal.net)

OFFICE HOURS:

Monday - Friday: 10:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Rev. Virginia E. Ericson – Pastor

STAFF:

James Brownold – Director of Chancel Choir, Director of Handbell Choir  
Deborah Grenier – Administrative Secretary  
Rita Barth – Business Manager

AREA SERVED:

Northwest Corner of Chicago and Northwest Suburbs

FEES AND/OR DUES:

None

AFFILIATIONS:

United Church of Christ

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Purpose to worship God, preach the gospel of Jesus Christ, observe the sacraments and celebrate the presence of the Holy Spirit. Realize Christian fellowship and unity within this church and the church universal; to render loving service toward humankind, and strive for righteousness, justice and peace.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Sunday Schedule: 9:30 a.m. Worship Service  
9:30 a.m. Children's Church/Sunday School  
10:30 a.m. Coffee and Fellowship

Building is handicapped accessible.



CATEGORY OF SERVICES

[HOME HEALTH CARE](#)

NAME OF AGENCY:

**COMFORCARE HOME CARE**

ADDRESS AND TELEPHONE:

1400 Renaissance Drive, Suite 103  
Park Ridge, IL 60068  
**(847) 823-0800**  
FAX: (847) 692-6033  
Website: [www.parkridge.comforcare.com](http://www.parkridge.comforcare.com)

OFFICE HOURS:

Monday – Friday 9:00 am – 5:00 pm  
Telephone answered 24hrs/day 7 days/week

CONTACT PERSON:

Mickey Sons, President & Owner

STAFF:

CAN, NA HHA, RN, Director Of Operations

AREA SERVED:

Des Plaines, Edison Park, Elm wood Park, Franklin Park, Harwood Heights,  
Melrose Park, Mount Prospect, Norridge, Northlake, Norwood Park,  
Oricle Park, Park Ridge, Portage Park, River Grove, Rosemont, Schiller Park

FEES AND/OR DUES:

Fees depend on care services requested, and total number of hours needed.

AFFILIATIONS:

Licensed by Illinois Department of Public Health  
Park Ridge Chamber of Commerce  
Park Ridge Rotary

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Bathing, Grooming and Hygiene  
Transfers  
Meal Preparation  
Medication Reminders  
Transportation/errands  
Chore services  
Light house keeping  
Family respite

BILINGUAL SERVICES PROVIDED:

All caregivers read, write, and speak English

REMARKS OR ADDITIONAL INFORMATION:

[ParkRidge@comforcare.com](mailto:ParkRidge@comforcare.com)  
[Parkridge.comforcare.com](http://Parkridge.comforcare.com)  
License # 3000793

CATEGORY OF SERVICES

[ABUSE & NEGLECT](#)  
[CRISIS INTERVENTION](#)  
[EMERGENCY SHELTER FOR DOMESTIC VIOLENCE](#)  
[FOOD PANTRY](#)  
[HOUSING ASSISTANCE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[SHELTER AND HOMELESS PREVENTION](#)  
[SHELTER AND HOUSING SERVICES](#)

NAME OF AGENCY:

**COMMUNITY CRISIS CENTER**

ADDRESS AND TELEPHONE:

P. O. Box 1390  
Elgin, IL 60121  
Bus: (847) 742-4088  
**(847) 697-2380**  
FAX: (847) 742-4182  
Website: <http://www.crisiscenter.org>

OFFICE HOURS:

24 hours a day, 365 days a year

CONTACT PERSON:

Case manager on duty

STAFF:

Professional, Degreed Case Manager/Counselors/Advocates

AREA SERVED:

Primarily Northern Kane and Northwest Suburban Cook Counties

FEES AND/OR DUES:

No fees except for the Abuser Intervention Program which charges on a sliding scale.

AFFILIATIONS:

Illinois Coalition Against Domestic Violence  
Illinois Coalition Against Sexual Assault  
Illinois Coalition for the Homeless

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The CCC provides immediate twenty-four hour caring and professional services in response to requests from individuals and families affected by domestic violence, sexual assault, economic crisis situations and homelessness. CCC also provides abuse intervention services. 24 hour hotline available for crisis help and information and referral.

BILINGUAL SERVICES PROVIDED:

Bilingual Counselors (English and Spanish) available.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[MEALS ON WHEELS](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**COMMUNITY NUTRITION NETWORK**

ADDRESS AND TELEPHONE:

Arlington Heights Senior Center  
1801 W. Central Road  
Arlington Heights, IL 60005  
c/o Arlington Heights Senior Center  
**(847) 797-5350**  
Website: [www.cnnssa.org](http://www.cnnssa.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 1:00 p.m.  
Lunch 11:45 a.m.

CONTACT PERSON:

Gwenith Smith, Site Manager

STAFF:

AREA SERVED:

All surrounding communities, Maine Township

FEES AND/OR DUES:

Suggested Donation for home delivered meals \$3.50 and up

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Seniors only, 60 years of age and up. Delivery to homebound.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Meals on Wheels program only.

Our office: CNN  
208 S. LaSalle - 19th Floor  
Chicago, IL 60604  
(312) 207-5290

CATEGORY OF SERVICES:

[HOUSING ASSISTANCE](#)  
[HEALTH CARE](#)  
[MENTAL HEALTH SERVICES](#)  
[SHELTER & HOUSING SERVICES](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**CONNECTIONS FOR THE HOMELESS**

ADDRESS AND TELPHONE:

1458 Chicago Ave  
Evanston, IL 60201  
(North west corner in the basement of Lake Street Church)  
**(847)424-0945** (x.10 for general voice mail)  
FAX: 847-424-1013  
Website: [www.cfthinc.org](http://www.cfthinc.org)

OFFICE HOURS:

Entry Point: M-Th 8am-12pm  
Hilda's Place: Everyday 6pm-7am  
Staff available at other time with an appointment

CONTACT PERSON:

Roland Fouche, Chicago Avenue Coordinator

STAFF:

Site Coordinator, Volunteer Coordinators, LCSW, Case managers, RN,  
Physician, Psychiatrist, Milieu Staff, Maintenance Staff

AREA SERVED:

Evanston and North Shore

FEES AND OR DUES:

None.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

**Entry Point Services provides:**

- Showers
- Laundry
- Case management
- Mental health services (LCSW and Psychiatrist)
- Health services (Physician and RN)
- Meals
- Computer access
- Variety of groups (including job club, financial literacy, and spirituality)
- Employment resources

**Hilda's Place provides:**

- A bed
- Storage Locker
- Showers
- Laundry
- Case management
- Mental health services (LCSW and Psychiatrist)
- Health services (Physician and RN)
- Meals
- Computer access
- Variety of groups (including job club, financial literacy, and spirituality)
- Employment resources

Volunteer Program: This is a great program for a variety of people. If you are interested in volunteering, please access and fill out the online volunteer application. Someone from the volunteer office with then call you and inform you about available opportunities. [www.cfthinc.org](http://www.cfthinc.org)

Internship Program: Currently Connections is open to accepting interns. In the past the interns have been affiliated with MSW programs, and are supervised under an Licensed Clinical Social Worker.

BILINGUAL SERVICES PROVIDED: Spanish speaking case manager

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

CREDIT COUNSELING

NAME OF AGENCY:

**CONSUMER CREDIT COUNSELING SERVICE  
OF GREATER CHICAGO, A DIVISION OF MONEY  
MANAGEMENT INTERNATIONAL**

ADDRESS AND TELEPHONE:

70 E. Lake St., Suite 1115  
Chicago, IL 60601  
**(888) 845-5669**  
Website: [www.moneymanagement.org](http://www.moneymanagement.org)

OFFICE HOURS:

Main Office: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Kelly Allen, Service Manager

STAFF:

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AREA SERVED:

Chicagoland Area & Rockford

FEES AND/OR DUES:

Budget and Credit Counseling: Free  
Housing Counseling: Free  
Debt Management Plan: \$50 set up fee; up to \$40 for monthly fee for services  
Bankruptcy Counseling/Certificate: \$50

AFFILIATIONS:

National Foundation for Credit Counseling (NFCC)  
Association of Independent Consumer Credit Counseling Agencies (AICCCA)  
Council on Accreditation (COA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Consumer Credit Counseling Service of Greater Chicago (CCCS) is dedicated to teaching consumers effective money management skills and the wise use of credit. We offer educational seminars; money management, housing, and bankruptcy counseling; and debt management assistance. The Debt Management Plan (DMP) is a plan whereby we work with consumers and their creditors to establish a realistic program that enables them to repay their debts, rehabilitate their credit worthiness and develop effective money management skills.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CCCS offers phone counseling and online counseling as well as in-person counseling.



CATEGORY OF SERVICES

[CLINICAL SERVICES](#)  
[HEALTH CARE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**COOK COUNTY DEPARTMENT OF PUBLIC HEALTH**

ADDRESS AND TELEPHONE:

**North District Office**  
Rolling Meadows  
**(847) 818-2860**  
\*TDD: (847) 818-2023  
Website: [www.cookcountypublichealth.org](http://www.cookcountypublichealth.org)

OFFICE HOURS:

8:30 a.m. - 4:30 p.m. Clinic hours vary. Services are available by appointment only. Appointments and questions about CCDPH services should be directed to your district health office.

CONTACT PERSON:

At North District - Regina Sovcik

STAFF:

Medical, nursing, dental, health education, other

AREA SERVED:

Suburban Cook County. Other clinics include:  
**West** Maywood (708) 786-4000 \*TDD: (708) 786-4002  
**Southwest** Bridgeview (708) 974-6160 \*TDD: (708) 974-6043  
**South** Markham (708) 232-4500 \*TDD: (708) 232-4010  
**TB\*** Forest Park (708) 836-8600

FEES AND/OR DUES:

CCDPH clinic services are available to SCC residents. Financial eligibility requirements may apply. Please call the number above for more information.

AFFILIATIONS:

A service of Cook County Government for suburban Cook County residents Affiliate, Cook County Health and Hospitals System

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: Clinic Services

Integrated Clinic Services (includes immunizations, contraception and STI/STD services), Hearing and Vision Screening, Breast and Cervical Cancer Screening Program, Women, Infant and Children (WIC) Supplemental Nutrition Program, Public Health Nursing Services, Tuberculosis (TB) Prevention and Control Clinics and Case Management.

OTHER SERVICES:

Communicable Disease Prevention and Control, Environmental Health, Prevention Services, Policy Development and Communications.

BILINGUAL SERVICES PROVIDED: Yes.

REMARKS OR ADDITIONAL INFORMATION:

For more detailed information, please visit our website.

CATEGORY OF SERVICES

OUTREACH SERVICES

NAME OF AGENCY:

**COOK COUNTY STATE'S ATTORNEY'S OFFICE  
COMMUNITY OUTREACH AND SPECIAL EVENTS**

ADDRESS AND TELEPHONE:

Cook County Administration Building  
69 W. Washington, 20<sup>th</sup> Floor  
Chicago, IL 60602  
**(312) 603-8710**  
FAX: (312) 603-9831  
Website: [www.statesattorney.org](http://www.statesattorney.org)

OFFICE HOURS:

8:30 a.m. to 5:00 p.m.

CONTACT PERSON:

Mina Montes, Director  
c/o Susan Neal, Scheduler

STAFF:

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AREA SERVED:

Cook County

FEES AND/OR DUES:

Services provided at no cost to Cook County residents

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Community Relations and Special Events Unit is responsible for the office's Outreach Program and offers an array of informational services to the public, such as the Speakers Bureau, Law Mobile, annual Anti-Drug Poster Contest, and brochures at no cost to the public. At the same time, the unit serves as a liaison to the African, Asian, Hispanic, Hate Crimes and Gay, Lesbian, Bi-Sexual, and Trans Gendered communities with quarterly council meetings and annual Awards Ceremonies. In addition, Senior Citizen programs are presented to senior groups and agencies, which are coordinated by the unit's senior citizen liaison.

BILINGUAL SERVICES PROVIDED: Bilingual services are provided upon request.

REMARKS OR ADDITIONAL INFORMATION: Programs offered to elementary school children include: Choose Not to Lose (grades 5-8), Youth Empowerment (grades 7-8), Hate Crimes (grades 7-8), and Cyber Safety/Teen Dating Violence (grades 7-8). Programs offered to high school students include: Law for Life, Hate Crimes, Cyber Safety/Teen Dating Violence, Driver Safety videos, and Youth Empowerment. The Law Mobile, "Our Office on Wheels" participates in parades and informational fairs, and distributes literature/brochures at these events.

CATEGORY OF SERVICES

[COUNSELING](#)  
[CRISIS INTERVENTION](#)

NAME OF AGENCY:

**THE COUNSELING CENTER OF  
ADVOCATE MEDICAL GROUP**

ADDRESS AND TELEPHONE:

701 Lee Street  
Suite 800  
Des Plaines, IL 60016  
**(847) 795-3100**  
FAX: (847) 823-9222  
Website: [www.advocatehealth.com/luth/services/other/TCC](http://www.advocatehealth.com/luth/services/other/TCC)  
Email: [Patti.Tabisz-Goodwin@advocatehealth.com](mailto:Patti.Tabisz-Goodwin@advocatehealth.com)

OFFICE HOURS:

Monday – Friday from 8:30 a.m. – 5:00 p.m.  
By Appointment: 8:00 a.m. –9:00 p.m.

CONTACT PERSON:

Patti Tabisz-Goodwin

STAFF:

Director – Anthony Pacione, LCSW, CSADC

AREA SERVED:

North and Northwest Suburbs

FEES AND/OR DUES:

\$175.00 initial evaluation  
\$130.00 per session – Psychotherapy

AFFILIATIONS:

Lutheran General Hospital  
Advocate Medical Group

BRIEF DESCRIPTION OF PROGRAMS AND SERVICES:

Counseling services are available in the following areas: individual, group, family, youth and marital. Counseling is also available for Alcohol and Substance Abuse and Sexual Abuse. The Counseling Center offers many support services dealing with bereavement, addictions, parenting, family and mental health.

BILINGUAL SERVICES PROVIDED: 1 therapist speaks English, Hindi, and Malayalam.

REMARKS OR ADDITIONAL INFORMATION:

The Counseling Center of Lutheran General Hospital is a group of licensed mental health professionals providing individual, marital, family and group psychotherapy. The staff's training, experience and skill include an understanding of both the psychological and spiritual dimensions of human health. We are committed to providing cost-effective treatment. We use time-limited, problem and goal-focused therapies to address specific acute issues or crises. When clinically appropriate, supportive therapies are provided to persons suffering from chronic conditions that help them maintain optimal levels of functioning. Growth therapies and psychoeducational groups are available for clients who request a fee for service arrangement. Various groups are held throughout the year. Call for the schedule.

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**CITY OF DES PLAINES**  
**Health and Human Services Division**

ADDRESS AND TELEPHONE:

1420 Miner Street, Room 502  
Des Plaines, IL 60016  
**(847) 391-5480**  
FAX: (847) 827-2292  
Website: [www.desplaines.org](http://www.desplaines.org)  
Email: [hhs@desplaines.org](mailto:hhs@desplaines.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Kathy Puetz, Community Social Worker  
[kpuets@desplaines.org](mailto:kpuets@desplaines.org)  
Jeanine Stricker, Community Social Worker  
[jstricker@desplaines.org](mailto:jstricker@desplaines.org)

STAFF:

AREA SERVED:

Corporate city limits of Des Plaines & residents only

FEES AND/OR DUES:

None

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Access to Care registration  
Benefits Access Applications  
Information and referral  
Home assessments  
Discounted transportation vouchers for cab service for seniors and disabled

BILINGUAL SERVICES PROVIDED: Available as needed

REMARKS OR ADDITIONAL INFORMATION:

Case management, (Short Term)  
Information and Referral

CATEGORY OF SERVICES [INFORMATION, ASSISTANCE AND REFERRAL](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY: **FRISBIE SENIOR CENTER**  
**(DES PLAINES COMMUNITY SENIOR CENTER)**

ADDRESS AND TELEPHONE: **Frisbie Senior Center**  
Cumberland Commons  
52 E. Northwest Hwy.  
Des Plaines, IL 60016  
**(847) 768-5944**  
FAX: (847) 768-9398  
Email: [info@frisbieseniorcenter.org](mailto:info@frisbieseniorcenter.org)  
Website: [www.frisbieseniorcenter.org](http://www.frisbieseniorcenter.org)

Cumberland Café at F.S.C. (847) 768 -9505  
8:30 a.m. – 2:00 p.m.

SERVICE HOURS: Monday & Thursday: 8:30 a.m. – 8:00 p.m.  
Tuesday, Wednesday, and Friday: 8:30 a.m. - 4:00 p.m.

CONTACT PERSON: Stephen Samuelson,

STAFF: Stephen Samuelson, MPA, President & CEO  
Melissa Kalliantasis, MSW, Program Manager  
Dennis Rosa, Benefits Enrollment/Meals on Wheels/Medical Closet  
John R. Smith, Trip Coordinator  
Carlos Garcia, Head Chef  
Christopher Heitger, Manager – Once & Again Resale Store

AREA SERVED: Northern Illinois / Cook County

FEES AND/OR DUES: Membership - \$60 single/ \$80 couple

AFFILIATIONS: Maine Township, City of Des Plaines, Des Plaines Park District,  
Illinois Association of Senior Centers, AARP, AgeOptions, NCOA,  
North Shore Senior Center, Des Plaines Chamber of Commerce,  
and Mount Prospect Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Full service facility for senior citizens where organized social, educational, health, nutritional, physical, recreational, and cultural programs are provided. Services include daily meal program, public restaurant, blood pressure check, dental and foot exams, counseling, legal assistance, information and referral, senior employment service, tax assistance, driver's refresher courses, support groups, and medical equipment closet, circuit breaker, veteran's services. Programs include trips, events, parties, cash bingo, computer classes, tai chi, water aerobics, senior exercise, Zumba, Ping-Pong, Big Band, dances (square, round), arts & crafts, mahjongg, cards, golf, billiards, and much more.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

***Congregate dining program for seniors is available.*** VA representative is on-site five days per week.  
'Once & Again' resale enterprise accepts charitable donations.

CATEGORY OF SERVICES

[SCHOOLS](#)

NAME OF AGENCY:

**DES PLAINES ELEMENTARY SCHOOL DISTRICT #62**

ADDRESS AND TELEPHONE:

777 Algonquin Road  
Des Plaines, IL 60016  
**(847) 824-1160**  
FAX: (847) 824-0612  
Email: [voehringerb@d62.org](mailto:voehringerb@d62.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 4:00 p.m.

CONTACT PERSON:

Brad Voehringer, Director, Pupil Personnel Services

STAFF:

Full range of educational personnel and special education personnel appropriate to the public school setting.

AREA SERVED:

City of Des Plaines

FEES AND/OR DUES:

Tax supported

AFFILIATIONS:

Maine Township Special Education Program (MTSEP)  
Low Incidence Cooperative Association (LICA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Community Consolidated School District #62 provides a full spectrum of services to all students in the area of regular educational programming, as well as special education programming.

**Special Education** mandatory programs and services shall be provided in accordance with [23 Illinois Administrative Code 226](#) by District 62 in cooperation with the **Maine Township Special Education Program** and other authorized agencies and/or personnel.

BILINGUAL SERVICES PROVIDED: All languages

REMARKS OR ADDITIONAL INFORMATION:

District 62 has eight (8) elementary schools, two (2) middle schools, and one (1) K-8 school.

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**DES PLAINES HEALTHY COMMUNITY PARTNERSHIP/FOUNDATION**

ADDRESS AND TELEPHONE:

Des Plaines Human Services Department  
1420 Miner Street, 402  
Des Plaines, Illinois 60016  
**(847) 391-5480**  
FAX: (847) 391-5484  
Email: [Kpuetz@desplaines.org](mailto:Kpuetz@desplaines.org)

OFFICE HOURS:

8:30 a.m. to 5:00 p.m. Monday – Friday

CONTACT PERSON:

Kathy Puetz, Healthy Community Partnership and Foundation, Secretary

STAFF:

AREA SERVED:

Des Plaines

FEES AND/OR DUES:

None

AFFILIATIONS:

The Des Plaines Healthy Community Partnership has been in existence since September 1997. The Partnership promotes a close working relationship with schools, businesses, individuals, religious and social organizations.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Mission: Identifying, linking, and mobilizing community assets that will benefit all people of Des Plaines.  
Goals: Assess and identify resources; determine priorities and develop action plans. Mobilize people, organizations, institutions, and systems to take action. Share an understanding of positive community development and enhancement of quality of life. Connect shared resources with community values.  
Four Tasks Forces: Healthy Communities/Healthy Youth; Neighbors Helping Neighbors; Behavioral Health; Healthy Living. Our commitment is to bring together all aspects of the community for planning, learning, and networking; address complex issues and tap into alternative problem-solving approaches; recognize and utilize our citizens and their capacities to make a difference in their own and other people's lives, sustain commitments over time.

BILINGUAL SERVICES PROVIDED: Access to interpreters if pre-arranged

REMARKS OR ADDITIONAL INFORMATION:

Des Plaines Healthy Community Partnership on the first Thursday of each month at 8:00 a.m. at 515 E. Dempster (Des Plaines Park District – Praire Lakes facility) except for January, July and August.





CATEGORY OF SERVICES

[LIBRARY](#)

NAME OF AGENCY:

**DES PLAINES PUBLIC LIBRARY**

ADDRESS AND TELEPHONE:

1501 Ellinwood Street  
Des Plaines, IL 60016  
**(847) 827-5551**  
After hours Reference Service: (847) 803-3977  
Website: [www.dppl.org](http://www.dppl.org)  
Email: [help@dppl.org](mailto:help@dppl.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 9:00 p.m.  
Saturday: 9:00 a.m. - 5:00 p.m.  
Sunday: 1:00 p.m. - 5:00 p.m.

CONTACT PERSON:

Holly Richards-Sorensen, Library Director

STAFF:

Librarians, clerks, pages, general workers

AREA SERVED:

Des Plaines

FEES AND/OR DUES:

Free to residents of incorporated Des Plaines

AFFILIATIONS:

Illinois Library Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Free public circulating library; a cultural and educational center providing materials, services, computers and programs for children and adults, as well as meeting rooms for public use.

BILINGUAL SERVICES PROVIDED:

Books, CD ROMs and audiovisual materials for learning English. Considerable collection for adults in Gujarati, Polish, Russian, and Spanish; also some materials in French, German, Hindi, Italian, Korean, and Urdu. For children: considerable collection of Polish and Spanish children's books and CDs. Also some children's books in Arabic, French, German, Gujarati, Korean, Russian and other languages. Spanish-speaking staff are usually available. Each public service desk has a list of staff that speaks other languages and their work schedules.

REMARKS OR ADDITIONAL INFORMATION:

The library has over 303,000 items including books, magazines, newspapers, audio books, CDs, DVDs, CD-ROMs, videocassettes and some audiocassettes, as well as a circulating art collection. An extensive reference collection includes special business reference materials. Many programs are offered for adults, children, and families. The catalog may be accessed 24 hours a day through the library Website, and patrons may ask reference questions live online seven days a week. Cardholders may also access many online databases 24 hours a day through the library Web site. The Mobile Library visits nearly 40 locations, and delivery service is offered for homebound residents. Assistive technology equipment is available for sight- and hearing-impaired patrons. There are also many volunteer opportunities.

CATEGORY OF SERVICES      [ADOLESCENT SERVICES](#)      [PRESCHOOL PROGRAM](#)  
[AUTISM](#)      [RECREATIONAL SERVICES](#)  
[DEVELOPMENTALLY AND PHYSIACLLY DISABLED SERVICES](#)  
[DIAGNOSTIC SERVICES](#)      [SCHOOLS](#)  
[DISABLED SERVICES](#)      [YOUTH SERVICES](#)  
[EDUCATIONAL SERVICES](#)

NAME OF AGENCY:      **EAST MAINE SCHOOL DISTRICT #63**

ADDRESS AND TELEPHONE:      10150 Dee Rd.  
Des Plaines, IL 60016  
**(847) 299-1900**  
FAX: (847) 299-9963  
Website: [www.emsd63.org](http://www.emsd63.org)

OFFICE HOURS:      Monday - Friday: 7:30 a.m. to 4:30 p.m.

CONTACT PERSON:      Dr. Scott Clay, Superintendent  
(See remarks below)

STAFF:      Full range of educational personnel and special education personnel appropriate to the public school setting for grades PreK-8.

AREA SERVED:      East Maine Township

FEES AND/OR DUES:

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

East Maine School District #63 provides a full spectrum of services to all students in the area of regular educational programming, as well as special education programming.

We have a 3-5 year old pre-school program in the areas of special education, at-risk, and tuition based programs. Our curriculum is research based and developmentally appropriate. Strong emphasis is placed on language, motor, social, independence and pre-kindergarten skills in our First Steps Pre-School.

BILINGUAL SERVICES PROVIDED:

East Maine School District 63 provides extensive English language learning services to all students who qualify in preschool through eighth grades. The Spanish Dual Language program is offered to Latino students in preschool through fourth grades. All English learning programs and services are required and monitored by the Illinois State Board of Education. Free adult English Language Learning classes are provided to parents and family members of our students. Please check out the district website at [www.emsd63.org](http://www.emsd63.org) for more information on all programs and services.

REMARKS OR ADDITIONAL INFORMATION:

For a total description of services provided, please contact Dr. Shawn Schleizer, Assistant Superintendent of Human Resources, Educational Service Center, 10150 Dee Road, Des Plaines, IL 60016. Phone: 847.299.1900

CATEGORY OF SERVICES

GOVERNMENT

NAME OF AGENCY:

**ELK GROVE TOWNSHIP**

ADDRESS AND TELEPHONE:

2400 S. Arlington Heights Rd.  
Arlington Heights, IL 60005  
**(847) 437-0300**  
Fax: (847) 437-0434  
Website: [www.elkgrovetownship.com](http://www.elkgrovetownship.com)

OFFICE HOURS:

Monday – Friday: 9:00 a.m. – 4:00 p.m.

CONTACT PERSON:

Michael H. Sweeney, Supervisor

STAFF:

Paul Pioch, Administrator  
Lisa Menich, Director of General Assistance and Community Outreach

AREA SERVED:

Elk Grove Township boundaries are Central Ave. to the North, Devon Ave. to the South, Mount Prospect Rd. to the East and Rohlwing Rd. to the West.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Assessors Office  
Emergency Assistance  
Employment Support Center (Tues. & Thur.)  
Food Pantry  
General Assistance  
Hunting & Fishing Licenses  
LIHEAP  
Mobile Dental Clinic  
Senior Transportation  
Vehicle Sticker Sales  
Vet Center Counselor (Wednesday)  
Visiting Nurse Program  
Youth & Family Services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CHILD CARE SERVICES](#)

NAME OF AGENCY:

**ELK GROVE TOWNSHIP  
COMMUNITY DAY CARE CENTER**

ADDRESS AND TELEPHONE:

711 Chelmsford Lane  
Elk Grove Village, IL 60007  
**(847) 439-5577**  
FAX: (847) 439-5584  
Email: [egt dcc@aol.com](mailto:egt dcc@aol.com)

OFFICE HOURS:

Monday thru Friday: 6:30 a.m. to 6:00 p.m.

CONTACT PERSON:

Annette Capuani

STAFF:

AREA SERVED:

Primarily Elk Grove Township but all geographical areas are served.

FEES AND/OR DUES:

Varies - Depending on age of child  
9 separate varied programs  
Subsidized tuition is based on income and size of family.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Childcare services for children 3 months to 12 years of age.  
Parent education classes offered throughout the year.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Subsidized tuition available

CATEGORY OF SERVICES

[FINANCIAL ASSISTANCE](#)  
[FOOD PANTRY](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**ELK GROVE VILLAGE COMMUNITY SERVICE**

ADDRESS AND TELEPHONE:

901 Wellington Avenue  
Elk Grove Village, IL 60007  
**(847) 357-4120**  
FAX: (847) 357-4122  
Website: [www.elkgrove.org](http://www.elkgrove.org)

OFFICE HOURS:

8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Linda Blair, [lblair@elkgrove.org](mailto:lblair@elkgrove.org)

STAFF:

Martha L. Vela, [mvela@elkgrove.org](mailto:mvela@elkgrove.org)

AREA SERVED:

Elk Grove Village Only

FEES AND/OR DUES:

None

AFFILIATIONS:

Village of Elk Grove

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and referral, limited financial assistance through Salvation Army and Elk Grove Housing Fund, food pantry, child care listing, community education.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

Financial assistance for Elk Grove Village residents only.

CATEGORY OF SERVICES:      [ADOLESCENT SERVICES](#)                      [OUTREACH SERVICES](#)  
[CHILDREN'S SERVICES](#)                      [PARENTING](#)  
[CLINICAL SERVICES](#)                      [SENIOR SERVICES](#)  
[COUNSELING](#)                      [WOMEN/CHILDREN SERVICES](#)  
[FAMILY SERVICES](#)                      [YOUTH SERVICES](#)  
[MENTAL HEALTH SERVICES](#)

NAME OF AGENCY:                      **FAMILY SERVICE CENTER OF WILMETTE, GLENVIEW, NORTHBROOK AND KENILWORTH**

ADDRESS AND TELEPHONE:      3545 LAKE AVENUE, SUITE 200  
WILMETTE, IL 60091  
**847-251-7350**  
Website: [www.familyservicecenter.com](http://www.familyservicecenter.com)  
Email: [info@familysc.com](mailto:info@familysc.com)

OFFICE HOURS:                      Monday – Friday: 9:00 am – 5:00 pm  
Weekday Evenings and Weekends also available.

CONTACT PERSON:                      Renee Z. Dominguez, PhD, Executive Director

STAFF:                      Licensed Clinical Psychologists; Licensed Clinical Social Workers;  
Licensed Social Workers; Certified Alcohol and Drug Counselors;  
Licensed Professional Counselors; Licensed Clinical Professional  
Counselors; and Post-Doctoral Fellows.

AREA SERVED:                      Northern Cook County Suburbs (Wilmette, Glenview, Northbrook &  
Kenilworth)

FEES AND OR DUES:                      Fees for clinical services. Major medical insurance accepted.  
Subsidized fee schedule available.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Individual, couples, and family therapy to people seeking services for a wide range of emotional, behavioral, substance abuse, and relationship problems.
- Participation on the New Trier Township and Northfield Township Crisis Response Teams.
- Immediate access to complete Health and Safety Assessments to high school students in the five area high schools (Glenbrook North, Glenbrook South, New Trier, Loyola, and Regina).
- Outreach, training, and educational activities to community partners.
- Prevention/Wellness activities including Mindfulness Sessions and Parent Training.

BILINGUAL SERVICES PROVIDED: Spanish; German; Polish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CASE MANAGEMENT](#)  
[TRANSITIONAL HOUSING AND SERVICES](#)  
[WOMEN AND CHILDREN SERVICES](#)

NAME OF AGENCY:

**FELLOWSHIP HOUSING CORPORATION**

ADDRESS AND TELEPHONE:

2060 Stonington, Suite 200  
Hoffman Estates, IL 60169  
**(847) 882-2511**  
Fax: (847) 882-3288  
Website: [www.fhcmoms.org](http://www.fhcmoms.org)

OFFICE HOURS:

Monday – Friday, 9:00 am – 5:00 pm

CONTACT PERSON:

Heather Cornis, Program Director/Intake Coordinator  
[heather@fhcmoms.org](mailto:heather@fhcmoms.org)

STAFF:

Andrea Minor, Executive Director  
Pam Orr, Associate Director  
Heather Corins, Program Director/Intake Coordinator  
Melissa Blue, Operations Manager  
Melissa Karner, Event Manager  
Lauren Wiens, Case Manager  
Lisa Fleming, Case Manager  
Joy Whorton, Case Manager

AREA SERVED:

North/Northwest Chicago Suburbs

FEES AND OR DUES:

None

AFFILIATIONS:

Member of Association of Homeless Advocates in the North/Northwest District; Member of Illinois Coalition to End Homelessness; Member of Schaumburg Business Association; Member of Hoffman Estates Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Fellowship Housing provides a two-year holistic transitional housing program with case management services to single mothers and their children who are experiencing a housing crisis. Fellowship Housing has a strong focus on the financial aspect of independence and the moms in the program work closely with their case manager on budgeting and financial literacy.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:

Fellowship Housing Corporation is a Stage II Transitional Housing program. To be eligible for program services, applicants must be working full time, be 21 or older, have their own transportation.

CATEGORY OF SERVICES

[CASE MANAGEMENT](#)  
[CHILDREN'S SERVICES](#)  
[WOMEN AND CHILDREN SERVICES](#)

NAME OF AGENCY:

**FIRMAN COMMUNITY SERVICES**

ADDRESS AND TELEPHONE:

1855 Rohlwing Rd, Suite A  
Rolling Meadows, IL 60008  
**(847) 222-1200**  
Fax: (847) 342-0347  
Website: [www.firmancommunityservices.com](http://www.firmancommunityservices.com)

OFFICE HOURS:

9:00 am – 5:30 pm, Monday – Friday

CONTACT PERSON:

Joanne Plotnik, Supervisor

STAFF:

40 full time staff including social workers, nurse, and other college degree professionals

AREA SERVED:

Offices in Rolling Meadows, Chicago, Cicero, and Worth servicing Cook County

FEES AND OR DUES:

ALL of our services are free

AFFILIATIONS:

Firman CS has a vast list of partnerships and memberships available by request.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Firman's Suburban Maternal Child Health Program helps women with pre- and post-natal care, and infants up to one year old. We provide needed education, resources, and referrals to promote healthier pregnancies, deliveries, and infants weighing more than 5 pounds at birth. Our mission is to reduce infant mortality. Our case managers work closely with their clients and assist them to have medical insurance, primary care physicians, access to other programs such as WIC, and a safe and healthy living environment as well as emotional and family support.

BILINGUAL SERVICES PROVIDED:

Spanish, Polish, Urdu, Arabic, and others

REMARKS OR ADDITIONAL INFORMATION:

Please visit our website for more information:  
[www.firmancommunityservices.com](http://www.firmancommunityservices.com)



CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**CHRISTIAN SCIENCE SOCIETY**

ADDRESS AND TELEPHONE:

13 n. Prospect Ave.  
Park Ridge, IL 60068  
**(847) 823-4647**  
Email: [fccspr@sbcglobal.net](mailto:fccspr@sbcglobal.net)

OFFICE HOURS:

(See Reading Room Listing Below)

CONTACT PERSON:

Don Turner, Clerk

STAFF:

First Reader: Hector Andreos (conducts church services)  
Second Reader: Elizabeth Moffat

AREA SERVED:

Park Ridge and Surrounding Communities

FEES AND/OR DUES:

AFFILIATIONS:

Branch of The Mother Church, The First Church of Christ, Scientist, in Boston MA

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services – Sunday Church Service - 10:30 a.m.

Wednesday Evening Meeting – 7:30 p.m. on 1<sup>st</sup> and 3<sup>rd</sup> Wednesday each month

Christian Science Reading Room – 13 North Prospect  
(Sales and Study Room) (847) 823-4647; Hours: Tuesday & Thursday 1:00 p.m. – 4:00 p.m.;  
Wednesday & Friday 10:00 a.m. – 4:00 p.m.

Products for Sale include The Christian Science Monitor Newspaper, Christian Science Journal, Sentinel, Herald (Foreign Language) and Christian Science Quarterly (Bible Lessons), Bibles, and Bible Reference items.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)  
[PRESCHOOL PROGRAM](#)

NAME OF AGENCY:

**FIRST CONGREGATIONAL CHURCH  
UNITED CHURCH OF CHRIST**

ADDRESS AND TELEPHONE:

766 Graceland Avenue  
Des Plaines, IL 60016-4563  
**(847) 299-5561**  
FAX: (847) 299-4291  
Website: [www.fccdp.net](http://www.fccdp.net)  
Email: [secretaries@fccdp.org](mailto:secretaries@fccdp.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 3:00 p.m.  
Sunday Worship Services: 8:00 a.m. and 9:30 a.m.  
Sunday Church School: 9:30 a.m.

CONTACT PERSON:

Church Office

STAFF:

Rev. Francois "Co" DuToit, Minister  
Mrs. Sue Almerigi, Coordinator of Children's & Adult Education  
Mr. Charles Moore, Director of Music Ministries + Church Organist  
Mrs. Debra Walusiak, Director of Church Growth  
Mrs. Jana Haas, Bookkeeping and Finances

AREA SERVED:

Des Plaines & Northwest suburban communities

FEES AND/OR DUES:

AFFILIATIONS:

Illinois Conference United Church of Christ  
Chicago Metropolitan Association, U.C.C.  
Des Plaines Chamber of Commerce and Industry

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

First Congregational Church is a community-based congregation. Our facilities are utilized by a number of civic organizations, such as Narcotics Anonymous (NA), Alcoholics Anonymous (AA), English As A Second Language (ESL), square dance groups, plus a number of its own activities such as: worship, youth groups, adult groups, Bible studies, spiritual growth, and retreats.

The pastor is available for non-church member weddings, funerals, baptisms, etc.

**Preschool Program-State licensed & open to all**

Morning Classes - Ages 3 to 5 years.  
9:15 a.m. to 11:45 a.m.

Afternoon - Lunch Bunch- 11:45 am – 1:00 pm  
Enrichment Classes 1:00 pm – 2:00 pm

M, W, and F, T and Th, M-F, M-Th, or T, W, and Th

There is a charge for the classes and a \$100 registration fee. Additional fee.  
Before & after school care available.

BILINGUAL SERVICES PROVIDED: English As A Second Language Classes (ESL)

REMARKS OR ADDITIONAL INFORMATION:

Meeting rooms available for civic and community groups of businesses

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**FIRST UNITED METHODIST CHURCH OF DES PLAINES**

ADDRESS AND TELEPHONE:

666 Graceland Avenue  
Des Plaines, IL 60016  
**(847) 827-5561**  
FAX: (847) 827-1162  
Website: [www.fumcdp.org](http://www.fumcdp.org)  
Email: [fumcdp@sbcglobal.net](mailto:fumcdp@sbcglobal.net)

OFFICE HOURS:

Monday – Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:

Jeanette Frank, Administrative Secretary

STAFF:

Reverend Dr. Irene Taylor, Pastor  
Karen Bruchman, Organist  
Anne Hardy, Mother's Day Out Director

AREA SERVED:

Des Plaines and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

United Methodist, Northern Illinois Conference  
Des Plaines Ministerial Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Mission Statement: As a community of faith, our mission is to invite all people to know God through Jesus Christ. Our Core values are: Love, Compassion, Forgiveness, and Spiritual Growth.

Sunday Worship 10:00 a.m.  
Sunday School (All Ages) 9:00 a.m.  
Adult Education and Group Studies  
Youth Ministry - Jr. High, Sr. High

Mother's Day Out Program, (Mon/Thurs/Fri)  
Bessie's Table (Monday's 5:30 p.m.)

BILINGUAL SERVICES PROVIDED:

Home of Iglesia Methodista Unida Nuevo Amanecer  
Worship Sunday 11:00 a.m.  
Rosa Villareal, Pastor

REMARKS OR ADDITIONAL INFORMATION:

Fully handicapped accessible

Childcare available during Sunday worship

Bessie's Table Monday evenings from 5:30 pm – 6:30 pm. (Free community meal)  
Contact to volunteer: [bessiesdinner\\_desplaines@yahoo.com](mailto:bessiesdinner_desplaines@yahoo.com)

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)  
[RECREATIONAL SERVICES](#)  
[VOLUNTEER PROGRAM](#)

NAME OF AGENCY:

**FIRST UNITED METHODIST CHURCH OF PARK RIDGE**

ADDRESS AND TELEPHONE:

418 Touhy Avenue  
Park Ridge, IL 60068  
**(847) 825-3144**  
FAX: (847) 825-3149  
Website: [www.parkridgeumc.org](http://www.parkridgeumc.org)  
Email: [office@parkridgeumc.org](mailto:office@parkridgeumc.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 2:00 p.m.

CONTACT PERSON:

TBD

STAFF:

Rev. Rich Darr, Pastor

AREA SERVED:

Park Ridge and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

United Methodist - Northern Illinois Conference

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday Worship: 8:00 a.m.  
9:30 a.m.  
Sunday School for Children during the 9:30 a.m. service  
Christian Education For All Ages: 10:30 a.m.

Small Group Studies and Support Groups  
Medical Equipment Loan Closet  
Youth Fellowship for Middle & High school  
Volunteer & Mission Outreach  
Parenting, Family Relationships, Funeral and Baptism Exploration  
Planning, Planning, Specialized Seminars: Christian Discipleship  
Share building with Park Ridge Teen Center, Cub Pack, Scout Troop 1  
Montessori pre-school and Language Stars: second language classes

Pastoral Care and Support Groups  
Summer Education and Fellowship Programs  
Projects for Youth & Adults

BILINGUAL SERVICES:

REMARKS OR ADDITIONAL INFORMATION:

Sanctuary and first floor are handicapped accessible  
Parking available in church lot on Grant Place, East of Prospect Ave.

CATEGORY OF SERVICES

[SUPPORT SERVICES](#)  
[TRANSPORTATION](#)

NAME OF AGENCY:

**FISH of Park Ridge**

ADDRESS AND TELEPHONE:

P. O. Box 86  
Park Ridge, IL 60068-0086  
**(847) 297-2510 (Gloria Stepek- Maine Township)**

OFFICE HOURS:  
Stepek

To schedule a ride contact: Maine Township (847) 297-2510 x283- Gloria

CONTACT PERSON :

Mr. Edward J. Oken, President  
1435 Garden St.  
Park Ridge, IL 60068  
(847) 696-0761

STAFF:

All volunteer drivers

AREA SERVED:

All of Maine Township and all of Park Ridge

FEES AND/OR DUES:

None

AFFILIATIONS:

Independent Charity

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Providing transportation to medical and dental appointments, including dialysis, counseling, physical and radiation therapy. Free of charge.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Fish is the Christian symbol for help – open to all denominations. FISH: Friends Indeed Serve and Help. Volunteer drivers are needed, call Ed at (847) 696-0761. [e.oken@yahoo.com](mailto:e.oken@yahoo.com)

CATEGORY OF SERVICES  
[HOME HEALTH CARE](#)  
[NURSING](#)  
[REHABILITATION SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)

[RESIDENTIAL PROGRAMS](#)  
[SENIOR HOUSING SERVICES](#)  
[SENIOR NURSING CARE](#)  
[SENIOR RESIDENTIAL](#)

[VOCATIONAL/  
REHABILITATIONAL PROGRAMS](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**FRIENDSHIP VILLAGE SCHAUMBURG**

ADDRESS AND TELEPHONE:

350 West Schaumburg Road  
Schaumburg, IL 60194  
**(847) 884-5050**  
**(800) 475-9092**  
FAX: (847) 884-5473  
Website: [www.friendshipvillage.org](http://www.friendshipvillage.org)

OFFICE HOURS:

Sundays: 10:00 a.m. – 2:00 p.m.  
Monday – Saturdays: 9:00 a.m. – 5:00 p.m.

CONTACT PERSON:

Steve Yenchek-President and CEO, FSO  
Pat Mash-VP, Planning & Marketing  
Dean Dellaria-Director of Sales

STAFF:

Debra Charles-Residency Counselor	Liz Kolbuk-Marketing Specialist
Patrick Long-Residency Counselor	Jordan Thomason-Marketing Assistant
Nancy Ryan-Residency Counselor	Kim Arricri-Residency Counselor
Mariann Wherry-Residency Counselor	Regina Sarno-Residency Counselor
Phyllis Brennan-Move-In Coordinator	
Rosemary Newman-Community Relations/Events Coordinator	

AREA SERVED:

Chicago Region

FEES AND/OR DUES:

Life Care Contract – includes refundable entrance fee plans  
Monthly Rentals Available  
90 Day Trial Stays Available

AFFILIATIONS:

Leading Age  
Life Services Network  
Roosevelt University Life Long Learning  
Harper College Life Long Learning

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Located on over 60 acres, as a leading Continuing Care Retirement Community (CCRC), Friendship Village offers exceptional living options for residential living, assisted living, skilled care, rehabilitation therapy and memory support on one campus. There are three residential living neighborhoods that feature floor plans ranging from studios, alcoves, one and two bedroom apartments and private garden homes. There is: 24 hour security, housekeeping, maintenance services, cable, over 450 activities per month, two fitness centers, a swimming pool, on-site bank and ATM, library, computer room, five eating venues, three ponds, a courtesy car and two courtesy buses among the many amenities.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Friendship Village is a not for profit, non-denominational community and the first CCRC in Illinois to earn accreditation from the Commission on Accreditation of Rehabilitation Facilities (formerly known as the Continuing Care Accreditation Commission.) For over 40 years Friendship Village has a solid reputation of serving individuals age 62 and over.

**CATEGORY OF SERVICES**

[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

**NAME OF AGENCY:**

**GENESIS CENTER OF HEALTH AND EMPOWERMENT**  
**Access Community Health Network**

**ADDRESS AND TELEPHONE:**

1 N. Broadway  
Des Plaines, IL 60016  
**(847) 298-3150**  
FAX: (847) 298-5235  
Website: [www.accesscommunityhealth.net](http://www.accesscommunityhealth.net)

**OFFICE HOURS:**

Monday: 8:00 a.m. – 8:00 p.m.  
Tuesday: 8:00 a.m. – 6:00 p.m.  
Wednesday: 8:00 a.m. – 7:00 p.m.  
Thursday: 8:00 a.m. – 7:00 p.m.  
Friday: 8:00 a.m. – 5:00 p.m.  
Saturday: 8:00 a.m. – 12:00 p.m.

**CONTACT PERSON:**

Medical Director: Ian Jasenof, OB/GYN  
[ian.jasenof@accesscommunityhealth.net](mailto:ian.jasenof@accesscommunityhealth.net)

**STAFF:**

Clinic Office Manager: Gloria Dominquez  
Community Representative: Ramon Sanchez  
Clinic program: Physicians, family medicine

**AREA SERVED:**

Chicagoland Communities

**FEES AND/OR DUES:**

Fees vary according to service  
Accept commercial insurance, many HMO's, PPO's, Medicare,  
Access to Care, All Kids, and Medicaid  
Non-insured patients may qualify for a discount program.

**AFFILIATIONS:**

Access Community Health Network  
Lutheran General Hospital – Advocate (Insured patients only)  
Joint Commission accredited

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The mission of Access Community Health Network is to provide high quality, cost effective comprehensive primary health care, including preventive care in Chicagoland communities.

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**GIRL SCOUTS OF GREATER CHICAGO & NW INDIANA**

ADDRESS AND TELEPHONE:

Vernon Hills Regional Service Center  
650 N. Lakeview Parkway  
P.O. Box 8116  
Vernon Hills, IL 60061-8116  
**Phone: (847) 573-0500**  
Fax: (847) 573-0400  
Web site: [www.girlscoutsgcnwi.org](http://www.girlscoutsgcnwi.org)

OFFICE HOURS:

Monday -Thursday: 9:00 a.m. - 6:00 p.m.  
Friday: 9:00 a.m. - 1:00 p.m.

CONTACT PERSON:

**Rosita Rice**, Chief Operations Officer – Internal  
[rrice@ilcrossroads.org](mailto:rrice@ilcrossroads.org)  
**Karyn DuBose**, Director of Development  
[kdubose@ilcrossroads.org](mailto:kdubose@ilcrossroads.org)

STAFF:

45 regular staff

AREA SERVED:

102 communities in northeastern Illinois encompassing Lake County and northwest Cook County

Membership: 36,888 girls  
9,570 adult volunteers

FEES AND/OR DUES:

\$10 membership dues

AFFILIATIONS:

United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We build girl leaders! We offer our contemporary Girl Scout program through six responsive service delivery options: Troops, Trippers, Collaborations, Studio 2B, Outdoor Education/Camping/Health, and Contemporary Awareness Programs. Program topics include but are not limited to: reading and financial literacy, math and science enrichment, mental and physical fitness, safety, and self-confidence.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Girl Scouts is the world’s largest educational organization for girls. Since 1912, more than 50 million women in the United States have experienced Girl Scouting during their childhood. Today, Girl Scouts remains the leading organization for girl-centered program, where girls build character and skills for success in the real world. In partnership with adults, girls develop qualities that will serve them all their lives. These qualities include planning and knowledge-based decision-making, leadership skills, strong values, social conscience, and conviction about their own potential and self-worth. We value and cultivate an action-oriented environment that presents outcome-based programs while encouraging girls to learn, grow, and excel as members of a proactive, innovative, well-recognized community organization.

There are several volunteer opportunities available.



CATEGORY OF SERVICES

[HEALTH CARE](#)  
[REHABILITATION SERVICES](#)  
[SENIOR NURSING CARE](#)

NAME OF AGENCY:

**GLENBRIDGE NURSING AND  
REHABILITATION CENTRE**

ADDRESS AND TELEPHONE:

8333 W. Golf Rd.  
Niles, IL 60714  
**(847) 966-9190**  
(847) 966-1190 Fax  
www.glenbridgerehab.com

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5.00 p.m.  
(Appointments available upon request 7days a week)

CONTACT PERSON:

Sandi Swain, Dir. Of Business Development  
sswain@hhmgt.net

STAFF:

Daniel Glenner, Administrator  
Tisha Evangelista Director of Nursing

AREA SERVED:

Open

FEES AND/OR DUES:

Medicare, Public Aid, PA Pending, VA Contract, HMO, Private Insurance,  
Private Pay.

AFFILIATIONS:

Illinois Council on Long-Term Care  
Village of Niles  
Illinois Department of Healthcare & Family Services  
JCAHO  
Illinois Department of Public Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Elegant dining in the Stratford Room	Secured Dementia / Alzheimer's Unit
Post op/rehab stay (specialized 27 bed unit)	Physical, Occupational and Speech therapy
24 hour skilled nursing care	Family support groups
Hospice	Medical supervision
All religions served	Dialysis on site
Social Service & Activity programs	Respite Care stays
Ventilator Unit	Russian Program
Respiratory Care	Korean Program

BILINGUAL SERVICES PROVIDED: Polish, Russian, Korean

REMARKS OR ADDITIONAL INFORMATION:

Awarded 6 stars for Quality Care by the State of Illinois  
Certified by Medicare, Public Aid, Veteran's Administration  
Admissions accepted 7 days a week  
Appointment available upon request  
Case management team will apply for public aid for residents

**CATEGORY OF SERVICES**

[CLINICAL SERVICES](#)  
[DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES](#)  
[DISABLED SERVICES](#)  
[RESIDENTIAL PROGRAMS](#)  
[RESPITE CARE](#)

**NAME OF AGENCY:**

**GLENKIRK**

**ADDRESS AND TELEPHONE:**

3504 Commercial Avenue  
Northbrook, IL 60062  
**(847) 272-5111**  
FAX: (847) 272-7350  
[www.glenkirk.org](http://www.glenkirk.org)

**OFFICE HOURS:**

8:30 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Kori L. Larson, Executive Director/COO  
[klarson@glenkirk.org](mailto:klarson@glenkirk.org)  
Colleen Lennon, President, Keystone Foundation  
[clennon@thekeystonefoundation.org](mailto:clennon@thekeystonefoundation.org)

**STAFF:**

Glenkirk employs a professionally trained staff both for programming and administrative duties.

**AREA SERVED:**

Northern Cook and Lake Counties

**FEES AND/OR DUES:**

Most programs have no fees.

**AFFILIATIONS:**

The American Association on Intellectual and Developmental Disabilities (AAIDD)  
The ARC of Illinois  
The Institute on Public Policy for People with Developmental Disabilities  
The National Association for the Dually Diagnosed  
NISH (Ability One  
NAID (National Association for Informational Destruction)  
United Way of Metropolitan Chicago member United Ways:  
North Shore, North Suburban, and Northwest  
Barrington Area United Way  
Various Local Townships

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Glenkirk is a not-for-profit organization that has been providing comprehensive, community-based services for people with developmental disabilities for over 57 years. Glenkirk serves over 1,200 children and adults with developmental disabilities at over 50 sites throughout Lake and Cook Counties each year offering more options than ever for residential and vocational services; therapies; health and wellness education; and recreation. Glenkirk Next Generation Services offers a variety of choices in day and vocational programs for adults with intellectual disabilities, including a senior center. All of Glenkirk's residential programs are community-based and range from 24-hour supervised housing to independent living arrangements. Glenkirk support and ancillary services include respite and occupational, physical, and speech therapy. Other programs include the Full Life Program and College for Living, which offers a wide array of life-enhancing programs and classes, creative arts, leisure, community events, sensory, horticulture therapy. Life Balance Services, which offers social and behavioral counseling, therapies, and education to families and individuals, utilizing art, music and dance.

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**

All Glenkirk programs are based on the principle of empowerment and provide unique opportunities for individuals with disabilities to achieve their fullest potential and live as independently as possible. Informed choice, personal dignity, responsibility, and individualization are the key components of our Mission.

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**GLENVIEW EVANGELICAL FREE CHURCH**

ADDRESS AND TELEPHONE:

2 Shermer Road  
Glenview, IL 60025  
**(847) 724-7277**  
FAX: (847) 724-7276  
Website: [www.glenviewefc.org](http://www.glenviewefc.org)  
Email: [staff@glenviewefc.org](mailto:staff@glenviewefc.org)

OFFICE HOURS:

Monday – Friday: 9:00 to 5:00 pm

CONTACT PERSON:

Administrative Assistant

STAFF:

Manny Rocha, Senior Pastor  
Jay Brown, Associate Pastor  
Tony Johnson, Pastor of Youth Ministries

AREA SERVED:

Glenview, Morton Grove, Park Ridge, Niles, Skokie,  
and surrounding communities

FEES AND/OR DUES:

Not applicable

AFFILIATIONS:

Evangelical Free Church of America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services / Sunday School Classes  
Christian Education  
Pastoral Care and Support  
Ministry and Support Groups for the Disabled  
Awana Programs - Age 2 years thru 6th Grade - Wednesday 6:30 p.m. to 8:00 p.m.  
Junior High and High School Youth Groups  
Group Bible Studies

BILINGUAL SERVICES PROVIDED:

Japanese Worship Service  
Japanese English Classes - Friday 9:30 a.m. to 11:00 a.m.

REMARKS OR ADDITIONAL INFORMATION:

Handicapped Accessible

CATEGORY OF SERVICES

[SENIOR SERVICES](#)

NAME OF AGENCY:

**GLENVIEW SENIOR CENTER**

ADDRESS AND TELEPHONE:

Park Center  
2400 Chestnut  
Glenview, IL 60026  
**(847) 724-4793**  
FAX: (847) 486-5399  
[www.glenviewparks.org/senior-center/senior-center.htm](http://www.glenviewparks.org/senior-center/senior-center.htm)

OFFICE HOURS:

Monday through Friday: 9:00 a.m. - 4:00 p.m.

CONTACT PERSON:

Megann Panek, Director  
[megann.panek@glenviewparks.org](mailto:megann.panek@glenviewparks.org)

STAFF:

Sue Geanuleas, Program Coordinator  
Jill Becker, Program Coordinator  
Grace Witek, Receptionist

AREA SERVED:

Glenview Park District & Surrounding Communities

FEES AND/OR DUES:

\$25 resident and \$30 non-resident fees for yearly membership.

AFFILIATIONS:

Glenview Park District  
NCOA  
NISC  
AISC  
IPRA

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Recreation, education and service - Information and Referral

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Social services provided by the Northshore University Healthcare, North Shore Senior Center, Village of Glenview and A.A.R.P.

**CATEGORY OF SERVICES**

[HEALTH CARE](#)  
[RESIDENTIAL HEALTH CARE](#)  
[SENIOR SERVICES](#)

**NAME OF AGENCY:**

**GLENVIEW TERRACE**

**ADDRESS AND TELEPHONE:**

1511 Greenwood Road  
Glenview, IL 60025  
**(847) 729-9090**  
FAX: (847) 729-9135  
Website: [www.glenviewterrace.com](http://www.glenviewterrace.com)

**OFFICE HOURS:**

We provide rehabilitation and healthcare services around the clock. If you'd like to tour Glenview Terrace, please call us at 847-729-9090.

**CONTACT PERSON:**

Stephanie Jarvis, Director of Marketing

**STAFF:**

**AREA SERVED:**

North Shore & Chicago Metropolitan Area

**FEES AND/OR DUES:**

Please call for rates

**AFFILIATIONS:**

None

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Glenview Terrace is best known as the industry leader in post-hospital rehabilitation, including orthopedic rehabilitation and stroke recovery. With two exclusive rehabilitation wings, Glenview Terrace offers an aggressive blend of traditional and advanced rehabilitation services to help patients recover quickly and safely, featuring one-on-one physical, occupational, speech and respiratory therapies up to seven days a week.

Glenview Terrace is equally known for expert and compassionate long-term nursing services and Alzheimer's care, as well as short-term respite and hospice care.

With impressive clinical outcomes, high staff-to-guest ratios, an elegant setting and wide array of amenities, it's no wonder why Glenview Terrace consistently earns top marks in guest satisfaction surveys.

**BILINGUAL SERVICES PROVIDED:**

Our nursing staff speaks Spanish, Tagalog, Polish and various other languages and dialects.

**REMARKS OR ADDITIONAL INFORMATION:**

Accredited by the Joint Commission on Accreditation of Healthcare Organization, Glenview Terrace is both Medicare and Medicaid approved and accepts all insurances.

CATEGORY OF SERVICES

[CHILD CARE SERVICES](#)  
[FAMILY SERVICES](#)  
[PRESCHOOL PROGRAM](#)  
[RECREATIONAL SERVICES](#)  
[YOUTH SERVICES](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**GOLF-MAINE PARK DISTRICT**  
Website: [www.gmpd.org](http://www.gmpd.org)

ADDRESS AND TELEPHONE:

Administrative Offices  
8800 Kathy Lane  
Niles, IL 60714  
**(847) 297-3000**  
FAX: (847) 297-6179

OFFICE HOURS:

Monday - Friday: 8:30 a.m. – 5:00 p.m.

CONTACT PERSON:

John Jekot, Executive Director  
[JOHN@gmpd.org](mailto:JOHN@gmpd.org)

STAFF:

John Jekot, Executive Director  
Darcy Deacy, Business Manager  
Stacey Greenfield, Superintendent of Recreation  
Ed Deacy, Building & Grounds Supervisor  
Josh Zoberis, Recreation Supervisor & Safety Coordinator  
Sam Mathew, Dee Park Facility Manager & Marketing Coordinator  
Kevin Hubka, Facility Supervisor/Feldman Park  
Goska Milewski, Recreation Supervisor & Preschool Coordinator

AREA SERVED:

Northwest Niles and Unincorporated Des Plaines:  
East of Potter; South of Golf Road; West of Greenwood;  
and North of Dempster; Parts of Park Ridge

FEES AND/OR DUES:

Varies by program or activity

AFFILIATIONS:

Niles Chamber of Commerce  
Illinois Parks and Recreation Association  
National Parks and Recreation Association  
Maine-Niles Association for Special Recreation  
Rotary of Skokie Valley

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Dee Park houses a cricket pitch, Water Spray Park, playground, three ball fields; two sand volleyball, horse shoe pits, quiet area, community garden, basketball and tennis courts. There are two recreation centers with gymnasiums and multi-purpose rooms. Programs include: Summer Camp, Preschool, Child Care (before and after school), youth and adult sports leagues, ballet, Tae Kwon Do, Zumba, adult exercise and art, arts & crafts, indoor track, mini fitness area. Rooms are available for rental.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

[VOLUNTEER PROGRAM](#)

NAME OF AGENCY:

**HANDSON SUBURBAN CHICAGO**

ADDRESS AND TELEPHONE:

Forest View Educational Center  
2121 S. Goebbert  
Arlington Heights, IL 60005  
**(847) 228-1320**  
FAX: (847) 228-1327  
Website: [www.HandsOnSuburbanChicago.org](http://www.HandsOnSuburbanChicago.org)  
Email: [volunteer@handsonsuburbanchicago.org](mailto:volunteer@handsonsuburbanchicago.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. – 4:00 p.m.

CONTACT PERSON:

Jordan Friedman, Executive Director

STAFF:

HandsOn Suburban Chicago employs both full time and part time employees for various programs

AREA SERVED:

Northwest Suburban Cook & Northern DuPage Counties

FEES AND/OR DUES:

AFFILIATIONS:

HandsOn Network  
Points of Light Foundation  
Corporation for National and Community Service

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Recruit and refer volunteers in nonprofit agencies and schools.  
Senior Corps-RSVP (Retired & Senior Volunteer Program) places seniors in volunteer opportunities.  
Volunteering 101, Community Education classes in District 214  
Impact Volunteer Recognition Awards Program  
Offers Nonprofit Volunteer Management Training  
Organize Volunteers for Paintathon, Make a Difference Day, and Holiday Giving  
School & Youth tutoring programs

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Founded in 1969, HandsOn Suburban Chicago (HOSC) has a mission to 'inspire, equip and mobilize people to volunteer and take action that builds vibrant and prosperous communities'. HOSC primarily recruits and refers volunteers with nonprofits in need of help and provides training for nonprofit staff in volunteer and nonprofit management. Working with over 200 local schools and nonprofits, HOSC provides these organizations with critical capacity building support for strengthening and sustaining their programs. As one of thirteen volunteer centers in Illinois, HOSC's service area includes 44 towns and villages in the north and northwest suburbs of Chicago, reaching a population of over 1.4 million.





CATEGORY OF SERVICES:

[CASE MANAGEMENT](#)  
[FAMILY SERVICES](#)  
[HOMEMAKER SERVICES](#)  
[LEGAL SERVICES](#)

[OUTREACH SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR HOUSING SERVICES](#)

[SENIOR SERVICES](#)  
[VOLUNTEER PROGRAMS](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**HANUL FAMILY ALLIANCE**  
(Korean American Senior Center)

ADDRESS AND TELEPHONE:

1166 S. Elmhurst Rd  
Mt. Prospect, IL 60056  
**(847) 439-5195**  
Fax (847) 439-5197  
Website: [www.hanulusa.org](http://www.hanulusa.org)  
Email: [hanul@hanulusa.org](mailto:hanul@hanulusa.org)

OFFICE HOURS:

Mon-Fri: 8:30 am - 4:30 pm

CONTACT PERSON:

Irene Jisun Sohn, Executive Director  
Nam Kyu Kim, Deputy Executive Director

STAFF:

Marianne Ryu, Jin Hui Park, Mira Park, Elaine Han, Youme Lee, Jiyeon Kim

AREA SERVED:

North and Northwest Suburban Cook

FEES AND/OR DUES:

None (we charge a nominal fee for some services)

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Hanul's mission is to provide comprehensive community-based services to meet the needs of Korean-American seniors and families to enhance their quality of life.

1. Community Care Program (HOMECARE, in-home service)
2. BENEFIT ASSISTANCE PROGRAM
3. NUTRITION PROGRAM (Korean Hot Meal every M-F starts at 11:30am)
4. LEGAL AND IMMIGRATION SERVICES
5. Summer YOUTH SCIENCE CAMP
6. SAVVY CAREGIVERS PROGRAM
7. COMMUNITY HEALTH SERVICES
8. ESL CLASS, CULTURAL AND ARTS CLASSES (Line Dace, Dahn & Yoga, Korean Senior's Day)
9. CONSULATE GENERAL OFFICE'S SUBURBAN OUTREACH SERVICE

BILINGUAL SERVICES PROVIDED:

Korean and English

REMARKS OR ADDITIONAL INFORMATION:

HFA is not a novice organization that is taking its first step in the field of social services. In the past 28 years, the organization has been providing services to Korean community under the name of Korean American Senior Center. HFA annually serves over 8,000 Korean Americans at two different locations, the City of Chicago, Mt. Prospect, and Lake County. As the one and only established Korean community based-organization in the suburbs, new programs and services for all Korean individuals and families are constantly being developed at this Mt. Prospect location under the new name, Hanul Family Alliance.

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[CRISIS INTERVENTION](#)  
[RESIDENTIAL PROGRAMS](#)

NAME OF AGENCY:

**THE HARBOUR, INC.**

ADDRESS AND TELEPHONE:

1440 Renaissance Dr, Ste 240  
Park Ridge, IL 60068  
**(847) 297-8540**  
FAX: (847) 297-8562  
Website: [www.theharbour.org](http://www.theharbour.org)  
Email: [theharbour@theharbour.org](mailto:theharbour@theharbour.org)

OFFICE HOURS:

Office: 9:00 a.m. - 5:00 p.m.  
Shelter is open 24 hours

CONTACT PERSON:

Cara Bouslog, Intake Coordinator  
[cara@theharbour.org](mailto:cara@theharbour.org)

STAFF:

For all programs contact office

AREA SERVED:

North and Northwest suburbs of Cook County including the following townships: Maine, Niles, Elk Grove, Barrington, Evanston, Schaumburg, Wheeling, Northfield, New Trier, Palatine and Hanover

FEES AND/OR DUES:

No fee, contribution towards care invited

AFFILIATIONS:

Coalition for the Homeless, Child Care Association of Illinois, National Network for Youth, Child Welfare League of America, and Illinois Council on Training

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Safe Harbour Emergency Shelter - provides emergency shelter and short term treatment including clothing, medical attention, counseling (individual and family), supervised recreation and education to homeless adolescents 12-20 years of age in a highly structured milieu. Residents attend their home school.

Transitional Living Program (TLP) - provides a safe and supportive environment for homeless young women 16-20 years of age who are preparing for independent living in a structured environment. Residents are required to complete high school and work.

Community Education - provides speakers and in-service training to teachers, students, community groups, hospitals, police and others interested in a variety of issues affecting adolescents.

Volunteer Program - provides opportunities for board membership, life skills education and a variety of other options.

Independent Living Program (ILP) - provides care management and emotional support to the homeless youth 16-21. Youth rent apartments in the community and are provided a rent subsidy for a specified time. Participation in employment counseling and independent living skills and classes are required.

Successful Teens, Effective Parents - provides case management and scattered site housing to homeless youth ages 16 – 21 who are pregnant or parenting. Youth rent apartments in the community and are provided a rent subsidy for a specified time. Youth are provided assistance with employment, parking skills and linkage to community resources.

BILINGUAL SERVICES PROVIDED: Upon Request

REMARKS OR ADDITIONAL INFORMATION:

24-hour availability. Press "0" at voice mail, for emergency or after office hours for further assistance.

CATEGORY OF SERVICES

[AUTISM](#)  
[CHILDREN'S SERVICES](#)

NAME OF AGENCY:

**HAVE DREAMS**  
**Helping Autistic Voices Emerge**

ADDRESS AND TELEPHONE:

515 Busse Hwy., Suite 150  
Park Ridge, IL 60068  
**(847) 685-0250**  
FAX: (847) 685-0257  
Website: [www.havedreams.org](http://www.havedreams.org)  
Email: [mjohnsen@havedreams.org](mailto:mjohnsen@havedreams.org)

OFFICE HOURS:

10:00 a.m. – 6:00 p.m.

CONTACT PERSON:

Melanie Johnsen, Administrative Coordinator

STAFF:

Total paid staff: 48  
Kristina Johnsen, MA, Executive Director  
Bobbi Goldman, Director of Development  
Dr. Jeff Salt, Director of Psychological Services

AREA SERVED:

Maine Township and the surrounding area

FEES AND/OR DUES:

\$50 per class/week

AFFILIATIONS:

Advisors: Bennett Leventhal, MD, University of Illinois at Chicago  
Catherine Lord, Ph.D., University of Michigan  
Laurie Wakschlag, Ph.D, University of Illinois at Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Founded in 1996, Have Dreams provides structured after school and weekend programs for children with autism, emphasizing the skills needed for independence, social/relationship development and communication. Have Dreams hosts educational seminars several times per year for educators, therapists and parents. Have Dreams is a not for profit organization, funded by grants, donations and fundraisers.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION: Have Dreams opened another site at 2020 Dempster, Evanston, IL in summer of 2010, serving more children and families affected by autism.

CATEGORY OF SERVICES

[HEALTH CARE](#)

NAME OF AGENCY:

**HCR – MANOR CARE OF ROLLING MEADOWS**

ADDRESS AND TELEPHONE:

4225 Kirchoff Road  
Rolling Meadows, IL 60008  
**(847) 397-2400**  
FAX: (847) 397-2414  
Website: [www.hcr-manorcare.com/rollingmeadows](http://www.hcr-manorcare.com/rollingmeadows)

OFFICE HOURS:

24 hours a day, 7 days a week

CONTACT PERSON:

Maureen Krahl, Administrator  
Courtney Vettore, Admissions Director

STAFF:

Dr. Phillip Kiley - Medical Director  
Lycel Martinez, RN – DON  
Marietta DeLos Santos – Unit Manager  
Lea Nacorda – Unit Manager  
Grace Navarro – Unit Manager  
Frank Moens – Director of Rehab

AREA SERVED:

Northwest Suburban Area

FEES AND/OR DUES:

Medicare and Medicaid Certified  
Most Insurance Programs Accepted  
Please call for rate information

AFFILIATIONS:

Illinois Health Care Association  
Joint Commission Accredited

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Our health care services include: Skilled Nursing and Rehabilitation, Health Care Center, Palliative Care and Alzheimer’s Care on our secured Arcadia Unit. Additionally, our center has wall-to-wall carpeting, resident phone systems, cable TV, exclusive activities and other gracious amenities.

Turnover rate is very low; we have a number of employees who have been working here 14-20 years. Rehabilitation/Therapy staff are “In-House” staff (employees of Manor Care) and we provide therapy 5-6 days per week for residents who meet Medicare criteria. Medicare Part B Therapy Services are also available for residents who meet Medicare Criteria.

BILINGUAL SERVICES PROVIDED:

Spanish, Indian dialects, Polish, Russian

REMARKS OR ADDITIONAL INFORMATION:

With combined knowledge and experience, HCR Manor Care of Rolling Meadows provides the depth and breadth of services you are looking for. Our reputation for providing care has been earned at our Rolling Meadows locations for over 25 years. Please stop by and/or contact our Admissions Director.

CATEGORY OF SERVICES

[HOSPICE](#)

NAME OF AGENCY:

**HEARTLAND HOME HEALTH CARE HOSPICE**

ADDRESS AND TELEPHONE:

4415 W. Harrison St., Ste. 401  
Hillside, IL 60162  
**(708) 234-2800 - Referrals (800) 994-9400**  
FAX: (708) 234-2833  
Website: [www.hospicepartners.net](http://www.hospicepartners.net)

**North Area: Lake Bluff Office**  
49 Sherwood Terrace, Suite N  
Lake Bluff, IL 60044  
(847) 735-9900

OFFICE HOURS:

Staff & on-call services 24 hours/day, 7 days/week

CONTACT PERSON:

Elaine Markowski, RNH – Administrator

STAFF:

Hospice professionals: Registered Nurses, social workers, home health aides, chaplains, physicians and volunteers.

AREA SERVED:

Cook, DuPage, Kane, Kendall, Lake, McHenry & Will Counties

FEES AND/OR DUES:

Reimbursement for Services: Medicare, Medicaid, private pay, and insurance plans (HMO's, PPO's, etc.)

AFFILIATIONS:

Referrals from Rush University Medical Center, Oak Park Hospital, Rush-Copley Medical Center

BRIEF DESCRIPTION OF PROGRAM & SERVICES:

Hospice Partners is a community-based not-for-profit hospice program, licensed by the State of Illinois, certified by Medicare & Medicaid and accredited by JCAHO to provide complete hospice care to persons and families facing life-limiting illnesses. Hospice uses an interdisciplinary team to provide pain management and symptom control for the patient's physical needs and social, emotional and spiritual support to meet the patient and family's concerns. Hospice also provides bereavement support and grief groups for family, friends and caregivers after the loss. Grief groups are open to the public.

BILINGUAL SERVICES:

Hospice Partner's staff speaks Spanish, German, and limited Italian.  
In addition we rely on the AT&T Optimal Language Line to provide translation services for over 100 languages.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[COUNSELING](#)  
[HEALTH CARE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**VILLAGE OF HOFFMAN ESTATES**  
**DEPARTMENT OF HEALTH & HUMAN SERVICES**

ADDRESS AND TELEPHONE:

1900 Hassell Rd.  
Hoffman Estates, IL 60195  
**(847) 781-4850**  
FAX: (847) 781-4869  
Website: [www.hoffmanestates.org](http://www.hoffmanestates.org)

OFFICE HOURS:

8:30 a.m. to 5:00 p.m.  
Evening counseling by appointment

CONTACT PERSON:

Secretary will direct inquiry to staff responsible for specific service.

STAFF:

18, 7 full time (2 predoctoral interns), 10 part-time (nurses and masters degreed therapists), and 1 part-time psychologists.

AREA SERVED:

Hoffman Estates; All communities for Children's Immunizations

FEES AND/OR DUES:

Minimal fees for some services

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Children's immunization and general adult health clinics; family, individual, couple, child, and crisis, counseling  
Community education regarding health (physical and mental) issues; information and referral services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Director of Health and Human Services is Algean Garner, Psy.D.

CATEGORY OF SERVICES

HOSPITALS

NAME OF AGENCY:

**PRESENCE HOLY FAMILY MEDICAL CENTER**

ADDRESS AND TELEPHONE:

100 N. River Road  
Des Plaines, IL 60016  
**Main: (847) 297-1800**  
**Physician Referral: 877-737-4636**  
Website: [www.presencehealth.org/holyfamily](http://www.presencehealth.org/holyfamily)

OFFICE HOURS:

Medical Center: 24 hours/7 days/week  
Physician Referral: 8:00 a.m. – 8:00 p.m. - 7 days a week

CONTACT PERSON:

Yolande Wilson-Stubbs, COO

STAFF:

Professional, caring and compassionate staff includes registered nurses, certified technicians and technologists and highly credentialed staff physicians and specialists.

AREA SERVED:

Chicago, North and Northwest Suburbs.

FEES AND/OR DUES:

Varies by service.

AFFILIATIONS:

Presence Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Cardiology Services  
Clinical Neurodiagnostic Services  
Dialysis  
Gastroenterology Lab  
Immediate Care Center  
Laboratory Services  
Long-Term Specialty Hospital  
MRI  
Occupational Health  
Outpatient Services  
Outpatient Surgery

Pain Center  
Pre-Surgical Testing  
Pulmonary Care  
Radiology  
Rehabilitation: PT, OT, Speech  
Sleep Disorders Center  
Women's Imaging Center  
Wound Healing Center  
Medical Imaging  
Substance Abuse Treatment  
Vein Clinic

BILINGUAL SERVICES PROVIDED: Arabic, Chinese, Filipino, German, Greek, Gujarati, Hindi, Italian, Korean, Malayalam, Polish, Punjabi, Russian, Spanish, Tagalog, Taiwanese, Thai, Urdu, Yugoslavian and Sign Language

REMARKS OR ADDITIONAL INFORMATION:

Child Care Center (Open to the Public)  
(847) 297-1800 ext. 1700



CATEGORY OF SERVICES

ALCOHOLISM  
DRUG TREATMENT

NAME OF AGENCY:

**HOLY FAMILY MEDICAL CENTER  
SUBSTANCE ABUSE PROGRAM  
"KEYS TO RECOVERY"  
Serving the community since 1991**

ADDRESS AND TELEPHONE:

100 N. River Road  
Des Plaines, IL 60016  
**(847) 298-9355 (intake and hotline)**  
FAX: (847) 298-3732

OFFICE HOURS:

Intake 7 AM to 5 PM  
24 hour hotline – off hour admissions can be coordinated

CONTACT PERSON:

Ray Imig, CADC, Intake Manager

STAFF:

Physicians & Psychologist

Rajeswar Rajogopalan, M.D., ASAM, Medical Director  
Jacob Moskovic, M.D., Psychiatrist  
Joseph N. O'Donnell, PhD., Psychologist  
Staff Physicians: Maria Powel, M.D.,  
and Stanley Tomczyk, M.D., George Lagorio, M.D.  
Richa Varma, M.D., Heyer Devarapalli, M.D.  
Irena Dubiel, LCPC (trauma specialist)

Management

Debra Ayanian, MS, RN, Director  
Philip E. Kolski, LCSW,CADC, Program Manager  
Ray Imig, M.ED.CADC, Intake Manager

Clinicians

Sandra Janowski, LCSW, CADC  
Stan Hall, CADC, Therapist/Case Manager  
Joe Falkeis, MS.,CADC, Therapist/Case Manager  
Lori San Pietro, MS, LPC, CADC, Therapist/Case Manager  
Also 30 nurses and 15 patient care technicians  
Ellen Rieger, LCPC, CADC

Lynn Kite, BS, CADC, Therapist/Case Manager  
Susan Frazier, LPC, CADC, *Therapist/Case Manager*  
Theresa Okunowski, MA, ATR, LPC, NCRS, CADC Counselor  
Brian Katz, LCPC,CADC, Counselor  
Thomas Payne, MBA,CADC, Intake Counselor  
Mary Hoover, LCPC, Intake Counselor  
Jolanta Lizewski,MS,CADC Intake Counselor

AREA SERVED:

Des Plaines, Mount Prospect, Park Ridge, Prospect Heights, Elk Grove Village,  
Niles, Chicago and surrounding suburbs including Northwest Indiana

FEES:

Medicare, many HMO/PPO's and discounted self pay options

AFFILIATIONS:

Accredited by JCAHO & by Illinois Department of Public Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

"Keys to Recovery" is a patient – family centered treatment program for adults 18+ with alcohol and other drug abuse problems. There are 43 beds for Inpatient detox/residential, day/evening outpatient and continuing care programs. Detailed information is contained in web site [www.keystorecovery.com](http://www.keystorecovery.com) or can be mailed/faxed.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:

1. Evaluations/assessments by experienced professionals provided at no charge.
2. EEG Biofeedback training, which is helpful in preventing relapse, is available.
3. Web site [www.keystorecovery.com](http://www.keystorecovery.com) contains location, pictures and directions to facility.
4. Certified gambling addiction counselors on staff.

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**HOLY TRINITY EVANGELICAL LUTHERAN CHURCH**

ADDRESS AND TELEPHONE:

2328 Central Road  
Glenview, IL 60025  
**(847) 724-6060**  
FAX: (847) 724-6150  
Website: [www.myHTLC.org](http://www.myHTLC.org)  
Email: [vmcconnell@myHTLC.org](mailto:vmcconnell@myHTLC.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. and 2:00 p.m.

CONTACT PERSON:

Rev. Christopher Neptun

STAFF:

Vikki McConnell, Secretary  
Katie Deaver, Director of Music  
Margarita Medellin, Custodian

AREA SERVED:

The area bounded by Dempster, the Edens Expressway, the Illinois Tollway, and Willow Road.

FEES AND/OR DUES:

None assigned

AFFILIATIONS:

Evangelical Lutheran Church in America and Metropolitan Chicago Synod

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday Worship Service: 9:00 a.m.  
Sunday School: 9:00 a.m.  
Summer Schedule: June, July and August: 9:00 a.m. only  
Educational Programs (Children, Youth, Adults)  
Youth Programs Community Services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Alcoholics Anonymous  
Handicapped Accessible

CATEGORY OF SERVICES

[COUNSELING](#)  
[CRISIS INTERVENTION](#)  
[WOMEN AND CHILDREN SERVICES](#)

NAME OF AGENCY:

**HOPELINE**

ADDRESS AND TELEPHONE:

8624 W. Normal  
Niles, IL 60714  
**(847) 823-HOPE**  
FAX: (847) 823-4291

OFFICE HOURS:

9 a.m. - 9 p.m. Monday – Friday/Daytime Volunteers  
24-hour answering machine

CONTACT PERSON:

Monica Paoelli, RN: Volunteer Coordinator

STAFF:

Over 20 trained Hopeline telephone volunteers

AREA SERVED:

Northwest Chicago, North and Northwest Suburbs

FEES AND/OR DUES:

None

AFFILIATIONS:

Niles-Park Ridge Cluster of Catholic Churches: St. Isaac Jogues,  
Mary Seat of Wisdom, St. John Brebeuf, Our Lady of Ransom and  
St. Paul of the Cross

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

A volunteer hotline, which assists girls and women facing the challenge of unplanned pregnancies.

It is our aim to work with those in need of our services in a holistic way to help them deal with the physical, psychological, spiritual, social and educational aspects of their lives.

It is our hope to provide immediate and compassionate response as well as providing unconditional, long-term presence.

Referrals to the following supportive assistance and services may include: pregnancy testing, medical and psychological resources, childbirth training, parenting education, support groups and community agencies, and assistance with housing and vocational training.

HOPELINE also has a closet of infant and toddler needs.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

HOPELINE helps with pregnancy related problems regardless of age, religious affiliation or marital status.

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**IGLESIA METODISTA UNIDA NUEVO AMANECER**

ADDRESS AND TELEPHONE:

666 Graceland Avenue  
Des Plaines, IL 60016-4563  
**(847) 827-6939**  
FAX: (847) 803-9006

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 3:00 p.m.

CONTACT PERSON:

Roger Zavala, Pastor

STAFF:

AREA SERVED:

Des Plaines and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

United Methodist - Northern Illinois Conference

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Christian Education - 11:45 a.m. Sundays  
Worship Services - 12:45 p.m. Sundays  
Special services for praying and Bible Study - 7:00 p.m. Fridays

Youth Ministry  
Personal pastoral counseling  
United Methodist Women  
Fellowship for all ages

BILINGUAL SERVICES PROVIDED:

All our religious services and other activities are in Spanish.

REMARKS OR ADDITIONAL INFORMATION:

Building is fully handicapped accessible.

CATEGORY OF SERVICES

[GOVERNMENT SERVICES](#)  
[JOB PLACEMENT SERVICES/ JOB TRAINING](#)  
[UNEMPLOYMENT](#)

NAME OF AGENCY:

**ILLINOIS DEPT. OF EMPLOYMENT SECURITY (IDES)**

ADDRESS AND TELEPHONE:

723 W. Algonquin  
Arlington Heights, IL 60005  
**(847) 981-7400**  
FAX: (847) 981-7182  
Website: [www.ides.illinois.gov](http://www.ides.illinois.gov)

OFFICE HOURS:

Monday thru Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Laura Crivlare-Maglio  
[Laura.Crivlare@illinois.gov](mailto:Laura.Crivlare@illinois.gov)

STAFF:

36 employees

AREA SERVED:

North and Northwest Suburban Communities: Arlington Heights, Elk Grove Village, Rolling Meadows, Barrington, South Barrington, Des Plaines, Rosemont, Glenview, Mount Prospect, Inverness, Palatine, Park Ridge, Prospect Heights, Buffalo Grove, Wheeling, Roselle, Schaumburg, Hoffman Estates, Glencoe, Golf, Kenilworth, Morton Grove, Northbrook, Niles, Wilmette, Winnetka, Northfield, Long Grove, Techny, Northfield, Bartlett, Streamwood, Bloomingdale, Carpentersville, East and West Dundee, Sleepy Hollow and Dundee, Elgin, Carol Stream, Hanover Park, Glendale Heights, Medinah, South Elgin and Wayne.

FEES AND/OR DUES:

None

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Illinois Department of Employment Security provides job placement services and unemployment insurance benefits for job seekers and the unemployed. This facility is an Employment and Training Center. We offer a variety of programs for jobs seekers and employers. Some of the services we offer for job seekers are: On-Site Recruitment, Resume Writing, Job Seeker Workshops, Computer Classes, access to Workforce Investment Opportunity Act (WIOA) programs, Veteran Services and much more. Job seekers also have access to the internet, fax machines and phones free of charge. Additionally, we will copy resumes at no charge. Additionally, we offer services for employers, such as: On-Site Recruitment, a monthly Employer Club, assistance with posting open positions and recruiting for those positions, use of space for interviewing and orientation, among other services and employer programs.

BILINGUAL SERVICES PROVIDED: Spanish, Polish

REMARKS OR ADDITIONAL INFORMATION: We are part of the Arlington Heights workNet Center.

CATEGORY OF SERVICES

[WELFARE](#)

NAME OF AGENCY:

**ILLINOIS DEPARTMENT OF HUMAN SERVICES**

ADDRESS AND TELEPHONE:

8020 St. Louis Ave.  
Skokie, IL 60076-2923  
**800-972-5829**  
**847-745-3207**  
FAX: 847-745-3276

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Aida Sanchez, Local Office Administrator

STAFF:

About 180 professional caseworkers

AREA SERVED:

North and Northwest Suburban Cook County Townships except Barrington, Hanover Park, Franklin Park, Melrose Park, River Grove, Schiller Park, and Elmwood Park.

FEES AND/OR DUES:

None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Department provides financial, medical and food stamp benefits to those who qualify for assistance. Provides supportive services to low-income working families. Assists participants, who are receiving Temporary Assistance to Needy Families and programs with activities that will lead to self-sufficiency and independence.

BILINGUAL SERVICES PROVIDED: Spanish, Polish and Russian

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[REHABILITATION SERVICES](#)

NAME OF AGENCY:

**ILLINOIS DEPARTMENT OF HUMAN SERVICES  
DIVISION OF REHABILITATION SERVICES**

ADDRESS AND TELEPHONE:

715 W. Algonquin, Ste. A  
Arlington Hts., IL 60005  
**(847) 758-3483**  
FAX: (847) 758-3473

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Cynthia Lilburn – Public Service Administrator

STAFF:

AREA SERVED:

North/Northwest Suburban Cook County

FEES AND/OR DUES:

State and Federal Funded  
Services determined by eligibility and by referral/application

AFFILIATIONS:

State of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Vocational rehabilitation and Home Service Program

BILINGUAL SERVICES PROVIDED: Spanish and Sign Language

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CHILDREN'S SERVICES  
INFORMATION, SERVICES AND REFERRAL](#)

NAME OF AGENCY:

**ILLINOIS DEPARTMENT OF HEALTHCARE & FAMILY  
SERVICES DIVISION OF CHILD SUPPORT SERVICES**

ADDRESS AND TELEPHONE:

36 W. Wabash - 9<sup>th</sup> Floor #1  
Chicago, IL 60603  
**(312) 793-7987**  
**Hot Line: (800) 448-4278**  
TTY: (800) 526-5812

OFFICE HOURS:

8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Agency representative

STAFF:

AREA SERVED:

State of Illinois

FEES AND/OR DUES:

None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Child Support Services program is a program run by the Illinois Department of Healthcare and Family Services (HFS). This is a program for parents or guardians who need help establishing legal parentage and/or getting support payments for their children. The program serves parents who receive public assistance and/or medical assistance as well as those who do not. The program also offers specialized assistance to non-custodial parents.

BILINGUAL SERVICES PROVIDED: Spanish and other languages.

REMARKS OR ADDITIONAL INFORMATION:

Website: [www.ChildSupportIllinois.com](http://www.ChildSupportIllinois.com)

Email: [hfs.webmaster@illinois.gov](mailto:hfs.webmaster@illinois.gov)



CATEGORY OF SERVICES

[SUPPORT GROUP/SERVICES](#)

NAME OF AGENCY:

**ILLINOIS EYE BANK**

ADDRESS AND TELEPHONE:

547 West Jackson Blvd., Suite 600  
Chicago, Illinois 60661  
**(312) 706-6750**  
**Toll-Free: (800) 548-4703**  
Fax: (312) 706-6761  
Website: <http://www.mebtc.org/>  
E-mail: [info@midwesteyebanks.org](mailto:info@midwesteyebanks.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Kara Kelly, Manager, Professional / Public Education

STAFF:

AREA SERVED:

Northern 2/3 of Illinois

FEES AND/OR DUES:

N/A (included in surgical fees)

AFFILIATIONS:

Illinois Hospital Association  
Eye Bank Association of America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Procure and distribute corneas for transplantation.  
Provide tissue for research and training for ophthalmologists.  
Provide public and professional education to raise awareness of the need for organ and tissue donation for life-saving and life-enhancing transplantation.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Available to provide speakers for community meetings, civic clubs, etc. and to encourage decision making about donation and family discussions to reveal wishes regarding donation.

CATEGORY OF SERVICES

[CAREER COUNSELING](#)  
[JOB PLACEMENT SERVICES/ JOB TRAINING](#)

NAME OF AGENCY:

**ILLINOIS WORKNET CENTERS**  
**(formerly Worknet Northern Cook County)**

ADDRESS AND TELEPHONE:

723 West Algonquin Rd.  
Arlington Heights, IL 60005  
**Phone (847) 981-7400**  
Fax (847) 981-7182  
Website: [www.worknetncc.com](http://www.worknetncc.com)  
Email: [wia@worknetncc.com](mailto:wia@worknetncc.com)

OFFICE HOURS:

8:30 am – 5:00 pm

CONTACT PERSON:

Al Saulys, Executive Director  
[asaulys@worknetncc.com](mailto:asaulys@worknetncc.com)

Lisa Maentz, Associate Director  
[lmaentz@worknetncc.com](mailto:lmaentz@worknetncc.com)

Stacey Kregel, Adult Services  
[skregel@worknetncc.com](mailto:skregel@worknetncc.com)

Amanda Rothenburger, Youth Services  
[arothernburger@worknetncc.com](mailto:arothernburger@worknetncc.com)

STAFF:

16 staff

AREA SERVED:

Northwest Suburban Cook County

FEES AND/OR DUES:

No cost

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Illinois Worknet Centers assist both employers and job seekers by providing recruitment, education, and training services. Customized job candidate searches, applicant pre-screening, interviewing facilities, and employee training opportunities are available for employers. Our walk-in facilities make it easy for job seekers to use our career resource library, job readiness workshops, computer workshops, access fax machines, copiers, computers and phone, search for open positions, and learn about training and educational programs. We also provide targeted services, for individuals who qualify, for education vouchers, and job training programs.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICE

SENIOR SERVICES

NAME OF AGENCY:

**STATE OF ILLINOIS  
DEPARTMENT ON AGING**

ADDRESS AND TELEPHONE:

One Natural Resources Way #100  
Springfield, IL 62702-1271  
**1 (800) 252-8966**  
Out of state (217) 524-6911  
(TTY) 1-888-206-1327  
FAX: (217) 524-9644  
Website: [www.state.il.us/aging/](http://www.state.il.us/aging/)  
Email: [aging.ilsenior@illinois.gov](mailto:aging.ilsenior@illinois.gov)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

**Senior HelpLine** 1-800-252-8966  
**SHIP** – Senior Health Insurance Program 1-800-252-8966;  
**Adult Protective Services** Intake 1-866-800-1409;  
TTY 1-888-206-1327  
**Benefits Access On-line Application** <https://idoaweb.aging.illinois.gov/baa>

AREA SERVED:

Persons age 60 and over, statewide, Employment programs 55+, BAA, SHIP, SHAP, ADRC

FEES AND/OR DUES:

Generally free of charge

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Advance Directives- Durable Power of Attorney  
Health and Property, Living Wills;  
Area Agencies on Aging;  
Benefits Access Application (BAA - Seniors and Disabled Ride Free; Reduced License Fee);  
Community bases services to remain independent in your own home;  
Community Care Program - Adult Day Service Facilities, Emergency Home Response and Home Care Aides;  
Comprehensive Care Coordination (in-home and hospital assessment - Care Managers);  
Employment Program ages 55+;  
Family Caregiver Support Program;  
Grandparents Raising Grandparents;  
Housing Information;  
Information and Assistance ages 60+ and caregivers;  
Legal Services;  
Long Term Care Ombudsman (Nursing Facility Residents);  
Meals, Congregate and Home Delivered;  
Outreach;  
Senior Centers;  
Senior Health Assistance Program (SHAP sites)  
for application assistance and benefits counseling;  
Transportation;  
Volunteer Programs - Foster Grandparents- FGP (in some areas), Long Term Care Ombudsman and Retired Senior and Volunteer Program – RSVP;

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

The Illinois Department on Aging Senior HelpLine statewide toll-free Information and Assistance Call Center; SHIP – Senior Health Assistance Program (Medicare and insurance counseling); Adult Protective Services Reports (formerly Elder Abuse) ages 60 year of age and older and persons with disabilities ages 18-59; Aging and Disability Resource Centers (ADRC); and Benefits Access On-line Application (BAA Seniors and Persons with Disabilities Ride Free; Reduced License Fee).

CATEGORY OF SERVICES

[LEGAL SERVICES](#)

NAME OF AGENCY:

**STATE OF ILLINOIS  
GUARDIAN ADVOCACY COMMISSION**

ADDRESS AND TELEPHONE:

North Suburban Office  
9511 Harrison - Room W-300  
Des Plaines, IL 60016  
**(847) 294-4264**  
FAX: (847) 294-4263

OFFICE HOURS:

Monday - Friday: 8:30 a.m. to 5:00 p.m.

CONTACT PERSON:

All intakes are handled through our west suburban office in Hines, IL (708) 338-7500 or Toll-Free: (866) 274-8023

STAFF:

Office of State Guardian, Human Rights Authority, and Legal Advocacy Service staff are in the north suburban office.

AREA SERVED:

Northwest Cook County suburbs, Lake County, DuPage County, Kane County, Kendall County, and City of Chicago north of Foster Avenue

FEES AND/OR DUES:

Sliding scale

AFFILIATIONS:

State agency

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Office of State Guardian - guardian of last resort for disabled adults  
Human Rights Authority - investigates violation of disability laws  
Legal Advocacy Service - individual representation for rights violations

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**IMMANUEL LUTHERAN CHURCH & SCHOOL**

ADDRESS AND TELEPHONE:

855 Lee Street  
Des Plaines, IL 60016  
**(847) 824-3652**  
FAX: (847) 824-3687  
Website: [www.immanueldp.org](http://www.immanueldp.org)  
Email: [immanueldp@immanueldp.org](mailto:immanueldp@immanueldp.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Karen Hennessey, Church Secretary

STAFF:

Vacant - Pastor  
Gail Spero, Principal

AREA SERVED:

Des Plaines, North Maine

FEES AND/OR DUES:

Free-will Offering; School Tuition

AFFILIATIONS:

The Lutheran Church - Missouri Synod

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Church and School, Pre-School through 2nd Grade  
Bible Studies; Sunday School; Vacation Bible School  
Music program  
Premarital & Marital counseling  
Women's Organization  
Personal pastoral counseling  
Senior citizens programs

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

**Worship Services:**

September - May:  
Sundays, 8:30 a.m., 9:30 a.m. & 10:45 a.m.  
Sunday School, 9:45 a.m.

Memorial Day - Labor Day  
Sundays, 8:00 a.m. & 10:00 a.m.

CATEGORY OF SERVICES

[COUNSELING](#)

NAME OF AGENCY:

**INTERFAITH COUNSELING CENTER**

ADDRESS AND TELEPHONE:

c/o Unity Northwest  
259 E. Central Rd  
Des Plaines, IL 60016  
**(847) 828-9877**  
Website: <http://unitynorthwest.org/ICC/ICC.html>  
Email: [info@dynamiccounseling.info](mailto:info@dynamiccounseling.info)

OFFICE HOURS:

By appointment

CONTACT PERSON:

Lynn Barrette, LCSW

STAFF:

Lynn Barrette, LCSW  
Leo Dhont, LCSW  
Peggy Dhont, LUT

AREA SERVED:

Counseling for adults, adolescents, couples, families.

FEES AND/OR DUES:

Free-will offering (donation) for services

AFFILIATIONS:

Located within Unity Northwest Church

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Interfaith Counseling Center (ICC) offers counseling to individuals, couples and families on a free-will offering basis for up to three visits. By the third visit, you will be able to choose to end counseling, continue off-site, or be referred to a therapist or other community service agency that will best serve your needs. ICC is available to people of all religious, cultural and socio-economic backgrounds, and provides support for a wide array of issues: spiritual, personal, relationships, parenting support, stress release, depression and anxiety.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

Website: <http://unitynorthwest.org/ICC/ICC.html>  
Email: [info@dynamiccounseling.info](mailto:info@dynamiccounseling.info)

CATEGORY OF SERVICES

[ABUSE AND NEGLECT](#)  
[ADOLESCENT SERVICES](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[FAMILY SERVICES](#)  
[INSURANCE/FINANCIAL COUNSELING](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[MENTAL HEALTH SERVICES](#)  
[PARENTING](#)

NAME OF AGENCY:

**JEWISH CHILD AND FAMILY SERVICE**

ADDRESS AND TELEPHONE:

GOLDIE BACHMAN LUFTIG BUILDING  
5150 West Golf Road  
Skokie, IL 60077  
**(847) 568-5200**  
FAX: (847) 568-5125  
Website: [www.jcfs.org](http://www.jcfs.org)

OFFICE HOURS:

Monday, Tuesday, and Thursday: 9:00 am – 9:00 pm  
Wednesday: 9:00 am – 5:30 pm  
Friday: 9:00 am – 4:30 pm

CONTACT PERSON:

Intake: (855) ASK-JCES or (855) 275-5237  
Lynn Shyman, LCSW, Director of Adult, Child, and Family Services

STAFF:

12 master level counselors  
1 PhD in psychology, trained in the former USSR  
1 Jewish Chaplain  
Ask for Intake Person

AREA SERVED:

Evanston  
Wilmette, Glenview, Skokie, Niles, Morton Grove,  
Des Plaines and Park Ridge

FEES AND/OR DUES:

Insurance, self pay, adjustment can be made if necessary.

AFFILIATIONS:

Jewish Federation supported by the Jewish United Fund, Alliance for Children and Families, Association of Jewish Family and Children's Agencies

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Individual, couple, family, and group counseling for people of all ages  
Family Education Programs  
Financial Assistance  
Financial Counseling  
Jewish Healing Network of Chicago  
Divorce Specialty Center  
Jewish Center on Addictions

BILINGUAL SERVICES PROVIDED: Russian

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CAREER COUNSELING](#)  
[JOB PLACEMENT](#)  
[REHABILITATION SERVICES](#)

NAME OF AGENCY:

**JEWISH VOCATIONAL SERVICE-ARLINGTON HEIGHTS**

ADDRESS AND TELEPHONE:

1156 West Shure Drive, Suite 1181  
Arlington Heights, IL 60004  
**(847) 392-8205**  
TTY: (847) 392-7916  
Fax: (312) 553-5527  
Website: [www.jvschicago.org](http://www.jvschicago.org)  
Email: [jvsah@jvschicago.org](mailto:jvsah@jvschicago.org)

OFFICE HOURS:

Monday - Thursday: 8:30 a.m. - 5:00 p.m.  
Friday: 8:30 a.m. - 4:00 p.m.

CONTACT PERSON:

Gene Davidovich, Career Counselor (847) 392-8205

STAFF:

Micki Baron-Gerstein, Interpreting Services  
2 - Career Counselors

AREA SERVED:

Far North, Northwest and Western suburbs

FEES AND/OR DUES:

Sliding Fee Scale

AFFILIATIONS:

Jewish Federation of Metropolitan Chicago  
United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Job placement, career and vocational counseling/testing. Special services for professional, managerial and technical personnel, job search services are available for ages 18 and up.

BILINGUAL SERVICES PROVIDED: Russian

REMARKS OR ADDITIONAL INFORMATION:

Resource for individuals who are handicapped and in need of vocational evaluation and/or referral for vocational rehabilitation services.  
Accredited by Commission for Accreditation of Rehabilitation Facilities and by the International Association of Counselor Services, Inc.  
A licensed professional service corporation for the State of Illinois Non-sectarian



CATEGORY OF SERVICES

[CAREER COUNSELING](#)

NAME OF AGENCY:

**JVS CHICAGO  
(JEWISH VOCATIONAL SERVICE-SKOKIE)**

ADDRESS AND TELEPHONE:

5051 Golf Road  
Skokie, IL 60077  
**(847) 568-5150**  
FAX: (312) 553-5525 or (847) 568-9044  
Website: [www.jvschicago.org](http://www.jvschicago.org)

OFFICE HOURS:

Monday - Thursday: 8:30 a.m. - 5:00 p.m.  
Friday: 8:30 a.m. - 4:00 p.m.

CONTACT PERSON:

Linda Wolfe, Director of Career Development

STAFF:

Ten Professional Career Counselors and Coaches

AREA SERVED:

North, Northwest and Western suburbs and Chicago

FEES AND/OR DUES:

Fees for services

AFFILIATIONS:

Affiliates: Jewish Federation of Metropolitan Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Focus on job campaign strategies. Career counseling services include training workshops; interviewing, resume, cover letters, in-depth networking, negotiating, self-marketing strategies and branding. Also, career assessment, interpretation, Linked In, and on-going job skills/strategy workshops.

BILINGUAL SERVICES PROVIDED: Russian.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[SHELTER AND HOMELESS PREVENTION  
SUPPORT SERVICES](#)

NAME OF AGENCY:

**JOURNEYS / THE ROAD HOME**

ADDRESS AND TELEPHONE:

1140 E Northwest Highway  
Palatine, IL 60067  
**(847) 963-9163**  
FAX (847) 963-9120  
Website: [www.journeystheroadhome.org](http://www.journeystheroadhome.org)

OFFICE HOURS:

Monday – Friday 7:30 a.m. to 4:00 p.m. (Day Center)

CONTACT PERSON:

Todd Stull, Clinical Director  
(847) 963-9163, ext. 15  
[t.stull@journeystheroadhome.org](mailto:t.stull@journeystheroadhome.org)

STAFF:

15 Staff Members; 6 Clinical Staff

AREA SERVED:

North and Northwest Suburban Cook County

FEES AND/OR DUES:

None

AFFILIATIONS:

PADS SHELTERS  
[www.journeystheroadhome.org/landing/services/shelter-sites](http://www.journeystheroadhome.org/landing/services/shelter-sites)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The HOPE Center is a day resource center that provides free services to the homeless and those at risk of becoming homeless. The HOPE Center offers case management, vocational counseling, mental health counseling, and supportive housing counseling, as well as referrals to pro-bono doctors, dentists, and state and federal entitlements. Additional HOPE Center services include a food pantry, hot meals, a clothing closet, laundry and shower facilities, access to voice mail and a mailbox, and transportation services to medical appointments and job interviews.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES: [ABUSE AND NEGLECT](#)  
[CRISIS INTERVENTION](#)  
[WOMEN/CHILDREN SERVICES](#)

NAME OF AGENCY: **KAN-WIN**

ADDRESS AND TELPHONE: 1440 Renaissance Drive Suite 460  
Park Ridge, IL 60068  
Office: 847-299-1392 or 773.583.1392  
Crisis Hotline: 773.583.0880  
Email: [info@kanwin.org](mailto:info@kanwin.org)  
Website: [www.kanwin.org](http://www.kanwin.org)

OFFICE HOURS: Mon-Fri 9AM-5PM  
Crisis Hotline: 24 hours/7 days a week (773.583.0880)

CONTACT PERSON: Please call us.

STAFF: For the safety of the staff members and volunteers, we cannot list their names publicly. To learn more about the agency, please visit: [www.kanwin.org](http://www.kanwin.org)

AREA SERVED: Suburban Cook County including Maine Township, City of Chicago, Lake, DuPage, Kane and Will counties.

FEES AND OR DUES: All services for survivors of domestic violence and/or sexual assault are free. For educational programs, there may be nominal fees.

AFFILIATIONS: Northwest Suburban Alliance Against Domestic Violence; Illinois Coalition Against Domestic Violence; Chicago Metropolitan Battered Women's Network

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

KAN-WIN's mission is to eradicate all forms of violence against women, including domestic violence and sexual assault, by empowering Asian American survivors and engaging the community through culturally competent services, community education and outreach, and advocacy. Programs include: 24-hour hotline; crisis intervention; legal, economic, and social services advocacy; case management; shelter referral; counseling; support groups; children's program; education and outreach programs.

BILINGUAL SERVICES PROVIDED: \_ All staff and volunteers speak English and Korean. Tagalog and Spanish speaking staff are also available. Telephonic interpretation available for other languages.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[FAMILY SERVICES](#)  
[MEALS ON WHEELS](#)  
[MENTAL HEALTH SERVICES](#)  
[SENIOR SERVICES](#)  
[VOCATIONAL / REHABILITATION PROGRAMS](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**KENNETH YOUNG CENTER**

ADDRESS AND TELEPHONE:

1001 Rohlwing Road  
Elk Grove Village, IL 60007  
Phone: **(847) 524-8800**  
FAX: (847) 524-8824  
Deaf Relay: 711  
Website: [www.kennethyoung.org](http://www.kennethyoung.org)  
Email: [email@kennethyoung.org](mailto:email@kennethyoung.org)

OFFICE HOURS:

Monday - Thursday: 9:00 a.m. - 9:00 p.m.  
Friday: 9:00 a.m. - 5:00 p.m.  
Saturday: 9:00 a.m. - 2:00 p.m.

CONTACT PERSON:

Ask for the Intake Counselor

STAFF:

170 staff members, 90% have graduate degrees  
3 psychiatrists are available

AREA SERVED:

North/Northwest suburbs

FEES AND/OR DUES:

We accept Medicaid, private insurance and self pay

AFFILIATIONS:

JCAHO Accredited  
[www.kennethyoung.org](http://www.kennethyoung.org)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Professional counseling services for children, families, and adults; individual, group and family counseling; day, transitional living and permanent supportive housing programs for the seriously mentally ill and information and referral.

We have a drop in center at 1585 W. Dempster in Mt. Prospect open 364 days a year for persons who self identify as living with mental illness. See website for details and schedule.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[RECREATIONAL SERVICES](#)

NAME OF AGENCY:

**LATTOF YMCA**

ADDRESS AND TELEPHONE:

300 E. Northwest Highway  
Des Plaines, IL 60016  
**(847) 296-3376**  
FAX: 847-296-9431  
Website: [www.lattofymca.org](http://www.lattofymca.org)

OFFICE HOURS:

Monday - Friday: 5:00 a.m. to 10:00 p.m.  
Saturday: 6:00 a.m. to 6:00 p.m.  
Sunday: 7:00 a.m. to 6:00 p.m.

CONTACT PERSON:

David Rodriguez

STAFF:

125 staff and over 400 volunteers

AREA SERVED:

Mount Prospect, Des Plaines, Arlington Heights, Park Ridge,  
Prospect Heights, Wheeling, Glenview, and outlying areas

FEES AND/OR DUES:

Open membership dues depending on type of membership desired and household income

AFFILIATIONS:

YMCA of Metropolitan Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Provides Quality Programs in Aquatics, Sports, Youth Development, Seniors, Health and Fitness. We build strong kids, strong families, and strong communities.

BILINGUAL SERVICES PROVIDED: Some Spanish Bilingual Staff

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[LEGAL SERVICES](#)

NAME OF AGENCY:

LAF

ADDRESS AND TELEPHONE:

120 S. LaSalle – 9<sup>th</sup> Floor  
Chicago, IL 60603  
FAX: (312) 341-1041  
Website: [www.lafchicago.org](http://www.lafchicago.org)

OFFICE HOURS:

Monday - Friday: 8:45 a.m. to 5:00 p.m.

CONTACT PERSON:

Central Screening Unit (312) 341-1070

STAFF:

AREA SERVED:

Cook County and long-term care residents in Lake County and Suburban Cook County

FEES AND/OR DUES:

None

AFFILIATIONS:

United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Free civil (not criminal) legal service to low income and elderly (60+) residents of Suburban Cook County and long-term care residents in suburban Cook and Lake Counties.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

Callers must be income and asset eligible for our federally funded services. Seniors are eligible if they are 60 years or older and are seeking services in suburban Cook County. Although LAF is in one location only, we can do outreach when necessary.

**CATEGORY OF SERVICES:**

[ALCOHOLISM](#)  
[CASE MANAGEMENT](#)  
[COUNSELING](#)  
[SENIOR TRANSPORTATION](#)

[CRISIS INTERVENTION](#)  
[DRUG TREATMENT](#)  
[FAMILY SERVICES](#)

[FOOD PANTRY](#)  
[SENIOR SERVICES](#)

**NAME OF AGENCY:**

**LEYDEN FAMILY SERVICE AND MENTAL HEALTH CENTER  
LEYDEN AFTERCARE**

**ADDRESS AND TELPHONE:**

10001 W. Grand Avenue  
Franklin Park, IL 60131  
847-451-0330  
Website: [www.leydenfamilyservice.org](http://www.leydenfamilyservice.org)

10200 W. Grand Avenue  
Franklin Park, IL 60130

Website: [www.leydenfamilyservice.org](http://www.leydenfamilyservice.org)

**OFFICE HOURS:**

Monday – Thursday 9:00 a.m. – 9:00 p.m.  
Friday 9:00 a.m. – 5:00 p.m.  
Saturday 9:00 a.m.m – 3:00 p.m.

M-T-Th-F 9:00 a.m. – 5:00 p.m.  
Wednesday 9:00 a.m. – 7:00 p.m.  
Saturday 10:00 a.m. – 3:00 p.m.

SHARE Program  
1776 Moon Lake Boulevard  
Hoffman Estates, IL 60169  
24-Hours 7 Days/Week

**CONTACT PERSON:**

Donna Chiariello Santoro, CEO

**STAFF:**

Psychiatrist, LCSW, LCPC, QMHP RN, CADC, MHP, LPN

**AREA SERVED:**

Leyden Township, Maine Township and surrounding communities.  
Inpatient Substance Use the entire State of Illinois especially Cook, Suburban Cook, Kane, Kendall and Lake Counties.

**FEES AND OR DUES:**

Leyden Family Service accepts Medicaid, Medicare, Managed Care Medicaid and many private insurance carriers. Uninsured and underinsured clients are eligible to be assessed for services on a discounted fee schedule.

**AFFILIATIONS:**

Preferred Provider for BC/BS and other private insurances.  
Members of: Community Behavioral Healthcare Association  
Mental Health Corporation of America  
Department of Human Services  
Department of Alcoholism and Substance Abuse

Illinois Association for Behavioral Health  
Franklin Park/Schiller Park Chamber of Commerce  
Illinois Department of Healthcare and Family Services  
DCFS, Department on Agency, AgeOptions

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

- Therapy and counseling for adults, adolescents and children.
- Psychiatric services for Agency clients.
- Adults' Psychosocial rehabilitation program: skill building for clients with chronic and persistent mental illness.
- Screening and Assessment and Support Services (SASS): screening and assessment for children who have Public Aid and are at risk for psychiatric hospitalization.
- Intensive Placement Services for children – DCFS.
- Senior program/benefits assistance which helps seniors apply for various benefits and programs.
- Inpatient substance abuse treatment (at SHARE in Hoffman Estates), Intensive Outpatient at SHARE for adults.
- Gambling education and treatment (SHARE)
- Substance Abuse Outpatient Program and DUI (SHARE and Leyden)
- Detoxification and Rehabilitation for Adult Male and Females
- Crisis Program for individuals and families in distress.
- After Hours Crisis Line.
- Food Pantry provides emergency food for families in distress.

**BILINGUAL SERVICES PROVIDED:** English, Spanish, Polish

**REMARKS OR ADDITIONAL INFORMATION:** Accredited by the Joint Commission; Licensed by DASA; Medicaid Certified

**CATEGORY OF SERVICES**

[FAMILY SERVICES  
INFORMATION, ASSISTANCE AND REFERRAL](#)

**NAME OF AGENCY:**

**LIFELINK/BENSENVILLE HOME SOCIETY  
CHILD & FAMILY SERVICES**

**ADDRESS AND TELEPHONE:**

331 S. York Road  
Bensenville, IL 60106  
**(630) 521-8287**  
FAX: (630) 521-8844  
Website: [www.lifelink.org](http://www.lifelink.org)

**OFFICE HOURS:**

Monday - Friday: 9 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Maria Scianna, Quality and Compliance Specialist

**STAFF:**

International Adoption: Caseworkers in Bensenville, Champaign, Peoria,  
Moline, Rockford, Iowa, Wisconsin  
Foster Care: Caseworkers in Chicago –2 offices  
Information and Referral

**AREA SERVED:**

**FEES AND/OR DUES:**

International adoption fees vary

**AFFILIATIONS:**

Lifelink/Bensenville Home Society, a licensed not-for-profit health and  
human service organization related to the United Church of Christ

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

1. Adoption - International
2. Foster Care
3. Head Start for all of DuPage County
4. Speakers Bureau
5. Refer clients to other agencies if the Society cannot provide the service
6. Healthy Families
7. Latino Family Services

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

Lifelink has served children, families and the aging since 1895.  
For more than 100 years, Lifelink has sustained a commitment of care, concern and compassion and  
has dedicated itself to providing a holistic continuum of care for individuals in its programs.  
Programs and services include: adoption, foster care, Head Start, housing for seniors and physically  
challenged adults, information and referral and Latino family services.



CATEGORY OF SERVICES

[DISABLED SERVICES](#)  
[FAMILY SERVICES](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**LIFELINK/BENSENVILLE HOME SOCIETY  
HOUSING**

ADDRESS AND TELEPHONE:

331 S. York Road  
Bensenville, IL 60106  
**(630) 521-8013**  
FAX: (630) 776-5851

OFFICE HOURS:

Monday - Friday: 9 a.m. - 5 p.m.

CONTACT PERSON:

Iris Berg, Director of Social Services-Housing  
Irma Crawford, (847) 521-8071

STAFF:

Administrators, social workers, activity representatives,  
housekeeping and maintenance personnel at each facility.

AREA SERVED:

Facilities located in Arlington Heights, Bensenville, Chicago,  
Elmhurst and Schaumburg, Downers Grove, Palatine, Barrington  
Glenview, Florida and Kansas City, MO

FEES AND/OR DUES:

Rent not to exceed 30% of gross monthly income.

AFFILIATIONS:

Facilities operated by Lifelink Corporation, a licensed not-for-profit  
health and human service organization related to the United Church of Christ

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Provide subsidized housing for low-income seniors and physically challenged persons.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Applicants must be 62 years of age or over or be physically challenged. Applicants may not exceed annual income guidelines established by the U. S. Department of Housing and Urban Development.

CATEGORY OF SERVICES

[FAMILY SERVICES](#)

NAME OF AGENCY:

**LIFELINK INTERNATIONAL ADOPTION**

ADDRESS AND TELEPHONE:

188 Industrial Dr. Suite #206  
Elmhurst, IL 60126  
**(630) 521-8281**  
Website: [www.lifelinkadoption.org](http://www.lifelinkadoption.org)  
Email: [intadopt@lifelink.org](mailto:intadopt@lifelink.org)

OFFICE HOURS:

Monday - Friday: 9:00 – 5:00

CONTACT PERSON:

Dana Ellenby-Bergeron – Adoption Coordinator

STAFF:

International Adoption: Caseworkers in Elmhurst, throughout Illinois, most of Iowa and Wisconsin

AREA SERVED:

FEES AND/OR DUES:

AFFILIATIONS:

Licensed by: Illinois Department of Children and Family Services: ID # 508312  
Iowa Department of Human Services  
Wisconsin Department of Health and Family Services  
Accredited by: Council of Accreditation  
Hague Convention  
Affiliated with: Child Care Association of Illinois  
Joint Council on International Children's Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Building Families Since 1895

Lifelink was founded in 1895 in Bensenville, Illinois, by predecessor congregations of what is now the United Church of Christ. On August 1, 2010, Lifelink International Adoption was acquired as a subsidiary of Lutheran Child and Family Services of Illinois (LCFS). As a ministry of LCFS, Lifelink International Adoption continues to provide all applicant families with quality and professional service, along with our commitment to be available throughout the adoption journey. Both agencies have provided international adoption services since 1984.

**CATEGORY OF SERVICES**

[COUNSELING](#)  
[CRISIS INTERVENTION](#)  
[LEGAL SERVICES](#)  
[SUPPORT GROUP/ SERVICES](#)  
[WOMEN/CHILDREN SERVICES](#)

**NAME OF AGENCY:**

**LIFE SPAN**

**ADDRESS AND TELEPHONE:**

701 Lee Street, Suite 700  
Des Plaines, IL 60017  
**(847) 824-0382 OFFICE**  
TTY: (847) 824-0189  
FAX: (847) 824-5311  
Website: [www.life-span.org](http://www.life-span.org)  
Email: [life-span@life-span.org](mailto:life-span@life-span.org)

70 E. Lake Street, Suite 700  
Chicago, IL 60601  
(312) 408-1210  
FAX: (312) 408-1223

**OFFICE HOURS:**

Monday - Friday: 9 a.m. - 5 p.m.  
Evenings by appointment

**CONTACT PERSON:**

Persons interested in counseling services may contact our Des Plaines office at (847) 824-0382, Monday through Friday from 9 a.m. – 5 p.m. Persons interested in legal services may contact our Center for Legal Services located in Chicago at (312) 408-1210 on Tuesdays and Thursdays between 9:30 a.m. and 12:00 p.m.

**STAFF:**

5 paid staff  
6 volunteers

**AREA SERVED:**

North and Northwest Suburban Cook County and Chicago

**FEES AND/OR DUES:**

None

**AFFILIATIONS:**

North Suburban Alliance on Domestic Violence, Executive Board  
Chicago Metropolitan Battered Women’s Network  
Illinois Domestic Violence Professional Certified Training Site

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Life Span provides comprehensive services, including counseling and legal assistance, to victims of sexual assault and domestic violence and their children.

**BILINGUAL SERVICES PROVIDED:** Spanish, Polish, Arabic and Bengali

**REMARKS OR ADDITIONAL INFORMATION:**

The client must call the agency herself to schedule appointments.

CATEGORY OF SERVICES

INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**LIFT- Chicago Region**

ADDRESS AND TELEPHONE:

Evanston Office  
1932 Dewey Avenue, 3<sup>rd</sup> Floor  
(Faith Temple Church)  
Evanston, IL 60201  
Phone: (847) 491-6707  
Fax: (847) 491-6704

Uptown Office  
4554 N. Broadway, Suite 329  
Chicago, IL 60640  
Phone: (773) 303-0700  
Fax: (773) 303-0702

Pilsen Office  
c/o National Able Network, 3<sup>rd</sup> Floor  
1700 W. 18<sup>th</sup> Street  
Chicago, IL 60608  
Phone: (312) 994-8387  
Fax: (312) 994-8351

Website for all offices: <http://www.liftcommunities.org/chicago>

OFFICE HOURS:

9:00 am – 5:00 pm Monday - Friday

CONTACT PERSON:

Ben Reuler, Executive Director

STAFF:

6 full-time staff (Site Coordinators)  
40+ volunteers provide direct client service in various offices

AREA SERVED:

No residency restrictions

FEES AND/OR DUES:

All services are 100% free of cost

AFFILIATIONS:

LIFT is a national organization located in Boston, Chicago, New York, Philadelphia, and Washington D.C.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

LIFT is a growing movement to combat poverty and expand opportunity for all people in the United States. We envision a day when all of our neighbors have the opportunity to achieve economic security and pursue their aspirations. LIFT clients work one-on-one with trained advocates- talented students from areal colleges and universities- to find job, secure safe and stable housing, make ends meet through public benefits and tax credits, and obtain quality referrals for services like childcare, healthcare, education and training, legal services, and food and clothing assistance. Simultaneously, the LIFT experience pushes advocates to grapple with Chicago's most challenging issues related to poverty, race, inequality, and policy.

BILINGUAL SERVICES PROVIDED: Available by request

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[SCHOOLS](#)

NAME OF AGENCY:

**LINCOLN MIDDLE SCHOOL  
GUIDANCE AND COUNSELING DEPARTMENT  
PARK RIDGE SCHOOL DISTRICT 64**

ADDRESS AND TELEPHONE:

200 S. Lincoln  
Park Ridge, IL 60068  
**(847) 318-4226**  
FAX: (847) 318-4210  
Email: [kschayer@d64.org](mailto:kschayer@d64.org)

OFFICE HOURS:

Monday - Friday: 7:35 a.m. - 3:20 p.m.

CONTACT PERSON:

Katy Schayer, Guidance Counselor

STAFF:

AREA SERVED:

District 64 - Park Ridge - part of Niles

FEES AND/OR DUES:

NONE

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Individual and group counseling for middle school students  
Counseling for parents of middle school students  
Parent education program  
General drug prevention  
Career Education

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

**CATEGORY OF SERVICES**

[AUTISM](#)  
[DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES](#)  
[HEALTH CARE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[RECREATIONAL SERVICES](#)  
[REHABILITATION SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)  
[VOCATIONAL/REHABILITATION PROGRAMS](#)

**NAME OF AGENCY:**

**LITTLE CITY FOUNDATION**

**ADDRESS AND TELEPHONE:**

MAIN OFFICE  
1760 W. Algonquin Road  
Palatine, IL 60067  
**(847) 358-5510**  
FAX: (847) 358-3291  
Website: [www.littlecity.org](http://www.littlecity.org)  
Email: [info@littlecity.org](mailto:info@littlecity.org)

CHICAGO OFFICE  
700 North Sacramento Boulevard, Suite 201  
Chicago, IL 60612  
**(773) 265-1539 or 855-WE-FOSTER**  
FAX: (847) 221-7655  
Website: [www.littlecity.org/foster](http://www.littlecity.org/foster)  
Email: [foster@littlecity.org](mailto:foster@littlecity.org)  
Facebook: [www.facebook.com/LittleCityFosterCare](http://www.facebook.com/LittleCityFosterCare)

**OFFICE HOURS:**

Palatine Office Hours: 8:30 a.m. - 4:30 p.m.  
Chicago Office Hours: 9:00 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Christy Pitol, Adult Social Work Services

**STAFF:**

Program Information Contact: Jennifer Rupp for more info contact  
[info@littlecity.org](mailto:info@littlecity.org)  
Adult Services Program Administrator: Karl Kopp  
Children Services Director: Jung Mi-Yi, Psy.D  
Center for Education Principal: Karrie Dean  
Foster Care and Adoption & Home Based Supports Director: Rich Bobby

**AREA SERVED:**

Chicago; Cook, Lake, DuPage, McHenry and Kane Counties

**FEES AND/OR DUES:**

State funding, private pay options

**AFFILIATIONS:**

DCFS, DHS, IDPH, CARF, HRC All Children-All Families Seal of Recognition, American Association of Children's Residential centers, Illinois Residential Providers Group, NADD

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

For more than 50 years, Little City Foundation has developed innovative and personalized programs to fully assist and empower children and adults with autism and other intellectual and developmental disabilities. With a commitment to attaining a greater quality of life for Illinois' most vulnerable citizens, Little City actively promotes choice, person-centered planning and a holistic approach to health and wellness. Little City's ChildBridge services include in-home personal and family supports, clinical and behavior intervention, 24/7 residential services and special needs foster care and adoption. Little City's LifePath Adult Services offers a variety of residential options, employment opportunities, home-based services, case management, day supports, Special Olympics, an award-winning Center for the Arts and more. The organization has a 56-acre campus in Palatine and offices in Chicago. Visit [www.littlecity.org](http://www.littlecity.org).

**BILINGUAL SERVICES PROVIDED:** Yes

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**LUBAVITCH CHABAD AND FREE OF NILES**

ADDRESS AND TELEPHONE:

9401 N. Margail  
Des Plaines, IL 60016  
**(847) 296-1770**  
FAX: (847) 296-1823  
Website: [www.chabadandfree.com](http://www.chabadandfree.com)  
Email: [chabad@chabadandfree.com](mailto:chabad@chabadandfree.com)

OFFICE HOURS:

Monday thru Friday 9:00 a.m. to 5:00 p.m.  
Sunday 10:00 a.m. to 3:00 p.m.

CONTACT PERSON:

Rabbi Binyomin Scheiman  
Rabbi Naftoly Hershkovich

STAFF:

Same

AREA SERVED:

Morton Grove, Park Ridge, Glenview, Niles and Des Plaines

FEES AND/OR DUES:

AFFILIATIONS:

Jewish

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We service both American and Russian Jewish with all religious needs.

Programs: Prison Outreach Program, Adult Education, Senior Citizen Study Groups, Pre-teen Rap Sessions, Sabbath and Holiday Prayer Service, Family Picnics and Outings, Holiday Awareness, and Day and Overnight Camping

BILINGUAL SERVICES PROVIDED: Russian, Yiddish and Hebrew

REMARKS OR ADDITIONAL INFORMATION:

We are open to all regardless of background or level of observance.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[DIAGNOSTIC SERVICES](#)  
[HOSPITALS](#)

NAME OF AGENCY:

**LUTHERAN GENERAL HOSPITAL  
CARE MANAGEMENT/SOCIAL WORK**

ADDRESS AND TELEPHONE:

1775 W. Dempster  
8 South  
Park Ridge, IL 60068  
**(847) 723-5475**  
FAX: (847) 723-2267

OFFICE HOURS:

Monday - Friday: 8:00 a.m.- 4:30 p.m.  
Staff on site to serve inpatients needs daily.

CONTACT PERSON:

Latonia Walker, RN, Care Management/Social Work

STAFF:

Social Workers and RN's

AREA SERVED:

Northwest Chicago and suburban area

FEES AND/OR DUES:

NONE

AFFILIATIONS:

Joint Commission, Illinois Hospital Association, National Association of Social Work, American Hospital Association, Metropolitan Chicago Healthcare Council, American Case Management Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Community Connection
- Customer Service
- Medical Necessity Screening
- Discharge Planning
- Patient Advocacy
- Clinical Review
- Reimbursement
- Throughput
- Resource Utilization

BILINGUAL SERVICES PROVIDED:

Translators available to hospital patients, Bilingual/bicultural Russian and Polish social workers on site, Bilingual Spanish social workers on site

REMARKS OR ADDITIONAL INFORMATION:

- Provide comprehensive care to hospital patients
- Outpatients are seen via other providers- Advocate Health Care System



CATEGORY OF SERVICES

[REHABILITATION SERVICES](#)  
[SUPPORT GROUP/SERVICES](#)

NAME OF AGENCY:

**LUTHERAN GENERAL HOSPITAL  
PHYSICAL MEDICINE & REHABILITATION UNIT**

ADDRESS AND TELEPHONE:

1775 Dempster St.  
Park Ridge, IL 60068  
**(847) 723-6690**  
FAX: (847) 723-8075

OFFICE HOURS:

2:00 p.m. – 7:00 p.m., Monday - Thursday

CONTACT PERSON:

Fr. James Barry, CP, Chaplain of Rehab; Department of Spiritual Care  
(847) 723-6395

STAFF:

Medical doctors, nurses, therapists - physical, occupational, vocational counseling, speech and audiology, recreational activities, social workers, psychologists, and pastoral care.

AREA SERVED:

Chicagoland

FEES AND/OR DUES:

To be determined

AFFILIATIONS:

Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Intensive rehabilitation therapy programs are provided for post-stroke, brain injury and motor vehicle accidents and other handicapping diseases.

BILINGUAL SERVICES PROVIDED:

English, Spanish, Korean, and Japanese  
Other languages are available upon prior notification.

REMARKS OR ADDITIONAL INFORMATION:

Brain Injury Support Group, Stroke Club (Support Group) for patients and families.  
6 West Volunteers (former Rehab patients now assist other Rehab patients), Daily visits to patients

Brain Injury Support Group Meeting- 3<sup>rd</sup> Saturday, 10:00 am – 11:30 am  
at Lutheran General Hospital, Dr. Nancy Landre

Stroke Support Group, Dr. Mary Schmidt  
Recreation Therapy for In Patient by therapist- activities on Sunday afternoon

**CATEGORY OF SERVICES**

[CLINICAL SERVICES](#)  
[EDUCATIONAL SERVICES](#)  
[DAY CARE SERVICES](#)  
[HEALTH CARE SERVICES](#)  
[HOME HEALTH CARE](#)  
[PRESCHOOL PROGRAM](#)  
[PUBLIC AID](#)  
[RECREATIONAL SERVICES](#)  
[REHABILITATION SERVICES](#)

[RESIDENTIAL HEALTH CARE](#)  
[RESPITE CARE](#)  
[SENIOR HOUSING SERVICES](#)  
[SENIOR NURSING CARE](#)  
[SENIOR RESIDENTIAL](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUP/ SERVICES](#)  
[VOLUNTEER PROGRAMS](#)  
[VOLUNTEER SUPPORT SERVICES](#)

**NAME OF AGENCY:**

**LUTHERAN HOME  
LUTHERAN LIFE COMMUNITIES**

**ADDRESS AND TELEPHONE:**

800 West Oakton St.  
Arlington Heights, IL 60004  
**(847) 368-7400**  
FAX: (847) 368-7412  
Website: [www.lutheranhome.com](http://www.lutheranhome.com)

**OFFICE HOURS:**

8:00 a.m. - 6:00 p.m.

**CONTACT PERSON:**

Linda Smith, Marketing Services Director  
847-368-7404  
[lsmith@lulife.org](mailto:lsmith@lulife.org)

**STAFF:**

Licensed Nursing Home Staff	Speech Therapists
Physical Therapists	Respiratory Therapists
Occupational Therapists	Massage Therapist

**AREA SERVED:**

Chicagoland and Northern Illinois

**FEES AND/OR DUES:**

Fee for Service/Medicare and Medicaid Certified

**AFFILIATIONS:**

Health Resource Alliance  
Life Services Network  
Illinois Alliance on Aging  
American Association of Homes and Services for the Aging

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

At Lutheran Home, we offer a continuum of care that includes Assisted Living, Memory Support, Health Care and Short-Term Rehabilitation. Lutheran Home has a rich history of person-centered care and sound management that flows from our core commitment to ministry and service. Since 1892, we have been setting the standard for exceptional senior living that acknowledges and honors each individual's journey. Each member of our staff is dedicated to the mission and ministry of Lutheran Home, always seeking to help each resident experience the highest quality of life possible. Personal rhythms of life are respected and every effort is made to accommodate the preferences of each resident with regards to his or her daily routine..

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**

A not-for-profit organization, the Lutheran Home has been serving older adults and their families since 1892.

CATEGORY OF SERVICES

[ALCOHOLISM](#)  
[CHILDREN'S SERVICES](#)  
[COUNSELING](#)  
[DRUG TREATMENT](#)  
[FAMILY SERVICES](#)  
[MENTAL HEALTH SERVICES](#)  
[NURSING](#)  
[REHABILITATION SERVICES](#)  
[SENIOR HOUSING SERVICES](#)  
[SENIOR NURSING CARE](#)

NAME OF AGENCY:

**LUTHERAN SOCIAL SERVICES OF ILLINOIS**

ADDRESS AND TELEPHONE:

1001 E. Touhy Avenue, Ste. 50  
Des Plaines, IL 60018  
**(847) 635-4600**  
TTY: (847) 390-1409  
Fax: (847) 635-6764  
Website: [www.LSSI.org](http://www.LSSI.org)  
Email: [info@LSSI.org](mailto:info@LSSI.org)

OFFICE HOURS:

8:30 A.M. – 4:30 P.M.

CONTACT PERSON:

The Rev. Denver Bitner, D.Min., President and CEO  
Jean Johnson, Vice President, Advancement

AREA SERVED:

Statewide

FEES AND/OR DUES:

Varies by service

AFFILIATIONS:

Evangelical Lutheran Church in America Illinois Synods

BRIEF DESCRIPTION OF LOCAL PROGRAM AND SERVICES:

Behavioral Health Services –  
Northwest Suburbs  
(Substance Abuse Treatment)  
Director: Mary Madsen  
(847) 619-0849

Children's Community Services  
(Foster Care, Adoption and Related  
Services)  
Executive Director: John Schnier  
(847) 635-1592

Behavioral Health Services –  
Far Northwest Suburbs  
(Counseling and Mental Health Services)  
Director: Connie Yablonski  
(773) 774-7555

St. Matthew Center for Health (nursing & rehab)  
Administrator: Trina Springs-Rehder  
[www.StMatthewCenter.org](http://www.StMatthewCenter.org)  
(847) 825-5531

Intact Family Services North –  
Far Northwest Suburbs  
(773) 763-4720  
Senior Supervisor: Julie Hanson

Shoreline Place, Wilmette  
(housing for seniors)  
Director: Karen Dawkins  
(847) 251-6212  
TTY: (847) 390-1460

BILINGUAL SERVICES PROVIDED:

Behavioral Health Services – Northwest Suburbs (847) 619-0849  
Provides substance abuse assessments, outpatient treatment to Spanish-speaking individuals  
Director: Mary Madsen

REMARKS OR ADDITIONAL INFORMATION: Adoption website: [www.AdoptionIllinois.org](http://www.AdoptionIllinois.org)

CATEGORY OF SERVICES

INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**MAINE COMMUNITY YOUTH ASSISTANCE FOUNDATION (MCYAF)**

ADDRESS AND TELEPHONE:

1131 South Dee Road  
Park Ridge, IL 60068  
**847-858-7090**  
Website: [www.mcyaf.com](http://www.mcyaf.com) and  
[www.facebook.com/MCYAF](http://www.facebook.com/MCYAF)  
Email: [tcollins@mcyaf.com](mailto:tcollins@mcyaf.com)

OFFICE HOURS:

Monday - Friday, 8:00 a.m. – 5:00 p.m.

CONTACT PERSON:

Teri Collins, PhD., Executive Director

STAFF:

AREA SERVED:

Maine Township

FEES AND/OR DUES:

None

AFFILIATIONS:

Advocate Lutheran General Hospital and Children’s Hospital	Niles Family Services
City of Des Plaines	Niles Park District
City of Park Ridge	Niles Police Department
Community Consolidated School District 62	Niles Public Library
Community Consolidated School District 64	Niles Teen Center
Cook County Department of Public Health	Notre Dame College Prep
Des Plaines Chamber of Commerce	Oakton Community College
Des Plaines Fire Department	OCCHY
Des Plaines Healthy Community Partnership	Park Ridge Chamber of Commerce
Des Plaines Kiwanis	Park Ridge Community Fund
Des Plaines Ministerial Association	Park Ridge Fire Department
Des Plaines Park District	Park Ridge AM and PM Kiwanis
Des Plaines Police Department	Park Ridge Health Commission
Des Plaines Public Library	Park Ridge Police Department
Des Plaines Rotary	Park Ridge Park District
Des Plaines Youth Commission	Park Ridge Public Library
East Maine School District 63	Park Ridge Rotary
Health Impact Collective of Cook County	Park Ridge Youth Commission
Illinois Liquor Control Commission	Peer Services
The Juniper Center	Presence Health
Keys to Recovery	Rosemont Chamber of Commerce
Loyola University School of Nursing	Senator Laura Murphy
Maine Township	State Representative Marty Moylan
Maine Twp. High School District 207	US Representative Jan Schakowsky
Maryville	Village of Niles
Mary Seat of Wisdom CRUX	
Niles Chamber of Commerce	

**BRIEF DESCRIPTION OF PROGRAMS AND SERVICES:** MCYAF is dedicated to the prevention of adolescent drug and alcohol prevention and the promotion of positive mental health in Maine Township. MCYAF is a community coalition of residents, schools, government, law enforcement, civic organizations, faith communities, businesses and youth helping kids make healthy choices with an emphasis on drug and alcohol prevention. MCYAF utilizes nationally recognized and evidence-based programs to help communicate with parents and youth and is considered the leader in substance abuse prevention in Maine Township. We provide educational materials and sponsor programs aimed at helping parents navigate the teen years with their children. The MCYAF youth program offers service and leadership opportunities for teens.

**BILINGUAL SERVICES PROVIDED:** Some substance abuse prevention materials and presentations are provided in Spanish.

**ADDITIONAL INFORMATION:** Monthly Coalition meetings are open to the public for anyone interested in supporting a healthy community initiative. Meetings are held the fourth Thursday of the month, 8:30 a.m. – 10:00 a.m., at the District 207 Administration Board Room at Maine South High School, 1111 S. Dee Road, Park Ridge, IL 60068.

CATEGORY OF SERVICES

[EDUCATIONAL SERVICES](#)  
[SCHOOLS](#)

NAME OF AGENCY:

**MAINE EAST HIGH SCHOOL**

ADDRESS AND TELEPHONE:

2601 W. Dempster  
Park Ridge, IL 60068  
**(847) 825-4484**  
FAX: (847) 825-1636

OFFICE HOURS:

Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON:

Mr. Victor A. DiPrizio, Director of Student Personnel Services

STAFF:

Dr. Ruth Shook-Orr, Psychologist  
Mr. Peter McBride, Social Worker  
Ms. Meagan Geurts, Social Worker  
Ms. Erin Lawler, Social Worker

AREA SERVED:

Specifically defined area in Maine Township

FEES AND/OR DUES:

None for students residing in the Maine East attendance area.

AFFILIATIONS:

Accredited by the North Central Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Social work and psychological services for Maine East students

BILINGUAL SERVICES PROVIDED: Bilingual program in Spanish, Polish and Gujarati

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES      [ADOLESCENT SERVICES](#)      [RECREATIONAL PROGRAMS](#)  
[AUTISM](#)      [SENIOR SERVICES](#)  
[CHILDREN'S SERVICES](#)      [YOUTH SERVICES](#)  
[DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES](#)  
[DISABLED SERVICES](#)

NAME OF AGENCY:      **MAINE-NILES ASSOCIATION OF  
SPECIAL RECREATION**

ADDRESS AND TELEPHONE:      6820 Dempster  
Morton Grove, IL 60053  
**(847) 966-5522**  
Relay System: (800) 526-0844  
FAX: (847) 966-8340  
Website: [www.mnasr.org](http://www.mnasr.org)  
Email: [sbear@mnasr.org](mailto:sbear@mnasr.org)

OFFICE HOURS:      9:00 a.m. - 5:00 p.m.

CONTACT PERSON:      Suzanne Bear, Executive Director

STAFF:      Jennifer Gebeck, Superintendent of Recreation  
Kat Hamilton, Support Staff Manager  
Kelly Brunning, Senior Operations Manager  
Lauren Ruiz, Program Manager  
Katie Weadley, Inclusion Manager  
Barbara Saunders, Public Information Manager  
Tom Byczek, Business Manager  
Beth Kimura, Recreation Specialist  
Mel Lofgren, Recreation Specialist  
Alexandra Walch, Recreation Specialist  
Liam Ryan, Recreation Specialist  
Stella Liponi, Liponi Liaison  
Claudia Werner, Registrar  
Mary Ann Minelli, Front Office Coordinator  
Certified, professionally trained recreation specialists with degrees in either  
Therapeutic Recreation or Special Education or Allied Fields

AREA SERVED:      Maine and Niles Townships

FEES AND/OR DUES:      Program fees charged to participants. Scholarship money available to those  
in financial need. Transportation scholarships or reduced fees are not  
available for out-of-district participants.

AFFILIATIONS:      Park Districts in Maine and Niles Townships and the Village of Lincolnwood.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
M-NASR provides comprehensive special recreation opportunities for individuals of all ages and disabilities. Included are emotional and mental impairments, learning disabilities, behavior disorder, pre-school children in early childhood programs, speech and hearing impaired, visually impaired, Cerebral Palsy, Muscular Dystrophy, Multiple Sclerosis, seizure disorders and stroke/cardiovascular conditions.

Pick-up point transportation is available based on need for particular programs. M-NASR offers year-round programming, seven days a week including summer day camps, overnight and week-long outings, vacation trips and other weekend special events. NOTE: Transportation available for certain programs offered by M-NASR.

BILINGUAL SERVICES PROVIDED:  
REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[EDUCATIONAL SERVICES](#)  
[SCHOOLS](#)

NAME OF AGENCY:

**MAINE SOUTH HIGH SCHOOL**

ADDRESS AND TELEPHONE:

1111 S. Dee Rd.  
Park Ridge, IL 60068  
**(847) 825-7711**  
FAX: (847) 692-8210  
Website: [www.south.maine207.org](http://www.south.maine207.org)

OFFICE HOURS:

Monday - Friday: 7:30 a. m. – 3:30 p.m.

CONTACT PERSON:

Mr. Kevin Scotellaro, Director of Student Personnel Services  
[kscotellaro@maine207.org](mailto:kscotellaro@maine207.org)

STAFF:

Laurel Grogger, Special Education Department Chair  
[lgrogger@maine207.org](mailto:lgrogger@maine207.org)  
Mrs. Mary Angioletti, Social Worker  
[mangioletti@maine207.org](mailto:mangioletti@maine207.org)  
Janet Radziszewski, Social Worker  
[jradziszewski@maine207.org](mailto:jradziszewski@maine207.org)  
Mr. Steven Mihalopoulos – Psychologist  
[smihalopoulos@maine207.org](mailto:smihalopoulos@maine207.org)  
Mrs. Stephanie Maksymiu, Career Counselor  
[smaksymiu@maine207.org](mailto:smaksymiu@maine207.org)  
Mrs. Brenda Keeley, School Nurse  
[bkeeley1@maine207.org](mailto:bkeeley1@maine207.org)  
Mrs. Peggy Kendrick, School Nurse  
[pkendrick@maine207.org](mailto:pkendrick@maine207.org)

AREA SERVED:

Specifically defined area

FEES AND/OR DUES:

None for students who reside in the district.

AFFILIATIONS:

Accredited by the North Central Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Social work and psychological services for Maine South students.  
Educational and personal counseling for students.  
College and career counseling for students.  
Annual fall college night.  
Career Night every other year.  
Social work services available one evening per week.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

GOVERNMENT SERVICES

NAME OF AGENCY:

**MAINE TOWNSHIP**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.maintownship.com](http://www.maintownship.com)

**Maine Township Highway Department**

1401 Redeker Road  
Des Plaines, IL 60016  
**(847) 297-5225**  
FAX: (847) 297-8723

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 5:00 p.m.- some evening hours available by appointment

<u>OFFICIALS:</u>	Supervisor	Laura J. Morask
	Clerk	Peter Gialamas
	Assessor	Susan Moylan Krey
	Highway Commissioner	Walter Kazmierczak
	Trustee	Kimberly Jones
	Trustee	David Carrabotta
	Trustee	Susan Sweeney
	Trustee	Claire McKenzie

CONTACT PERSON: Dayna Berman, Administrator

STAFF: Doriene Prorak, Assistant to the Supervisor  
Denise Jajko, Payroll and Accounting

AREA SERVED: Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES: None

AFFILIATIONS: Cooperation with all community and other government agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

See additional entries under Maine Township for services.

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

[GOVERNMENT SERVICES](#)  
[REAL ESTATE ASSISTANCE](#)

NAME OF AGENCY:

**MAINE TOWNSHIP  
ASSESSOR'S OFFICE  
SUSAN MOYLAN KREY, ASSESSOR**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.maintownship.com](http://www.maintownship.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 4:00 p.m.

CONTACT PERSON:

Elizabeth Coy, Chief Deputy Assessor

STAFF:

Dee Phillips, Deputy  
Sam Dababneh, Deputy  
Debra Babich, Deputy

AREA SERVED:

Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES:

None

AFFILIATIONS:

Cook County

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Assist with Property Tax Appeals to Board of Review & Cook County Assessor  
Senior Citizen Exemption  
Senior Freeze Exemption  
Homeowner Exemption  
Disabled Veterans' Exemption  
Returning Veterans' Exemption  
Assessment information  
Board of Review Information  
Property variances  
Assist taxpayers, realtors, appraisers, etc. with property index numbers  
Partial Legal descriptions of property  
Your special liaison regarding property assessment problems  
Computer on-line with Cook County  
Permits recorded  
File Assessment Complaints  
Maintain copy of Sidwell maps  
Assist with questions related to real estate property tax bills  
Assist completing Cook County Treasurer Deferral Program paperwork for residents

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

GOVERNMENT SERVICES

NAME OF AGENCY:

**MAINE TOWNSHIP  
CLERK'S OFFICE  
GARY K. WARNER, TOWNSHIP CLERK**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.maintownship.com](http://www.maintownship.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 5:00 p.m.  
Passport application acceptance Monday - Friday: 9:00 a.m. to 4:30 p.m.  
Saturday: 9:00 a.m. to 12:00 noon (during vehicle sticker season only)

CONTACT PERSON:

Wiesia Tytko, Chief Deputy Clerk

STAFF:

Roz Luburich, Deputy Clerk  
Jerry Jaworsky, Deputy Clerk  
Annette Galante, Deputy Clerk  
Cathy Fredericksen, Deputy Clerk

AREA SERVED:

Maine Township - Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES:

None

AFFILIATIONS:

Township Clerk's Association of Cook County  
Township Officials of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Voter registration	Free Notary Public Services
Senior Citizen RTA passes	Passport Services
Temporary handicapped parking cards	Republic Services Refuse and Yard Waste Stickers
Cook County vehicle stickers	Illinois State Maps
Hunting and fishing licenses	Maine Township Maps
Absentee Ballot Applications	Neighbor to Neighbor Packets
Election information and referral	

BILINGUAL SERVICES PROVIDED: Polish and Ukrainian

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CRISIS INTERVENTION](#)  
[EMERGENCY SERVICES](#)  
[FAMILY SERVICES](#)  
[FOOD PANTRY](#)  
[GOVERNMENT SERVICES](#)

[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[OUTREACH SERVICES](#)  
[PUBLIC AID](#)  
[SENIOR SERVICES](#)  
[WELFARE](#)

NAME OF AGENCY:

**MAINE TOWNSHIP FOOD PANTRY  
GENERAL ASSISTANCE DEPARTMENT**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.maintownship.com](http://www.maintownship.com)

OFFICE HOURS:

Maine Township General Assistance office hours are 9:00 am – 5:00 pm Monday – Friday. Maine Township Emergency Food Pantry receives donations during the above office hours. Food Pantry distribution hours are Tuesday and Friday 1:00 pm – 4:30 pm

CONTACT PERSON:

Carol Langan- Maine Township Food Pantry Coordinator  
[clangan@maintown.com](mailto:clangan@maintown.com)  
Marsha Warnick, Director of General Assistance  
[mwarnick@maintown.com](mailto:mwarnick@maintown.com)

STAFF:

Carol Langan- Maine Township Food Pantry Coordinator

AREA SERVED:

Greater Maine Township - Boundaries are Devon on the South; Central on the North; Harlem on the East; Mt. Prospect Road on the West. These boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines, Rosemont.

FEES AND/OR DUES:

None

AFFILIATIONS:

Cooperation with all community and government agencies.  
TOCC (Township Officials of Cook County)  
TOI (Township Officials of Illinois)  
Park Ridge Human Needs Task Force

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Only non-perishable items are provided twice monthly. Client must complete an application and submit required documents. This program has income guidelines based on 300% of the poverty level.

BILINGUAL SERVICES PROVIDED:

Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES  
[FINANCIAL ASSISTANCE](#)  
[FOOD PANTRY](#)  
[GOVERNMENT SERVICES](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[PUBLIC AID](#)

[SENIOR TRANSPORTATION](#)  
[TRANSPORTATION](#)  
[WELFARE](#)

NAME OF AGENCY:

**MAINE TOWNSHIP  
GENERAL ASSISTANCE OFFICE**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.maintownship.com](http://www.maintownship.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Marsha Warnick, Director of General Assistance  
[mwarnick@maintown.com](mailto:mwarnick@maintown.com)

STAFF:

Kathy Sabbini, Assistant GA Director  
Luz Meneses, Case Manager  
Karen Cohen, LCSW, Senior & Disability Advocate  
John Ulrey, M.P.A., Senior & Disability Information Specialist  
Carol Langan, Food Pantry Coordinator

AREA SERVED:

Maine Township - Boundaries are Devon Ave. on South; Central on North; Harlem on the East; Mt. Prospect Road on West. These boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines and Rosemont.

FEES AND/OR DUES:

None

AFFILIATIONS:

Cooperation with all community and other government agencies  
TOI (Township Officials of Illinois)  
TOCC (Township Officials of Cook County)  
Park Ridge Human Needs Task Force

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

This office provides Welfare Assistance through the Maine Township General Assistance Program for all qualified residents. We are the first step in the Public Aid process and work in conjunction with all existing State and Federal Government programs. Additionally, we provide TANF, AABD, and SNAP applications. All resident inquiries are evaluated with the intent to help those who qualify for the additional State/Federal programs such as Benefit Access, Medicare D, QMB, Special Help Program, and Access to Care. LIHEP assistance for which Maine Township acts as an intake site.

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:

We have a Food Pantry. We act as an Intake site for the LIHEAP (Energy Assistance) Program and the Access to Care program. Our office also provides filing via the computer for the BENEFIT ACCESS PROGRAM as no paper applications are available. We also provide Citizenship Applications, and SHIP (Senior Health Insurance Program) counselors to assist with Medicare D enrollment and other senior insurance issues. Passport applications are available through our Clerk's office.

CATEGORY OF SERVICES  
[DISABLED SERVICES](#)  
[GOVERNMENT SERVICES](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[MEALS ON WHEELS](#)  
[OUTREACH SERVICES](#)

[SENIOR SERVICES](#)  
[SENIOR TRANSPORTATION](#)  
[TRANSPORTATION](#)

NAME OF AGENCY:

**MAINE TOWNSHIP  
INFORMATION AND ASSISTANCE FOR  
SENIORS AND THE DISABLED**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.maintownship.com](http://www.maintownship.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:

Marsha Warnick, Director of General Assistance  
[mwarnick@maintown.com](mailto:mwarnick@maintown.com)

STAFF:

John J. Ulrey, M.P.A., Senior and Disability Information Specialist, Qualified SHIP (Senior Health Insurance Program) representative  
[julrey@maintown.com](mailto:julrey@maintown.com)  
Karen Cohen, LCSW, Senior & Disability Advocate  
[kcohen@maintown.com](mailto:kcohen@maintown.com)

AREA SERVED:

Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road. These boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines, and Rosemont.

FEES AND/OR DUES:

None

AFFILIATIONS:

Cooperation with all community and government agencies to include Public Aid, Medicare, and the Social Security Administration. (TOCC) Township Officials of Cook County, (TOI) Township Officials of Illinois and Age Options.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and referral to the elderly and their families. We cooperate and are familiar with all state and federal program guidelines concerned with the older adults and additional programs they might qualify.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:

Information and Assistance. Applications are available for QMB (Qualified Medicare Beneficiary Program); SLIB (Special Low-Income Beneficiary programs). Benefit Access Applications are available along with assistance in completing the forms via computer. We also act as an intake site for LIHEAP (Low Income Home Energy Assistance Program). Certified SHIP (Senior Health Insurance Program) counselors are available to assist with Medicare D enrollment and other senior insurance issues upon appointment.

CATEGORY OF SERVICES  
[DISABLED SERVICES](#)  
[GOVERNMENT SERVICES](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[MEALS ON WHEELS](#)

[OUTREACH SERVICES](#)  
[SENIOR SERVICES](#)  
[SENIOR TRANSPORTATION](#)  
[TRANSPORTATION](#)

NAME OF AGENCY:

**MAINE TOWNSHIP  
MAINELINES**

ADDRESS AND TELEPHONE:

1700 Ballard Rd.  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-5914  
Website: [www.maintownship.com](http://www.maintownship.com)

OFFICE HOURS:

Monday – Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:

John Ulrey, M.P.A., Senior & Disability Information Specialist  
[julrey@maintown.com](mailto:julrey@maintown.com)  
Marsha Warnick, Director of General Assistance  
[mwarnick@maintown.com](mailto:mwarnick@maintown.com)

STAFF:

Karen Cohen, LCSW, Senior & Disability Advocate

AREA SERVED:

Maine Township – Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road. These boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines, and Rosemont.

FEES AND/OR DUES:

None

AFFILIATIONS:

Cooperation with all community and government agencies to include Public Aid, Medicare, and the Social Security Administration. (ITASCSC) Illinois Township Association of Senior Center Services Committees, (TOCC) Township Officials of Cook County, (TOI) Township Officials of Illinois and Age Options.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

MaineLines is a transportation program sponsored and subsidized by Maine Township. This program is for individuals disabled as certified by a doctor regardless of age or receiving Social Security Disability Benefits. The program has income guidelines based on 300% of the poverty level. Taxicab vouchers are issued at a nominal cost. All trips must either begin or end within the township boundaries which are Central Road on the North, Devon Road on the South, Harlem Road on the East and Mt. Prospect Road on the West. We incorporate parts of Morton Grove, Niles, Park Ridge, Des Plaines, Glenview and Rosemont.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:

**CATEGORY OF SERVICES**

[COUNSELING](#)  
[FAMILY SERVICES](#)  
[YOUTH SERVICES](#)

**NAME OF AGENCY:**

**MAINE TOWNSHIP  
MAINESTAY YOUTH & FAMILY SERVICES**

**ADDRESS AND TELEPHONE:**

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-5914  
Website: [www.mainetownship.com/mainestay](http://www.mainetownship.com/mainestay)

**OFFICE HOURS:**

Monday - Thursday: 9:00 a.m. – 8:00 p.m.  
Fridays: 9:00 p.m. – 5:00 p.m.

**CONTACT PERSON:**

Richard Lyon – Director

**STAFF:**

Anna Lydka – Assistant Director  
Jesse Cornejo – Family Therapist  
Naomi Bowman – Family Therapist  
Robert Barder – Family Therapist  
Anne Camarano – Youth Program Coordinator  
Oksana Bukaczyk – Agency and Program Coordinator  
Austin Kelso – Office Assistant

**AREA SERVED:**

Maine Township

**FEES AND/OR DUES:**

Counseling services are based on a liberal sliding fee scale. All programs are free or low cost. No one will be turned away due to inability to pay.

**AFFILIATIONS:**

Association of Illinois Township Committees on Youth (AITCOY)  
Illinois Department of Financial & Professional Regulation (IDFPR) CEU Sponsor

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

MaineStay supports the growth of healthier families in the Maine Township community by providing affordable strength-based counseling in English, Spanish, and Polish and comprehensive programs focused on prevention and education. Their family therapists work with residents of all ages to address many common concerns such as anxiety, depression, anger, and family conflict. MaineStay offers psychiatric services for those in need of medication. They provide various psychoeducational groups for youth and adults including a parenting class, parent support group, anger management group, anxiety group, teen therapy group, and a couples workshop. Programs for at-risk youth include mentoring, summer camp, art, and restorative justice initiatives such as a peer jury and community service. MaineStay also hosts free professional development CEU workshops and community education events throughout the year.

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

[RECREATIONAL PROGRAMS](#)  
[EDUCATIONAL SERVICES](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**MAINE TOWNSHIP  
MAINSTREAMERS**

ADDRESS AND TELEPHONE:

1700 Ballard Road  
Park Ridge, IL 60068  
**(847) 297-2510**  
FAX: (847) 297-1335  
Website: [www.mainetownship.com](http://www.mainetownship.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:

Mary Swanson - Director of MaineStreamers

STAFF:

Therese Tully, Assistant Director  
Marie Dachwinsky, Program Coordinator  
Monika Jaroszewicz, Program Coordinator  
Debra O'Brien, Senior Associate

AREA SERVED:

Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES:

None

AFFILIATIONS:

ITASCSC (Illinois Township Association of Senior Citizens Services Committee), Northwest Suburban Senior Directors, A.I.S.C. (Association of Illinois Senior Centers), National Council on Aging, National Institute of Senior Center

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Maine Township Residents 55 years of age and older

- \* Classes – Computer, Aerobics, Yoga, Zumba, Rules of the Road, & more
- \* Day and Long Distance Trips
- \* Evening and Weekend Programs
- \* \* Monthly Bingo and Movie
- \* Monthly Luncheons
- \* Recreational and Educational programs
- \* Health Programs
- \* Informative Lectures



CATEGORY OF SERVICES

[DISASTER RELIEF](#)  
[EMERGENCY RESPONSE SYSTEM](#)  
[EMERGENCY SERVICES](#)  
[GOVERNMENT SERVICES](#)

NAME OF AGENCY:

**MAINE TOWNSHIP  
OFFICE OF EMERGENCY MANAGEMENT**

ADDRESS AND TELEPHONE:

1700 Ballard Rd.  
Park Ridge, IL 60068  
**(847) 297-5911**  
FAX: (847) 257-7617  
Website: [www.maintownship.com](http://www.maintownship.com)  
[www.maintwpoem.org](http://www.maintwpoem.org)

OFFICE HOURS:

24 hours

CONTACT PERSON:

Dagmar Rutzen, Director

STAFF:

Marvin Michnik, Chief Deputy Director

AREA SERVED:

Unincorporated Maine Township

FEES AND/OR DUES:

None

AFFILIATIONS:

Illinois Emergency Services Management Association  
Illinois Law Enforcement Alarm System  
Illinois Search and Rescue Council  
International Association of Emergency Managers  
Medical Reserve Corp of Illinois  
National Emergency Management Association  
Northern Illinois Emergency Management Consortium

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Provide disaster and emergency preparedness, response, recovery and mitigation services, education, and training for residents of the unincorporated sections of the township.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Membership open to anyone 18 years or older.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Special accommodations are available to persons with disabilities.

CATEGORY OF SERVICES

[EDUCATIONAL SERVICES](#)  
[SCHOOLS](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**MAINE TOWNSHIP HIGH SCHOOL DISTRICT 207**

ADDRESS AND TELEPHONE:

1131 South Dee Road  
Park Ridge, IL 60068  
**(847) 696-3600**  
FAX: (847) 696-3254  
Website: [www.maine207.org](http://www.maine207.org)

OFFICE HOURS:

Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON:

Joel W. Morris, Superintendent  
Email: [jmorris@maine207.org](mailto:jmorris@maine207.org)

STAFF:

AREA SERVED:

Des Plaines, Park Ridge, and parts of Nilus, Glenview, Morton Grove, Norridge, Harwood Heights, Norwood Park Township, and Rosemont.

FEES AND/OR DUES:

None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Education of young people in 9th-12th grade.  
Community outreach programs such as the Gold Card Club for senior citizens.

BILINGUAL SERVICES PROVIDED: Spanish, Gujarati, Korean, Hindi, and Polish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[EDUCATIONAL SERVICES  
SCHOOLS](#)

NAME OF AGENCY:

**MAINE WEST HIGH SCHOOL**

ADDRESS AND TELEPHONE:

1755 S. Wolf  
Des Plaines, IL 60018  
**(847) 803-5755**  
FAX: (847) 803-5940

OFFICE HOURS:

Monday - Friday: 7:30 a.m. – 3:30 p.m.

CONTACT PERSON:

Dr. Claudia Rueda-Alvarez, Director of Student Personnel Services

STAFF:

Hannah Kralovec, Social Worker  
Scott Lloyd, Special Education Social Worker  
Sara Wadhwa, Social Worker, Family Center Coordinator (bilingual)  
Lynn Groeling, Psychologist  
Cristina Ramirez, Psychologist (bilingual)  
Brian Spicer, Psychologist  
Eileen Khasho, Nurse  
Mark Egan, Director of Special Education  
Gilit Abraham, Career/College Counselor

AREA SERVED:

Des Plaines

FEES AND/OR DUES:

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Personal Counseling, psychological evaluations, case study evaluations, college/career counseling, crisis intervention counseling, and consultations with staff, parents and community resources.  
Family Center- Information about resources, classes, counseling, and community outreach services

BILINGUAL SERVICES PROVIDED: Spanish and Polish interpreter available on request. Bilingual social worker – days and evenings.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[OUTREACH SERVICES](#)  
[RESPITE CARE](#)

NAME OF AGENCY:

**MSW SOCIAL SERVICES**

ADDRESS AND TELEPHONE:

920 Granville Avenue  
Park Ridge, IL 60068  
**(847) 692-7757**  
FAX: (847) 825-3484  
Website: [www.mswparish.org](http://www.mswparish.org)

OFFICE HOURS:

By Appointment

CONTACT PERSON:

Linda Krol, Director of Social Services

STAFF:

Volunteers

AREA SERVED:

Mary Seat of Wisdom Parish and surrounding community

FEES AND/OR DUES:

AFFILIATIONS:

Catholic Archdiocese of Chicago  
Parish Social Ministry cooperates with community churches & agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

A volunteer program providing:

- Information & referral regarding community resources and agencies
- Listings for babysitting and day care for children and elderly
- Elderly and respite care
- Outreach
- Emergency assistance (transportation, shopping, clothing, food)
- Support Groups:
  - A. Caring for aging parents
  - B. Bereaved and Grieved
- Blood drives for Life Source (twice yearly)
- Nursing home visiting
- Coat Drive

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

**CATEGORY OF SERVICES**

[ADOLESCENT SERVICES](#)  
[ALCOHOLISM](#)  
[CHILD CARE SERVICES](#)  
[CLINICAL SERVICES](#)  
[COUNSELING](#)  
[CRISIS INTERVENTION](#)  
[DEAF EDUCATION](#)  
[DIAGNOSTIC SERVICES](#)

[DRUG TREATMENT](#)  
[EDUCATIONAL SERVICES](#)  
[EMERGENCY SERVICES](#)  
[HEALTH CARE](#)  
[FAMILY SERVICES](#)  
[MENTAL HEALTH SERVICES](#)  
[OUTREACH SERVICES](#)  
[PARENTING](#)

[RECREATIONAL SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)  
[RESIDENTIAL PROGRAMS](#)  
[RESPITE CARE](#)  
[SCHOOLS](#)  
[SHELTER AND HOUSING SERVICES](#)  
[WOMEN/CHILDREN SERVICES](#)  
[YOUTH SERVICES](#)

**NAME OF AGENCY:**

**MARYVILLE ACADEMY**

**ADDRESS AND TELEPHONE:**

1150 N. River Road, Des Plaines, IL 60016  
**(847) 294-1999**

Websites:

[www.maryvilleacademy.org](http://www.maryvilleacademy.org)  
[www.FamilyBehavioralHealthClinic.com](http://www.FamilyBehavioralHealthClinic.com)  
[www.JenSchool.org](http://www.JenSchool.org)

Facebook: [www.facebook.com](http://www.facebook.com)

Maryville Academy  
Maryville Crisis Nursery  
Family Behavioral Health Clinic

Email: [info@FBHclinic.com](mailto:info@FBHclinic.com)

**OFFICE HOURS:**

Varies by program/see below

**CONTACT PERSON:**

Varies by program/see below

**STAFF:**

Varies by program/see below

**AREA SERVED:**

Varies by program/see below

**FEES AND/OR DUES:**

Varies by program

**AFFILIATIONS:**

American Academy of Child & Adolescent Psychiatry	Council on Accreditation	Oakton Community College
Catholic Charities Chicago	Courage House	Presence Holy Family Medical Center
Catholic Charities USA	Crisis Nursery Coalition of Illinois	Rotary Club of Des Plaines
Chicago Women in Philanthropy	Des Plaines Chamber of Commerce	School District 214
Child Welfare League of America	Des Plaines Ministerial Association	Society of St. Vincent de Paul
City of Des Plaines	Des Plaines Public Library	
Concordia University Chicago	Illinois Catholic Health Association	

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

**MARYVILLE ACADEMY:** Maryville was founded in August 1883 and throughout our long history, we have cared for generations of youth and families in need. Today our direct service programs include family support services, healthcare programs, educational and youth development programs, and mental health services. Maryville administers the following programs:

- *Children's Healthcare Center* – Chicago, serves the Chicagoland area; provides transitional and respite care for medically fragile children; 773-205-3606
- *Crisis Nursery* – Chicago, serves the Chicagoland area; a program that provides young children with 24-72 hour care and provides parents with crisis counseling, support, parenting education, and resource referrals; 773-205-3637
- *CYO* – Chicago, serves the Chicagoland area; athletic and afterschool programs for youth age 8-18 sponsored by Maryville; 312-491-3534
- *Family Behavioral Health Clinic* – Des Plaines, serves the surrounding area; provides outpatient therapy, substance abuse counseling, medicine management, court-ordered Anger Management classes and DUI classes for individuals and families; 847-390-3004
- *Golf Academy* – Des Plaines; provides children and young adults with golf and caddy training; 847-294-1834
- *IDJJ Transitional Home* – Des Plaines; transitional residential program that provides clinical care and life skills education for young men age 14-18 who have been referred by the Juvenile Justice System; 847-294-1999
- *Jen School* – Des Plaines, serves area school districts; alternative education school for male youth with behavioral and learning disabilities; 847-390-3020
- *Mom's Recovery Home* – Chicago; residential program for pregnant and parenting adult women who are struggling with substance abuse issues and are at risk of losing custody of their children; 847-294-1999
- *Stephen Sexton Training Institute* – Des Plaines; seminars on mental health concerns which could lead to suicide; 847-294-1999
- *Supervised Visitation* – Des Plaines; court-ordered supervised visits to enable children to develop relationships with non-custodial parents; 847-294-1999

**BILINGUAL SERVICES PROVIDED:** English and Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

[CHILD CARE SERVICES](#)  
[CHURCHES/SYNAGOGUES](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**MESSIAH LUTHERAN CHURCH AND CHILD CARE CENTER**

ADDRESS AND TELEPHONE:

**CHURCH**

1605 Vernon Ave.  
Park Ridge, IL 60068  
**(847) 823-6984**  
FAX: (847) 823-6996

Website: [www.messiahparkridge.org](http://www.messiahparkridge.org)  
Email: [office@messiahparkridge.org](mailto:office@messiahparkridge.org)

**CHILD CARE**

1605 Vernon Ave.  
Park Ridge, IL 60068  
**(847) 825-3767**

Website: [www.messiahchildcare.com](http://www.messiahchildcare.com)  
Email: [messiahlutheranccc@gmail.com](mailto:messiahlutheranccc@gmail.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 1:00 p.m.

CONTACT PERSON:

Rev. Lynne Morrow, Pastor

STAFF:

Rodney Richey, Office Manager  
Karen Black, Child Care Director

AREA SERVED:

Park Ridge, Des Plaines, Glenview, and Niles

FEES AND/OR DUES:

None, except for child care center.

AFFILIATIONS:

Evangelical Lutheran Church in America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday worship service: 10:15 a.m. year round  
Educational programs (Children, youth, and adults)  
Childcare hours: 6:30 a.m. – 5:30 p.m. M - F  
Childcare center (Ages 3-5) and kindergarten (fee for services)  
Youth programs  
Community services  
AA, CA, NAMI support Groups  
Childcare Summer Camp (Christian-based)

BILINGUAL SERVICES PROVIDED:

Hope Korean Community Church Worship at 2:00 p.m. on Sundays  
Hope Advent Center Russian Worship at 10 am Saturdays

REMARKS OR ADDITIONAL INFORMATION:

Open Communion Policy.  
Facilities are fully accessible for persons with disabilities.  
No staffed nursery.

CATEGORY OF SERVICES

[SENIOR SERVICES](#)

NAME OF AGENCY:

**METROPOLITAN ASIAN FAMILY SERVICES**

ADDRESS AND TELEPHONE:

9015 N. Milwaukee  
Niles, IL 60714  
**Phone (847) 824-9414**  
Fax (847) 824-9415 / (224) 612-5553  
Website: [www.mafsinc.com](http://www.mafsinc.com)  
E-mail: [jahnavis@mafsinc.com](mailto:jahnavis@mafsinc.com)

OFFICE HOURS:

Monday – Friday 9:00 am – 5:00 pm

CONTACT PERSON:

Jahnavi Bavisi  
[jahnavis@mafsinc.com](mailto:jahnavis@mafsinc.com)

STAFF:

AREA SERVED:

Chicago, Niles, Roselle, Lombard, Schaumburg, Carol Stream, Naperville, Orland Park, Vernon Hills, Algonquin and surrounded area.

FEES AND/OR DUES:

Most programs are free. Limited fees for some programs.

AFFILIATIONS:

Age Options.

BRIEF DESCRIPTION OF YOUR PROGRAM AND SERVICES:

Metropolitan Asian Family Service is a non-profit organization. We provide the following services for seniors: home maker, adult day care, public aid, counseling, outreach services, nutrition site, food pantry.

BILINGUAL SERVICES PROVIDED: English, Gujrati, Hindi, Urdu, Punjabi, Marathi, Malyalam, Telugu

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CHILDREN'S SERVICES](#)  
[MENTAL HEALTH](#)

NAME OF AGENCY:

**METROPOLITAN FAMILY SERVICES**  
**CHILD & ADOLESCENT MENTAL HEALTH PROGRAM**

ADDRESS AND TELEPHONE:

Evanston Office  
820 Davis Street Suite 450  
Evanston, IL 60201  
**(847) 328-2404**  
FAX: (847) 328-1295  
Website: [www.metrofamily.org](http://www.metrofamily.org)

Skokie Office  
5210 Main Street  
Skokie, IL 60077  
**(847) 425-7500**

OFFICE HOURS:

CONTACT PERSON:

Evanston Site: Gina Tabacchi, Program Supervisor  
Email: [tabacchg@metrofamily.org](mailto:tabacchg@metrofamily.org)

STAFF:

Social Workers/counselors and child psychiatrist.

AREA SERVED:

Child and Adolescent Mental Health -Maine Township and Evanston  
Adoption/Subsidized Guardianship, Cook County

FEES AND/OR DUES:

Medicaid for Child and Adolescent Mental Health Services  
\* No fees for Adoption Preservation Program

AFFILIATIONS:

United Way; Council on Accreditation; Department of  
Human Services-Office of Mental Health - Department of Children and  
Family Services

BRIEF DESCRIPTION OF YOUR PROGRAM AND SERVICES:

Child and Adolescent Mental Health Program: Services available for children and adolescents, age 3 to 17, who exhibit signs of serious emotional disturbance, such as depression, self-abusive behavior, problems in school functioning, conduct problems, sexual acting out, or other serious emotional problems requiring treatment. Services include mental health assessment; individual, family and group therapy; psychiatric evaluation and medication monitoring; and therapeutic respite services. Services are delivered in the home, school and community.

Adoption/Subsidized Guardian Preservation Program: Services available to families with adopted children or families with subsidized guardian arrangements, who may be experiencing a range of problems, such as adjustment problems; grief; educational problems; attachment difficulties; behavior problems; eating or sleeping problems; or medical/organic neurological disabilities. Services include individual and family counseling; support groups for children and parents; advocacy for special education needs; and 24-hour crisis intervention. Services are home and office based.

BILINGUAL SERVICES PROVIDED: Many of our services are available in Spanish

REMARKS OR ADDITIONAL INFORMATION:

To make a referral, call our office directly and ask to speak to the intake worker.



CATEGORY OF SERVICES

[LEGAL SERVICES](#)

NAME OF AGENCY:

**METROPOLITAN FAMILY SERVICES  
LEGAL AID SOCIETY**

ADDRESS AND TELEPHONE:

One N. Dearborn, 10<sup>th</sup> Floor  
Chicago, IL 60601  
**(312) 986-4200**  
FAX: (312) 986-4016  
**INTAKE: (312) 986-4200**

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 4:30 p.m.

CONTACT PERSON:

John Wolff, Intake/Paralegal Supervisor

STAFF:

Karina Ayala Bermeso, Executive Director  
11 Attorneys, 3 Paralegals

AREA SERVED:

Cook County - Case must be in downtown (Loop) Domestic Relations court system.

FEES AND/OR DUES:

No legal fees are charged; but clients who can do so may need to pay certain court costs. Applicants must show they cannot afford a private attorney. There are maximum gross income levels allowed.

AFFILIATIONS:

Illinois State Bar Association  
Management Information Exchange

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Legal assistance in areas of divorce, domestic violence and custody, elder law and elder abuse, housing, consumer law, and human trafficking.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

Intake Specialists determine over the telephone whether an applicant is financially eligible and whether the case is one the Legal Aid Society accepts. Appointments are available at our downtown office and on Chicago's South Side and in South Suburban Cook County.

Supported primarily through private donations.

CATEGORY OF SERVICES

[HOSPICE](#)

NAME OF AGENCY:

**MIDWEST PALLIATIVE & HOSPICE CARECENTER**

ADDRESS AND TELEPHONE:

2050 Claire Court  
Glenview, IL 60025  
**(847) 467-7423**  
FAX: (847) 556-1515  
Website: [www.carecenter.org](http://www.carecenter.org)  
Email: [careinfo@carecenter.org](mailto:careinfo@carecenter.org)

OFFICE HOURS:

24 hour patient care, 7 days a week

CONTACT PERSON:

Admissions

STAFF

Jamie M. O'Malley, RN, MSN  
President and CEO

AREA SERVED:

Lake County, North & Northwest Suburbs, North/Northwest Chicago

FEES AND/OR DUES:

Services can be covered by Medicare, Medicaid, or private insurance

AFFILIATIONS:

JCAHO Accredited  
National Hospice & Palliative Care Organization  
Illinois State Hospice Organization

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

**Midwest Palliative & Hospice CareCenter** is setting the standard for world-class hospice, palliative care and grief support, with nationally recognized specialists providing exceptional care to patients and families.. Every year, in 150 communities, we treat 3,200 palliative care and hospice patients as if they're our only one. For more information, call (847) 467-7423 or visit [www.carecenter.org](http://www.carecenter.org).

BILINGUAL SERVICES PROVIDED: Please call for more information.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[ALCOHOLISM](#)  
[WOMEN/CHILDREN SERVICES](#)

NAME OF AGENCY:

**MIRACLE HOUSE, INC.**

ADDRESS AND TELEPHONE:

510 E. Oakton St.  
Des Plaines, IL 60018  
**(847) 803-2901**  
NO FAX  
Website: [www.miraclehousedp.org](http://www.miraclehousedp.org)  
Email: [miraclehouseinc@yahoo.com](mailto:miraclehouseinc@yahoo.com)

OFFICE HOURS:

Leave message on voice mail any time.

CONTACT PERSON:

Sandi Andersonl or House Manager on Duty

STAFF:

Resident Manager

AREA SERVED:

All areas

FEES AND/OR DUES:

\$110 weekly

AFFILIATIONS:

NONE

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We are a transitional living house for women attempting to recover from the disease of alcoholism and drug addiction. We ask for a three-month commitment and encourage utilization of the principles and philosophy of 12 Step Recovery Groups.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Requirements:

- 5 days abstinence from alcohol/drug use
- No serious medical problems
- Ability to pay
- Employable
- Willingness to follow house rules



CATEGORY OF SERVICES

[FAMILY SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**MORTON GROVE PARK DISTRICT**

ADDRESS AND TELEPHONE:

6834 Dempster St.  
Morton Grove, IL 60053  
**(847) 965-1200**  
FAX: (847) 965-7484  
Website: [www.mortongrovecparks.com](http://www.mortongrovecparks.com)

OFFICE HOURS:

Administration: Monday – Friday, 9:00 a.m. - 5:00 p.m.  
Fitness Club: Monday - Thursday, 5:00 a.m. - 10:00 p.m.  
Friday: 5:00 a.m. - 9:00 p.m.  
Saturday and Sunday: 7:00 a.m. - 6:00 p.m.

CONTACT PERSON:

Mike Hayes, Superintendent of Recreation

STAFF:

Jeffrey Wait, Executive Director

AREA SERVED:

Morton Grove

FEES AND/OR DUES:

Cost varies for fitness club and recreation programs.

AFFILIATIONS:

Morton Grove Baseball and Softball Association  
Morton Grove American Youth Soccer Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Providing quality recreation and park services. Offering facility rentals and a fitness center. Preschool for 2-5 year olds plus before and after school programs servicing districts #63, #67 and #70. Also, cultural arts, athletic programs, birthday parties, and outstanding gymnastics and dance programs along with community wide special events. Website: [www.mortongrovecparks.com](http://www.mortongrovecparks.com)

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Morton Grove Senior Services are now offered through village and programs are held at Morton Grove Senior Center (housed at American Legion Memorial Civic Center)

**CATEGORY OF SERVICES**

[INFORMATION, ASSISTANCE AND REFERRAL](#)

**NAME OF AGENCY:**

**VILLAGE OF MOUNT PROSPECT  
HUMAN SERVICES DEPARTMENT / COMMUNITY  
CONNECTION CENTER**

**ADDRESS AND TELEPHONE:**

50 South Emerson Street  
Mount Prospect, IL 60056  
**(847) 870-5680**  
FAX: (847) 818-5321  
Website: [www.mountprospect.org](http://www.mountprospect.org)  
Email: [humanservicesdept@mountprospect.org](mailto:humanservicesdept@mountprospect.org)

**OFFICE HOURS:**

Monday - Friday: 8:30 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Julie Kane, Human Services Director

**STAFF:**

Jan Abernethy, Deputy Human Services Director  
Victoria Bran, Social Worker  
Jill Heinking, Community Health Nurse  
Nina Persino, Bilingual Social Worker  
Julia Arteaga, Police Counselor  
Julie Jarosz, Secretary/Receptionist  
Carol Baldini, Office Manager

**AREA SERVED:**

Mount Prospect residents only (corporate limits)

**FEES AND/OR DUES:**

Most services are provided free of charge or at a nominal charge.  
If financially able, client may make a donation to the center.

**AFFILIATIONS:**

Village of Mount Prospect

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

- |   |  |
|---|--|
| 1. Information & Referral/Case management   | 13. Senior clubs and organizations       |
| 2. Community outreach nursing               | 14. Income tax assistance                |
| 3. Medical Equipment lending closet         | 15. Monthly Senior newsletter            |
| 4. Individual, family or marital counseling | 16. Lifeline/Mail alert                  |
| 5. Practical assistance                     | 17. Odd job referrals                    |
| 6. Emergency financial assistance           | 18. Housing information                  |
| 7. Emergency food pantry                    | 19. State & Federal economic programs    |
| 8. Notary public                            | 20. Hispanic outreach                    |
| 9. Health Programs/Seminars                 | 21. Police Social Services               |
| 10. Homebound services                      | 22. Paramedic Follow-up                  |
| 11. Summer Scholarships                     | 23. Blood Pressure/Cholesterol Screening |
| 12. Health screening                        | 24. Medicare D Assistance                |

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

We have a South side branch that social worker Victoria Bran oversees. It is located at 1711 W. Algonquin Road, Mount Prospect, IL 60056. Phone number is (847) 506-4930. Hours are Monday thru Friday from 11:00 a.m. to 7:30 p.m. except on the Friday before the 2<sup>nd</sup> Saturday of the month when the hours are from 11:00 a.m. to 3:00 p.m. and the 2<sup>nd</sup> Saturday of the month hours are from 11:00 a.m. to 3:00 p.m.

CATEGORY OF SERVICES

[EDUCATIONAL SERVICES](#)  
[MENTAL HEALTH SERVICES](#)

NAME OF AGENCY:

**NAMI (NATIONAL ALLIANCE ON MENTAL ILLNESS)  
COOK COUNTY NORTH SUBURBAN**

ADDRESS AND TELEPHONE:

8324 Skokie Blvd.  
Skokie, IL 60077  
**(847) 716-2252**  
FAX: (847) 716-2253  
Website: [www.namiccns.org](http://www.namiccns.org)  
Email: [admin@namiccns.org](mailto:admin@namiccns.org)

OFFICE HOURS:

10:00 am – 4:00 pm Monday, Tuesday, Thursday, and Friday

CONTACT PERSON:

Nancy Carstedt, Executive Director

STAFF:

Nancy Carstedt, Executive Director  
Christine Somervill, Program Director  
Susan Ockerlund, Development Director  
Tracy Sommer, Business Manager  
Fay Anderson, Office Administrator & Resource Specialist  
Brian Rootberg, Peer Program Coordinator

AREA SERVED:

Deerfield, Des Plaines, Evanston, Glencoe, Glenview, Golf, Highland Park, Kenilworth, southern Lake County, Lake Forest, Lincolnwood, Morton Grove, Mt. Prospect, Niles, Northbrook, Northfield, Park Ridge, Prospect Heights, Skokie, Wilmette, Winnetka, North and Northwest Chicago.

FEES AND/OR DUES:

\$35 per family / Membership not required to use services

AFFILIATIONS:

NAMI National  
NAMI-Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

NAMICCNS is a support and educational organization offering free classes, programs, and support groups for those coping with serious mental illness, their families, and others who are their friends and allies. We work to promote public education and destigmatization of mental illness, through community presentations, lectures, and advocacy events.

BILINGUAL SERVICES PROVIDED: Spanish Family Support Group

REMARKS OR ADDITIONAL INFORMATION:

The following is a partial list of our many services and programs. All free and confidential. Please call or check our website for more information.

- \* Family-to-Family - a 12 week class for family members of adult loved ones with serious mental illness.
- \* Basics for Parents – a 6 week class for parents of school age children and adolescents with mental health issues. Both classes provide information, resources and support.
- \* Family Support Groups – informal groups for those with adult loved ones with serious mental illness
- \* Parent Support Groups – informal groups for parents with children with mental health issues
- \* Connection Recovery Support Groups – informal groups for adults in recovery from mental illness
- \* Speakers Bureau provides educational presentations for civic groups, schools, libraries, etc.
- \* Bi-monthly educational programs every other month on various topics related to mental illness

CATEGORY OF SERVICES

JOB PLACEMENT

NAME OF AGENCY:

**NATIONAL ABLE NETWORK**  
(Formerly Operation Able)

ADDRESS AND TELEPHONE:

180 N. Wabash, Suite 600  
Chicago, IL 60601  
Hotline number (312) 580-0389 or (312) 580-3335  
Website: [www.nationalable.org](http://www.nationalable.org)  
Email: [able@nationalable.org](mailto:able@nationalable.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Director

STAFF:

AREA SERVED:

FEES AND/OR DUES:

None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Program for people age 50+  
Training and retraining of skills for 50+  
Career assessment and options  
Job Club  
Job Search Workshops free training, retraining and financial assistance for dislocated workers 50+  
Resume preparation  
Job Search Strategies for 50+  
Career counseling

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Call for eligibility at (312) 580-0389 or (312) 580-3335



CATEGORY OF SERVICES

[FINANCIAL ASSISTANCE](#)  
[FOOD PANTRY](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[SENIOR TRANSPORTATION](#)  
[TRANSPORTATION](#)

NAME OF AGENCY:

**NEW TRIER TOWNSHIP**

ADDRESS AND TELEPHONE:

739 Elm Street  
Winnetka, IL 60093  
**(847) 446-8202**  
FAX: (847) 446-1743  
Website: [www.newtriertownship.com](http://www.newtriertownship.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Brian Leverenz, Community Services Administrator (847) 446-8203

STAFF:

Jeanne Rossiter, Social Services Administrator (847) 446-8201

AREA SERVED:

New Trier Township: Winnetka, Wilmette, Glencoe, Kenilworth, and the Eastern Edge of Glenview and Northfield

FEES AND/OR DUES:

NONE

AFFILIATIONS:

Local Area Networks (LAN)  
North Suburban Service Council (NSSC)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Funds area agencies that provide social services to our residents. Provide General Assistance and other aid to residents. Access to Care intake site. Voter registration and assessor information can be obtained from the Township. Peer Jury Program. Also offer a food pantry, transportation assistance, daycare scholarships, and funding to local non-profits that serve our residents.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

We have no Saturday hours.

CATEGORY OF SERVICES

INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**NILES CHAMBER OF COMMERCE & INDUSTRY**

ADDRESS AND TELEPHONE:

8060 W. Oakton St., Suite 101  
Niles, IL 60714  
**(847) 268-8180**  
FAX: (847) 268-8186  
Website: [www.nileschamber.com](http://www.nileschamber.com)  
Email: [contactus@nileschamber.com](mailto:contactus@nileschamber.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 4:30 p.m.

CONTACT PERSON:

Katie Schneider, Executive Director

STAFF:

Brenda Zielinski, Administrative Assistant  
Barb Karawacki, Membership Director

AREA SERVED:

Niles and adjacent area

FEES AND/OR DUES:

Dependent upon number of employees and other factors.

AFFILIATIONS:

Illinois State Chamber of Commerce  
Illinois Merchant Association  
Illinois Association of Chamber Executives  
U.S. Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

To encourage the growth of existing businesses while giving proper assistance to any new firms or individuals seeking to locate in the Niles area.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**NILES COMMUNITY CHURCH**

ADDRESS AND TELEPHONE:

7401 W. Oakton Street  
Niles, IL 60714  
**(847) 967-6921**  
FAX: None  
Website: [www.nilescommunitychurch.org](http://www.nilescommunitychurch.org)  
Email: [nilescommunitychurch@gmail.com](mailto:nilescommunitychurch@gmail.com)

OFFICE HOURS:

Monday, Wednesday, Friday: 9:00 a.m. to 3:00 p.m.

CONTACT PERSON:

Barbara Labno, Office Manager  
Marilyn K. Doering, Parish Associate

STAFF:

Steven Howery, Pastor

AREA SERVED:

Niles and surrounding communities

FEES AND/OR DUES:

None

AFFILIATIONS:

Presbyterian Church (U.S.A.)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services 10:00 a.m. – Sunday's  
Christian Education for all ages 9:45 a.m.  
Fellowship for all ages 11:00 a.m.  
Pastoral Care and Support during personal/family crisis  
Social Programs  
Variety of 12 Step groups meet weekly  
English as a Second Language offered by Oakton Community College

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Sanctuary and first floor are handicapped accessible.

CATEGORY OF SERVICES

COUNSELING  
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**VILLAGE OF NILES**  
**NILES FAMILY SERVICES**  
**DIV. OF VILLAGE OF NILES HUMAN SERVICES DEPT.**

ADDRESS AND TELEPHONE:

999 Civic Center Dr. – 3<sup>rd</sup> Floor  
Niles, IL 60714  
**(847) 588-8460**  
FAX: (847) 588-8454  
Website: <https://www.vniles.com>  
Email: [sak@vniles.com](mailto:sak@vniles.com)

OFFICE HOURS:

Monday, Tuesday, Thursday: 9:00 a.m. - 9:00 p.m.  
Wednesday, Friday: 9:00 a.m. - 5:00 p. m.  
Saturday: 9:00 a.m. - 2:00 p.m.

Food Pantry Hours: M, T, Th. 9:30am – 11:30am  
& 2:30pm – 4:30pm  
W, F 9:30am – 11:30am

CONTACT PERSON:

Seth Kndael, MA, LCSW, Director of Family Services

STAFF:

Maria Pacelli – Office Manager  
Trudi Davis, MSW, LCSW, therapist, Seniors  
Julene Lavelli, MSW, LCSW, RN, therapist  
Eric Lanzl, ACSW, therapist  
Ron Molick, MSW, ACSW, therapist  
Shawn Pierce, MSW, LCSW, therapist  
Cheryl Neuman Meltzer, LCSW, therapist  
Beverly Wessels, MSW, ACSW, therapist, Seniors  
Deanna Guthrie, PH.D, LCSW, therapist  
Lida Wagner, MA, LCSW, therapist

AREA SERVED:

Village of Niles residents and Niles schools only

FEES AND/OR DUES:

Sliding scale, Medicare, Insurance approval, self-pay

AFFILIATIONS:

Niles Family Services is a division of Village of Niles Human Services Department

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Individual, family, group therapy, marital, youth, parent, couples counseling, police and fire support services, crisis intervention, domestic violence counseling. Services in languages other than English available. Psycho-Educational Services, Financial Assistance Planning, Food Pantry.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[FAMILY SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**NILES PARK DISTRICT**

ADDRESS AND TELEPHONE:

6676 Howard  
Niles, IL 60714  
**(847) 967-6633**  
FAX: (847) 967-6639  
Website: [www.niles-parks.org](http://www.niles-parks.org)

OFFICE HOURS:

Monday, Tuesday, and Thursday - 8:30 a.m. - 8:00 p.m.  
Wednesday - 8:30 a.m. - 7:00 p.m.  
Friday - 8:30 a.m. - 6:00 p.m.  
Saturday - 9:00 a.m. - noon

CONTACT PERSON:

Joseph V. Loverde, Executive Director

*Board of Commissioners:*

Charles L. Barbaglia  
Elaine E. Heinen  
Joe Romano  
William Terpinas, Sr.  
Ray Czarnik

STAFF:

Jo Ann Raschillo, Executive Administrative Coordinator  
Tom Elenz, Finance Director  
Julie Luif, Director of Marketing  
Jim Majewski, Superintendent of Park Services  
Laurie Strzelecki, Program Supervisor  
Marty Stankowicz, Iceland Manager and Hockey Director  
Robin Brey, Office Manager  
Peter Dubs, Office Manger Golf  
Laura Newton, Tam Tennis Club Manager

AREA SERVED:

Village of Niles Park District

FEES AND/OR DUES:

Depends on type of recreational program in which you wish to participate.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Niles Park District has a variety of recreational programs for seniors, adults, teens, youths and tots. Enjoy our year round ice rink, outdoor swimming pool, golf course, Pioneer Park's mini-golf and batting cages.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Stop by the Howard Leisure Center for complete listing of all our programs or visit us at [www.niles-parks.org](http://www.niles-parks.org)

CATEGORY OF SERVICES

[LIBRARY](#)  
[OUTREACH SERVICES](#)

NAME OF AGENCY:

**NILES PUBLIC LIBRARY DISTRICT**  
(Effective July 1, 2017, Niles-Maine District Library)

ADDRESS AND TELEPHONE:

6960 Oakton St.  
Niles, IL 60714  
**(847) 663-1234**  
FAX: (847) 663-1350  
Website: [www.nileslibrary.org](http://www.nileslibrary.org)  
Email: [books@nileslibrary.org](mailto:books@nileslibrary.org)

OFFICE HOURS:

Monday - Thursday 9:00 a.m. - 9:00 p.m.  
Friday 9:00 a.m. - 7:00 p.m.  
Saturday 9:00 a.m. - 5:00 p.m.  
Sunday: 1:00 p.m. - 5:00 p.m.

CONTACT PERSON:

Susan Lempke, Library Director

STAFF:

Cyndi Rademacher, Assistant Director  
Sasha Vasilic, Publicity and Marketing Supervisor  
Mikey Orzechowski, School Liaison  
Clara Sheffer, Preschool Liaison  
Donna Block, Teen Liaison

AREA SERVED:

Niles, and parts of unincorporated Des Plaines and Glenview

FEES AND/OR DUES:

None

AFFILIATIONS:

The American Library Association, The Illinois Library Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

With a library card, borrow books, movies, music and videogames. Use online resources, public computers with internet and scanning equipment. Public notary and testing services also offered. Programs for all ages including computer classes and story times. Job search resources, citizenship and ESL classes. Materials available in Spanish, Polish, Gujarati, Korean, Russian and other languages.

BILINGUAL SERVICES PROVIDED: Spanish, Russian and Polish on request.

REMARKS OR ADDITIONAL INFORMATION:

Outreach and homebound delivery available  
Study rooms available  
Meeting rooms which include a sound system and computer projection equipment  
Maker studios with digital recording equipment, vinyl cutter, laser cutter, and large format printer

**CATEGORY OF SERVICES**

[CASE MANAGEMENT](#)  
[COUNSELING](#)  
[CRISIS INTERVENTION](#)  
[DEVELOPMENTALLY AND PHYSICALLY  
DISABLED SERVICES](#)  
[DISABLED SERVICES](#)  
[EMERGENCY RESPONSE SYSTEM](#)  
[GOVERNMENT SERVICES](#)  
[HEALTH CARE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[INSURANCE/FINANCIAL COUNSELING](#)

[LIBRARY](#)  
[MEALS ON WHEELS](#)  
[MENTAL HEALTH SERVICES](#)  
[NURSING](#)  
[OUTREACH SERVICES](#)  
[SENIOR NURSING CARE](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)  
[SUPPORT SERVICES](#)  
[VOLUNTEER PROGRAM](#)

**NAME OF AGENCY:**

**NILES SENIOR CENTER**

**ADDRESS AND TELEPHONE:**

999 Civic Center Dr.  
Niles, IL 60714  
**(847) 588-8420**  
FAX: (847) 588-8455  
TTY: (847) 588-8487  
Website: [www.vniles.com](http://www.vniles.com)  
Email: [seniorcenter@vniles.com](mailto:seniorcenter@vniles.com)

**OFFICE HOURS:**

Monday - Friday: 8:30 a.m. - 5:00 p.m.; Evenings and weekends for events

**CONTACT PERSON:**

Kelly Mickle, Senior Center Director  
[kam@vniles.com](mailto:kam@vniles.com)

**STAFF:**

Marco Aviles, Maintenance  
Jolanta Banasiak, Receptionist  
Milcah Baraona, Program Coordinator  
Jaymi Blickhahn, Program Coordinator  
Chrisann Fahy, Program Coordinator

Bernie Knapik, Administrative Assistant  
Monika Lucarz, Family Services Therapist  
Beverly Wessels, MSW, ACSW, LCSW  
Brigitte Powidzki, RN, BSN

**AREA SERVED:**

Adults 55+; all ages general programming

**FEES AND/OR DUES:**

Niles Residents- \$20 individual, \$30 for two at the same address  
Non-Niles Residents- \$35 individual, \$45 for two at the same address

**AFFILIATIONS:**

The Niles Senior Center is a division of the Village of Niles  
Human Services Department

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The Niles Senior Center offers programs to support the health, well-being and social needs of older adults.

**BILINGUAL SERVICES PROVIDED:**

Spanish, Polish

**REMARKS OR ADDITIONAL INFORMATION:**

- Recreational, Educational and Wellness Programs
- Volunteer Opportunities
- Social Work Services; Information & Referral, Counseling, Support Groups
- Meals on Wheels
- Medicare, Income Tax Assistance
- Income Tax Assistance

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[CHILDREN'S SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**NILES TEEN CENTER**

ADDRESS AND TELEPHONE:

373 Golf Mill Center  
Niles, IL 60714  
**Phone: (847) 588-6900**  
FAX: (847) 588-6925  
Website: [www.nilesteencenter.org](http://www.nilesteencenter.org)  
Email: [teencenter@vniles.com](mailto:teencenter@vniles.com)

OFFICE HOURS:

Teen Center regular hours: Tuesday – Friday 2:45 pm – 7:00 pm  
Special hours and activities as arranged

CONTACT PERSON:

Mark Williams- Niles Teen Center Director

STAFF:

Halley Jacobs - Part-time Teen Center Supervisor  
Ann Puleo - Part-time Teen Center Supervisor  
Nick Pizzo - Part-time Teen Center Supervisor

AREA SERVED:

Niles and all other surrounding communities  
No residency requirement for membership

FEES AND/OR DUES:

\$20/year if a Niles resident  
\$35/year if not a Niles resident

AFFILIATIONS:

Village of Niles

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The purpose of the Niles Teen Center is to provide a welcoming, structured, and safe environment for local area teenagers to receive homework assistance, play games, spend time with friends, and develop social skills. Also, the Teen Center provides opportunities for additional experiences including community services, special activities and trips, and educational programs. Current information on available programming is available at [www.NilesTeenCenter.org](http://www.NilesTeenCenter.org).

BILINGUAL SERVICES PROVIDED:

No

REMARKS OR ADDITIONAL INFORMATION:



**CATEGORY OF SERVICES**

[FINANCIAL ASSISTANCE](#)  
[FOOD PANTRY](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

**NAME OF AGENCY:**

**NILES TOWNSHIP**

**ADDRESS AND TELEPHONE:**

5255 West Main Street  
Skokie, IL 60077-2191  
**(847) 673-9300**  
FAX: (847) 673-2981  
Website: [www.nilestownshipgov.com](http://www.nilestownshipgov.com)  
Email: [socialworker@nilestownshipgov.com](mailto:socialworker@nilestownshipgov.com)

**OFFICE HOURS:**

Monday - Friday: 9:00 a.m. - 5:00 p.m.

**Food Pantry Hours:**

Monday - Friday: 9:30 a.m. - 11:30 a.m.  
& 1:00 p.m. - 3:45 p.m.  
Evening hours on Tuesdays

**CONTACT PERSON:**

Jackie Walker-O'Keefe, LCSW - Director of General Assistance  
Tony Araque – Food Pantry Coordinators (847) 983-0073

**STAFF:**

Holly Zimmermann, MJ, LCSW

**AREA SERVED:**

Niles Township - Skokie, Lincolnwood, Golf, part of Morton Grove and  
Niles East of Harlem, and Southeast corner of Glenview

**FEES AND/OR DUES:**

None

**AFFILIATIONS:**

Cooperation with all community and other government agencies.

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

General assistance and Emergency Assistance is available to eligible township residents. Information and referral services to other services in the community is provided. We also have a food pantry for township residents. Applications for Access to Care, passport agent, voter registration and Coast 2 Coast Rx cards are available. Kris Sadur from Congresswoman Jan Schakowsky's office is at the Township the second Tuesday of each month to assist with questions re: Medicare, Social Security and assistance for veterans. A representative from CEDA is at the Township every Monday to assist residents with Community Services Block Grant Programs.

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**

Senior Citizen Legal Aid Service for Niles Township residents by appointment only.  
Niles Township is an intake site for the Access to Care Program.

CATEGORY OF SERVICES: [EDUCATIONAL SERVICES](#)

NAME OF AGENCY: **NORTH COOK INTERMEDIATE SERVICE CENTER (NORTH COOK ISC)**

ADDRESS AND TELPHONE: 2340 Des Plaines River Road  
Des Plaines, IL 60018  
Main (630) 386-0883  
Office (847) 824-8300 x264

OFFICE HOURS: 8:30 AM – 4:30 PM Monday-Friday

CONTACT PERSON: Dr. Tom Bookler - Families in Transition Education Liaison  
Bruce Brown - ISC Director

STAFF: Masters Education, Ed.D

AREA SERVED: North Suburban Cook County School Districts

FEES AND OR DUES: No Cost

AFFILIATIONS: Association of Homeless Advocates in the North District (AHAND), Area 1 Homeless Program, Illinois State Board of Education (ISBE), McKinney-Vento Federal Legislation

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Provide training in the educational rights of homeless children in the K-12 environment. Training offered free of charge to all school districts and all staff including administrators, counselors, social workers, school nurses, teachers, secretaries in school districts. Additionally training is available for shelter staff and other agencies and groups that work with homeless children, unaccompanied youth and their families. Advocate for the rights of homeless families under the McKinney-Vento Homeless Act and Illinois statutes and code. Mediate and hold *Dispute Resolution Hearings* for school districts and families that question the status of homelessness under the McKinney Vento Act.

BILINGUAL SERVICES PROVIDED: Upon special request. Some documents available in different languages.

REMARKS OR ADDITIONAL INFORMATION:

Contact our office any time that a family may have difficulty enrolling or staying in school due to loss of housing and lacking a fixed, regular, or adequate place of residency.

CATEGORY OF SERVICES

[EMERGENCY RESPONSE SYSTEM](#)  
[EMERGENCY SERVICES](#)  
[FIRE DEPARTMENT](#)  
[GOVERNMENT SERVICES](#)

NAME OF AGENCY:

**NORTH MAINE FIRE PROTECTION DISTRICT**

ADDRESS AND TELEPHONE:

9301 Potter Road  
Des Plaines, IL 60016  
**Business phone: (847) 297-5020**  
FAX: (847) 297-2853  
**FOR EMERGENCIES: 911**  
Website: [www.northmainefpd.org](http://www.northmainefpd.org)

OFFICE HOURS:

24 hours a day, 7 days a week

CONTACT PERSON:

Chief Rick Dobrowski  
Email: [rdobrowski@nmfpd.org](mailto:rdobrowski@nmfpd.org)

STAFF:

22 Professional Firefighters & Paramedics  
1 Fire Marshall  
1 Part-Time Fire Inspector

AREA SERVED:

Unincorporated Maine Township

FEES AND/OR DUES:

N/A

AFFILIATIONS:

Various state and local related agencies

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The North Maine Fire Protection District provides emergency fire and paramedic services to the unincorporated areas of Maine Township. Also provided are regular fire prevention inspections, safety inspections, educational programs, public information programs and assistance and counseling for juvenile fire setters.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

The North Maine Fire Department provides smoke detectors at \$10 per unit.

The North Maine Fire Department is an integral part of Maine Township and is supported by the taxpayers of the district.

Voluntary home fire inspections are done at no cost to residents.

**CATEGORY OF SERVICES**

[ABUSE AND NEGLECT](#)  
[CASE MANAGEMENT](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUP SERVICES](#)  
[VOLUNTEER PROGRAMS](#)

**NAME OF AGENCY:**

**NORTH SHORE SENIOR CENTER**

**ADDRESS AND TELEPHONE:**

Arthur C. Neilsen, Jr. Campus  
161 Northfield Road  
Northfield, IL 60093  
**(847) 784-6000**  
FAX: (847) 784-6088  
Website: [www.nssc.org](http://www.nssc.org)

**OFFICE HOURS:**

Monday - Friday: 9:00 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Katherine Honeywell, LCSW, - Director of Senior and Family Services  
[khoneywell@nssc.org](mailto:khoneywell@nssc.org)

**STAFF:**

Social Workers, Counselors & Psychologists

**AREA SERVED:**

Maine Township and from the northern border of Chicago to southern Lake County.

**FEES AND/OR DUES:**

We do not charge fees for most of the social service programs we provide. The House of Welcome Adult Day Services (for adults with Alzheimer's and other dementia) program offers day services for a daily fee, but we do offer a sliding-fee scale, if needed. There is a participation fee for some of our Lifelong Learning activities, but scholarships are available.

**AFFILIATIONS:**

AgeOptions (Suburban Cook County Area Agency on Aging)  
Illinois Department on Aging  
National Council on Aging (NCOA)  
Accredited by CARF and the National Institute of Senior Centers (of NCOA)

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

- General Case Management – requires an assessment to determine individual's needs. Services available could include: chore housekeeping, Community Care Program, Emergency Home Response System, Friendly Visiting Program, home-delivered meals, wellness education and more.
- Lending Closet – seniors can borrow durable medical equipment (walkers, canes, shower benches, etc.).
- Benefits Counseling – trained volunteers assist adults applying for and maintaining public entitlements.
- Support Groups – Alzheimer's disease, hearing, low vision, Parkinson's disease, caregivers and more.
- Adult Protective Services – we investigate reports of abuse, neglect and exploitation of seniors and adults with disabilities, aged 18-59.
- House of Welcome Adult Day Services – offers a unique program for people with Alzheimer's disease and other dementias.
- Lifelong Learning – offers seniors enrichment classes, community education programs, physical fitness activities and ability to connect with friends.

**BILINGUAL SERVICES PROVIDED:**

Adult Protective Services, Case Management and Community Care Program

**REMARKS OR ADDITIONAL INFORMATION:**

North Shore Senior Center was founded in 1956. Since our founding, we have partnered with older adults to redefine the process of aging. Our mission is to foster the independence and well-being of older adults, enhance their dignity and self-respect, and promote their participation in and contribution toward all aspects of community life.

**CATEGORY OF SERVICES**

[HEALTH CARE](#)  
[HOMEMAKER SERVICES](#)  
[HOSPICE](#)  
[SENIOR SERVICES](#)

**NAME OF AGENCY:**

**NORTH SHORE  
UNIVERSITY HEALTHSYSTEM  
HOME & HOSPICE SERVICES**

**ADDRESS AND TELEPHONE:**

4901 Searle Parkway, Suite 160  
P.O. Box 1006  
Skokie, IL 60076-8006  
**(847) 475-2001**  
FAX: (847) 982-4344

**OFFICE HOURS:**

Monday - Friday: 8:30 a.m. - 5:00 p.m.  
24- Hour answering services  
Programs have on-call services, 24 hours/day

**CONTACT PERSON:**

Request Intake Department (847) 475-2001

**STAFF:**

Janet Sullivan: Sr. Vice President  
Rita Lang: Director of Professional Services  
Rita Ori: Director of Clinical Services

**AREA SERVED:**

Boundaries:    NORTH            Wisconsin Border  
                     SOUTH            North Avenue  
                     EAST                Lake Michigan  
                     WEST                Route 47

**FEES AND/OR DUES:**

Fees may be per visit or per day, depending on the program. Most services covered by Medicare, insurance, and managed care.

**AFFILIATIONS:**

Memberships: Illinois Home Care Council, National Association for Home Care, National Hospice Organization, Palliative Care Organization, Illinois Hospice and Palliative Care

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Services include intermittent skilled nursing care and certified nursing assistants; physical, occupational and speech therapists; comprehensive care for terminally ill patients (hospice program); IV therapy for pain management and selected IV medications, etc.; case management (medical social work)

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**

Accredited by the Community Health Accreditation Program (a National League for Nursing subsidiary)  
Illinois Department of Public Health Licensure  
Certified for Medicare and Medicaid

**CATEGORY OF SERVICES**

[COUNSELING](#)  
[HOUSING ASSISTANCE](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[SENIOR HOUSING SERVICES](#)  
[SENIOR SERVICES](#)

**NAME OF AGENCY:**

**NORTH WEST HOUSING PARTNERSHIP**

**ADDRESS AND TELEPHONE:**

1701 E. Woodfield Road, Suite 203  
Schaumburg, IL 60173  
**Office: (847) 969-0561**  
FAX: (847) 969-0564  
Website: [www.nwhp.net](http://www.nwhp.net)  
Email: [paulabush@nwhp.net](mailto:paulabush@nwhp.net)  
[michellehill@nwhp.net](mailto:michellehill@nwhp.net)  
[robysandys@nwhp.net](mailto:robysandys@nwhp.net)

**OFFICE HOURS:**

Monday - Friday: 9:00 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Robyn Sandys, Executive Director  
[robysandys@nwhp.net](mailto:robysandys@nwhp.net)

**STAFF:**

Robyn Sandys, Executive Director  
Paula Bush, Associate Director  
Michelle Hill, Program Manager  
Dawn Mocko, Office Assistant

**AREA SERVED:**

Northwest suburbs and those communities served by the Northwest Municipal Conference

**FEES AND/OR DUES:**

None

**AFFILIATIONS:**

Northwest Schaumburg Association of Commerce & Industry  
Illinois Association of Not for Profits

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

To provide leadership in the development and financing of a broad spectrum of housing options throughout the Northwest suburbs by:

1. HUD approved agency
2. Single Family Home Repair Program (Des Plaines, Hoffman Estates, & Schaumburg)
3. Researching and developing creative ways to meet the range of housing options.
4. Bringing together the resources needed to implement the community's housing needs.
5. Repairing, rehabilitating, and developing affordable housing.
6. Creating opportunities for employees to reside close to their places of employment.
7. Creating and developing affordable housing.
8. Housing Counseling
9. Down Payment & Assistance Program
10. Free Home Buyer Education Workshops
11. Senior Handyman Program (Arlington Heights, Buffalo Grove, Mount Prospect, Palatine, Rolling Meadows)

**BILINGUAL SERVICES PROVIDED:** Spanish upon request

**REMARKS OR ADDITIONAL INFORMATION:**

**CATEGORY OF SERVICES**

[ABUSE AND NEGLECT  
COUNSELING  
WOMEN/CHILDREN SERVICES](#)

**NAME OF AGENCY:**

**NORTHWEST CASA (Center Against Sexual Assault)**

**ADDRESS AND TELEPHONE:**

**Maine Office:** 415 W. Golf Road - Suite 47  
Arlington Heights, IL 60005  
**Northwest CASA at the Civic Center**  
2100 North Ridge, Suite G-102  
Evanston, IL 60201  
**24-Hour Hotline – (888) 802-8890**  
**Phone: (847) 806-6526**  
Intake: (847)806-6526 x 17  
FAX: (847) 806-6531  
Website: [www.nwcasa.org](http://www.nwcasa.org)  
Email: [office@nwcasa.org](mailto:office@nwcasa.org)

**OFFICE HOURS:**

9:00-5:00 Monday thru Friday with evening hours by appointment.  
We also have a 24-hour crisis hotline (see above).

**CONTACT PERSON:**

Caryn Brauweiler, Counseling Service Manager

**STAFF:**

Counselors, Bi-Lingual Counselors, Legal Advocate, Medical Advocate,  
Community Educators, Office Manager

**AREA SERVED:**

Northwest Suburban Cook County and North Suburban Cook County

**FEES AND/OR DUES:**

No charge for services.

**AFFILIATIONS:**

Member - Illinois Coalition Against Sexual Assault  
United Way

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Northwest CASA provides individual, family, and group counseling for survivors of sexual violence and their significant others. Counseling services are provided in English and Spanish. We provide 24/7 crisis intervention through our Hotline. We provide 24/7 medical advocacy in 8 area hospitals (including Advocate Lutheran General, Evanston, Skokie, Glenbrook, Northwest Community, Alexian Brothers, St. Alexius and St. Francis). We provide 24/7 criminal justice advocacy at 28 police departments. We also provide community education, professional training, and sexual abuse prevention education. All services are free.

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

[CASE MANAGEMENT](#)

[FOOD PANTRY](#)

[CAREER COUNSELING](#)

[INFORMATION, ASSISTANCE AND REFERRAL](#)

[CREDIT COUNSELING](#)

[FINANCIAL ASSISTANCE](#)

[HOUSING ASSISTANCE](#)

[VOLUNTEER PROGRAMS](#)

[YOUTH SERVICES](#)

NAME OF AGENCY:

**NORTHWEST COMPASS, INC.**

ADDRESS AND TELEPHONE:

1300 N. Northwest Hwy.

Mt. Prospect, IL 60056

**(847) 392-2344**

FAX: (847) 305-3972

Website: [www.northwestcompass.org](http://www.northwestcompass.org)

Email: [sinanov@northwestcompass.org](mailto:sinanov@northwestcompass.org)

OFFICE HOURS:

Monday – Tuesday – Thursday: 8:30 a.m. - 5:00 p.m.

Wednesday: 8:30am – 7:00pm

Friday: 8:30am – 2:00pm

CONTACT PERSON:

Sonia Ivanov, Managing Director of Program Delivery

Maria Rose Gomez, Program Specialist – [mrgomez@northwestcompass.org](mailto:mrgomez@northwestcompass.org)

STAFF:

15 staff persons

AREA SERVED:

Townships of Maine, Wheeling, Palatine, Schaumburg, Hanover, Barrington and Elk Grove.

FEES AND/OR DUES:

There are no fees for Northwest Compass programs/services; however, there are eligibility requirements to be met and some income restrictions for particular programs/services.

AFFILIATIONS:

Alliance to End Homelessness in Suburban Cook County

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Northwest Compass's Mission is to enhance our community by providing emergency services, education and empowerment which foster personal responsibility for those who are vulnerable or in crisis. Northwest Compass, Inc. serves individuals and families residing in the Northwest Suburbs of Cook County, regardless of age, race, legal status or socio-economic background, with a variety of programs/services. These programs/services include, but are not limited to Information, Intake and Referral, Career Counseling, Transitional Living, Housing Education & Assistance, Money Management Education, Food Connection, HYPE (Help Youth on the Path to Empowerment), Legacy Corp, Legal Clinic, Volunteer Program and additional seasonal programs/services.

BILINGUAL SERVICES PROVIDED: Spanish, Russian, Polish, Bulgarian.

REMARKS OR ADDITIONAL INFORMATION:

Individuals and families are free to call us regarding the ways in which we may be able to assist them. Due to the volume of families we help, there may be times when an appointment is necessary to serve them better.



CATEGORY OF SERVICES

[COUNSELING](#)  
[MENTAL HEALTH SERVICES](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**NORTHWEST SUBURBAN COUNSELING SERVICE**

ADDRESS AND TELEPHONE:

637 E. Golf Road - Suite 210  
Arlington Heights, IL 60005  
**(847) 228-6440**  
VOICE MAIL: (847) 228-6440  
FAX: (847) 359-8820  
Website: none

OFFICE HOURS:

Days and evenings by appointment Monday – Saturday  
Monday – Friday 9:00 a.m. – 9:00 p.m.  
Saturday 9:00 a.m. – 3:00 p.m.

CONTACT PERSON:

James R. Buchholz, LCSW

STAFF:

AREA SERVED:

Northwest Suburban Area

FEES AND/OR DUES:

Including Medicare. Most medical plans accepted.

AFFILIATIONS:

National Association of Social Work  
American Board Certified Clinical Social Worker

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We utilize creative and innovative approaches to the social and emotional problems of individuals, couples and families. We are skilled in handling a broad range of social and emotional problems.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION: We are currently seeking senior citizen clients. Additionally we provide Medicare mental health services.

CATEGORY OF SERVICES

[CHILD CARE SERVICES](#)  
[DAY CARE SERVICES](#)

NAME OF AGENCY:

**NORTHWEST SUBURBAN DAY CARE CENTER**

ADDRESS AND TELEPHONE:

1755 Howard Avenue  
Des Plaines, IL 60018-3025  
**Office: (847) 299-5103**  
Email: [nwsdcc1970@att.net](mailto:nwsdcc1970@att.net)  
Website: [www.northwestsuburbandaycarecenter.com](http://www.northwestsuburbandaycarecenter.com)

OFFICE HOURS:

Monday - Friday: 7:30 a.m. - 5:30 p.m.

CONTACT PERSON:

Mary Freeman

STAFF:

Mary Freeman - Executive Director  
Kate Uyechi – Program Director  
DCFS qualified teachers and assistants  
Full time cook with food service sanitation certificate

AREA SERVED:

Des Plaines and surrounding communities

FEES AND/OR DUES:

Few provide on-site applications/approvals for the IDHS Child Care Subsidy Program. Families are assessed monthly fees, using the IDHS sliding fee schedule, based on their income and family size. No additional fees are charged above this co-payment.

AFFILIATIONS:

ExceleRate Illinois  
Action for Children  
Cook County Child Care Resource and Referral

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Northwest Suburban Day Care Center is a not-for-profit, 501(c)(3) program that enables low-income parents to maintain employment and support their families by providing them with high-quality, affordable pre-school on a sliding fee scale for children ages 15 months to five years.

Earned **ExceleRate Illinois Silver Circle of Quality** since 2014.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

- 45<sup>th</sup> year of service to our community
- Full-time, year round care
- Licensed through the Dept. of Children & Family Services
- Two snacks and a hot, nutritious lunch prepared each day on the premises
- A daily pre-school curriculum with emphasis on kindergarten readiness
- A spacious and safe outdoor playground

CATEGORY OF SERVICES

[SENIOR RESIDENTIAL](#)

NAME OF AGENCY:

**OAKTON ARMS SENIOR RENTAL RETIREMENT  
COMMUNITY**

ADDRESS AND TELEPHONE:

1665 Oakton Place  
Des Plaines, IL 60018  
**(847) 827-4200**  
FAX: (847) 493-6526  
Website: [www.oaktonplace.com](http://www.oaktonplace.com)  
Email: [info@oaktonarms.com](mailto:info@oaktonarms.com)

OFFICE HOURS:

8:30 a.m. - 8:00 p.m.

CONTACT PERSON:

Jay Lewkowitz, Executive Director

STAFF:

Angie Batres, Social Director  
Barbara Travis, Marketing Coordinator  
Barbara Kottmeier, Resident Services Coordinator

AREA SERVED:

FEES AND/OR DUES:

\$2050 per month

AFFILIATIONS:

Des Plaines Chamber of Commerce  
Life Services Network of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Senior Citizen Congregate Living: Studio apartments with kitchenette and emergency call system; lunch and dinner provided; full range of activities; transportation; all utilities (except phone) included; satellite tv, housekeeping/maintenance services; free laundry facilities; long-term healthcare benefits at Oakton Pavillion.

BILINGUAL SERVICES PROVIDED: Polish, Spanish, and Italian

REMARKS OR ADDITIONAL INFORMATION:

Oakton Arms has space available for group meetings for organizations that need a meeting place. Contact Barbara Billing for more information.  
Adjoining closed passageway to Oakton Pavillion Nursing and Rehabilitation Center.

CATEGORY OF SERVICES

COLLEGES  
EDUCATIONAL SERVICES

NAME OF AGENCY:

**OAKTON COMMUNITY COLLEGE**

ADDRESS AND TELEPHONE:

**Des Plaines Campus**  
1600 East Golf Road  
Des Plaines, IL 60016  
**(847) 635-1600**  
FAX: (847) 635-1890

**Skokie Campus**  
7701 Lincoln Avenue  
Skokie, IL 6077  
**(847) 635-1400**  
FAX: (847) 635-1497

Website: [www.oakton.edu](http://www.oakton.edu)  
Email: [admission@oakton.edu](mailto:admission@oakton.edu)

OFFICE HOURS:

**Enrollment Center**  
**Des Plaines** – Room 1860  
**Skokie** – Room A100  
Monday -Thursday: 8:30 a.m. - 7:00 p.m.  
Friday: 8:30 a.m. - 5:00 p.m.\*  
Saturday: 9:00 a.m. – noon\*  
*\*Oakton is closed Friday-Sunday during the summer.*

AREA SERVED:

Illinois Community College District 535, which incorporates all of Maine Township.

FEES AND/OR DUES:

As of spring 2016, in-district tuition (for residents and employees of approved in-district companies) is \$123.25/credit hour. Out-of-district residents and seniors pay different rates depending on the course. Tuition subject to change; for up-to-date information, check [www.oakton.edu/admission/costs\\_financial\\_aid/tuition\\_fees/index.php](http://www.oakton.edu/admission/costs_financial_aid/tuition_fees/index.php).

AFFILIATIONS:

Oakton is accredited by the Higher Learning Commission. It is a member of the Illinois Community College Board, the American Council on Education, the American Association of Community Colleges, and the Council on Higher Education Accreditation.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Established in 1969, Oakton Community College offers more than 80 associate's degree and career certificate programs – and more than 2,500 courses – at its Des Plaines and Skokie campuses, in off-site location, and online. Students can transfer to more than 600 four-year institutions, or gain the skills they need to find the job of their dreams. Campus resources include two libraries, more than 40 student clubs, athletics, state-of-the-art science and health careers facilities, child care centers, and more.

BILINGUAL SERVICES PROVIDED:

Oakton offers free and low-cost ESL (English as a Second Language) courses at all levels in 31 locations. Day, evening, and weekend sessions are available. For information, visit [www.oakton.edu/conted/find\\_classes/ESL/index.php](http://www.oakton.edu/conted/find_classes/ESL/index.php).

REMARKS OR ADDITIONAL INFORMATION:

The College also offers continuing education through its Alliance for Lifelong Learning and Emeritus Program for seniors, and a wealth of cultural and educational events open to the public. Its free Koehonline Museum of Art mounts thought-provoking exhibitions, and the Performing Arts Center features theatrical and musical performances. Speakers, experts, and authors often give free lectures and presentations on campus.

The College provides on- and off-site training for local employers, and a Continuing Education for Health Professionals (CEHP) program offers dozens of courses approved for continuing education units through the Illinois Department of Financial and Professional Regulation.

CATEGORY OF SERVICES

[COLLEGES](#)  
[EDUCATIONAL SERVICES](#)

NAME OF AGENCY:

**OAKTON COMMUNITY COLLEGE**  
**ALLIANCE FOR LIFELONG LEARNING**

ADDRESS AND TELEPHONE:

1600 E. Golf Road  
Des Plaines, IL 60016  
**(847) 635-1808**  
FAX: (847) 635-1809

OFFICE HOURS:

8:15 a.m. - 5:00 p.m.

CONTACT PERSON:

Dr. Merrill Irvins, Jr., Associate Vice President for Continuing Education,  
Training and Workforce Development

STAFF:

Linda Davis, Senior Manager of Adult Education

AREA SERVED:

All of Maine, Niles, Northfield and Evanston Townships are in the Oakton  
Community College District.

FEES AND/OR DUES:

Some free ESL, GED and Literacy classes. Tuition varies.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

THE ALLIANCE FOR LIFELONG LEARNING serves the educational and growth needs of adults in the Oakton Community College District. It offers a variety of courses, seminars, workshops, and other activities. People from 18 to 90, from all walks of life participate in knowledge, skills and attitudes applicable to daily life.

The **ESL program** teaches listening, speaking, reading and writing skills and introduces students to the American culture.

The **Literacy Program** is for American and intermediate level ESL students who have difficulty reading.

BILINGUAL SERVICES PROVIDED:

For persons whose native language is not American English, classes in English as a second language (ESL program) are offered during the day and evening hours at several locations within the district.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[RESIDENTIAL HEALTH CARE](#)

NAME OF AGENCY:

**OAKTON PAVILLION HEALTHCARE FACILITY**

ADDRESS AND TELEPHONE:

1660 Oakton Place  
Des Plaines, IL 60018  
**(847) 299-5588**  
FAX: (847) 493-6525  
Website: [www.oaktonplace.com](http://www.oaktonplace.com)  
Email: [info@oaktonarms.com](mailto:info@oaktonarms.com)

OFFICE HOURS:

8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Jay Lewkowitz, LCSW – Executive Director  
Maureen Krahl, RN - Administrator  
Patricia Sordyl. - Admissions Coordinator

STAFF:

Joanne Powers, Director of Nursing  
Christy Czajka, MSW, - Social Services Director  
Monzer Kaddour, MD – Medical Director

AREA SERVED:

Northwest Suburbs

FEES AND/OR DUES:

Range of \$153 to \$222 per day based on accommodations and level of care.

AFFILIATIONS:

Life Services Network of Illinois/Joint Commission on Accreditation of Hospitals, Medicare, and Vitas Hospice  
BC/BS, VA, AETNA, and CIGNA  
Medicaid

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Oakton Pavillion Healthcare Facility  
24-hour skilled nursing services  
Special diets  
Physical therapy  
Occupational therapy  
Speech therapy  
Rehabilitative nursing  
Social services/pastoral care  
Full range of activities  
Supportive Care  
Short term stays – respite  
Comprehensive Wound Care

BILINGUAL SERVICES PROVIDED: German, Polish, Spanish, Lithuanian, Russian, and Tagalog

REMARKS OR ADDITIONAL INFORMATION:

Next door to Oakton Arms Retirement Community and has adjoining enclosed passageway.

CATEGORY OF SERVICES

[COUNSELING](#)  
[FAMILY SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**OMNI YOUTH SERVICES**

ADDRESS AND TELEPHONE:

1111 West Lake Cook Road  
Buffalo Grove, IL 60089  
**(847) 353-1500**  
FAX: (847) 465-1964  
Website: [www.omniyouth.org](http://www.omniyouth.org)

OFFICE HOURS:

Monday - Thursday: 9:00 a.m. - 9:00 p.m.  
Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Call intake at 847-353-1500

STAFF:

M.A., L.C.S.W., Counseling Staff  
B.A., M.A., L.C.S.W., Youth Development Staff

AREA SERVED:

Northwest Suburban Chicago Services: Maine Township, Fremont, Elmhurst, Vernon, Libertyville and Wheeling

FEES AND/OR DUES:

Sliding scale based on family income, Insurance accepted

AFFILIATIONS:

DCFS, DHS, DASA, Funded Providers, United Way  
Township and Municipal Governments  
A project of OMNI Youth Services with financial support from Cook County  
Development Block Grants, and Discover Financial Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Substance Abuse treatment, juvenile justice services and counseling, child abuse services, youth development programs, peer leadership services, family and individual counseling. Substance abuse prevention services and community education and outreach.

The Resource Service Program primarily serves the communities of Prospect Heights and Wheeling and services are offered in English and in Spanish. While providing services that address basic immediate needs, the focus is to promote self-sufficiency and increased participation in the community. Services and programs include: afterschool tutoring and mentoring program, parenting classes, public benefit applications, community-based health and financial education and special events.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION: Non-profit agency founded in 1975.

CATEGORY OF SERVICES

COUNSELING  
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**OMNI YOUTH SERVICES  
FAMILY OUTREACH PROGRAM**

ADDRESS AND TELEPHONE:

Hawthorne School  
2nd Floor, Entrance 3  
200 Glendale  
Wheeling, IL 60090  
**(847) 520-8856**  
Website: [www.omniyouth.org](http://www.omniyouth.org)

OFFICE HOURS:

Monday thru Friday by appointment.

CONTACT PERSON:

Jason Wynkoop, Associate Director  
[JWynkoop@omniyouth.org](mailto:JWynkoop@omniyouth.org)

STAFF:

Andrea Ensign, Program Coordinator  
Susana Becker, Family Outreach Specialist

AREA SERVED:

Village of Wheeling Residents and residents of Prospect Heights.

FEES AND/OR DUES:

Most services offered are free.

AFFILIATIONS:

A project of OMNI Youth Services with financial support from Cook County Development Block Grants, and Discover Financial Services.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Family Resource Program primarily serves the communities of Prospect Heights and Wheeling and services are offered in English and Spanish. While providing services that address basic immediate needs, the focus is to promote self-sufficiency and increased participation in the community.

Services and programs include: afterschool tutoring and mentoring program, parenting classes, public aid applications, computer access, women's support group, community-based health and financial education and special events.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

Affiliated with Omni Youth Services.  
A counseling center for youths.



CATEGORY OF SERVICES

[DAY CARE SERVICES](#)  
[PRESCHOOL PROGRAM](#)

NAME OF AGENCY:

**ONE HOPE UNITED  
CHILD DEVELOPMENT CENTERS**

ADDRESS AND TELEPHONE:

9375 Church St.  
Des Plaines, IL 60016  
**(847) 824-5180**  
FAX: (847) 824-5204  
Website: [www.onehopeunited.org](http://www.onehopeunited.org)

OFFICE HOURS:

Monday – Friday: 8:30 a.m.-6:00 p.m.  
Day Care Hours: Monday – Friday 6:30 am

CONTACT PERSON:

Josie O. Disterhoft, Director

STAFF:

Cheryl Davis-Malone (Des Plaines): 847-296-0669  
[cdavis-malone@onehopeunited.org](mailto:cdavis-malone@onehopeunited.org)  
Sandie Sylvester (O'Hare): 847.803-5181 [ssulvester@onehopeunited.org](mailto:ssulvester@onehopeunited.org)  
Amy Hirsh (Wilmette): 847.256-6601 [ahirsch@onehopeunited.org](mailto:ahirsch@onehopeunited.org)  
Diane Bishop (School Age): 847-998-7477 [dbishop@onehopeunited.org](mailto:dbishop@onehopeunited.org)

AREAS SERVED:

Same as staff locations

FEES AND/OR DUES:

Actual fees are based on 2, 3, and 5 day schedules and age of child.

AFFILIATIONS:

Preschool accredited by National Association for the Education of Young Children (NAEYC) and School-aged by After School Association (NAA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

LGCDC provides a year-round, highest quality, infant through school-age childcare program and services in five sites: Des Plaines, Wilmette, O'Hare, Park Ridge and Glenview. In 2008, it served 1000 families in these communities. It has over a hundred professionally trained and dedicated teachers and staff who strive for excellence in early childhood education and before-and-after school age and summer camp programs.

The current childcare service mix includes:

- Infant Care for infants six weeks and older and Preschool Program for children up to age five at Des Plaines, Wilmette and O'Hare sites.
- Kindergarten Program for children age six at Des Plaines,
- Before-and-After School Program for school-age children; first grade through age twelve – at the AVOCA West School in Glenview,
- A ten-week Summer Camp Program from June to August for children entering first grade through age fifteen in Park Ridge and Glenview.

BILINGUAL SERVICES PROVIDED: No, however staff is multi-lingual, (Hispanic, Asian, Arabic, Russian, Polish, and several Eastern European). Staff can translate and provide culturally sensitive care to parents and children.

CATEGORY OF SERVICES

[DISABLED SERVICES](#)  
[EDUCATIONAL SERVICES](#)

[HOUSING ASSISTANCE](#)  
[SENIOR HOUSING SERVICES](#)

NAME OF AGENCY:

**OPEN COMMUNITIES**  
**(formerly Interfaith Housing Center of the Northern Suburbs)**

ADDRESS AND TELEPHONE:

614 Lincoln Avenue  
Winnetka, IL 60093  
**(847) 501-5760 (voice/TYY)**  
FAX: (847) 501-5722  
Website: [www.open-communities.org](http://www.open-communities.org)  
Email: [info@open-communities.org](mailto:info@open-communities.org)

OFFICE HOURS:

Monday - Friday: 8:30 a. m. - 4:30 p. m.

CONTACT PERSON:

Gail Schechter, Executive Director

STAFF:

Alicia De La Cruz, Immigrant Leadership Project Director  
Carrie Cutler, Shared Housing Coordinator  
Brendan Saunders, Director of Organizing and Advocacy  
Michael Stumpf, Housing Counselor  
Neda Brisport, Director of Fair Housing  
Oliver Jury, Landlord-Tenant Liaison  
Jes Scheinpflug, Director of Communications

AREA SERVED:

Deerfield, Des Plaines, Evanston, Glencoe, Glenview, Highland Park, Highwood, Kenilworth, Lincolnwood, Morton Grove, Niles, Northbrook, Northfield, Park Ridge, Skokie, Wilmette, Winnetka

FEES AND/OR DUES:

Fees – n/a; All services are free and confidential.

AFFILIATIONS:

Membership includes 80 religious and civic organizations on the North Shore

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Open Communities' mission is to educate, advocate and organize to promote just and inclusive communities in north suburban Chicago.

Open Communities works with current and prospective residents and local groups to promote economically and culturally diverse communities in north suburban Chicago.

Open Communities uniquely combines direct housing service with advocacy. Open Communities serves persons with housing needs through fair housing discrimination and landlord/tenant complaint investigation, foreclosure and predatory lending prevention counseling, and the facilitation of Homesharing matches; and acts as the primary north suburban community organizer and advocate for the preservation and expansion of fair and affordable housing. Open Communities also provides extensive community education in fair housing, mortgage scam prevention, and immigrant leadership development.

BILINGUAL SERVICES PROVIDED: French, Polish, Russian, Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[AUTISM](#)  
[CASE MANAGEMENT](#)  
[DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES](#)  
[DISABLED SERVICES](#)  
[RESIDENTIAL PROGRAMS](#)  
[VOCATIONAL /REHABILITATION PROGRAMS](#)

NAME OF AGENCY:

**ORCHARD VILLAGE**

ADDRESS AND TELEPHONE:

7670 Marmora Manor  
Skokie, IL 60077  
**(847) 967-1800**  
FAX: (847) 967-9543  
Website: [www.orchardvillage.org](http://www.orchardvillage.org)  
Email: [info@orchardvillage.org](mailto:info@orchardvillage.org)

OFFICE HOURS:

9:00 a.m. - 5:00 p.m.  
(on call 24 hours)

CONTACT PERSON:

Martin Oliff, President & CEO

STAFF:

Allison Stark, VP, Programs

AREA SERVED:

Northern Cook County

FEES AND/OR DUES:

OHS funding  
Private pay

AFFILIATIONS:

Northwest Suburban United Way  
United Way of the North Shore  
Chambers of Commerce: Skokie  
Illinois Association of Rehabilitation Services  
Department of Human Services  
Department of Rehabilitative Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Orchard Village provides residential, vocational, and in-home supports to children and adults with developmental disabilities and Orchard Academy, a private, therapeutic day school that educates 17-22 year olds with a variety of disabilities. By protecting and nurturing a person's rights to control his or her own destiny in a positive way, Orchard Village contributes to an increased quality of life, which ensures growth and satisfaction. We serve over 300 people.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

Orchard Village throughout the north and northwest suburbs. Volunteers are needed to work directly with or on behalf of our consumers, including helping customers with community-based activities helping with special events that raise needed funds, and board committees.

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)  
[FOOD PANTRY](#)

NAME OF AGENCY:

**OUR LADY OF RANSOM CATHOLIC CHURCH**

ADDRESS AND TELEPHONE:

8624 W. Normal  
Niles, IL 60714  
**(847) 823-2550**  
FAX: (847) 823-4291  
Website: [www.olransom.org](http://www.olransom.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 8:30 p.m.  
Saturday: 9:00 a.m. – 5:30 p.m.  
Sunday: 9:00 a.m. – 1:30 p.m.

CONTACT PERSON:

Rev. Christopher Gustafson, Pastor

STAFF:

AREA SERVED:

Niles, Park Ridge, and Des Plaines

FEES AND/OR DUES:

None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Many Parish Organizations and Programs serve the needs of those in our Parish Community and the local community.

BILINGUAL SERVICES PROVIDED:

Sacrament of Reconciliation in Polish and Italian (during Advent and Lent)  
Christmas Celebration SIMBANG GABI in Tagalog

REMARKS OR ADDITIONAL INFORMATION:

Our Lady of Ransom Parish has Religious Education Program for students who attend public school.

CATEGORY OF SERVICES

[DISABLED SERVICES](#)  
[TRANSPORTATION](#)

NAME OF AGENCY:

**PACE**  
**SUBURBAN BUS SERVICE**

ADDRESS AND TELEPHONE:

550 W. Algonquin  
Arlington Heights, IL 60005  
**(847) 364-7223**  
TTY: (847) 364-5093  
Website: [www.PaceBus.com](http://www.PaceBus.com), [www.PaceRideShare.com](http://www.PaceRideShare.com)  
Email: [passenger.services@pacebus.com](mailto:passenger.services@pacebus.com)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Pace Customer Relations                      847-364-7223, option 3  
RTA Travel Information Center              836-7000 (any local area code)  
RTA ADA Certification                        312-663-4357

STAFF:

AREA SERVED:

Pace service is available in northeastern Illinois including Cook, DuPage, Kane, Lake, McHenry, and Will counties

FEES AND/OR DUES:

<u>Service</u>	<u>Regular Fare</u>	<u>Reduced Fare</u>
Regular Fixed Routes	\$1.75	\$0.85
Premium Express Routes	\$4.00	\$2.00
Transfers	\$0.25	\$0.15
ADA Paratransit	\$3.00	
Dial-a-Ride	Fare determined by municipality/township	

AFFILIATIONS:

Regional Transportation Authority, Chicago Transit Authority, Metra

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Pace is the premier suburban transit provider, safely and efficiently moving people to and from work, school, and other regional destinations. Pace serves tens of thousands of daily riders with a variety of services including:

Fixed Route Bus Service – Transit buses that follow a predetermined route and schedule

ADA Paratransit Service – Prearranged origin-to-destination service for persons with disabilities whose eligibility has been determined by the regional certification process managed by the RTA. ADA service operates in areas that are within ¼ mile of CTA and Pace’s regular fixed routes and during the same days and hours as those routes.

Vanpool Program – Work related transportation service providing vans to groups of local employees for daily ridesharing.

Dial-a-Ride and Call-n-Ride Program – Local transportation services, often administered by municipalities or townships, that use smaller capacity vehicles to serve short trips within communities.

BILINGUAL SERVICES PROVIDED: Spanish. Para informacion en espanol 847-228-3575

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[HEALTH CARE](#)  
[RESIDENTIAL HEALTH CARE](#)

NAME OF AGENCY:

**PARK RIDGE CARE CENTER, LTD.**

ADDRESS AND TELEPHONE:

665 Busse Highway  
Park Ridge, IL 60068  
**(847) 825-5517**  
FAX: (847) 825-5596

OFFICE HOURS:

9:00 a.m. - 5:30 p.m.

CONTACT PERSON:

Rob Weisz, Administrator

STAFF:

Gina Canlas, DON  
Dr. Morris Mauer, Medical Director

AREA SERVED:

No limitations

FEES AND/OR DUES:

Average daily rate is \$140 per day  
Doctor visits, medications and diapers are extra  
Medicare and Medicaid approved

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Post hospitalization recovery and rehabilitation, speech therapy, respiratory therapy, occupational and physical therapies coordinated to speed your recovery and return home.

BILINGUAL SERVICES PROVIDED: Polish, Filipino, Spanish

REMARKS OR ADDITIONAL INFORMATION:

Post-acute services, skilled nursing care and rehabilitation in a small, cozy setting.

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**PARK RIDGE CHAMBER OF COMMERCE**

ADDRESS AND TELEPHONE:

720 Garden Street  
Park Ridge, IL 60068  
**(847) 825-3121**  
FAX: (847) 825-3122  
Website: [www.ParkRidgeChamber.org](http://www.ParkRidgeChamber.org)  
Email: [info@ParkRidgeChamber.org](mailto:info@ParkRidgeChamber.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. to 4:30 p.m.

CONTACT PERSON:

Gail Haller, Executive Director

STAFF:

Dorothy Brownstein, Accounting  
Cindy Clark, Administrative Assistant  
Phil Casia, Admin Asst/Graphic Designer

AREA SERVED:

Park Ridge and adjacent area

FEES AND/OR DUES:

Dependent upon number of employees and other factors.

AFFILIATIONS:

Illinois State Chamber of Commerce  
Illinois Association of Chamber Executives  
U.S. Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Park Ridge Chamber of Commerce Mission is to provide leadership and support to its business, professional and community organizations.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Park Ridge Chamber offers networking, marketing, and other opportunities for members to market their goods and services and receive recognition with the community.

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**PARK RIDGE COMMUNITY CHURCH**

ADDRESS AND TELEPHONE:

100 S. Courtland Avenue  
Park Ridge, IL 60068  
**(847) 823-3164**  
FAX: (847) 823-3165  
Website: [www.parkridgecommunitychurch.org](http://www.parkridgecommunitychurch.org)  
Email: [office@parkridgecommunitychurch.org](mailto:office@parkridgecommunitychurch.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 12:00 noon and 1:00 p.m. - 4:00 p.m.

CONTACT PERSON:

Rev. Brett McCleneghan, PHD. Senior Minister

STAFF:

AREA SERVED:

Park Ridge and adjacent communities

FEES AND/OR DUES:

The church is maintained by the gifts of its members.

AFFILIATIONS:

United Church of Christ

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Ecumenical Christian church with worship services, Christian education for all ages, music and fellowship programs and groups, opportunities for community, regional, national and international service. Park Ridge Community Church participates in both Stephen Ministry.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

The church maintains a medical supplies closet and loans items available to the public on a no-cost, first-come, first-serve basis.



CATEGORY OF SERVICES

[SCHOOLS](#)

NAME OF AGENCY:

**PARK RIDGE COMMUNITY  
CONSOLIDATED SCHOOL DISTRICT 64**

ADDRESS AND TELEPHONE:

164 S. Prospect Ave.  
Park Ridge, IL 60068  
**(847) 318-4300**  
FAX: (847) 318-4351  
Website: [www.d64.org](http://www.d64.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 4:30 p.m.

CONTACT PERSON:

James Even, Director of Pupil Services/Special Education  
Email: [JEVEN@D64.ORG](mailto:JEVEN@D64.ORG)

STAFF:

School Social Workers, Psychologists, Learning Behavior Specialists,  
Speech Language Pathologists, Occupational Therapists, Physical  
Therapists, School Nurses

AREA SERVED:

District 64 enrollment area

FEES AND/OR DUES:

None

AFFILIATIONS:

Illinois School Psychologists Association  
Early Childhood Development Center  
National Association of School Psychologists  
The International Dyslexia Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Special education referral and assessment services.  
Full continuum of special education and related services.

BILINGUAL SERVICES PROVIDED: "English as a Second Language" service is  
provided to District 64 pupils.

REMARKS OR ADDITIONAL INFORMATION:

Our district has cooperative working relations with all outside agencies and organizations serving students and their families in district 64.

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL  
VOLUNTEER PROGRAM](#)

NAME OF AGENCY:

**PARK RIDGE COMMUNITY FUND**

ADDRESS AND TELEPHONE:

720 Garden Street  
Park Ridge, IL 60068-4015  
**(847) 825-5311**  
FAX: (847) 825-5317  
Website: [www.prcommunityfund.org](http://www.prcommunityfund.org)  
Email: [info@prcommunityfund.org](mailto:info@prcommunityfund.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Gail Haller, Executive Director

STAFF:

Volunteers as needed

AFFILIATIONS:

Park Ridge Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Park Ridge Community Fund is an organization of volunteers working year around to assess community needs, raise funds and to allocate those funds to organizations, that provide shelter, counseling, emergency funds, health projects and other services for those who need assistance.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

You want to help, but you want to be sure your gift will truly matter – and that it will benefit people in Park Ridge. Since 1958, the Park Ridge Community Fund has made it happen.

With one convenient gift, you help provide healthy outlets and medical care for youth, social services for seniors and the homebound, a safe haven and advocacy for domestic violence and abuse victims, education and care for seriously disabled adults and children, mental health care and services for families in crisis, and much more. Some needs are obvious, others are hidden; all affect our quality of life right here in Park Ridge.

Each year, PRCF's local board assesses our community's needs, and then we raise and allocate funds to approved local charities and non-profit organizations that serve those needs. PRCF is a 501(c)(3) organization and all donations are tax-deductible as allowed by law.

*You can donate securely at [www.prcommunityfund.org](http://www.prcommunityfund.org) or at one of our special events coming up.*

CATEGORY OF SERVICES

INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**PARK RIDGE HEALTHY COMMUNITY PARTNERSHIP**

ADDRESS AND TELEPHONE:

N/A

OFFICE HOURS:

N/A

CONTACT PERSON:

Joyce Christensen, Facilitator  
[jrcjec@aol.com](mailto:jrcjec@aol.com)

STAFF:

None, 18 volunteer members on task force from the community

AFFILIATIONS:

Advocate Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The partnership identifies various concerns and needs within the community and through promoting broad-based community participation, collaboration, and cooperation, works on initiatives to improve quality of life for those living and working within Park Ridge.

BILINGUAL SERVICES PROVIDED:

None

REMARKS OR ADDITIONAL INFORMATION:

Monthly meetings are held at the Park Ridge City Hall on the 4<sup>th</sup> Wednesday at 7:30 a.m.

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL  
OUTREACH SERVICES](#)

NAME OF AGENCY:

**PARK RIDGE HUMAN NEEDS TASK FORCE**

ADDRESS AND TELEPHONE:

505 Butler Place  
Park Ridge, IL 60068  
**(847) 318-6721**  
FAX: (847) 318-5300

OFFICE HOURS:

8:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Brigid Madden  
[bmadden@parkridge.us](mailto:bmadden@parkridge.us)

STAFF:

AREA SERVED:

Park Ridge

FEES AND/OR DUES:

None

AFFILIATIONS:

Community churches, organizations, and agency representatives appointed by the mayor.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

To assess the human needs of the community and to help ensure that they are met by utilizing existing resources.

To identify areas of human need not currently met by existing resources and recommend a plan to address those needs.

To raise awareness and promote more effective communication by providing education as it relates to the human needs of the community.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

ABUSE AND NEGLECT  
CASE MANAGEMENT  
COUNSELING  
CRISIS INTERVENTION  
GOVERNMENT SERVICES

INFORMATION, ASSISTANCE AND REFERRAL  
MENTAL HEALTH SERVICES  
OUTREACH SERVICES  
POLICE DEPARTMENT

NAME OF AGENCY:

**PARK RIDGE POLICE DEPARTMENT  
SOCIAL WORK SECTION**

ADDRESS AND TELEPHONE:

200 S. Vine  
Park Ridge, IL 60068  
**(843) 348-2137**  
FAX: (847) 318-5308

OFFICE HOURS:

Varies - 24-hour response service  
Monday – Friday 9am – 5pm  
Thursday 12 noon – 8pm

CONTACT PERSON:

Geri Silic, LCSW  
[gsilic@parkridgepolice.org](mailto:gsilic@parkridgepolice.org)

STAFF:

1 full time

AREA SERVED:

Park Ridge

FEES AND/OR DUES:

None

AFFILIATIONS:

NASW, APSW (Association of Police Social Workers)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Crisis intervention, short-term counseling, evaluations/assessments, domestic violence victim advocacy, mental health crisis response, community outreach

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[LIBRARY](#)

NAME OF AGENCY:

**PARK RIDGE PUBLIC LIBRARY**

ADDRESS AND TELEPHONE:

20 S. Prospect Avenue  
Park Ridge, IL 60068  
**(847) 825-3123**  
**(847) 825-4527 (Children's)**  
FAX: (847) 825-0001  
Website: [www.parkridgelibrary.org](http://www.parkridgelibrary.org)

OFFICE HOURS:

Monday - Thursday: 9:00 a.m. - 9:00 p.m.  
Friday: 9:00 a.m. - 5:00 p.m.  
Saturday: 9:00 a.m. - 5:00 p.m.  
Sunday: 1:00 p.m. - 5:00 p.m. from September to May

CONTACT PERSON:

Cathy Thompson  
Outreach Coordinator  
847.720-3382  
Email: [cthompso@prpl.org](mailto:cthompso@prpl.org)

AREA SERVED:

Park Ridge

FEES AND/OR DUES:

Free to residents of Park Ridge  
Reciprocal borrowing and interlibrary loan to library members of  
the Reaching Across Illinois Library System (RAILS)

AFFILIATIONS:

RAILS Library System

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Circulating library materials. Cultural, educational and recreational programs for adults and children. Outreach services include programming to institutions and social organizations, homebound services, talking books, and large print materials. Reference and readers advisory services available. Special Services room for Vision Impaired\*

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Public typewriter  
Study rooms available  
Literacy and ESL materials  
Foreign Language Book Collection  
Hand-held magnifiers available for checkout  
Homebound delivery service of library items  
Low Vision Support Group meets monthly  
Computers with Internet, Microsoft Word, Access and Powerpoint are available to the public  
Meeting rooms, which includes sound systems with headphones for the hearing impaired  
\* Special Services Room equipped with Optelec CCTV – computer with software for visually impaired that magnifies and reads aloud, 4 CCTVs that circulate in community  
Job Search Workshops

CATEGORY OF SERVICES

[FAMILY SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**PARK RIDGE PARK DISTRICT**

ADDRESS AND TELEPHONE:

Main Customer Service Office  
2701 W. Sibley St.  
Park Ridge, IL 60068  
**(847) 692-5127**  
FAX: (847) 318-6808

OFFICE HOURS:

Monday – Thursday 8:30 a.m. - 8:00 p.m.  
Friday 8:30 a.m. – 4:30 p.m.  
Saturday 9:00 a.m. – Noon

CONTACT PERSON:

Margaret Holler, Manager of Marketing & Public Relations  
[mholler@prparks.org](mailto:mholler@prparks.org)

STAFF:

55 full-time, over 500 seasonal and part-time

AREA SERVED:

City of Park Ridge and portions of Niles

FEES AND/OR DUES:

Varies

AFFILIATIONS:

Maine-Niles Association of Special Recreation - member park district

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Provide recreational and leisure services for all age groups.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION: [www.parparks.org](http://www.parparks.org)

CATEGORY OF SERVICES

[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)  
[VOLUNTEER PROGRAMS](#)

NAME OF AGENCY:

**PARK RIDGE PARK DISTRICT  
CENTENNIAL ACTIVITY CENTER**

ADDRESS AND TELEPHONE:

100 S. Western  
Park Ridge, IL 60068  
**(847) 692-3597**  
FAX: (847) 692-8592  
Website: [www.prparks.org](http://www.prparks.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Jennifer Meyers  
[jmeyers@prparks.org](mailto:jmeyers@prparks.org)

STAFF:

Manager – Jennifer Meyers  
Registrar – Kathy Sherbin

AREA SERVED:

Park Ridge and surrounding communities

FEES AND/OR DUES:

<u>Resident</u>	<u>Non-Resident</u>
Single - \$47	Single - \$67
Couple - \$72	Couple - \$100

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Centennial Activity Center is a home to the S.T.A.R. membership (Seniors Together At Recreation.) The Centennial Activity Center is open seven-days a week offering daily programs and activities for S.T.A.R. members in the areas of recreation, education, health and fitness, and social service.

S.T.A.R. membership is open to people 55 years of age and older.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

The Centennial Activity Center is open 7 days a week for people to take part in programs or drop-in.



CATEGORY OF SERVICES      [ALCOHOLISM](#)      [DRUG TREATMENT](#)  
[ADOLESCENT SERVICES](#)      [SENIOR SERVICES](#)  
[CLINICAL SERVICES](#)      [YOUTH SERVICES](#)  
[COUNSELING SERVICES](#)

NAME OF AGENCY:      **PEER SERVICES**

ADDRESS AND TELEPHONE:  
3633 West Lake Avenue, Suite 305      906 Davis Street  
Glenview, IL 60026      Evanston, IL 60201  
**(847) 657-7337**      **(847) 492-1178**  
Website: [www.peerservices.org](http://www.peerservices.org)  
Email: [contact@peerservices.org](mailto:contact@peerservices.org)

OFFICE HOURS:  
Glenview: 11 am – 7 pm Monday – Friday.  
Additional hours by appointment.  
Evanston: 7 am – 10 pm M, T, and Th; 7 am – 6 pm F.  
Additional hours by appointment

CONTACT PERSON:      Call and ask for adolescent or adult intake.

STAFF:      Substance abuse prevention specialists, certified addictions counselors, LCSWs, LCPCs, nurses and a physician

AREA SERVED:      Maine Township, Northfield Township, Niles Township, New Trier Township, Evanston Township and the north side of Chicago

FEES AND/OR DUES:      Based on family income and the number of people being supported by that income. Accept Medicaid, Medicare and most private insurance plans.

AFFILIATIONS:      Licensed by the Illinois Department of Human Services Division of Alcoholism and Substance Abuse  
Accredited by the Joint Commission  
United Way Member Agency

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
Substance Abuse Assessments  
Substance Abuse Counseling  
Substance Abuse Outpatient Treatment  
Substance Abuse Intensive Outpatient Treatment (IOP)  
Drug Testing  
DUI Classes  
Alcohol and Drug Education Classes  
Substance Abuse Early Intervention Counseling  
Speakers for Schools, Parent Groups, Civic Groups and Faith-based Organizations  
Prevention Consultation

BILINGUAL SERVICES PROVIDED: Services available in Spanish

REMARKS OR ADDITIONAL INFORMATION: Non-profit agency founded in 1975.

CATEGORY OF SERVICES

[HOSPICE](#)

NAME OF AGENCY:

**RAINBOW HOSPICE and PALLIATIVE CARE**

ADDRESS AND TELEPHONE:

1550 Bishop Court  
Mount Prospect, IL 60056  
**(847) 685-9900**  
FAX: (847) 294-9613  
Website: [www.RainbowHospice.org](http://www.RainbowHospice.org)  
Email: [info@rainbowhospice.org](mailto:info@rainbowhospice.org)

Rainbow Hospice Ark, Inpatient Unit  
1601 North Western Avenue  
Park Ridge, IL 60068  
**(847) 692-8899**

OFFICE HOURS:

8:00 a.m. - 5:30 p.m.  
Professional staff on call 24 hours.

CONTACT PERSON:

Pat Ahern, CEO  
Carol Tebbe, Director Of Marketing & Business Division

STAFF:

M.D., R.N., M.S.W., H.H.A., Chaplain, Pharmacist, Music Therapist,  
Massage Therapist, Volunteers, and Bereavement Counselors

AREA SERVED:

We are licensed to serve Cook County and the five collar counties:  
DuPage, Kane, Lake, McHenry and Will

AFFILIATIONS:

Advocate Health Care  
Resurrection Health Care Corporation  
Medicare / Medicaid Certified  
Illinois Hospice and Palliative Care Organization  
National Hospice and Palliative Care Organization  
CHAP Accredited

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Mission Statement: Rainbow Hospice and Palliative Care empowers people to live with dignity and hope while coping with illness, loss and the end of life.

Not-for-profit, community based, full hospice program for patients with life-limiting illnesses expressing a desire for comfort care. Home-based services and in-patient care when appropriate. Contracts with numerous long term care facilities in the service area (call for a list of facilities). Rainbow Hospice is affiliated with Advocate Health Care and Resurrection Health Care Corporation.

The Rainbow Hospice Bereavement Program is open to anyone who has experienced a loss through death. Bereavement Services include: support groups, counseling, correspondence program, and volunteer follow-up. The Good Mourning Program – for children, teens, and families, and a Widowed Persons Service offer specialized grief support and educational programs.

The Rainbow Life Institute for Learning offers presentations about end-of-life care and related topics for health care professionals and the community, especially groups of older adults.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:

Rainbow Hospice and Palliative Care has ranked among the top 100 companies in Modern Healthcare Magazine's list of Best Places to Work in Healthcare for 2010.

CATEGORY OF SERVICES

[RESALE SHOPS](#)

**Avenues to Independence**

Avenues Thrift Shoppe  
7710 W. Touhy  
Chicago, IL 60630  
**Phone: 773-631-6230**  
Tues-Sat 10 am – 5 pm  
(Thurs open 1 pm until 8 pm)  
\*Call about donations/pickups

**Clearbrook**

Practically Perfect Resale Shop  
1815 W. Central Road  
Arlington Heights, IL 60005-2410  
**Phone: 847-577-0267**  
Hours: M-F 10 am – 5pm  
Sat. 9 – 5, Sun. 12 – 5  
\*Donations accepted on Monday, Wednesday and  
Friday from 10:00 am until 5:00 pm and Saturday  
from 9:00 am until 3:00 pm, or call for a pickup at  
847-577-0267.

**Shelter Thrift Shop**

622-626 S. Roselle Road  
Weathersway Plaza  
Schaumburg, IL  
**Phone: 847-534-0276**  
Hours: Mon-Fri 10 am – 7 pm  
Sat 10 am – 4 pm, Sun 12 pm – 4 pm  
\*Donations accepted. Local pickup for large items  
is available.

**WINGS Niles Resale Store**

8349 W. Golf Road  
**Phone: 847-965-1454**  
Hours:  
Monday- Closed  
Tuesday, Wednesday, Friday 10:00 am – 6:00 pm  
Thursday 10:00 am – 8:00 pm  
Saturday 10am to 5pm  
Sunday 11am to 5pm  
Donation Hours: During store hours

**WINGS Palatine Resale Store**

1315 N. Rand Road  
**Phone: 847-963-0861**  
Hours:  
Daily 11:00 am – 7:00 pm  
Donation Hours: Daily 11:00 am – 4:30 pm

**WINGS Schaumburg Resale Store**

855 W Higgins  
**Phone: 847-884-7411**  
Hours:  
Monday –10:00 am – 6:00 pm  
Tuesday – 10:00 am – 6:00 pm  
Wednesday – 10:00 am – 6:00 pm  
Thursday – 10:00 am – 8:00 pm  
Friday – 10:00 am – 6:00 pm  
Saturday 10am to 5pm  
Sunday 11am to 5pm  
Donation Hours: During store hours

CATEGORY OF SERVICES

[AUTISM](#)  
[CAREER COUNSELING](#)  
[CREDIT COUNSELING](#)  
[DISABLED SERVICES](#)

[HOUSING ASSISTANCE](#)  
[REHABILITATION PROGRAMS](#)  
[VOCATIONAL](#)

NAME OF AGENCY:

**RESOURCES FOR COMMUNITY LIVING**

ADDRESS AND TELEPHONE:

4300 Lincoln Ave., Ste. K  
Rolling Meadows, IL 60008  
**(847) 701-1554**  
FAX: (847) 701-1560  
Website: [www.rescoliv.org](http://www.rescoliv.org)  
Email: [info@rescoliv.org](mailto:info@rescoliv.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.  
Evening appointments available.  
Answering machine picks up when staff is on appointments during regular hours.

CONTACT PERSON:

Frederick Stupen, Executive Director

STAFF:

Karen Asta, Support/Intake Worker  
Kathy Bouras, Support Services Coordinator  
Becky Trainor, Volunteer Coordinator

AREA SERVED:

North and Northwest suburbs of Cook County, DuPage, Lake counties

FEES AND/OR DUES:

\$16 charge for background check  
No other fees/dues apply, however, families are asked to support RCL through donations and volunteer efforts.

AFFILIATIONS:

Rolling Meadows Chamber of Commerce  
Society of Nonprofit Organizations  
Association for Retarded Citizens (ARC)  
Schaumburg Business Association  
Housing Action Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Resources for Community Living offers affordable housing for adults with developmental or physical disabilities through either shared housing, or independent apartments and home ownership. Individualized support services are also provided to assist disabled individuals in becoming more independent. Resources for Community Living also provides free monthly support and social groups.

BILINGUAL SERVICES PROVIDED:

Arrangements will be made to accommodate individuals who do not speak or read English.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[HOME HEALTH CARE](#)

NAME OF AGENCY:

**RESURRECTION HOME HEALTH SERVICES  
AND HOME MEDICAL EQUIPMENT**

ADDRESS AND TELEPHONE:

5747 Dempster  
Morton Grove, IL 60053  
**(847) 568-8500**  
FAX: (847) 568-8504  
Website: [www.homecare.reshealth.org](http://www.homecare.reshealth.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. – 5:00 p.m.

CONTACT PERSON:

Betye Ochoa, System Director

STAFF:

Clinical Social Work Staff  
RN, Therapists; Occupational, Physical, Speech  
Certified Nursing Assistants

AREA SERVED:

Chicagoland areas and surrounding suburbs

FEES AND/OR DUES:

None  
Medicare, Medicaid and private insurance

AFFILIATIONS:

American Hospital Association  
Catholic Multi System Home Health Care  
National Association of Home Health  
Illinois Home Care Council  
MCHC

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Comprehensive discharge planning for needed continuity of care  
Crisis intervention for patients, families and employees  
Information and Referral Services  
Collaboration with community councils and agencies to promote hospital programs and services  
Home Care - provides intermittent visits (Medicare, Medicaid, insurance, private care)  
Durable medical equipment (rental and patient purchase)

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[HEALTH CARE](#)  
[REHABILITATION SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)

NAME OF AGENCY:

**RESURRECTION NURSING & REHABILITATION CENTER**

ADDRESS AND TELEPHONE:

1001 N. Greenwood Avenue  
Park Ridge, IL 60068  
**(847) 692-5600**  
FAX: (847) 692-9928  
Website: [www.reshealthcare.org](http://www.reshealthcare.org)

OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 5:00 p.m.  
Saturday: 10:00 a.m. - 2:00 p.m.

CONTACT PERSON:

Brandy Gallagher, Director of Admissions  
[Brandy.Gallagher@reshealthcare.org](mailto:Brandy.Gallagher@reshealthcare.org)

STAFF:

Nursing, Restorative Nursing, Care Plan Team, Physical Therapists, Occupational Therapists, Speech Pathologist, Dietician, Social Workers, Activity Aides, Wound Care Nursing

AREA SERVED:

No boundaries

FEES AND/OR DUES:

Daily Room Rates (effective 7/1/2011)			
	PRIVATE ROOM	SEMI-PRIVATE	WARD
Intermediate Care	\$258	\$213	
Skilled Care	\$277	\$234	\$204
Sub-Acute/Medicare	\$465	\$450	\$429

AFFILIATIONS:

Presence Health  
Resurrection Medical Center  
Our Lady of the Resurrection Center  
St. Francis Hospital  
St. Joseph's Hospital  
St. Mary and Elizabeth Hospitals  
Holy Family Medical Center - LTACH

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Resurrection Nursing and Rehabilitation Center is a faith-based facility that specializes in Subacute Rehabilitation and Wound Healing. Resurrection has served the Park Ridge Community for more that 20 years. We are located on the corner of Greenwood and Oakton. Resurrection Nursing and Rehabilitation Center provides outstanding services in a comfortable, home-like surrounding. The facility is owned and operated by Presence Health.

BILINGUAL SERVICES PROVIDED: Polish, Indian, German, Spanish, and Italian

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[SENIOR SERVICES](#)

NAME OF AGENCY:

**ROSEMONT SENIORS CITIZENS CENTER**

ADDRESS AND TELEPHONE:

6336 Kirchoff St.  
Rosemont, IL 60018  
**(847) 823-7349**  
FAX - NONE

OFFICE HOURS:

Wednesday: 10:00 a.m. - 3:00 p.m.

CONTACT PERSON:

Robert Smith, President

STAFF:

AREA SERVED:

Rosemont

FEES AND/OR DUES:

AFFILIATIONS:

United Leyden Township

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Luncheons Monthly, Bazaar

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Just a nice place.

**CATEGORY OF SERVICES**

[CHURCHES / SYNAGOGUES](#)  
[EMERGENCY SERVICES](#)  
[FOOD PANTRY](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[JOB PLACEMENT SERVICES/JOB TRAINING](#)  
[VOLUNTEER SUPPORT SERVICES](#)

**NAME OF AGENCY:**

**THE SALVATION ARMY OF DES PLAINES**

**ADDRESS AND TELEPHONE:**

609 W Dempster Street  
Des Plaines, IL 60016  
**(847) 981-9111**  
Website: [www.salarmydesplaines.org](http://www.salarmydesplaines.org)

**OFFICE HOURS:**

Monday - Thursday, 9:00 a.m. – 12:00 p.m. and 1:00 p.m. - 4:00 p.m.

**CONTACT PERSON:**

Captain David Martinez

**STAFF:**

Captain David and Shannon Martinez  
Alberto & Florinelvi Giraldo (Spanish)  
Maylin Quinones – [maylin\\_quinones@usc.salvationarmy.org](mailto:maylin_quinones@usc.salvationarmy.org)  
Glen Tagansky (Russian)

**AREA SERVED:**

Des Plaines, Mount Prospect, Elk Grove Village,  
Rosemont, and Arlington Heights.

**FEES AND/OR DUES:**

None

**AFFILIATIONS:**

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

We provide emergency assistance to those in need. We provide utility assistance, rent assistance, and furniture vouchers due to fire or flood. We assist with job searches and have a weekly food pantry in which clients can visit monthly. We have church/congregation activities in English, Spanish and Russian. Client will be interviewed to determine needs, what resources we have available and any appropriate referrals.

**BILINGUAL SERVICES PROVIDED:** Staff speaks Spanish and Russian

**REMARKS OR ADDITIONAL INFORMATION:**

Food Pantry: Thursdays 9:30 am – 11:30 am and 1:00 pm – 2:45 pm  
You must provide proof of residence, and dates of birth of all residents.



CATEGORY OF SERVICES

COUNSELING

NAME OF AGENCY:

**THE SALVATION ARMY  
FAMILY & COMMUNITY SERVICES**

ADDRESS AND TELEPHONE:

1616 N. Arlington Heights Rd.  
Arlington Heights, IL 60004  
(847) 392-0265  
FAX: (847) 392-0274

**TELEPHONE INTAKE (847) 392-0265 FAX: (847) 392-0274**

OFFICE HOURS:

Monday - Thursday: 8:30 a.m. - 9:00 p.m.  
Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Freddi Krell

STAFF:

All counselors are LCSW social workers  
Bilingual (Spanish/English) workers are available

AREA SERVED:

Maine Township (excluding Park Ridge), Elk Grove Township,  
East Maine School District 63, Wheeling Township, Palatine Township, and  
Schaumburg Township

FEES AND/OR DUES:

Sliding Fee Scale

AFFILIATIONS:

The Salvation Army Family Services  
United Way of Suburban Chicago  
Alliance For Children and Families  
Council on Accreditation for Children and Family Service, Inc.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Individual, Couple, Family, Parent-Child Counseling  
Abuse & Neglect  
Adolescent Services  
(Domestic) Violence Counseling  
Family Services  
Information & Referral  
Mental Health  
Parenting  
Support Groups

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[EMERGENCY SERVICES](#)  
[FOOD PANTRY](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**THE SALVATION ARMY  
WORSHIP AND SERVICE CENTER**

ADDRESS AND TELEPHONE:

609 W. Dempster  
Des Plaines, IL 60016  
**(847) 981-9111**  
FAX: (847) 981-9110  
Website: [www.salarmydesplaines.org](http://www.salarmydesplaines.org)

OFFICE HOURS:

Monday through Thursday 9:00 a.m. - 4:00 p.m., closed 12 – 1 for lunch.  
All financial assistance is scheduled by appointments only.

CONTACT PERSON:

Maylin Quinones- Emergency Caseworker  
[maylin\\_quinones@usc.salvationarmydesplaines.org](mailto:maylin_quinones@usc.salvationarmydesplaines.org)  
Captain David & Shannon Martinez - Commanding Officers/Pastors

STAFF:

All staff have been through experiential training periods.  
Have bi-lingual translators in Russian and Spanish.

AREA SERVED:

Des Plaines, Mount Prospect, Elk Grove Village,  
Rosemont, and Arlington Heights.

FEES AND/OR DUES:

None

AFFILIATIONS:

The Salvation Army Metropolitan Chicago Division  
United Way of Des Plaines  
Des Plaines Ministerial Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Provide emergency food.  
Will provide rent and utility assistance, on a case-by-case basis, when requirements are met and funds are available.  
Information and referral to other local resources  
Will be an advocate for those in need of assistance  
Christmas assistance  
Spiritual counseling

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

The Salvation Army Worship and Service Center also offers a full range of programs for all ages. There are also study groups and both women's and men's fellowship groups available. This in addition to regular worship activities available, all open to the public.

Worship Services: Sunday English 9:30 am  
Sunday Spanish 10:45 am  
Russian Worship Services: Saturday 2:00 pm

CATEGORY OF SERVICES

DISABLED SERVICES

NAME OF AGENCY:

**SCHAUMBURG TOWNSHIP DISABLED SERVICES**

ADDRESS AND TELEPHONE:

1 Illinois Blvd.  
Hoffman Estates, IL 60169  
**(847) 884-0030**  
TTY: (847) 884-1560  
FAX: (847) 884-0039  
Website: [www.schaumburgtownship.org](http://www.schaumburgtownship.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Gerry Bartnicke or Maureen Centeno  
Email: [gbartnicke@schaumburgtownship.org](mailto:gbartnicke@schaumburgtownship.org)  
[mcenteno@schaumburgtownship.org](mailto:mcenteno@schaumburgtownship.org)

STAFF:

Sarita Phadke, Deaf Services Coordinator  
Email: [sphadke@schaumburgtownship.org](mailto:sphadke@schaumburgtownship.org)

AREA SERVED:

Township of Schaumburg

FEES AND/OR DUES:

None

AFFILIATIONS:

Age Option, Township Officials of Illinois, Schaumburg/ Hoffman Lions Club, North/NW Cook and Lake County Work Group, many other disability affiliated agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and Referral	Support Groups
Counseling Groups	Ablegram & Deaf Line Newsletters
Medical and Agency (SSA & PA) paperwork help	Handicapped Parking Cards
Volunteer Program	Deaf Services
Employment Counseling	ITAC TTY Distribution & Repair Center
Energy Assistance/ LIHEAP	Benefit Counseling
Veteran's Services	
Transportation for Seniors and Disabled within the township	
Selection Center for Amplified Phone- Free to Illinois Residents with a Certified Hearing Loss	

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Will work with anyone of any age with any disability.

CATEGORY OF SERVICES

[SCHOOLS](#)  
[RESIDENTIAL PROGRAMS](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**JEANINE SCHULTZ MEMORIAL SCHOOL**

ADDRESS AND TELEPHONE:

2101 W. Oakton Street  
Park Ridge, IL 60068  
**(847) 696-3315**  
FAX: (847) 696-3330  
Email: [jss334@sbcglobal.net](mailto:jss334@sbcglobal.net)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Michael Biskupski, Executive Director

STAFF:

Teachers, teacher's aides, social workers, speech therapist, learning resource teachers, registered nurse and consulting psychiatrist.

AREA SERVED:

Greater Metropolitan Chicago, North and Northwest Suburbs, West Suburbs

FEES AND/OR DUES:

Tuition is free (District Referred)

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Therapeutic day school and residential treatment component for seriously emotionally disturbed and learning disabled students who have been excluded from public school placement. Milieu therapy, individual psychotherapy and individualized academic instruction are provided.

Residential treatment is available for those students requiring 24-hour setting.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

JSMS is a long term therapeutic and special education program and is fully accredited by North Central Association of Colleges and Schools for its elementary and high school program.

It is approved by the Illinois State Board of Education as non-public school for students who are excluded from public schools due to their need for a therapeutic school. Students come from School District 62, 63, 64 and 207.

Funding for residential treatment is funded by the Department of Mental Health, D.C.F.S. or the child's school district of residence.

CATEGORY OF SERVICES: [AUTISM](#)  
[CLINICAL SERVICES](#)  
[DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES](#)  
[DISABLED SERVICES](#)  
[RESIDENTIAL PROGRAMS](#)

NAME OF AGENCY: **SEARCH, INC.**

ADDRESS AND TELPHONE: 1925 N. Clybourn, Suite 200  
Chicago, IL 60614  
773-305-5000  
[www.search-inc.org](http://www.search-inc.org)  
[info@search-inc.org](mailto:info@search-inc.org)

OFFICE HOURS: Monday – Friday 8:30am – 5:00pm

CONTACT PERSON: Jessica Dentzer, Intake Division Manager  
847-789-7155 Ext. 291  
[jdentzer@search-inc.org](mailto:jdentzer@search-inc.org)

STAFF: Search employs more than 200 professionally trained staff, as well as masters-level licensed staff who provide on-site medical and behavioral care.

AREA SERVED: Chicago, North Suburban Cook, and East Lake Counties

FEES AND OR DUES: Most individuals served by Search are funded through the Medicaid Waiver program. Private pay options are also available for some programs. Please contact Jessica Dentzer to find out more.

AFFILIATIONS: Licensed by the Illinois Department of Human Services (DHS)  
Accredited by the Council on Quality and Leadership (CQL)  
Founding Affiliate of the Keystone Alliance  
Member of the Illinois Association of Rehabilitation Facilities (IARF)  
Member of the Des Plaines Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Search is a community-based nonprofit organization that empowers individuals with intellectual and developmental disabilities to achieve their full potential, accept a valued role in their community and lead rich, rewarding lives. We provide high-quality, person-centered services to more than 600 people and their families annually at locations throughout the Chicago area. Our core services include:

- Supported Living Services
- Adult Learning Services
- Medical, Counseling, and Behavioral Health Services
- Career Services
- Service Facilitation

BILINGUAL SERVICES PROVIDED:

Search provides services primarily in English, but we also teach sign language in our Adult Learning Program. If someone does not speak English we make every effort to accommodate them, including pairing them with bilingual staff.

REMARKS OR ADDITIONAL INFORMATION:

Search makes a promise to each person we serve to provide exceptional services and truly memorable experiences that inspire and empower. This is reflected by our vision of a world where all people live, learn, work and play alongside one another, bringing their unique abilities to the community.

CATEGORY OF SERVICES

[CLOTHES CLOSET](#)  
[FOOD PANTRY](#)

NAME OF AGENCY:

**SELF-HELP CLOSET & FOOD PANTRY OF DES PLAINES**

ADDRESS AND TELEPHONE:

600 E. Algonquin Road  
Des Plaines, IL 60016  
**(847) 375-1443**  
FAX: (847) 803-1880  
Website: [www.selfhelpparty.org](http://www.selfhelpparty.org)

OFFICE HOURS:

Clients served:	Tuesdays	12:30 - 3:00 p.m.
	Saturdays	10:00 - 12:00 p.m.
Donations accepted:	Mondays	9:00 - 12:00 p.m.
	Tuesdays	9:00 - 12:00 p.m.
	Saturdays	9:00 - 10:00 p.m.

CONTACT PERSON:

Debra Walusiak, Executive Director

STAFF:

Approximately 70 volunteers

AREA SERVED:

Low-income persons with Des Plaines address

FEES AND/OR DUES:

None

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Offers food pantry, clothing and paper products.

BILINGUAL SERVICES PROVIDED: English and Spanish

REMARKS OR ADDITIONAL INFORMATION:

Supported by churches, clubs, businesses, schools, scouts, individuals, and the City of Des Plaines.

CATEGORY OF SERVICES

[HOME HEALTH CARE](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**SERVICES FOR ADULTS STAYING IN THEIR HOMES  
(SASI)**

ADDRESS AND TELEPHONE:

1123 Emerson, Suite 200  
Evanston, IL 60201  
**(847) 864-7274**  
FAX: (847) 864-7295  
Website: [www.sasiathome.org](http://www.sasiathome.org)  
Email: [info@Sasiathome.org](mailto:info@Sasiathome.org)

OFFICE HOURS:

Monday through Friday, 8:30 a.m. – 5:00 p.m.

CONTACT PERSON:

Sarah Van Huis, Program Director

STAFF:

Jeanie Ramsey, Executive Director  
Torry Hickey, Program Coordinator  
Sarah Van Huis, Program Director  
Aminat Kolawole, Program Assistant  
Amanda Pink, Admin. Assistant  
Sheila Zerwer, Bookkeeper

AREA SERVED:

Chicago, and north and northwest suburbs

FEES AND/OR DUES:

Homes services: \$30 flat rate for one hour; \$25 for more than one hour and less than 4 hours; \$18 an hour for 4 or more hours; live-in \$205/day. Caregiver screening \$80; home preparation service \$70 - \$90; and administrative assistance \$20/hr.

AFFILIATIONS:

Licensed by the Illinois Department of Public Health as a Home Services and Homes Services Placement Agency

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Agency provides a variety of services to help seniors and other older adults stay in their homes as they age and/or manage a chronic medical condition(s). SASI provides home services directly and also places caregivers with individuals who want to direct their own care. Other services include: preparing the personal residence (cleaning, changing bed linens and towels, cleaning refrigerator, and grocery shopping) of individuals returning home from a stay in the hospital and/or rehab; a screening service for individuals who want to hire her/his own caregiver independent of an agency and need a criminal background check and reference checking and; administrative assistance for anyone needing clerical help in the home as well as assistance with computer tasks.

BILINGUAL SERVICES PROVIDED: No.

REMARKS OR ADDITIONAL INFORMATION:

**CATEGORY OF SERVICES**

[ABUSE AND NEGLECT  
CASE MANAGEMENT  
CHILDREN'S SERVICES  
RESALE SHOPS  
SHELTER AND HOUSING SERVICES](#)

**NAME OF AGENCY:**

**SHELTER, INC.**

**ADDRESS AND TELEPHONE:**

1616 N. Arlington Heights Road  
Arlington Heights, IL 60004  
**(847) 255-8060**  
FAX: (847) 590-6184  
Website: [www.shelter-inc.org](http://www.shelter-inc.org)  
E-mail: [shelter@shelter-inc.org](mailto:shelter@shelter-inc.org)

**OFFICE HOURS:**

24-hour placement and referral services, 7 days a week, 365 days a year

**CONTACT PERSON:**

Tom Eagan, Associate Director

**STAFF:**

Social workers and child care workers.

**AREA SERVED:**

Townships of Barrington, Elk Grove, Hanover, Maine, Palatine, Schaumburg, Vernon and Wheeling; the City of Elgin and School District 220.

**FEES AND/OR DUES:**

Fees based on a sliding scale.

**AFFILIATIONS:**

Shelter is a non-profit, licensed child welfare agency accredited by the Council on Accreditation and is a member of the Illinois Child Care Association.

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Shelter, Inc. is a nonprofit child welfare agency that protects abused and neglected children and adolescents by providing foster care, emergency and longer-term group home services in a safe and caring environment. Our Healthy Families Program provides home visits to first-time parents emphasizing children's well-being and positive parenting. Increased public awareness concerning child abuse, neglect, and other social problems directly impacting children and their families is accomplished through our Community Education Program.

**BILINGUAL SERVICES PROVIDED:** Healthy Families Program (Spanish)

**REMARKS OR ADDITIONAL INFORMATION:**

Referrals are received from social service agencies, school or medical personnel, police departments, parents, clergy, concerned citizens and adolescents (self-referrals).



CATEGORY OF SERVICES

[CHILD CARE SERVICES](#)  
[DAY CARE SERVICES](#)  
[EDUCATIONAL SERVICES](#)  
[PRESCHOOL PROGRAM](#)

NAME OF AGENCY:

**SHEPHERD'S FLOCK CHILD CARE CENTER  
LUTHERAN LIFE COMMUNITIES**

ADDRESS AND TELEPHONE:

800 West Oakton St.  
Arlington Heights, IL 60004  
**(847) 368-7391**  
FAX: (847) 368-7412  
Website: [www.lutheranlifecommunities.org](http://www.lutheranlifecommunities.org)  
Email: [kschmidt@lutheranlifecommunities.org](mailto:kschmidt@lutheranlifecommunities.org)

OFFICE HOURS:

7:00 a.m. - 6:00 p.m.

CONTACT PERSON:

Kimberly Schmidt, Director

STAFF:

Bachelors in Early Childhood  
Associates Degree in Early Childhood  
Child Development Associate  
Teaching Assistants

AREA SERVED:

Chicagoland and Northern Illinois

FEES AND/OR DUES:

Fee for Service

AFFILIATIONS:

Health Resource Alliance  
Life Services Network  
Illinois Alliance on Aging  
American Association of Homes and Services for the Aging  
National Association for Education of the Young Child

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Shepherd's Flock Child Care Center, located on the campus of the Lutheran Home, offers innovative developmentally appropriate programs for babies, toddlers and preschoolers age 6 weeks to 5 years. Intergenerational programs, Spanish lessons, and a Studio Day art program are a few of the educational opportunities provided in a nurturing and fun environment. Classrooms are equipped with computers and engaging educational applications for preschoolers. Custom buses afford classes the opportunity to go on field trips. An indoor and an outdoor playground allow children to exercise in all types of weather.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

GOVERNMENT SERVICES  
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

**U. S. SOCIAL SECURITY ADMINISTRATION**

ADDRESS AND TELEPHONE:

705 N. Wheeling Rd.  
Mount Prospect, IL 60056  
**800-772-1213**  
TTY: 1-800-325-0778  
FAX: (847) 222-9325  
Website: [www.socialsecurity.gov](http://www.socialsecurity.gov)

OFFICE HOURS:

M - T - Th - Friday: 9:00 a.m. - 4:00 p.m.  
Wednesday: 9:00 a.m. - 12:00 p.m.

CONTACT PERSON:

Most business can be conducted by telephone, internet, and/or via mail.

STAFF:

Elizabeth M. Williams, Manager - 31 persons

AREA SERVED:

Arlington Heights, Buffalo Grove, Des Plaines, Elk Grove Village, Glenview, Golf, Inverness, Morton Grove, Mt. Prospect, Niles, Northbrook, Palatine, Park Ridge, Prospect Heights, Rolling Meadows, Rosemont, Wheeling

FEES AND/OR DUES:

All services are provided free of charge (taxpayer funded services).  
Some requests for records may have a fee.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

*Social Security benefits* for income replacement in case of disability, death, or retirement of insured worker. Benefits can be paid to the worker and his/her family members who are eligible. Amount of benefit is based on the worker's FICA covered earnings over his/her lifetime.

*Medicare* basic health insurance coverage (hospitalization, doctor, and prescription drug) is available to insured workers age 65 and older or under 65 if receiving disability benefits for 24 months.

*Supplemental Security Income (SSI)* payments for needy people 65 and older or under 65 if blind or disabled. Maximum amount in 2017 is \$735 per month to an individual with no other income; \$1103 per month to an eligible couple. Resource limits are \$2,000 for an individual and \$3,000 for a couple. Payments are set by law and are reduced by unearned income, earnings and from work and living arrangement of applicant.

BILINGUAL SERVICES PROVIDED: Polish, Spanish, German, Russian, and Korean. Telephone interpreters available when needed.

REMARKS OR ADDITIONAL INFORMATION:

Get a benefit estimate, file for Medicare, retirement, or disability benefits, change your address, and more online at [www.socialsecurity.gov](http://www.socialsecurity.gov). Create a "mySocialSecurity" account to get your Social Security Statement. Call the 800 number to make a telephone or in person appointment.

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**SOUTH PARK CHURCH**

ADDRESS AND TELEPHONE:

1330 S. Courtland Ave  
Park Ridge, IL 60068-5399  
**(847) 825-5507 x 125**  
Website: [www.southparkchurch.org](http://www.southparkchurch.org)  
Email: [jwoerz@southparkchurch.org](mailto:jwoerz@southparkchurch.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Eric Flood, Senior Pastor

STAFF:

Eric Flood, Senior Pastor  
R.A. Atanus, Executive Pastor  
Kal Otis, Family & Children's Pastor  
Jeannine Woerz, Care Ministry Director

AREA SERVED:

Park Ridge and surrounding communities.

FEES AND/OR DUES:

AFFILIATIONS:

National Association of Evangelicals

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Bible Studies	Parenting Classes
Celebrate Recovery	Pastoral Care
Children's Programs	Worship Services
Christian Education & Fellowship	Youth Group - Jr. & Sr. High
Marriage Enrichment Classes	
Mothers of Preschoolers	

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Building is handicapped accessible.

CATEGORY OF SERVICES

[DISABLED SERVICES  
INFORMATION, ASSISTANCE AND REFERRAL  
SUPPORT GROUP](#)

NAME OF AGENCY:

**SPINAL CORD INJURY ASSOCIATION  
OF ILLINOIS**

ADDRESS AND TELEPHONE:

P.O. Box 545  
Palos Heights, IL 60463  
**(708) 671-1808**  
FAX: (708)-671-1807  
Website: [www.SCI-ILLINOIS.org](http://www.SCI-ILLINOIS.org)  
Email: [scinjury@aol.com](mailto:scinjury@aol.com)

OFFICE HOURS:

Monday - Friday: 9:30 a.m. - 4:30 p.m.

CONTACT PERSON:

Mercedes Rauen, Executive Director

STAFF:

Kimberly Houston, Administrative Assistant

AREA SERVED:

Illinois

FEES AND/OR DUES:

No fees for services

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and referral; peer counseling for spinal cord injured persons and their families; peer support groups; monthly newsletter; educational programs for spinal cord injured and professionals; Think First, a brain and spinal cord injury prevention program is offered to schools and organizations. Programs on Prevention of Falls are presented to senior groups. All services are free of charge.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES:

[HEALTHCARE](#)  
[HOSPICE](#)  
[REHABILITATION SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)  
[RESPITE CARE](#)  
[SENIOR HOUSING SERVICES](#)  
[SENIOR NURSING CARE](#)  
[SENIOR SERVICES](#)

NAME OF AGENCY:

**SAINT BENEDICT NURSING and REHABILITATION CENTER**

ADDRESS AND TELEPHONE:

6930 W. Touhy Ave.  
Niles, IL 60714  
**(847) 647-0003**

OFFICE HOURS:

8:00 a.m. – 4:30 p.m. Monday thru Friday.  
Call for hours of operation for Saturdays.

CONTACT PERSON:

Stacy Ladra – Director of Admissions  
[SLadra@presencehealth.org](mailto:SLadra@presencehealth.org)

STAFF:

Nursing, Restorative Nursing, Care Plan Team, Physical Therapists, Occupational Therapists, Speech Pathologist, Dietician, Social Workers, Activity Aides

AREA SERVED:

No Boundaries

FEES AND OR DUES:

Call for rates.  
Long term care – intermediate/skilled levels of care, respite care, and Medicare.

AFFILIATIONS:

Resurrection Health Care Corporation  
Resurrection Medical Center  
Our Lady of the Resurrection Center  
Westlake Hospital  
St. Francis Hospital  
St. Joseph's Hospital  
St. Mary and Elizabeth Hospitals  
Holy Family Medical Center – LTACH

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: Since 1991, Saint Benedict Nursing and Rehabilitation Center has served Niles, the northwest side of Chicago and surrounding communities. The center is conveniently located on the north side of Touhy Avenue, just east of Milwaukee and Harlem avenues. Saint Benedict Nursing and Rehabilitation Center offers comprehensive short-term and long-term rehabilitation, subacute care and skilled nursing care. In addition, the Saint Benedict Independent Living Center has 29 private rooms, ten of which are designated for retired priests.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**ST. JOHN THE BAPTIST GREEK ORTHODOX CHURCH**

ADDRESS AND TELEPHONE:

2350 Dempster St.  
Des Plaines, IL 60016  
**(847) 827-5510**  
FAX: (847) 824-3455  
Website: [www.stjohnthebaptistgoc.org](http://www.stjohnthebaptistgoc.org)  
Email: [stjohn@stjohnthebaptistgoc.org](mailto:stjohn@stjohnthebaptistgoc.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Sandra L. Rigopoulos- Parish Council President

STAFF:

Rev. Fr. John Rallis, Protopresbyter  
Fr. Alexander Lukashonok, Associate Pastor

AREA SERVED:

Des Plaines, Park Ridge and surrounding communities

FEES AND/OR DUES:

Total Stewardship

AFFILIATIONS:

Greek Orthodox Archdiocese of America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services	Pastoral Care	Orthodox Bookstore & Library
Christian Education	Outreach & Mission	Men's Club
Youth Ministry - pre-school & teens	Athletics	Philoptochos (women's)
Greek School	Golden Agers	Bible Study
Guardian Angel Center for Child Development	Choir	Retreats
		Bereavement Support Group

BILINGUAL SERVICES PROVIDED: Greek

REMARKS OR ADDITIONAL INFORMATION:

We offer two services every Sunday (except in summer).  
Main Church - 9:45 a.m., Guardian Angel Chapel - 10:15 a.m.

**CATEGORY OF SERVICES**

[ALCOHOLISM](#)  
[CHURCHES/SYNAGOGUES](#)  
[DEVELOPMENTALLY AND PHYSICALLY](#)  
[EDUCATIONAL SERVICES](#)  
[SCHOOLS](#)  
[YOUTH SERVICES](#)

**NAME OF AGENCY:**

**ST. JOHN BREBEUF CHURCH**

**ADDRESS AND TELEPHONE:**

8307 N. Harlem Ave.  
Niles, IL 60714  
**(847) 966-8145**  
FAX: (847) 966-0014  
Website: [www.sjbrebeuf.org](http://www.sjbrebeuf.org)  
[www.sjbschool.org](http://www.sjbschool.org)

**OFFICE HOURS:**

Monday -Thursday: 9:00 a.m. - 8:00 p.m.  
Friday - Saturday: 9:00 a.m. - 7:00 p.m.  
Sunday: 9:00 a.m. - 1:00 p.m.

**CONTACT PERSON:**

Joseph Wojtowicz, Business Manager

**STAFF:**

Michael G. Meany, Pastor  
Rev. Piotr Rapcia, Associate Pastor  
Rev. Piotr Samborski, Associate Pastor

**AREA SERVED:**

Niles and surrounding communities

**FEES AND/OR DUES:**

**AFFILIATIONS:**

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

**Worship Services**

Daily: 6:30 a.m. and 8:30 a.m.  
Saturday: 5:00 p.m.; 6:30 p.m. (Polish)  
Sunday: 7:30 a.m.; 9:00 a.m.; 10:45 a.m.; 12:30 p.m. – Polish  
6:00 p.m. – English

**Catholic Education:** Elementary School, Religious Education/public school students, RCIA-Christian Education - Adults, GLADD - developmentally disabled, Joy in Jesus - pre-school, Youth Ministry, Polish language.

**Human Concerns:** Ministry of Care, St. Vincent de Paul Society, Breadbasket, AA, Peace & Justice

**Parish Organizations:** Catholic Women's Club, Holy Name Society, Golden Agers, Scouting, Knights of Columbus.

**BILINGUAL SERVICES PROVIDED:**

Wednesday, 7:00 p.m. Liturgy – Polish Language  
Saturday, 6:30 p.m. Liturgy - Polish Language  
Sunday, 12:30 p.m. Liturgy - Polish Language

**REMARKS OR ADDITIONAL INFORMATION:**

Church is handicapped accessible.



CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**ST. JOHN LUTHERAN CHURCH**

ADDRESS AND TELEPHONE:

7429 Milwaukee Ave  
Niles, IL 60714  
**(847) 647-9867**  
FAX: (847) 647-8132  
Website: [www.st-john-niles.org](http://www.st-john-niles.org)  
Email: [st-john-niles@minister.com](mailto:st-john-niles@minister.com)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 1:00 p.m.  
Sunday: 8:00 a.m. - 12:00 noon

CONTACT PERSON:

Audrey Schultz, Secretary

STAFF:

Rev. Stanley Harding, Interim Pastor

AREA SERVED:

Niles and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

The Lutheran Church - Missouri Synod

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday: Worship Service at 9:30 a.m., Sunday School and Adult Bible Study at 10:45 a.m.  
Christian Education for all ages  
Fellowship  
Pastoral Care and Support

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Church is handicapped accessible.

Hearing enhancement system with personal receivers is available.

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**ST. LUKE'S CHRISTIAN COMMUNITY CHURCH**

ADDRESS AND TELEPHONE:

9233 Shermer Rd.  
Morton Grove, IL 60053  
**(847) 966-9233**  
FAX: (847) 966-9233  
Email: [stlukesccc@sbcglobal.net](mailto:stlukesccc@sbcglobal.net)

OFFICE HOURS:

Monday/Tuesday/Wednesday/ Friday: 8:45 a.m. - 11:45 a.m.

CONTACT PERSON:

Rev. Isabel Hughes, Pastor

STAFF:

Sunny Corba, Office Manager  
Max Sluiter, Pastoral Intern  
Dr. Soo Lee, Music Director

AREA SERVED:

Morton Grove and surrounding communities

FEES AND/ OR DUES:

AFFILIATIONS:

National Association of Congregational Christian Churches

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday: 10:00 a.m. Worship Services  
Church is handicapped accessible

10:15 a.m. – 11:00 a.m. Sunday School  
Children/Youth Ministries Choir

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**ST. LUKE'S LUTHERAN CHURCH**

ADDRESS AND TELEPHONE:

205 N. Prospect Ave.  
Park Ridge, IL 60068  
**(847) 825-6659**  
Website: [www.stlukespr.org](http://www.stlukespr.org)  
Email: [office@stlukespr.org](mailto:office@stlukespr.org)

OFFICE HOURS:

Monday – Friday, 9:00 a.m. to 5:00 p.m.  
Friday 9:00 a.m. to 3:30p.m.

CONTACT PERSON:

Susan Pinto  
[spinto@stlukespr.org](mailto:spinto@stlukespr.org)

STAFF:

Rev. Richard W. Johnson—Lead Pastor  
Anne Krentz Organ—Director of Music Ministries  
Melinda Ramseth Hoiland—Director of Children's Music and Faith Formation  
Susan Pinto—Administrative Assistant  
Jim Schrop—Building Coordinator

AREA SERVED:

Park Ridge and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

Metropolitan Chicago Synod of the Evangelical Lutheran Church in America (ELCA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

WORSHIP SERVICES ON SUNDAYS:

Worship at 8:30 and 11:00 a.m. from September through May.  
Summer worship service (Memorial Day through Labor Day) at 9:00 a.m.  
Children's nursery provided all morning

EDUCATIONAL EXPERIENCES and OPPORTUNITIES:

Wednesday Evening and Thursday Morning Adult Bible Study, Confirmation Class, Communion Class, Vacation Bible School, Multiple choirs and instrumental groups for children, youth, and adults, Many opportunities to volunteer.

HUMAN CONCERNS:

AA, AI-Anon, Park Ridge Ministerial Association, Food Pantry Support, Sunday Night Suppers—hot meals for people in the community, all are welcome!

BILINGUAL SERVICES PROVIDED:

St. Luke's offers many ways for spiritual fulfillment as well as ways to be involved in the community, to socialize with others, and to volunteer. Examples include: Bridge Groups, Men's Breakfasts, Women's Groups, Quilt-making, Book-clubs, Prayer Shawl Groups, Bereavement Support, Card Ministry and Congregational Fellowship. Come for worship and get involved!

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**ST. MARTIN'S EPISCOPAL CHURCH**

ADDRESS AND TELEPHONE:

1095 Thacker Street  
Des Plaines, IL 60016  
**(847) 824-2043**  
FAX: (847) 824-2038  
Website: [www.saintmartinschurch.com](http://www.saintmartinschurch.com)  
Email: [office@saintmartinschurch.com](mailto:office@saintmartinschurch.com)

OFFICE HOURS:

CONTACT PERSON:

STAFF:

The Rev. Steven R. Godfrey, Rector  
The Rev. Dan Hughes, Deacon  
Marilyn Robbins, Music Director  
Mr. Dennis Fornoff, Sexton  
Paula Krueger, Communications & Operations Manager

AREA SERVED:

Des Plaines and surrounding suburbs

FEES AND/OR DUES:

AFFILIATIONS:

Episcopal Diocese of Chicago

BRIEF DESCRIPTION AND SERVICES:

Worship Services: Sunday: 8:00 a.m. and 10:00 a.m. Eucharist  
Church School: Sunday 9:50 am

Community Concerns: Cathedral Shelter, Self-Help Closet,  
Meals on Wheel, Community Meals, Coat Drive,  
Soldier's Comfort Item Package Program

Parish Organizations: Altar Guild, Youth Group, Bridge Club, Choir

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Church is handicapped accessible, air conditioned, and provides nursery at 10:00 a.m. on Sunday.

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)  
[OUTREACH SERVICES](#)

NAME OF AGENCY:

**ST. MARY CHURCH / HEART OF MARY**

ADDRESS AND TELEPHONE:

**ST. MARY CATHOLIC CHURCH**  
794 Pearson  
Des Plaines, IL 60016  
**(847) 824-8144**  
FAX (847) 824-3906  
Website: [www.stmary-dp.org](http://www.stmary-dp.org)

OFFICE HOURS:

Tuesday to Saturday, 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:

Rozan Dein, Outreach Ministry Program Director

STAFF:

Rev. Larry Collins, Pastor  
Jerry Priore, Business Manager  
Rozan Dein, Program Director

AREA SERVED:

Des Plaines, Maine Township

FEES AND/OR DUES:

Fees for some services may apply

AFFILIATIONS:

Catholic Archdiocese of Chicago  
Community Churches and Agencies

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Heart of Mary outreach ministry provides assistance information/ referral in regard to community resources and agencies.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

PADS - Friday nights October thru April, 7:00 p.m. - 7:00 a.m.

CATEGORY OF SERVICES

[CHURCHES/SYNAGOGUES](#)

NAME OF AGENCY:

**ST. MATTHEW LUTHERAN CHURCH AND PRESCHOOL**

ADDRESS AND TELEPHONE:

9081 N. Maryland St.  
Niles, IL 60714-1540  
**(847) 827-4360 – Church**  
**(847) 297-5898 – Preschool**  
Website: [www.StMatthews.ws](http://www.StMatthews.ws)  
Email: [KnowJesusBetter@StMatthews.ws](mailto:KnowJesusBetter@StMatthews.ws)

OFFICE HOURS:

Monday – Thursday and Saturday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Nathan Cordes, Pastor

STAFF:

Leonard Eple, Staff Minister

AREA SERVED:

Niles and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

Wisconsin Evangelical Lutheran Synod

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services: Sunday: 9:30 a.m. - English  
Christian Education: Sunday School, Youth Bible study, Men's Bible study, Women's Bible study  
Human Concerns: Christian Counseling  
Church is handicapped accessible  
Free English Conversation Class (ESL)

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

We are a congregation with people from all ages and from 26 different ethnicities. Everyone is welcome.

**CATEGORY OF SERVICES**

[HEALTH CARE](#)  
[REHABILITATION SERVICES](#)  
[RESIDENTIAL HEALTH CARE](#)  
[SENIOR SERVICES](#)

**NAME OF AGENCY:**

**ST. MATTHEW CENTER FOR HEALTH**  
**A program of Lutheran Social Services of Illinois**

**ADDRESS AND TELEPHONE:**

1601 North Western Avenue  
Park Ridge, IL 60068  
**(847) 825-5531**  
FAX: (847) 318-6659  
Website: [www.StMatthewCenter.org](http://www.StMatthewCenter.org)

**OFFICES HOURS:**

24-hour facility  
Business hours: 8:00 a.m. - 4:00 p.m./ Monday - Friday  
Tours: 7 days a week

**CONTACT PERSON:**

Gina Watford, Admissions Director

**STAFF:**

Jonathan May, Administrator

**AREA SERVED:**

Park Ridge, Des Plaines, Niles, Morton Grove,  
Mount Prospect, Glenview, and Chicago

**FEES AND/OR DUES:**

Call for rates.  
Long term care – intermediate/skilled levels of care, Alzheimer's/dementia, respite, and Medicare. Special respite rates available.

**AFFILIATIONS:**

Lutheran Social Services of Illinois  
American Association of Homes and Services for the Aged  
Life Services Network of Illinois (LSN)

**DESCRIPTION OF PROGRAM AND SERVICES:**

St. Matthew Center for Health is a faith-based, long-term care facility located in a residential setting, which has served the community and its older adults for 50 years. St. Matthew Center for Health offers long-term care, short-term rehabilitation, specialized Alzheimer's/dementia care, and respite (vacation) care. Please call for more detailed information concerning our many amenities.

**BILINGUAL SERVICES PROVIDED:** German, Polish, Indian, Spanish and Tagalog

**REMARKS OR ADDITIONAL INFORMATION:**

St. Matthew Center for Health offers exceptional recreational and therapeutic activities. Members of the greater community are invited to participate in our wellness program. With innovative programming and progressive and quality healthcare services, St. Matthew promotes health, wellness and independence.

CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES  
INFORMATION, ASSISTANCE AND REFERRAL  
VOLUNTEER PROGRAM

NAME OF AGENCY:

**ST. PAUL OF THE CROSS SOCIAL SERVICE MINISTRY**

ADDRESS AND TELEPHONE:

320 S. Washington  
Park Ridge, IL 60068  
**(847) 692-6767**  
FAX: (847) 825-5186

OFFICES HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Adrienne Timm, Director of Social Services Ministry  
[adriennetimm@spc-church.org](mailto:adriennetimm@spc-church.org)

STAFF:

Rev. Britto M. Berchmans, Pastor  
Rev. Matthew Kowalski, Associate Pastor  
Rev. Peter Gnoinski, Associate Pastor  
Rev. Daniel A. Smilanic, Resident  
Deacon Aloysius J. Memmel  
Deacon Robert T. Bulger  
Deacon Andrew P. Cameron

AREA SERVED:

Golf (N), Higgings (S), Lehigh (E), 83 (W)

FEES AND/OR DUES:

AFFILIATIONS:

Archdiocese of Chicago  
Catholic Charities, North Region  
Park Ridge Human Needs Task Force  
Park Ridge Healthy Community Partnership with Advocate Systems  
The Center of Concern  
Maine Township

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Apostolate of Women	Religious Education
Bible Studies	Servents of St. Frances Volunteer Team
Griefshare Support Group	Senior Group
Divorce Support Group	Teen Ministry
Men's Club	Vacation Bible School
Ministers of Care	Young Adults Group
Parish Nurse	School Pre-school – 8
General assistance with food, clothing, rent and utilities.	
Food pantry open 8 – 10 a.m., last Saturday of the month. Closed in January, I.D. required.	

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:



CATEGORY OF SERVICES

CHURCHES/SYNAGOGUES

NAME OF AGENCY:

**ST. STEPHEN PROTOMARTYR CHURCH**

ADDRESS AND TELEPHONE:

1253 Everett  
Des Plaines, IL 60018  
**(847) 824-2026**  
FAX: (847) 824-3842  
Website: <http://ststephen-desplaines.org>  
Email: [ststephen@sbcglobal.net](mailto:ststephen@sbcglobal.net)

OFFICE HOURS:

Tuesday – Friday: 8:30 a.m. – 12:00 p.m. and 1:00 p.m. – 8:00 p.m.  
Saturday: 8:30 a.m. – 12:00 p.m. and 12:30 p.m. – 4:30 p.m.

CONTACT PERSON:

Ivonne Paz, Administrative Assistant

STAFF:

Rev. Noel Reyes

AREA SERVED:

Des Plaines (South)

FEES AND/OR DUES:

AFFILIATIONS:

Archdiocese of Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Masses: Saturday 5:00 p.m., Sunday 8:30 a.m. & 10:00 a.m. & 6:00 p.m. Spanish  
Catholic Education (at Our Lady of Destiny)  
Religious Education Sundays  
Bereavement Committee  
Social Programs

BILINGUAL SERVICES PROVIDE: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[AUTISM](#)  
[CHILDREN'S SERVICES](#)  
[CRISIS INTERVENTION](#)  
[INFORMATION, ASSISTANCE AND REFERRAL](#)  
[MENTAL HEALTH SERVICES](#)

NAME OF AGENCY:

**STREAMWOOD BEHAVIORAL HEALTH CENTER**

ADDRESS AND TELEPHONE:

**Main Facility**  
1400 E. Irving Park Road  
Streamwood, IL 60107  
**(800) 272-7790**  
**Main: (630) 837-9000**  
FAX: (630) 837-2258  
Website: [www.streamwoodhospital.com](http://www.streamwoodhospital.com)

OFFICE HOURS:

24-Hour Assessment, Referral and Admission

CONTACT PERSON:

Assessment and Referral Department: Fax: (630) 483-5552  
Direct Dial – (630) 540-3700

STAFF:

Doctors, Psychologist, Licensed Social Workers/Counselors,  
Certified Addiction Counselors and Nurses

AREA SERVED:

Children and Adolescents and Young Adults in the greater Chicagoland Area  
And the State of Illinois

FEES AND/OR DUES:

D.C.F.S., D.H.S., OMH, Medicaid, Insurance and  
Sliding Scale

AFFILIATION:

J.C.A.H.O.  
Department of Public Health  
Chicago Mental Health Network

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The only facility in the state of Illinois dedicated to serving the behavioral health needs of children and adolescents.

- Preventative Information Services
- Outpatient Services
- Therapeutic Day Schools
- Partial Treatment Programs
- Inpatient Programs (ages 3-21)
- Forensic Fitness to Stand Trial: Assessment & Treatment
- Free Speakers Bureau
- 24 Hour Assessment & Referrals Service
- Intensive Outpatient Treatment Programs
- Residential Treatment Programs
- MISA (Mentally Ill Substance Abuse) track on adolescent & Young Adult Units
- Autism (PDD) Inpatient Unit (adolescents 12-17)

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:

[www.streamwoodhospital.com](http://www.streamwoodhospital.com)

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[ART](#)  
[CHILD CARE SERVICES](#)  
[CHILDREN'S SERVICES](#)  
[EDUCATIONAL SERVICES](#)

[PRESCHOOL PROGRAM](#)  
[RECREATIONAL SERVICES](#)  
[SCHOOLS](#)  
[VOLUNTEER PROGRAMS](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY: **TOTAL LEARNING COMMUNITY (TLC) EAST MAINE SCHOOL DISTRICT**

ADDRESS AND TELPHONE: 8955 Greenwood Ave., Room 137  
Niles, IL 60714  
**(847) 827-4137**

OFFICE HOURS: 8:00am – 4:00pm

CONTACT PERSON: Rene'e Rosenblatt  
Brian Williams

STAFF: Brian Williams, Director  
Rene'e Rosenblatt, TLC Secretary

AREA SERVED: Maine Township  
East Maine School District 63

FEES AND OR DUES: Vary

AFFILIATIONS: Maine Township

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

TLC provides programs for youth and teens in Maine Township and East Maine School District 63. Our youth services initiatives includes the following:

- o TLC Maine Township Teen Center
  - Computer Science/STEAM programs
  - Art
  - Homework Help Hub
  - Open Gym
  - Basketball League
  - Scholastic Bowl
- o Summer Learning Program
- o Spring Fling
- o After School Expanded Learning programs
- o TLC Volleyball League

BILINGUAL SERVICES PROVIDED: Varies by site

REMARKS OR ADDITIONAL INFORMATION:

We are seeking volunteers to provide:

- o Homework help
- o Supervision
- o Facilitate community youth programs

CATEGORY OF SERVICES

AUTISM  
DEVELOPMENTALLY AND PHYSICALLY  
DISABLED SERVICES  
DISABLED SERVICES

JOB PLACEMENT SERVICES/JOB TRAINING  
RESIDENTIAL PROGRAMS  
VOCATIONAL/ REHABILITATIONAL PROGRAMS

NAME OF AGENCY:

**TRINITY SERVICES**

ADDRESS AND TELEPHONE:

Administrative Offices  
2101 Oxford Rd.  
Des Plaines, IL 60018  
**(847) 299-2200**  
FAX: (847) 299-7142  
Website: [www.trinity-services.org](http://www.trinity-services.org)

OFFICE HOURS:

8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Jennifer Hodges, Network Director  
[jhodges@trinity-services.org](mailto:jhodges@trinity-services.org)

STAFF:

Associate Director, Theresa Bein  
Employee Services, Julieus Thomas

AREA SERVED:

Chicago Area, Suburban Cook

FEES AND/OR DUES:

N/A

AFFILIATIONS:

AAIDD (American Association on Intellectual and Developmental Disabilities)  
Advancing Futures for Adults with Autism (AFFA)  
The Abundant Living for All Foundation (ALFA)  
ANCOR (American Network of Community Options and Resources)  
The Arc of Illinois  
The Autism Program (TAP)  
Cherry Hill Books and Media  
CQL (The Council on Quality and Leadership)  
Des Plaines Chamber of Commerce  
Frankfort Chamber of Commerce  
Grundy County United Way  
High Tide Press  
IARF (Illinois Association of Rehabilitation Facilities)  
Joliet Regional Chamber of Commerce and Industry

The Institute on Public Policy for People with Disabilities  
Maine Township  
The Midewin Institute  
National Association of QDDP's  
National Organization on Fetal Alcohol Syndrome-Illinois Chapter  
The Opportunity Foundation of America  
Perdido Magazine  
SafeNow Cleaning Products  
Southern Illinois University  
The United Way of Will County  
The Wheeling-Prospect Heights Area Chamber  
Will County Community Services Council  
Lombard Chamber of Commerce  
Naperville Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Originally founded in 1950, Trinity Services is a nonsectarian, nonprofit organization offering a range of services for persons with intellectual/developmental disabilities of behavioral health needs.

For persons with an intellectual or developmental disability, Trinity offers: residential options; a school for pre K to grade 12; Adult Learning options at 16 sites; vocational services (skills training, job matching and job coaching; and a therapeutic horseback-riding program. Trinity is also and is a founding partner of the Illinois Crisis and Prevention Network.

Trinity's Behavioral Health program provides: services for persons with a psychiatric diagnosis or dual diagnosis services (psychiatric and developmental disability); counseling for children and adults, groups, couples and families; psychosocial rehabilitation; residential options; autism services; and administration of the National Organization on Fetal Alcohol Syndrome-Illinois.

Trinity serves more than 3,500 people in 31 Illinois communities across eight counties. Cook, DuPage, Grundy, Jackson, Madison, Peoria, St. Charles, and Will.

BILINGUAL SERVICES PROVIDED: Sign Language, Spanish

REMARKS OR ADDITIONAL INFORMATION: Executive Director of Trinity Services, Inc. – Art Dykstra

CATEGORY OF SERVICES

[ADOLESCENT SERVICES](#)  
[CASE MANAGEMENT](#)  
[CHILDRENS SERVICES](#)  
[COUNSELING](#)

[CRISIS INTERVENTION](#)  
[FAMILY SERVICES](#)  
[MENTAL HEALTH SERVICES](#)  
[TRANSITIONAL HOUSING & SERVICES](#)

NAME OF AGENCY:

**TURNING POINT BEHAVIORAL HEALTH CARE CENTER**

ADDRESS AND TELEPHONE:

8324 Skokie Boulevard  
Skokie, Illinois 60077  
**(847) 933-0051**  
FAX: (847) 933-0057  
TTY: (847) 933-0351  
Website: [www.tpoint.org](http://www.tpoint.org)  
Email: [info@tpoint.org](mailto:info@tpoint.org)

OFFICE HOURS:

Monday - Thursday: 9:00 a.m. to 8:00 p.m.  
Friday: 9:00 a.m. to 4:00 p.m.

Living Room Hours: Monday – Friday 3:00 p.m. to 8:00 p.m.

Open Access hours for incoming clients: Monday 1 - 4 p.m., Tuesday 10 a.m. – 2 p.m., Wednesday 3 - 6 p.m., Thursday 10 a.m. – 1 p.m. Please note: if you have private insurance, please come in on Monday or Tuesday. Medicaid recipients may come in for Open Access Monday through Thursday at any of the times listed above.

CONTACT PERSON:

Dr. Noy Frial, Chief Clinical Officer

STAFF:

Doctors, Psychologists, Licensed Social Workers/Counselors,  
Certified Addiction Counselors and Case Managers

AREA SERVED:

The Chicago metropolitan area and beyond. Among the many communities served are: Skokie, Evanston, Chicago, Des Plaines, Glenview, Lincolnwood, Morton Grove, Niles, Park Ridge and Wilmette.

FEES AND/OR DUES:

Medicaid, Medicare, General Assistance, and some private insurance. For those who do not have insurance, a sliding fee scale based on income offers services for a minimum of \$45 per hour of treatment.

AFFILIATIONS:

Awarded the highest rating by The Commission on Accreditation of Rehabilitation Facilities (CARF).

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Mental health treatment for children and adults. Services include individual and group therapy, psychiatry services for adults, case management, crisis line, psychosocial rehabilitation/day treatment, a transitional living program and The Living Room, an award-winning psychiatric respite program. Please note that currently, the agency cannot provide psychiatry services for new clients.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Facebook: TurningPointBHCC  
Twitter: @TurningPointBHC

CATEGORY OF SERVICES

[COUNSELING](#)  
[HOMEMAKER SERVICES](#)  
[PARENTING](#)

NAME OF AGENCY:

**UCAN**

ADDRESS AND TELEPHONE:

830 West End Court, Suite 900  
Vernon Hills, Illinois 60061  
**(847) 362-2111**  
FAX: (847) 362-0410  
Website: [www.ucanchicago.org](http://www.ucanchicago.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. to 4:30 p.m.  
Additional office hours are arranged on a case-by-case basis.

CONTACT PERSON:

Jamie Gallo, Supervisor of Family Based Services  
Carl Koernel, Foster Care & Adoption Supervisor  
Jamie Gallo, High Risk Infant Program  
Erin Ginn, Family Development Specialist  
Tom Vandenberg, Executive Director

AREA SERVED:

Lake, Cook, and McHenry Counties

FEES AND/OR DUES:

Fees are based on the family's income and household size.  
Services are available on a fee for service, sliding scale and through state subsidy. UCAN receives financial support from the United Way and generous community support.

AFFILIATIONS:

Accredited by the Council on Accreditation  
Licensed Child Welfare Agency, State of Illinois  
Child Care Association of Illinois  
Child Welfare League of America  
National Council of Homemaker-Home Health Aide Services  
Illinois Council of Home Health Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

**Homemaker's Services:** Trained family care aides provide in-home assistance to help families and persons with disabilities maintain their homes during an illness or family crisis.

**Counseling:** Masters level therapists provide intensive counseling to families, parents working to regain custody of their children, victims of abuse and individuals struggling to overcome life challenges.

**Parenting Training:** Parents learn how to supervise and nurture their children and receive instruction on self-esteem, parent-child communication, controlling anger and stress management.

**High Risk Infant Program:** Pre-and postnatal assistance is offered to families experiencing a high-risk pregnancy or premature or multiple births.

**Foster Care & Adoption:** Stable, nurturing homes are selected for abused and neglected children.

**Supervised Visit/Family Connections:** Non-custodial parents meet with their children in a neutral, supervised atmosphere.

**TransParenting:** Licensed to do a four-hour program for divorcing parents

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[INFORMATION, ASSISTANCE AND REFERRAL](#)

NAME OF AGENCY:

**UNITED WAY NORTH - NORTHWEST**

ADDRESS AND TELEPHONE:

P.O. Box 294  
Mount Prospect, IL 60056  
**(847) 768-1074**  
FAX: (847) 768-1246  
Website: [www.uw-mc.org/northwest.org](http://www.uw-mc.org/northwest.org)  
Email: [Carolyn.Sandonato@uw-mc.org](mailto:Carolyn.Sandonato@uw-mc.org)

OFFICES HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Marcia McMahon, Regional Chief Professional Officer

STAFF:

Rebecca Navickis – Coordinator of Projects & Programs  
Penni Raphaelson – Sr. Program Manager  
Suellen Wolk – Director of Corporate Relations  
Andrew Flessas – Senior Relationship Manager  
Rebecca Tanaka – Senior Major Gifts Officer  
Dillon Schwindt – Relationship Manager  
Collier Rowe – Relationship Manager  
Teresa Gruber – Major Gifts Officer  
Carolyn Sandonato – Administrative Assistant

AREA SERVED:

Serving Arlington Heights, Bartlett, Buffalo Grove, Carpentersville, Des Plaines, East Dundee, Elk Grove Village, Gilberts, Hanover Park, Hoffman Estates, Inverness, Lincolnshire, Morton Grove, Mount Prospect, Niles, Palatine, Park Ridge, Prairie View, Prospect Heights, Rolling Meadows, Rosemont, Schaumburg, Skokie, Sleepy Hollow, Streamwood, West Dundee and Wheeling, Bannockburn, Deerfield, Evanston, Ft. Sheridan, Glencoe, Glenview, Golf, Half Day, Highland Park, Highwood, Kenilworth, Knollwood, Lake Bluff, Lake Forest, Lincolnwood, Northbrook, Northfield, Riverwoods, Wilmette, Winnetka.

FEES AND/OR DUES:

AFFILIATIONS:

United Way of Metropolitan Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

United Way focuses resources on communities of greatest need across the region. United Way has transitioned from a traditional program funding model to a community impact model, LIVE UNITED 2020, which focuses on creating social change through targeted interventions in education, income and health – the building blocks of self-sufficiency.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[EDUCATIONAL SERVICES](#)  
[FOOD PANTRY](#)  
[OUTREACH SERVICES](#)

NAME OF AGENCY:

**VITAL BRIDGES**

ADDRESS AND TELEPHONE:

**Elk Grove Site**  
990 Criss Circle  
Elk Grove Village, IL 60007  
**(847) 228-5200**  
FAX: (847) 228-5451  
Website: [www.vitalbridges.org](http://www.vitalbridges.org)

**Food Referral/ Administrative Office**  
4121 W. Lake St.  
Chicago, IL 60624  
**(773) 826-7066**  
FAX: (773) 826-2109  
Contact: Rashonda Mays  
Email: [RMays@heartlandalliance.org](mailto:RMays@heartlandalliance.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m. @ Lake St. office only  
Saturday: By appointment

CONTACT PERSON:

Laura Ritland, Food & Nutrition Manager  
[LRitland@heartlandalliance.org](mailto:LRitland@heartlandalliance.org)

STAFF:

AREA SERVED:

Cook, McHenry, and Kane Counties, plus seven counties in the Dekalb area

FEES AND/OR DUES:

Fees - none

AFFILIATIONS:

AIDS Foundation of Chicago  
A Hand (Association of Homeless Advocates in North/Northwest)  
R.S.V.P. (Retired Senior Volunteer Program)  
Greater O'Hare Association of Commerce and Industry  
Open Hand Clinic – Elgin & Aurora

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Vital Bridges helps more than 2,000 people impacted by HIV/AIDS each year to improve their health and build self-sufficiency. By offering case management, food, nutrition counseling, housing assistance, and prevention education at five sites, clients can access high quality, professional help when they need it. Whether it's finding emergency housing, learning how to manage their diet, figuring out how to manage a problem in their relationship, or dealing with financial concerns, Vital Bridges is there to help.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

For additional information on program or volunteer opportunities, please call Vital Bridges at (773) 826-7066.



**CATEGORY OF SERVICES**

[DISABLED SERVICES LIBRARY](#)

**NAME OF AGENCY:**

**VOICES OF VISION TALKING BOOK CENTER**

**ADDRESS AND TELEPHONE:**

127 S. First Street  
Geneva, IL 60134  
**(630) 208-0398**  
**Toll Free: (800) 227-0625**  
FAX: (630) 208-0399  
Website: [www.vovtbc.org](http://www.vovtbc.org)

**OFFICE HOURS:**

Monday - Friday: 8:30 a.m. - 5:00 p.m.  
After hours – voice mail

**CONTACT PERSON:**

Karen Odean, Director  
Email: [kodean@dupagels.lib.il.us](mailto:kodean@dupagels.lib.il.us)

**STAFF:**

Readers' Advisors, Administrative Assistant  
Supervisor Shipping & Receiving, Shipping Clerks

**AREA SERVED:**

DuPage, Cook (outside Chicago), Kane, Kendall, Will, Grundy, Kankakee, McHenry, Boone, DeKalb, Lake, and LaSalle Counties

**FEES AND/OR DUES:**

None - Free Library Service

**AFFILIATIONS:**

Illinois Secretary of State's Office  
Illinois State Library  
National Library Service for the Blind & Physically Handicapped  
Library of Congress

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Free library service providing audio books and magazines and Braille books and magazines for individuals unable to read standard print due to visual or physical disabilities. Nursing homes, schools, and other organizations that provide services to those unable to read regular print may qualify as well. Talking books and playback equipment are mailed postage free. Other services include descriptive videos, reader's advisory, reference and referral, and in-service training for organizations. Application packets are available upon request.

**BILINGUAL SERVICES PROVIDED:**

Although most books are in English, we do have material on-site in Spanish. Special national collection consists of many additional languages.

**REMARKS OR ADDITIONAL INFORMATION:**

**CATEGORY OF SERVICES**

[EDUCATION SERVICES](#)  
[RECREATIONAL SERVICES](#)  
[SENIOR SERVICES](#)  
[SUPPORT GROUP/SERVICES](#)  
[VOLUNTEER PROGRAM](#)

**NAME OF AGENCY:**

**WHEELING PAVILION SENIOR CENTER**

**ADDRESS & TELEPHONE:**

199 N. First Street  
Wheeling, IL 60090  
**(847) 459-2670**  
Fax: (847) 465-1639

**OFFICE HOURS:**

Mon - Friday: 8:00 a.m. – 4:00 p.m.

**CONTACT PERSON:**

Shari Matthews Huizar, LCSW, Director of Human Services  
[shuizar@wheelingil.gov](mailto:shuizar@wheelingil.gov)

**STAFF:**

Judy Resele, Secretary  
Jan Christensen, MSW  
Alysia Miller-Goldstein, Program Activities Coordinator  
Braulio Hernandez, Maintenance

**AREA SERVED:**

Wheeling residents age 55+  
Neighboring Suburbs: Buffalo Grove, Prospect Hts.

**FEES AND/OR DUES:**

Dues: \$10 per year – Wheeling Residents  
\$15 per year – Non-residents

**AFFILIATIONS:**

Wheeling Park District	Wheeling Township
Wheeling Citizens' Police Academy	Hanul Family Services
Council for Jewish Elderly	
Indian Trails Library	

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

The Pavilion Senior Center is an activity center serving mature adults age 55+ years residing in Wheeling and neighboring communities. A variety of challenging intellectual, social, physical, recreational and community-service program and activities are offered for personal growth, entertainment, and maintaining health and independence for quality longevity. Lunch at Pavilion (congregate dining) Monday, Wednesday, Friday.

**BILINGUAL SERVICES PROVIDED:** Russian Friendship and Social Worker Club, Hanul family services, social worker available- call for appointment, and Spanish language services also available.  
Korean

**REMARKS OR ADDITIONAL INFORMATION:**



**CATEGORY OF SERVICES**

[CRISIS INTERVENTION](#)  
[EMERGENCY SHELTER FOR DOMESTIC VIOLENCE](#)  
[RESALE SHOPS](#)  
[SHELTER AND HOUSING SERVICES](#)  
[TRANSITIONAL HOUSING AND SERVICES](#)  
[WOMEN/CHILDREN SERVICES](#)

**NAME OF AGENCY:**

**WINGS PROGRAM, INC.**

**ADDRESS AND TELEPHONE:**

P.O. Box 95615  
Palatine, IL 60095  
**(847) 519-7820 - Administrative Office**  
**(847) 221-5680 – 24 Hour Hotline**  
FAX: (847) 519-7821  
Website: [www.wingsprogram.com](http://www.wingsprogram.com)  
Email: [wings@wingsprogram.com](mailto:wings@wingsprogram.com)

**OFFICE HOURS:**

Monday - Friday: 9:00 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Emergency Shelter – 847-221-5680  
Transitional Housing – 847-519-7828  
Community Resources – 847-577-4668  
Administrative – Terri Channer, Senior Director of Development – 847-519-7820  
Niles Resale Store – 847-965-1454

**STAFF:**

**AREA SERVED:**

Chicago, North and Northwest suburban communities

**FEES AND/OR DUES:**

None in Safe House  
Case by case basis in Transitional Housing

**AFFILIATIONS:**

United Way Agency

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

WINGS is a private, not-for-profit, social service agency that provides housing and supportive services for people struggling with domestic violence and homelessness. Incorporated in 1985, WINGS presently operates 18 transitional homes and apartments; 8 permanent housing units; and 2 domestic violence Safe House emergency shelters that provide safe and secure housing for up to 239 individuals each night. These homes are located throughout the north and northwest suburbs including Arlington Heights, Barrington, Des Plaines, Hanover Park, Hoffman Estates, Mount Prospect, Palatine, Park Ridge, Schaumburg, Skokie, and Streamwood. Answering an unmet need for victims of domestic violence, WINGS operates two emergency shelters – one in the Northwest suburbs and one in the city of Chicago. Together, WINGS transitional and emergency housing represents our commitment to providing community residents a continuum of services to help stop the cycles of violence and the devastation of homelessness and poverty.

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

CATEGORY OF SERVICES

[WOMEN/CHILDREN SERVICES](#)

NAME OF AGENCY:

**THE WOMEN'S CENTER**

ADDRESS AND TELEPHONE:

2720 S. River Road  
Des Plaines, IL 60018  
**847-803-9620**  
**847-803-1820 (Spanish)**  
Website: [www.abortionchoices.com](http://www.abortionchoices.com)

OFFICE HOURS:

Monday 9:00 am – 5:00 pm  
Wednesday 9:00 am – 3:00 pm  
Saturday: 8:00 am – 2:00 pm

CONTACT PERSON:

Clara Yi

STAFF:

Clara Yi, Director  
Maria DiMaso, Counselor  
Maria Evans, Bilingual Counselor

AREA SERVED:

North and Northwest Suburbs

FEES:

None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and services related to: Family Planning and pregnancy alternatives. Free pregnancy testing. Confidential counseling.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[SUPPORT GROUPS](#)  
[WOMEN/CHILDREN SERVICES](#)

NAME OF AGENCY:

**Y-ME National Breast Cancer Organization**  
(Formerly Breast Cancer Network of Strength)

ADDRESS AND TELEPHONE:

135 S. LaSalle, Suite 2000  
Chicago, IL 60603  
24-hour-Toll-free Hotline: (800) 221-2141  
(Interpreters available in 150 languages)  
**Office (312) 986-8338**  
SPANISH HOTLINE (800) 986-9505 (24hours)  
FAX: (312) 294-8598  
Website: [www.y-me.org](http://www.y-me.org)

OFFICE HOURS:

Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON:

Christina Koenig, Director of Communications and Media Relations  
Email: [ckoenig@networkofstrength.org](mailto:ckoenig@networkofstrength.org)

STAFF:

AREA SERVED:

All 50 states, Canada, and Puerto Rico

FEES AND/OR DUES:

All services are provided free.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Breast Cancer Network of Strength is a premier resource for breast cancer information, education and support for those diagnosed with the disease, their family and friends, and those concerned about breast cancer and breast health. The 24/7 YourShoes Breast Cancer Support Center is staffed by trained peer counselors who are breast cancer survivors. Monthly support groups offered throughout the Chicagoland area. Wigs and prostheses are available free to those with limited resources. Call 1-800-221-2141 or visit [www.networkofstrength.org](http://www.networkofstrength.org) for more information.

BILINGUAL SERVICES PROVIDED: Spanish, plus interpreters available in 150 languages on the English Hotline.

REMARKS OR ADDITIONAL INFORMATION:

CATEGORY OF SERVICES

[CHILDREN'S SERVICES](#)  
[FOSTER CARE](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**THE YOUTH CAMPUS**

ADDRESS AND TELEPHONE:

**(Administration, Aggregate Foster Care)**

733 N. Prospect  
Park Ridge, IL 60068-2764

**General Number: (847) 823-5161**

**(Foster Care, Adoption, In Home Nursing)**

901 W. Jackson, 5<sup>th</sup> Floor  
Chicago, IL 60607-3023

**General Number: (312) 243-0533**

Website: [www.theyouthcampus.org](http://www.theyouthcampus.org)

Email: [jguidi@theyouthcampus.org](mailto:jguidi@theyouthcampus.org)

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Central Intake: Amanda Whitlock, Central Intake Coordinator

STAFF:

100 staff members consisting of social workers, therapists, child care workers, registered nurses

AREA SERVED:

State of Illinois, primarily Chicago metropolitan area

FEES AND/OR DUES:

Rates for residential and foster care set by Governor's Purchased Care Review.

AFFILIATIONS:

Licensed by Illinois DCFS, Park Ridge Chamber of Commerce, Council on Accreditation, Foster Family Treatment Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Behavioral and medically complex foster care for children birth through adolescence; adoption, diagnosis/assessment service for medically complex children by referral only; in home nursing and respite for DCFS-involved children with medical/developmental challenges.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:

Children served in Park Ridge setting generally attend school on site or at Maine East, Emerson Middle School or Field Elementary School. All schools serving TYC clients receive direct state funding allocated to these children and administered by the local school district (not through local real estate taxes).

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[SUPPORT GROUP/SERVICES](#)  
[YOUTH SERVICES](#)

NAME OF AGENCY:

**YOUTH SERVICES OF GLENVIEW-NORTHBROOK**

ADDRESS AND TELEPHONE:

3080 W. Lake Avenue  
Glenview, IL 60026  
**(847) 724-2620**  
FAX: (847) 724-3499  
Website: [www.ysgn.org](http://www.ysgn.org)  
Email: [info@ysgn.org](mailto:info@ysgn.org)

OFFICE HOURS:

8:30 a.m. - 8:30 p.m.

CONTACT PERSON:

Amy O'Leary, LCSW

STAFF:

AREA SERVED:

Northern Suburbs

FEES AND/OR DUES:

Sliding Scale, multiple health insurance companies accepted

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Youth Services is a non-profit social service agency serving children, adolescents and their families throughout the northern suburbs. Services include individual mental health therapy, prevention, social skills, and clinical support groups, Study Buddies tutoring program, emergency assistance, information and referrals, summer programs, and psychiatric evaluations.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:



# MAINE TOWNSHIP

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